Sophos VPN Connect & Users Onboarding

Objective:

- Authenticate all the Tiger Analytics remote employees with the existing Active Directory login credentials via Sophos user portal for VPN access.

- To implement the MFA for secure VPN login.

- To validate the Sophos Connect VPN client installation in endpoints & connection import process.

Step – 1: Installation of Sophos Authenticator in your mobile for MFA

For Android Users:

1. Open the Google play store in your mobile & search for '**<mark>Sophos Authenticator</mark>**'
2. Download the application & install the same

URL: https://play.google.com/store/apps/details?id=com.sophos.sophtoken&hl=en_IN&gl=US

For Apple Users:

1. Open the App store in your mobile & search for '**<mark>Sophos Authenticator</mark>**'
2. Download the application & install the same

URL: https://apps.apple.com/us/app/sophos-authenticator/id864224575

Step – 2: Direct to Sophos user portal in your browser

1. Open your web browser in your laptop & reach the below Sophos user portal,
URL:
https://1.22.172.58/userportal/webpages/myaccount/login.jsp#14202
Or
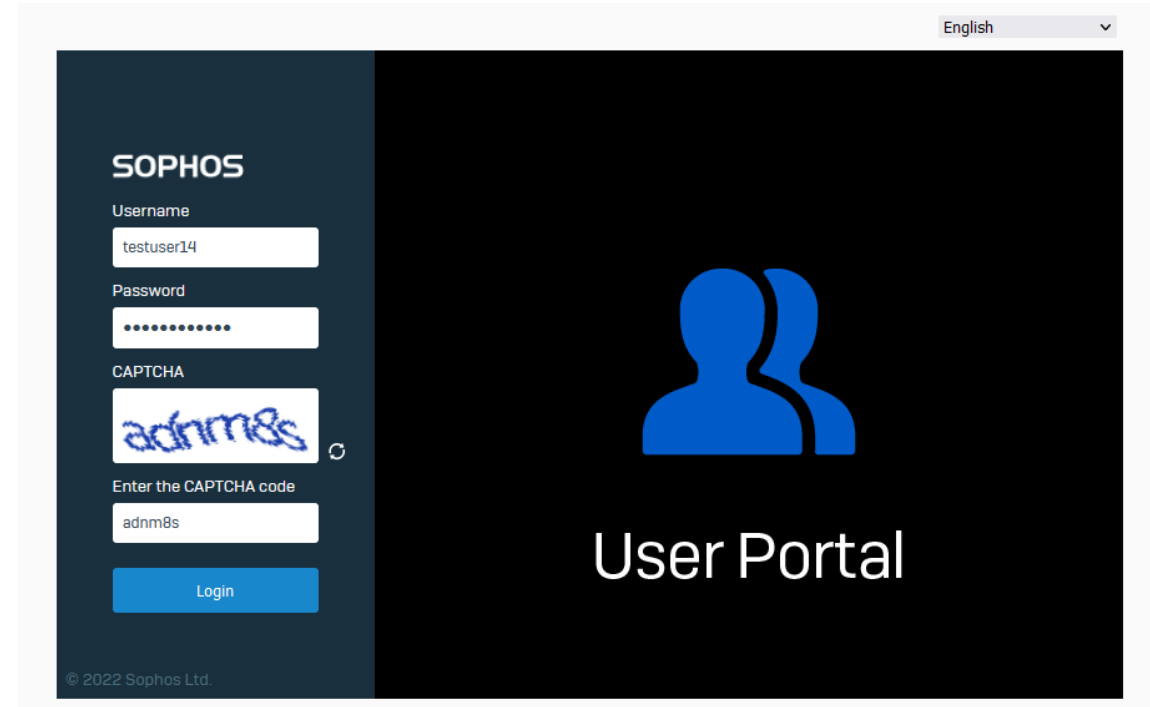https://182.75.175.34/userportal/webpages/myaccount/login.jsp#14202

2. If you're facing certificate error when loading the above URL, please select 'Advanced' in that loaded page & click '***proceed to***'
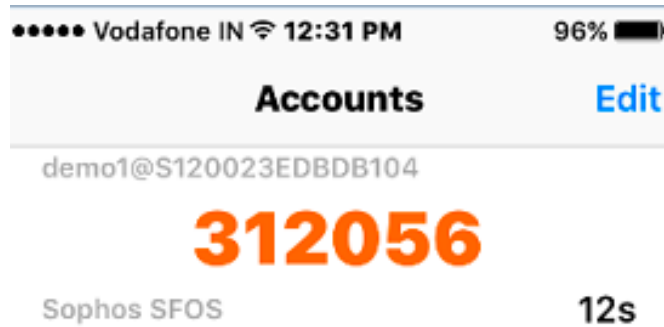
2. Enter your Active Directory username & password to login to the Sophos user portal

Step – 2: Direct to Sophos user portal in your browser (Contd.,)

3. Once you login for the first time, you'll be presented with the your QR code token to scan.

Step – 3: Scan the QR code with Sophos Authenticator Mobile App

1. Open the Sophos Authenticator App in your mobile & press 'Scan the QR code'
2. Once you scan the QR code, you'll be presented with the one time passcode which will be alive for 30 seconds

●●●● Vodafone IN 🛜 12:31 PM   96% ▭

Accounts   **Edit**

demo1@S120023EDBDB104

312056

Sophos SFOS   12s

Step – 4: Sign into the Sophos User Portal with MFA

1. Now direct back to the Sophos URL portal in your laptop & press 'Proceed to login' in the left pane

Step – 4: Sign into the Sophos User Portal with MFA (Contd.,)

Please be cautious here

SOPHOS

Username

parthasarathy.s

Password

••••••••••••

CAPTCHA

ode3o8

Enter the CAPTCHA code

ode9os

Login

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User Portal

Login to the Sophos User Portal with your Active Directory username & password

From here on, your password for **Sophos User Portal** would be in the below format..
`<AD user_password><generated_passcode_in_the_mobile>`

For Eg: If your user password is production@123, now you need to enter your password as
production@123312056

Where 312056 would be the generated passcode from your mobile.

