

Lab-1:-

2. Hotel Management System

1. Introduction:

Problem Management

Problem Statement:- The hotel management system aims to streamline operations by automating tasks such as reservation mgmt, guest check-in / check-out, room assignment, billing and reporting. It addresses the need of efficient management of resources, enhances guest exp, and ensures smooth day-to-day operations in hotels.

1. Introduction:

1.1 Purpose of this document: The main aim of the document is to summarize the requirements and specifications of a Hotel Management System. It acts as a guide to the development team and outlines functionalities, objectives and constraints.

1.2 Scope of Document: Describes the functions such as reservation management, billing guest services and inventory.

1.3 Overview: The system is designed to streamline various hotel operations, such as reservation management, guest checking out, room services etc.

2. General Description

The hotel management system will cater to the needs of hotel staff and guests, providing intuitive interfaces. It will include features such as:

- Reservation Management - Allows guests to make reservations online or in person, quickly and efficiently.
- Guest Services - Provides checking and check out, functionalities, services etc.
- Billing: Generate invoices, process payments,

3. Functional Requirements:

- Allow guests to make online reservations.
- Manage room availability.
- Generate invoices, process payments.

4. Interface Requirements

- Integration with payment gateways.
- Intuitive booking interface.

5 Performance Requirements:

- Should be able to handle high traffic
- Response time should be minimal.
- System should be reliable.

6 Design Constraints

- System should comply with industry standards.
- System should be compatible with current software and hardware

7 Non Functional Attribute

- Security
- Scalability
- Portability
- Reliability

8 Preliminary Schedule and Budget

- Development timeline: 6 months
- Estimated Budget: ₹ 100000