Hansen, Barry K <barry.hansen@inl.gov>

Fwd: CSET

2 messages

Sommers, Joshua R <joshua.sommers@inl.gov>   Mor
To: Barry K Hansen <barry.hansen@inl.gov>
Cc: Andrew Feimster <andy@nfei.com>

Barry,

I've been working with a customer, Andy Feimster, who's discovered a possible bug in CSET as well as some recommendations to consider as development for 8.1 kicks back off next quarter
consider them!

Thanks,

Josh

---------- Forwarded message ----------
From: **Andrew Feimster** <andy@nfei.com>
Date: Thu, Aug 3, 2017 at 2:52 PM
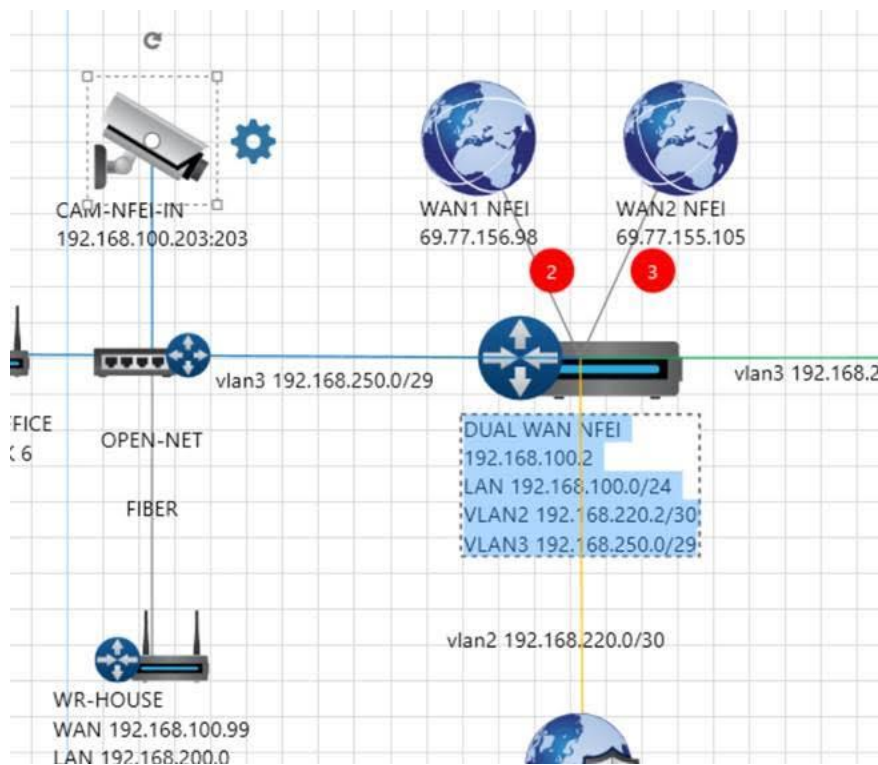Subject: RE: CSET
To: "Sommers, Joshua R" <joshua.sommers@inl.gov>

Follow-up

Here is a screenshot of the issue. I can work with it for about 10 minutes and then I have to shut it down and start new. My work is saved.

I have selected the "CAM-NFEI-IN" and if I click on the configuration gear, it shows the "DUAL WAN NFEI". Notice it draws a box around the text for the Dual WAN NFEI. I have tried clicking t
other actions but it seems to get hung on the last selection. I have to fully close CSET and restart and then it works correctly for a period of time.

Andrew D. Feimster

North Fork Electric Inc.