•••••• Vodafone IN 🔋 12:31 PM   96% ▬

Accounts   Edit

demo1@S120023EDBDB104

312056

Sophos SFOS   12s
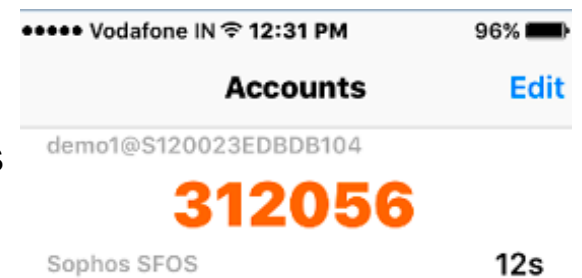
Step – 5: Downloading the VPN Configuration from Sophos User Portal

1. Once you logged in to the Sophos user portal, please locate the VPN menu in the left pane
2. In the VPN menu, please locate the VPN configuration for Windows & macOS
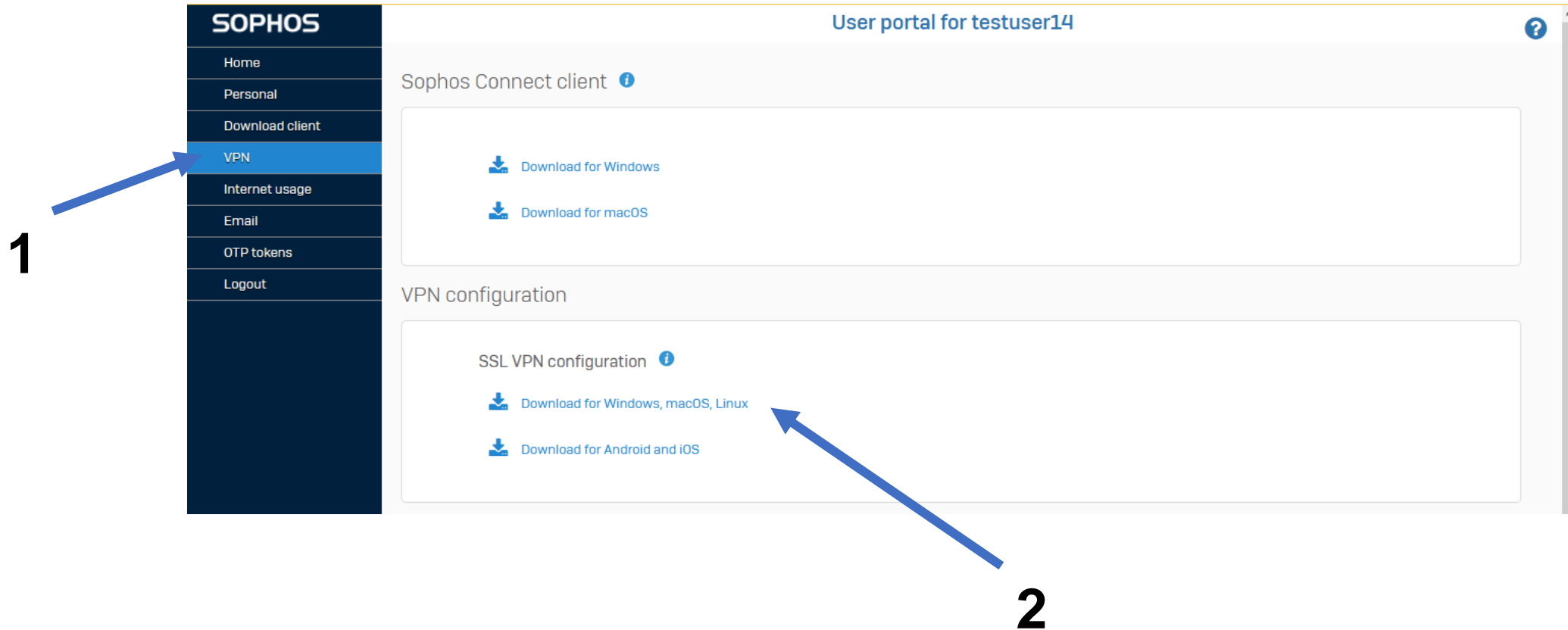
Step – 5: Downloading the VPN Configuration from Sophos User Portal (Contd.,)

