

Project Design Phase-I Solution Architecture

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Team ID	PNT2022TMID27251
Project Name	CUSTOMER CARE REGISTRY
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Solution Architecture:

- The customer needs to register their account to raise the ticket as complaints and solve problem
- Agent will be assigned to solve the problems and is notified with an email alert
- Users can register an account and can raise complaints.
- The satisfaction can be measured using polls in social media.
- We can achieve the outcome within a short of time
- The solution is scalable and is provided by using python, flask and decoder and container registry

Solution Architecture Diagram:



