1 -Ghada: a- emergency patient . b-volunteering. c- hospital volunteering. 2 -Deema: a- Hospital . b- blood bank. c- user. 2 -Haya: a-reservation . b-appointment. total endpoint: 25 endpoint: 1-Deema: 8 + 1 ghada and deema a- addReservation . --> ghada and deema b-bookAppointment.

c-getUserAppointments.

d-rateAppointment.

e-cancelAppointment.

Model:

- f- get Top Rated Blood Banks.g-getAvailableSlots. h-addAvailableSlot. $i\hbox{-} get Complete d Emergency Patients.\\$ 1-Ghada: 8 + 1 ghada and deema
- - a- addReservation . --> ghada and deema
 - b- attendAppointment.
 - c-IsThereABloodBank.
 - d-sortCases.
 - e-changeBloodDonationStatus.
 - f- AcceptingOrRejectingVolunteering.
 - g-AcceptingOrRejectingBloodDonation.
 - h-cancelReservation.
 - i- rateVolunteer.

3-Haya: 7

- a-applyForVolunteer .
- b- getVolunteeringStatus.
- c-rateHospital.
- $\hbox{d-getHighestRatedHospital}.$
- $e\hbox{-} get Blood Types User Can Donate.$
- f-sortEpByDate.
- g-findEmergencyPatientsByBloodType.