3. You should notice the download of (.ovpn) configuration file in the downloads folder

3
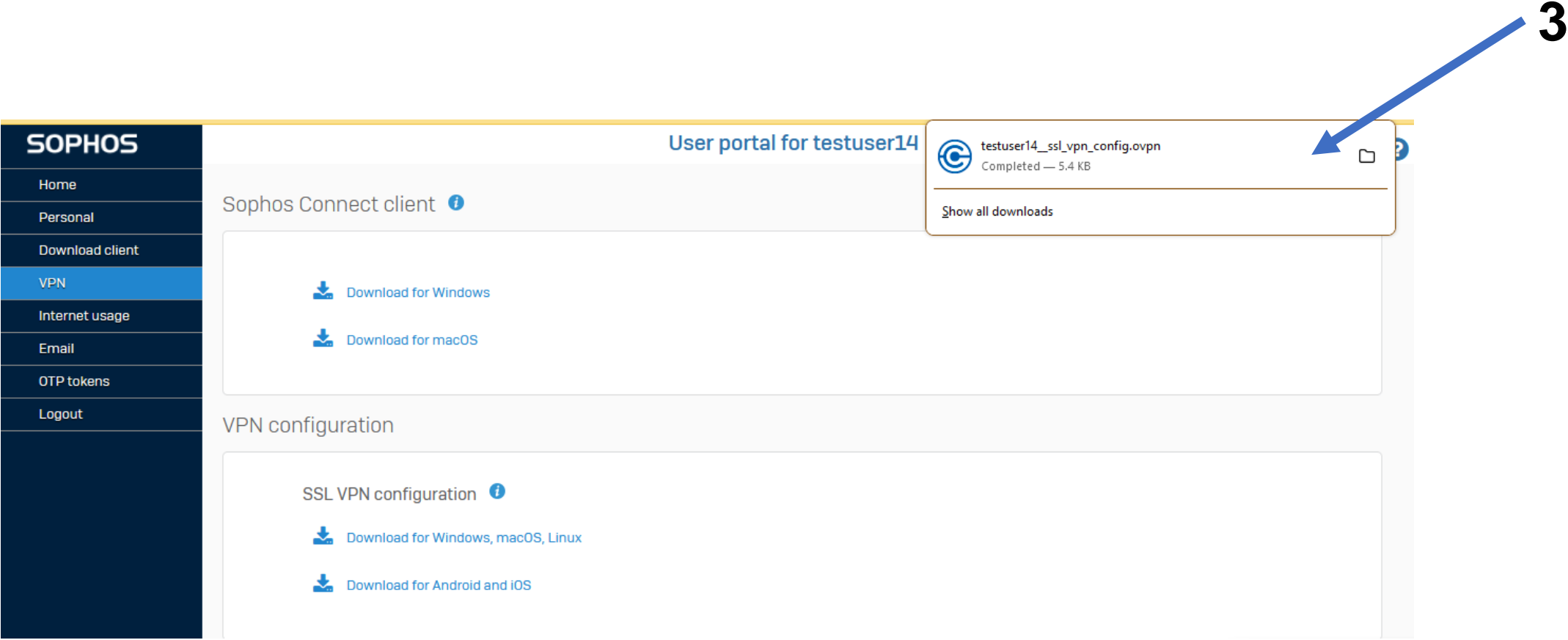
Step – 6: Validation of Sophos Connect Client application in your endpoint

1. If you're using Windows/Mac, please search for 'Sophos Connect' application & check whether it's already installed or not in your PC.
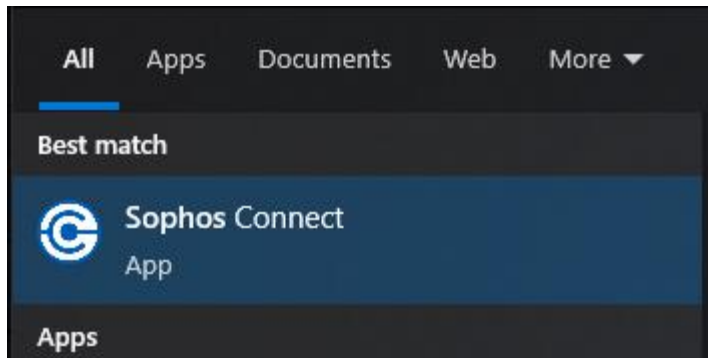
NOTE: We have already pushed the Sophos connect application from backend, if its not available/installed already in your laptop, please install using self service portal by clicking Pcvisor agent in your system tray. (Please refer step 7 for Installation of application through self service portal). Please skip step 7, if Sophos connect is already been installed.

Step – 7: Installation of application through Self service portal (PcVisor)

Please right click the PcVisor agent in your system tray & select Service Desk and follow the below steps.
1. Select Self Service option.
2. Select category as "Stand software's" from the drop down
3. Select Procedures as " Sophos Install" from the dropdown.
4. Click run and again click ok on the popup window.
5. Once completed the above step, you will get browser notification as below. (Installed application can also be verified in control panel – Programs and Features)

Sophos install has been scheduled successfully

Step – 8: Open the Sophos Connect client & import the (.ovpn) file

1. Once you locate the Sophos Connect client at system tray & opened it, you'll be presented with the screen as shown in the figure. Direct to 'Connections' tab as shown.

2. Press 'Import Connection' tab in that Sophos Connect client & import the (.ovpn) file which you've downloaded earlier from the Sophos User Portal.

