Actors

# **Primary Actors**

# Secretary

Wants to book berths for members in a fair and effective manner. Wants to minimize “whining” when advertising of berts and avoid that private exchanges occurs. Would also be able to manage the club’s calendar where important events and meetings are advertised.

# Treasurer

Wants to manage member payments in an efficient manner. It is also important that the Treasurer has access to history in the payments for accounting purposes.

# Member

A person who is a member of the boat club, probably has one or more boats registered and want a good berth for these. Want to manage their membership data, including boats, as well as to have a smooth overview of their payments. Would also like to be able to participate in various boat club meetings and social activities.

# **Secondary Actors**

# Third-party systems for credit card payment

p> A service used to handle payment via credit card. Receives a transaction ID and a sum, will respond with a positive or negative result.

# Third-party systems for Direct Payment

A service used to manage the direct payment online banking. Receives a transaction ID and a sum, will respond with a positive or negative result. In case of positive results money is deducted from the payer’s account 00:00 o’clock the next day, and the transaction may be rescinded by the payer prior to tis alternatively, there is not enough money in the account.

# Third party systems for SMS payment

A service for payment via SMS. A special message with the transaction id is sent by the payer. This transaction id is provided by the service and includes a checksum so that typing errors are minimized. The payment will be deducted from the payer’s phone bill.

# **Offstage Actors**

# Municipality

Have an interest in knowing what boat owners have what berth. This is important in te event of for example example accidents, thefts or similar.

# The tax authority

Have an interest in that the current regulations regarding the taxation of income associations are followed.