# Amr Elkheir

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## Professional summary

Motivated IT student with hands-on experience in Active Directory, Linux systems, and home networking. Experience with setting up and troubleshooting network cables, switches, and routers, with practical knowledge gained from personal lab projects. Adept at diagnosing and resolving technical issues, quickly learning new technologies, and applying problem-solving skills to improve network reliability and performance.

## Skills

Technical Skills: Python, Active Directory, Linux systems, Networking (Cabling, Switches, Routers), PowerShell, Excel.

Audit & Analysis: IT Controls, Documentation, Data Analysis, Problem-Solving

## Education

**2024 - Present**

***George Mason University Fairfax, VA***

B.S. in Information Technology

GPA: 3.4 / 4.0

Relevant Coursework: Principles of Computing, IT Architecture

Clubs: Engineering club, Sudanese Student Association club

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| Employment history **DATA center Control Access Officer Mar 2025 - Present**  ***Sitemetric, In Ashburn, VA***  • Managed access to secure job sites using digital badge systems  • Provide support in all areas of access control ranging from worker registration and badging, tech troubleshooting, visitor and delivery logs, and parking management.  **Digital Associate Jan 2024 - Mar 2025**  ***Walmart Ashburn, VA***  • Assisted customers with online and digital orders  \*Communicate with customers to understand their issues and solve them  **CUSTOMER SERVICE LEAD Aug 2021 - Sep 2023**  ***Harris Teeter Ashburn, VA***  • Delivered high-quality customer service in a fast-paced retail environment  \* Links My GitHub: <https://github.com/19xonsor> PROJECTS OR TECHNICAL PROJECTS **Labs & Experience**  ***Project: Implementing Active Directory and PowerShell through windows***  • Built a lab demonstrating experience in active directory and domain controllers by managing users and troubleshooting issues.  • Source: <https://github.com/19xonsor/ActiveDirectory-Lab/blob/main/project.md>  **Home-lab**  ***Networking Setup and Troubleshooting***  • Experience wiring and configuring routers and switches at home.  • Replaced Ethernet cables and identified faulty hardware or misconfigurations.  • Performed a router reboot and configuration check to restore network functionality. |
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