1309 Willie Brown Road

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From: Andrew Feimster [mailto:andy@nfei.com]
Sent: Thursday, August 03, 2017 12:33 PM
To: 'Sommers, Joshua R' <joshua.sommers@inl.gov>
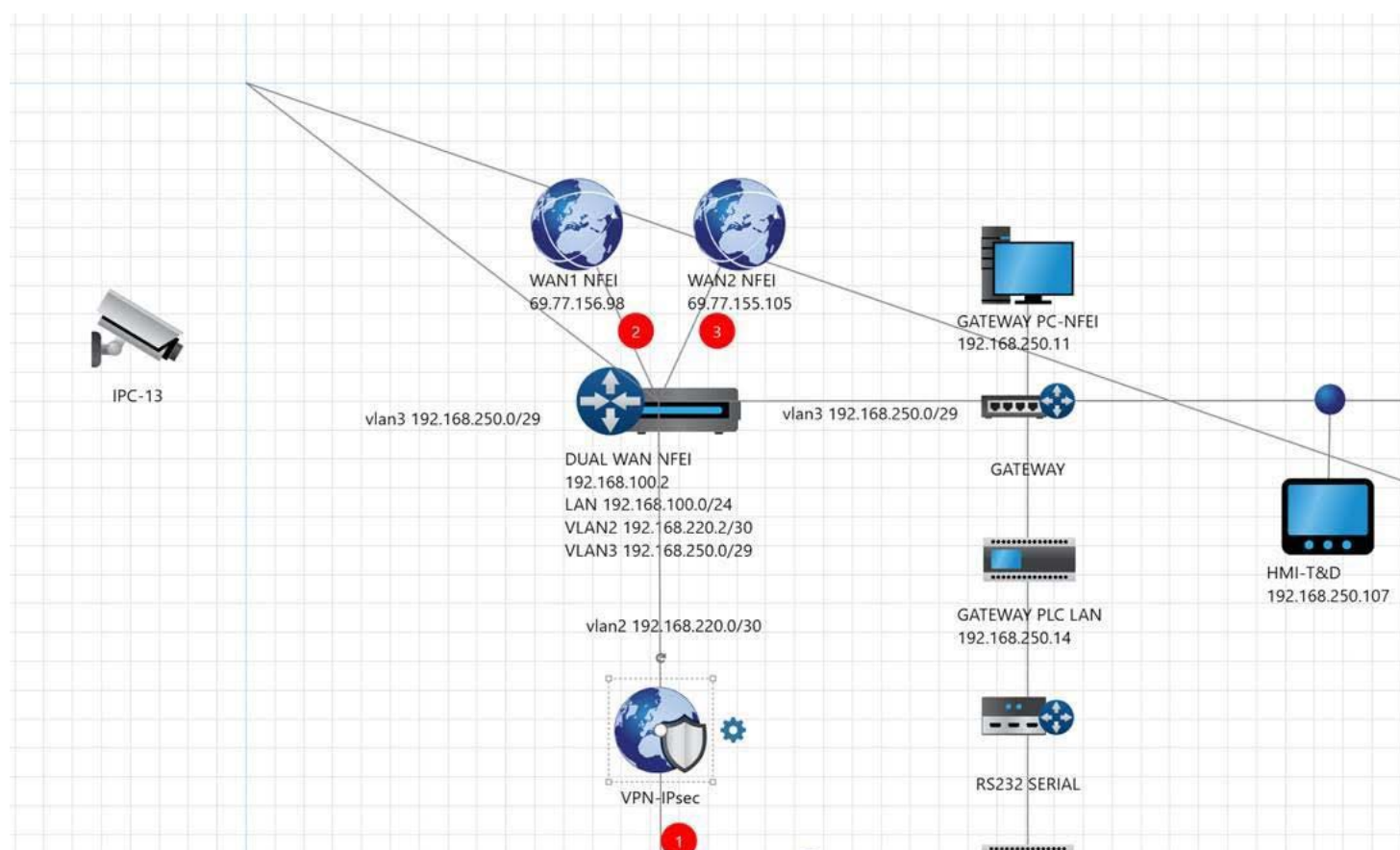**Subject:** CSET

Josh,

FYI, I am still having issues with CSET. Like I told you, the symbol box gets hung and clicking on any symbol brings up the same box, with the same values filled-in. Shutting down and restart for a short time but it reoccurs. Also when I save and relaunch, diagonal connection lines mysteriously appear. They are easy to delete but it is definitely a bug. Here is a screenshot showing connection lines I did not create.

Also if you ever get to update the software, I suggest a "save" without closing button. Maybe because I am old and set in my ways but I am a big fan of using the Windows standard "File, Edit format. It's just nice to cut down on the learning curve of using new software.

Is there a way to change the text offset from a symbol? Look at the switch I show labeled "Gateway". It is too far below the symbol.

I am also finding it helpful to add the IP address to the tagname. It comes in handy for quick reference building my network. Perhaps add a way to "show" IP address?

Just some feedback. I will keep sending things like this if it is helpful. If not, just let me know!

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ICS Cybersecurity Consultant
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C: (208) 390-5008

Andrew Feimster <andy@nfei.com>   Mon, Aug 7, 2017 at 7:26 AM
To: "Sommers, Joshua R" <joshua.sommers@inl.gov>, Barry K Hansen <barry.hansen@inl.gov>

I am available on my cell below if you have any questions or would like additional feedback on my use of CSET.

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From: Sommers, Joshua R [mailto:joshua.sommers@inl.gov]
Sent: Monday, August 07, 2017 9:20 AM
To: Barry K Hansen <barry.hansen@inl.gov>
Cc: Andrew Feimster <andy@nfei.com>
Subject: Fwd: CSET

[Quoted text hidden]