

HOUSE RULES CASA EN EL VALLE

Stay in the holiday home

All these conditions apply to the holiday home "Casa en el Valle" on Elvirilla del Roldán 9 in Melegis

1.1 Arrival and departure

Before arrival and after your departure, we will contact you by e-mail to discuss how and where the key transfer will take place. On the day of arrival you can arrive from 3 p.m. On the day of departure you must leave the holiday home before 11:00 AM. Deviating arrival and/or departure times must be discussed with the lessor in advance. All costs that arise because you do not deliver the property on time will be recovered from you.

We will store goods that are found after your departure for a reasonable period of time, but we assume no responsibility for this. Re-sending is only possible at your expense.

1.1.1 Upon departure you must

- Empty trash cans and dispose of waste to waste containers.
- Duvet covers / linen collection and towels folded in hall with stairs upstairs (bedrooms and bathrooms upstairs) and bedrooms ground floor and basement folded in hall with stairs ground floor.
- Leave the house and garden tidy.
- Removing perishable food from the refrigerator and throwing it away (you can leave long-lasting items for the next guests)
- Please place cushions of garden furniture in the garage in the designated area unless otherwise indicated, for example in case tenants arrive the same day.
- Close all windows and shutters well.
- Taps shut, all lights off
- BBQ must be left tidy and clean so that future tenants can use it with pleasure.
- Tag keys (including yellow tag key and 4 others) must be deposited in the cupboard in the entrance hall. There are a total of 5 tag keys. The cleaning lady ensures that the yellow tag key is returned to the key box at the gate.
- Lock the front door and return the key to the key box.

- Gate door does not have to be locked.
- Report any breakage and / or damage via info@casaenelvalle.nl or appen with +0031 6 12315925.

1.2 Use of the holiday home

We assume that you use our holiday home properly, so that we or the following guests can use it with pleasure. **Smoking and pets are not allowed** in the holiday home. Barbecuing with the available bbq is allowed (this must be left clean before the departure of the house). The use of water and electricity is included, but we request that you use it sparingly.

Stay of more people in a holiday home than agreed on the reservation, or the maximum of 10 people applicable to the home is expressly not permitted without our permission, unless otherwise agreed in writing. This can lead to the premature termination of the lease on our part, without refund of rent.

Moving cupboards and beds, as well as sound or television equipment or taking outside any part of the indoor inventory (except of course crockery, glasses and cutlery for your meal outside) is expressly **not permitted**.

Kitchen appliances as well as all associated kitchen items are free to use. However, we would like to draw your attention **not to use sharp objects in the pans**. We have wooden spatulas for this.

Remember that if you leave the house prematurely and upon departure, always close the doors and windows carefully. This not only because of possible theft but also if you rent during the summer period to keep the house cool.

The house is equipped with a general cooling system that can be set per room. However, it makes no sense to set the cooling to such a low temperature, the system will not respond to it and possibly respond incorrectly. Incorrect handling of the thermostat per room and the costs arising from this are for your own account. We recommend keeping the cooling not lower than **26 degrees**, especially in the warmer period of the year. This setting will be set by default. For your health, too, it is better not to let the temperature difference from outside and inside rise too high.

The house has a swimming pool. There is **no drinking or eating in the swimming pool**. Peeing in the pool is also strictly prohibited. During the period April to October, occupancy twice will be checked and maintained weekly on the quality of the swimming pool water. If the swimming pool rules are violated, this will be recovered from the tenant.

The house has a wireless internet connection (WIFI) that the tenant can use, the following applies: It is strictly forbidden to illegally download / upload or stream from the internet! There are high fines and it is strictly controlled. The tenant is responsible and liable for his own internet use and if fines are imposed, these are charged to the tenant. The personal details of the tenant / offender are made

available at the request of the authorities / copyright holder(s). All costs to be incurred by the lessor in connection with such an infringement will be recovered from the lessee. The WiFi code will be included with the reservation document. In the unlikely event that the code is no longer known, you can email at any time to info@casa-en-el-valle.nl or a message to (+31) 6 12315925

The tenant and other users are fully liable in the relevant rental period in the rented holiday home for all damage that has occurred to the house, the inventory and all matters that belong to the rented object, unless the tenant and other users can demonstrate that the damage cannot be attributed to them. We therefore recommend that you carefully inspect the holiday home and the inventory for defects and shortcomings upon arrival. If you notice any damage or defects, you must immediately report this to us.

