

# Passport Automation System

**Problem statement :** The current passport insurance process is there by long wait times, inconsistent service quality leading to a frustrating environment among the applicants & delay in travel plans. Automation bring & up reduced processing times, enhance security measures.

## Introduction :

**Purpose of this document :** To define specifications & requirements for the development of passport automation system.

**Scope of this document :** To describe the overall objectives & scope.

**Overview :** Designed to streamline & automate passport application, processing & managerial procedures.

## General description.

**User Registration :** Allows users to register & receive unique login.

**Application Submission :** Users can submit passport application electronically.

**Payment processing :** Support online payment for passport application fees.



## → Functional Requirements :

User Registration : Register user & design unique login credentials

Application Submission : Allow electronic submission of applications

Application processing : Verify & approve / reject applications

Payment Processing : Multiple payment options available

## → Interface Requirement

User interface : Intuitive interface for easy navigation

System Interface : Integration with payment gateways

## Performance Requirement

Response time : Quick response time for user interactions

Scalability : Handle large volume of applications & transaction

## Design Constraints :

Platform compatibility : Integration with external systems