

5. Passport automation system

1. Introduction

* Purpose :- This document outlines the requirements and specifications for the development of the passport automation system serving as a guide for all stakeholders to ensure alignment and understanding.

* Scope :- It defines the system's objectives, value to the customer, development cost and key functionalities, targeting users involved in passport issuance and management.

* Overview :- The passport automation system automates passport processes to enhance efficiency, accuracy and security. It offers a user-friendly interface and features like applications and applicants and administrators.

2. General description

* The passport automation system plays a crucial role in modernizing government services, meeting citizen needs, and ensuring efficient passport management. By leveraging technology, the system enhances efficiency, accuracy and transparency, ultimately improving user satisfaction and trust in government institutions.

3. Functional Requirements

* User Registration :- Applicants must register with valid credentials to access the system.

* Application submission :- Applicants should be able to fill out and submission passport

applications forms online

- x. Document verification :- The system must verify the authenticity of submitted documents.
- x. Applicants should have the option to schedule appointments for document verification.
- x. Appointment Scheduling

4. Interface Requirements

- x. User Interface :- Intuitive web-based interfaces for applicants, agents, and administrators to interact with the system.
- x. Data streams :- Streams for real-time data exchange b/w system components, ensuring timely updates and synchronization.
- x. File interface :- Mechanisms for importing and exporting data in standards formats, enabling interoperability with other systems.

5. Performance Requirements :-

- x. Response time :- The system should respond promptly to user interactions with an average response time of less than 2 sec.
- x. Throughput :- The system should of 1000 concurrent users during peak hours without significant degradation in performance.

6. Design Constraints

- x. Regulatory compliance :- The system must comply with legal and regulatory requirements related to passport issuance and data protection.

2. Hardware Limitations:- The system should be designed to operate within the constraints of available hardware resources such as processing power and storage capacity.

7. Non-functionality Attributes

x. Security:- Implementation of robust security measure to protect sensitive user data and prevent unauthorized access.

x. Portability:- The system should be platform-independent.

x. Reliability:- The system should be reliable.

8. Preliminary schedule and budget

x. Timeline:- The project is estimated to span six months, with development, testing, and deployment phases.

x. Budget:- The estimated budget for the project is \$50,000, covering expenses such as software development, infrastructure etc.