1

2

SOPHOS   **Connections**   Events

Sophos Connect
No connections yet. Import a connection

⤓ Import connection

For instructions on how to create a remote access profile for Sophos Connect on XG Firewall, see the following information:
Create Sophos Connect profile
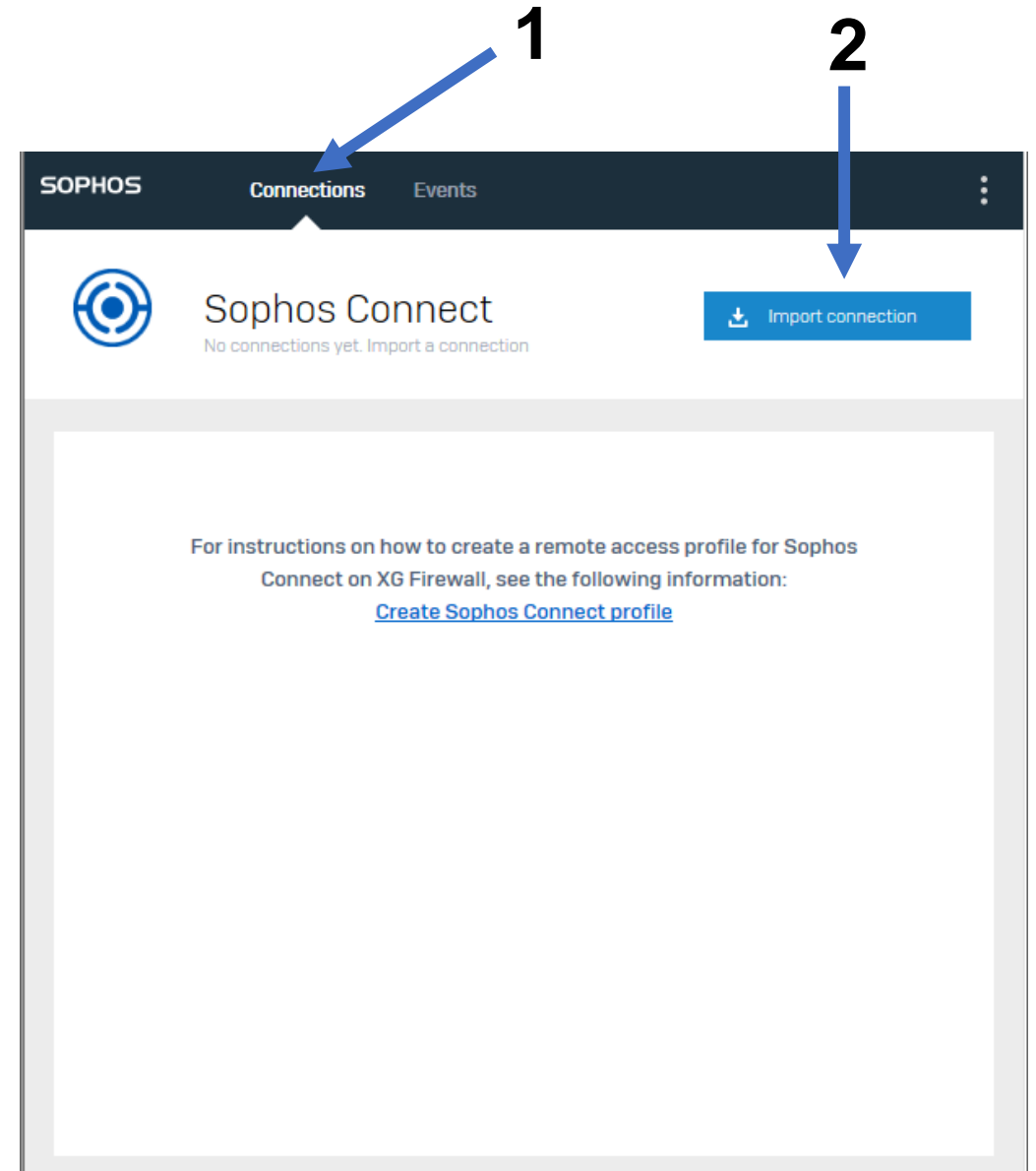
Step – 8: Open the Sophos Connect client & import the (.ovpn) file – (Contd.,)

