Project Title: HAZARDOUS AREA MONITORING SYSTEM IN INDUSTRIAL POWER PLANT USING IOT

Team ID: PNT2022TMID28196

# Define CS, fit into S

### 1. CUSTOMER SEGMENT(S)

Our customers are

- People in Industries that utilize high temperature machines releases combustible gases
- Power plants

#### **6. CUSTOMER CONSTRAINTS**

- · Sensors use latest technology
- Compact
- Lower Power Consumption
- Cost effective

#### 5. AVAILABLE SOLUTIONS

Parts are easily replaced

- Problems can be rectified before it goes serious
- Easily repairable

**Explore AS, differentiate** 

## 2. JOBS-TO-BE-DONE / PROBLEMS J&P

- Precision of device must be verified
- Interface must be use friendly
- Controls to be easily handled
- · Quality standard to set

#### 9. PROBLEM ROOT CAUSE

- Manufactures carelessness
- Damage in circuit due to high temperature
- Damaged product might be sent out for retail

RC

What does your customer do to address the problem and get the job done?

- Call for customer service
- Quality analysed
- Free service if problem is form the seller
- Product exchange
- Update the future product

D e nt I F y

St ro n g er

g er T R & E M

#### 3. TRIGGERS

- Our industrial plant attracts customers with reasonable price and quality materials.
- They can easily use what they have and it will inspire peoples.
- The product you buy from us will work for a long time and will inspire peoples

#### 4. EMOTIONS: BEFORE / AFTER

- A measure of how customers feel about their experience with a company.
- An emotional connection develops loyalty before a lead has made a purchase decision. And it continue to grow stronger after a lead becomes a customer.

#### 10. YOUR SOLUTION

TR

ΕM

If there is a failure in a hazardous area inside an industrial plant, there is loss of production, human loss, loss of property etc. So if the industrial plant is in a private place, there will be no problem.

Radiation in an industrial plant can affect people if it emits a certain limit.

The radiation emitted by the industrial plant can be protected by sensor to protect people from spreading too much.

## 8. CHANNELS of BEHAVIOUR

СН

#### 8.1 **ONLINE**

- Ask for customer Support
- Seek for product information
- Check the user manual
- Review the product

#### 8.2 OFFLINE

- Replace the product
- Send for repair
- Request for replacement parts
- Exchange the product
- Explain where the problem occurs