

# Sean Alexander

Lifelong Student, Front End Developer, Designer, Communicator

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[GitHub](#)

## EXPERIENCE

### **Upgrade Inc, Phoenix— *Loan Review Specialist***

NOVEMBER 2018 - MAY 2019

Responsible For Decisioning Personal Loan Applications & handling inbound/outbound calls

### **Vanguard, Scottsdale— *Operations Associate***

JUNE 2017 - OCTOBER 2018

Handled Client Requested Financial Exchanges, Retirement Distributions, Legal Paperwork & Requests

### **JPMorgan Chase, Tempe— *Credit Card Customer Service***

MAY 2016 - APRIL 2017

Handled Inbound Calls and Assisted Clients With Their Credit Cards

### **Starbucks, Tempe— *Barista***

OCTOBER 2014 - FEBRUARY 2016

Prepared Drinks, Maintained Cleanliness of Store, Kept Pace with Fast Paced Work Environment & Customer Service

## EDUCATION

### **University of Arizona, Gilbert Campus— *Full Stack Web Development Certification (Coding Bootcamp)***

MAY 2019 - OCTOBER 2019 (*CURRENT*)

Fast paced learning environment

Currently Working On Portfolio

Will Be Certified as a Full Stack Developer Once Complete

### **Mesa Community College, Mesa— *Prerequisites***

AUGUST 2014 - JULY 2017

Took electives, Honors English/Math, Coding & Psychology (Above 3.5 GPA)

## SKILLS

- Excellent Communication Skills With Extensive Experience in Customer Service
- Creative Thinker
- Superb Skill in Math
- Ability to Grow Fast in Stressful Environments

## RECOGNITION

**Member Of Honor's Fraternity (Phi Theta Kappa)** Accepted due to academic performance.

**Customer Service** Recognition for 3 consecutive months due to perfect 5/5 survey score.

**Recognized By Manager at Upgrade** for exceeding expectations in performance after 3 months.

## LANGUAGES

- English
- Code:
  - HTML5
  - CSS3/SCSS
  - JAVASCRIPT
  - JQUERY