3. Locate the (.ovpn) downloaded file in your local PC & press 'Open', as this will import the connection details to the Sophos Connect Client
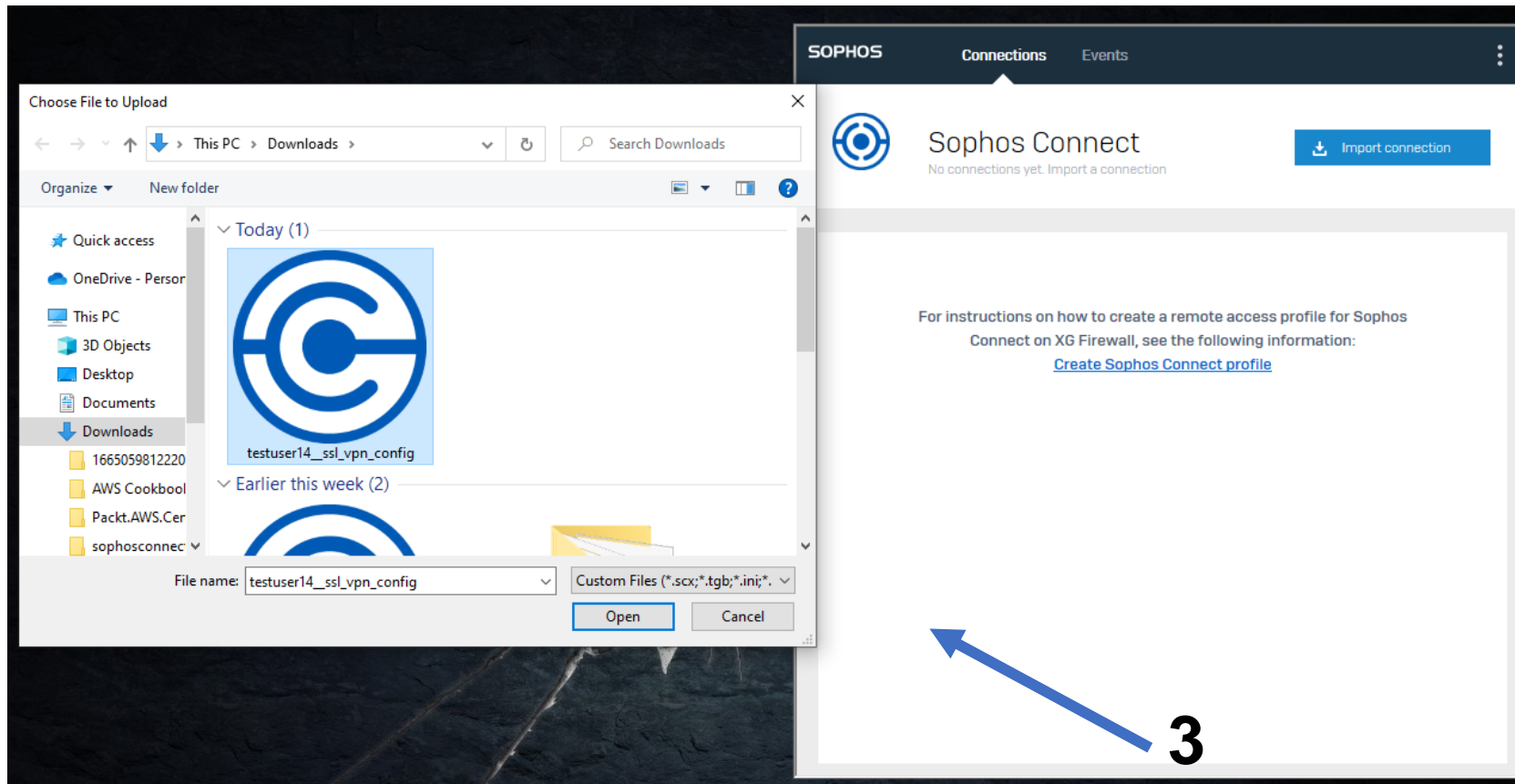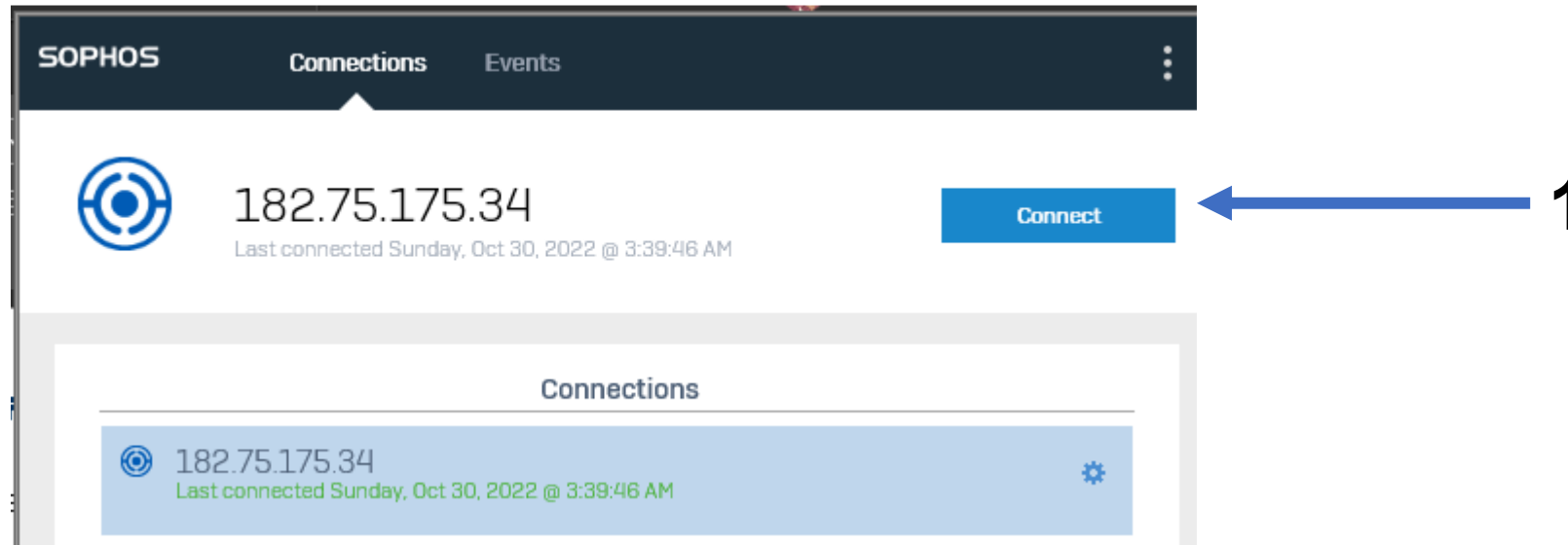
Step – 8: Open the Sophos Connect client & import the (.ovpn) file – (Contd.,)