The costs of normal maintenance and repair of defects are for our account. If defects occur, the renter must inform us immediately and follow our instructions as much as possible. Any costs incurred by the tenant in this regard will be reimbursed by the tenant against submission of specified bills.

If you still want to submit a complaint, it must be submitted to us within 14 days after leaving the holiday home by e-mail and with reasons.

1.3 Damage and complaints

The lessor has the right to have the holiday home checked and inspected during the rental period.

If the tenant, his family members, his guests or his / her authorized visitor (s) do not or not properly comply with the obligations under the conditions, the rules of conduct, the instructions of the lessor or his observer or the government regulations, despite any prior warning to the extent that, according to the standards of reasonableness and fairness of the lessor, it cannot be required that the lease be continued, the lessor or the observer designated by him has the right to terminate the agreement with immediate effect, and the lessee and to deny co-tenants access to the property without refund of rent. This emphatically includes not respecting the night's rest or causing unnecessary nuisance!

1.4 Cleaning

The rental amount includes a mandatory fixed amount for the final cleaning and use of towels and bed linen. It is **prohibited** to take the towels of the house to the **beach or swimmingpool**. Towels can be used for taking a shower. If you want extra cleaning in the meantime, you can indicate this with us. For an extra cleaning (for example new bed linen or towels, extra cleaning in the meantime), additional costs will be charged in consultation with your work.

1.5 Damage and defects

You are advised to inspect the holiday home, the inventory well for defects and shortcomings upon arrival. If you notice any damage or defects, you must immediately report this to the manager of the house. This is possible via an e-mail to info@casa-en-el-valle.nl. If the damage is caused by you and / or is not the result of normal use or wear, we will charge you the repair or replacement costs.

1.6 Enumeration

- On the day of arrival you can in principle use the holiday home from 3 p.m. On the day of departure you must have left the holiday home at 11:00 a.m.
- The holiday home is non-smoking.
- Bringing pets is not allowed
- No open fire may be used outside.
- Barbecuing with the available bbq is allowed (this must be left clean before the departure of the house).
- The use of gas, water and electricity is included, but we request that you use it sparingly.
- The rent includes final cleaning and bed linen. Interim cleaning is possible, extra costs will be taken into account for this.
- It is prohibited to take the towels of the house to the beach or swimming pool.
- Sublet or sublease is expressly prohibited.
- Stay of more people in a holiday home than agreed on the reservation, or the maximum of 10 people applicable to the home is expressly not permitted without our permission, unless otherwise agreed in writing. This can lead to the premature termination of the lease on our part, without refund of rent.
- Moving cupboards and beds, as well as sound or television equipment or taking outside any part of the indoor inventory - apart from natural crockery, glasses and cutlery for your meal outside - is expressly not permitted.
- Do not drink, eat or pee in the pool. Unauthorized use of the swimming pool will be charged to the tenant.
- The rental price includes the cleaning and 1x bed linen and use of 1 set of towels. If interim cleaning or bed linen / towels is required then contact must be made.
- Inspect the house on arrival and report defects immediately.
- To comply with the points listed in Article 1.1.1 upon departure
- The tenant is responsible for the unlawful use of WIFI

1.7 Liability

We accept no liability for:

- Theft, loss or damage of any kind during or as a result of your stay in our holiday home.
- The failure or deactivation of technical equipment, utilities and / or facilities of the house.
- Emergencies, in whatever form, that could make your stay unpleasant.
- The tenant is jointly and severally liable for all loss and / or damage to the holiday home, the garden and the interior (inside and outside) thereof, and / or the property of the holiday home, if this is the result of acts or negligence of yourself or third parties. who are in and around the house with your permission.

1.8 Applicability of the rental conditions

If the rental agreement has arisen (this is the case as soon as we have confirmed your booking; taking an option is not covered) you agree to the rental conditions and house rules. The rental automatically ends after the agreed period.