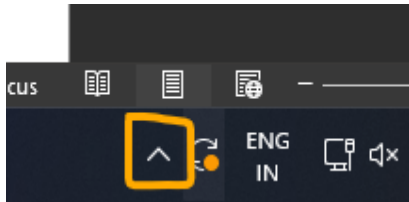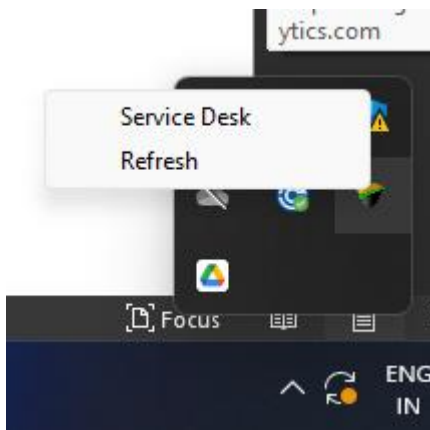## Software Installation and Uninstallation

Please follow the below steps to install or Uninstall the softwares:
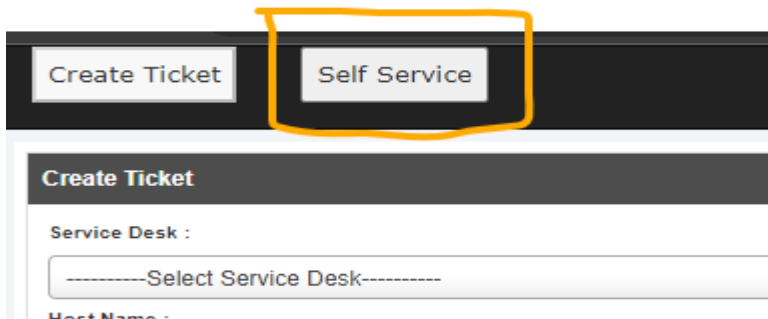
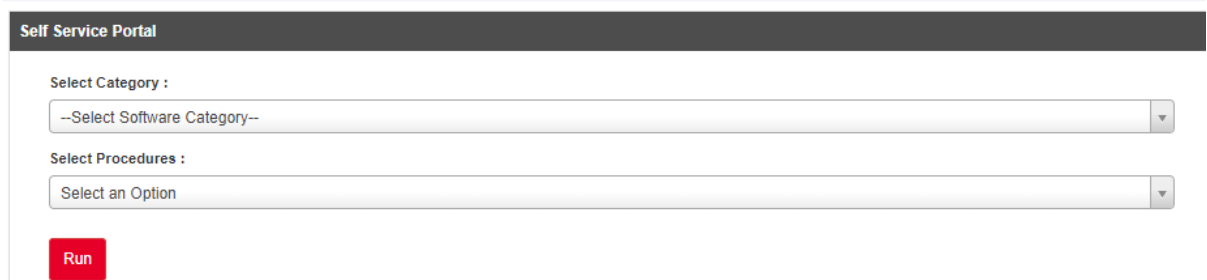1. Please click on show hidden icon.

2. Right click on Kaseya Agent and click on Service Desk.
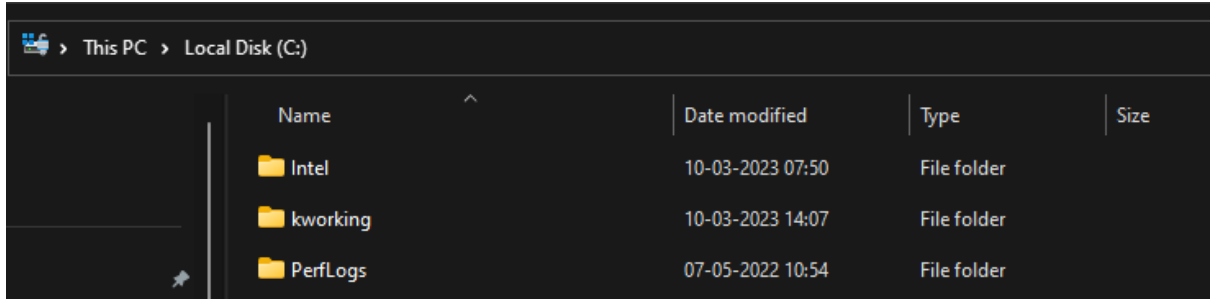

3. Click on Self-service.

4. Select the Appropriate category from the drop down Project softwares / Standard softwares/ Uninstalled softwares. Then select the software from select procedures and click Run.

Note : You can follow the same steps to uninstall the softwares.

5. The softwares will be installed in the background. Wait for 30 – 60 minutes and check in the kworking folder to check whether the software is downloaded.

6. If you still can't view the software in the kworking folder, we request you to raise a service request from the user portal.