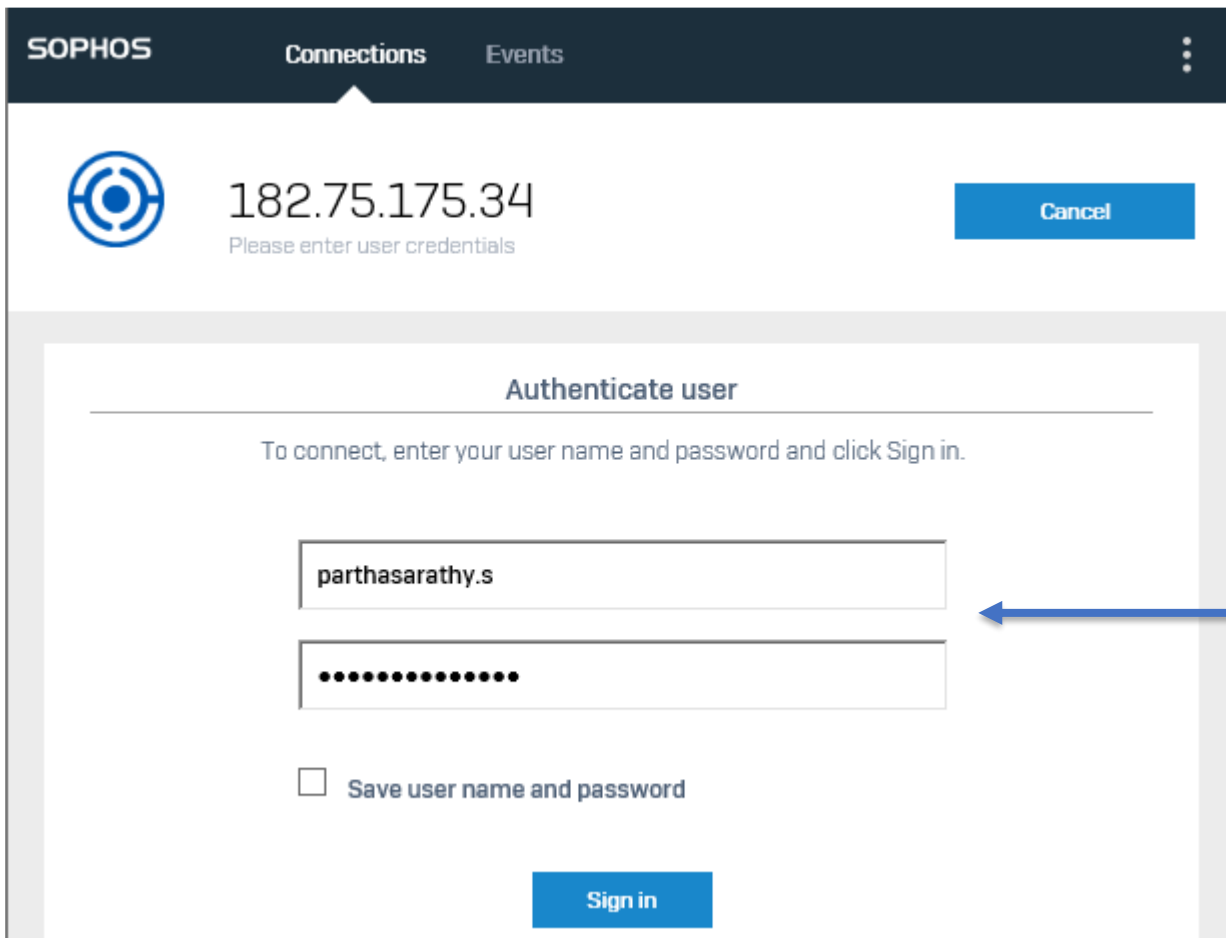4. Validate whether you've got the connection details post importing the (.ovpn) file as below…
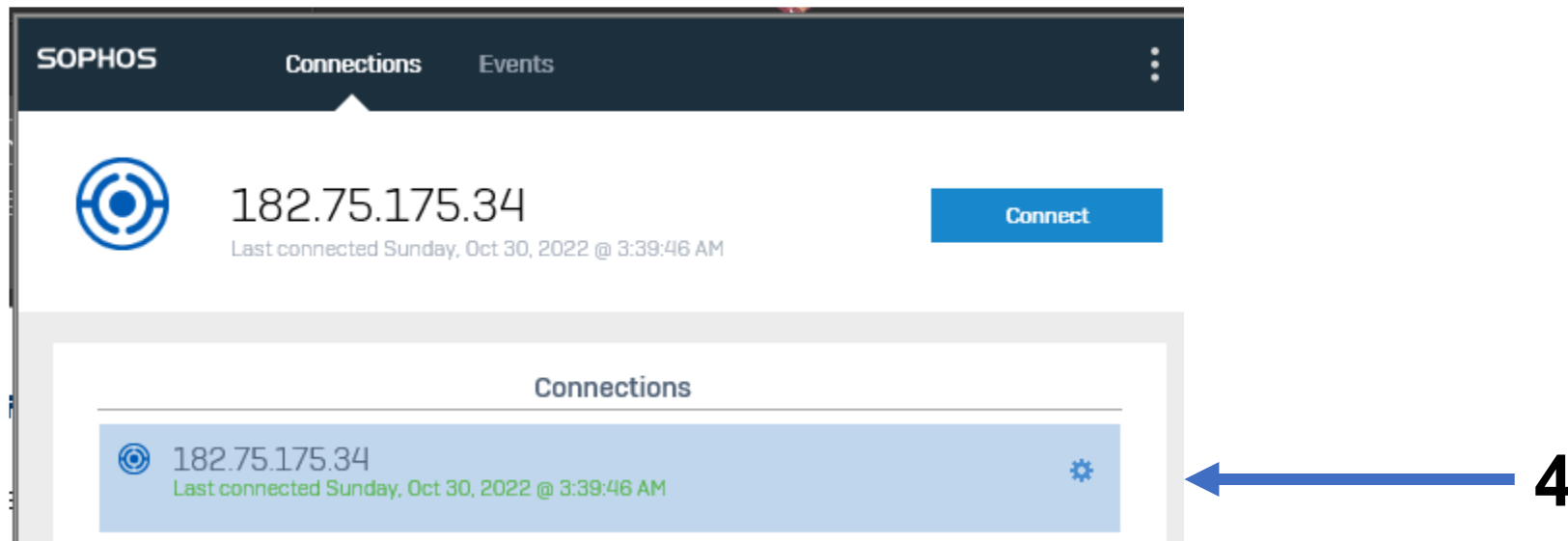
Step – 9: Establishing the VPN connection via Sophos Connect Client

1. Once you've successfully imported the VPN connection, please press 'Connect' tab as shown below..

Step – 9: Establishing the VPN connection via Sophos Connect Client (Contd.,)

2. At this stage, you need to enter your existing AD 'Username' & 'Password' to connect the VPN as below..

Please note: You need to enter your password with MFA passcode from your Sophos Authenticator mobile app.

For eg: If your user password is production@123, now you need to enter your password **production@123312056**

Where 312056 is your MFA passcode

Step – 10: Establishing the VPN connection via Sophos Connect Client

3. Once you've successfully authenticated with the proper password & MFA code, your VPN connection will be established. Post this step, you can access your internal resources as usual
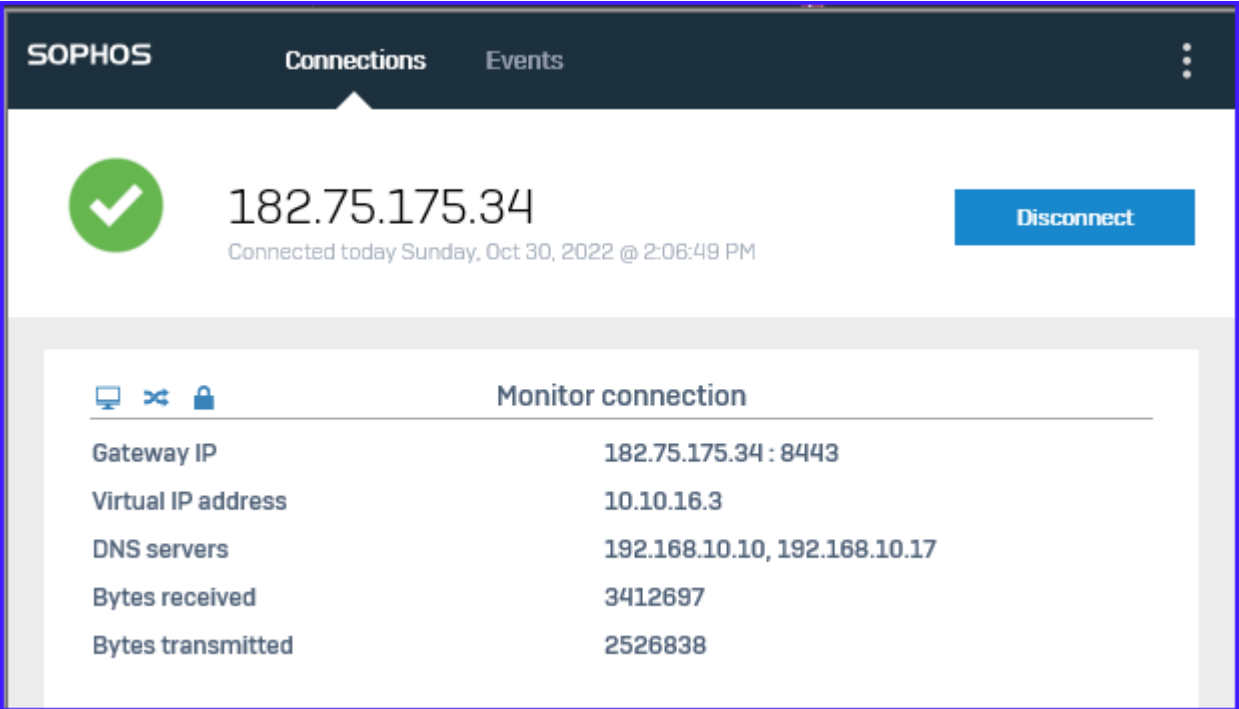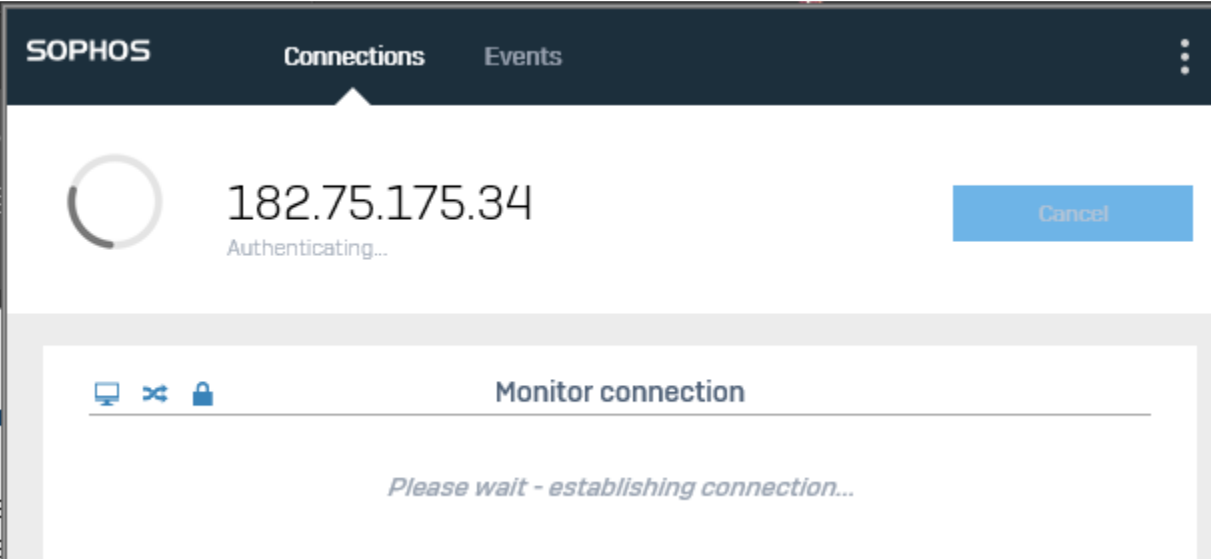
Step – 11: Validation of VPN events in the Sophos Connect Client

You can also validate the VPN connection events in the 'Events' tab of Sophos Connect Client, which will clearly give you an idea about all the events recorded

Step – 12: Disconnecting your VPN connection

Once you've completed all your day-to-day work, you can disconnect your VPN connection from Sophos Connect Client by pressing '***Disconnect***' in the '***Connections***' tab
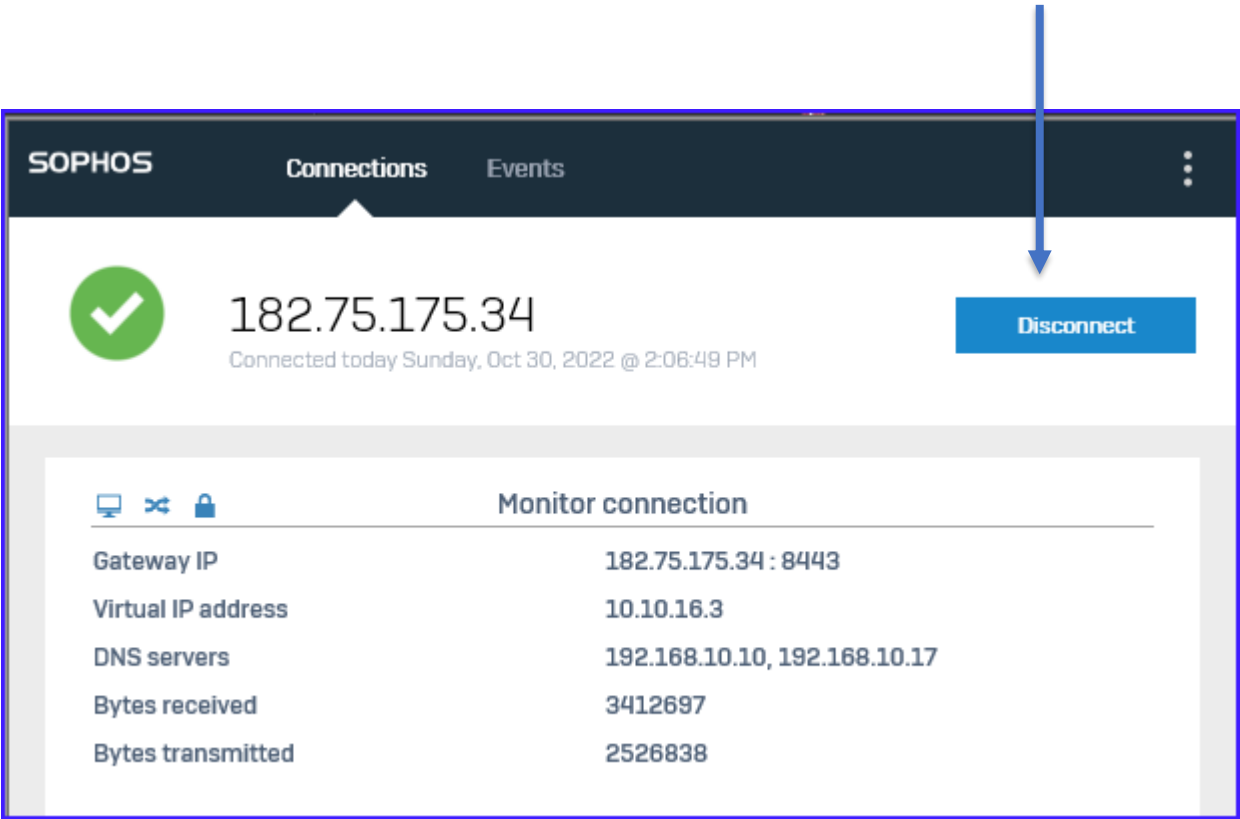
Important things to be noted

1. Step 1 to Step 8 – <mark>**Is a one time activity. As a user, you need to perform these steps only once**</mark>

2. Once you're sure that you have already done all the steps from Step 1 – Step 8, from the next time onwards when you want to connect to the VPN, you can directly proceed to Step 9 to establish the VPN connection.

3. This entire MFA enablement is only done for the Sophos VPN Connection, this doesn't affect the way you're logging in to your laptop (Windows/Mac) or Email.

4. If you face any challenges, with respect to establishing the VPN connection or MFA enablement, please reach out to it.helpdesk@tigeranalytics.com or img@tigeranalytics.com