



# JOÃO CASIMIRO

FRONT END DEVELOPER

## PORTFOLIO

<https://jcasimiro.github.io/>

## CORE SKILLS

- HTML5
- CSS/SASS
- JavaScript
- jQuery
- Bootstrap
- PHP
- SQL/MySQL
- Wordpress
- Responsive Web
- Python
- .NetFramework
- React

## LANGUAGE SKILLS

Portuguese (native);

Other languages :

- English - C1;
- Spanish - A2.

## CONTACTS



Lisbon, Portugal



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## WORK EXPERIENCE

### Meta Customer Service Representative

Teleperformance (05/2022 - 09/2023)

- Efficiently handled client questions and issues through various communication channels, such as chats, calls, and emails.
- Expertise in utilizing internal Meta work tools to efficiently assist customers and resolve their issues.
- Provided technical support to customers, collaborating closely with internal teams to effectively resolve client concerns.
- Specialized in resolving issues within the realm of Facebook and Instagram business and advertising pages.

### Front-end Web Developer Intern

Sistema4 (02/2019 - 06/2019)

- HTML templates from WordPress and other public sources were skillfully modified to fit the needs of the customer.
- Creation of static layouts and functional HTML mockups for the following companies: *Fonseca e Silva*, *Lupabiológica*, *Fonte Lusa*, *Íludio da Mota*, *Digidelta*, *Vigobloco*, among others;
- Demonstrated expertise in developing and improving existing responsive web design websites, including the creation of new splash screens, pages and insertion of content in websites.

### Media Graphics Intern

Criativos (03/2017 - 06/2017)

- Conducted research to gather information and insights for the creation of an institutional video for *HomeLovers*.
- Designed and produced various digital content pieces, including GIFs and motion graphics for *MyCamp*. As well as short montages, for the popular show *MasterChef Junior*.
- Assisted in the recording and production of content for *Oracle*;

## EDUCATION AND TRAINING

### Higher School of Technology and Management - IPL

Bachelor's Degree in Computer Engineering  
2019-2022

Incomplete

Associate Degree in Web and Multimedia 2017-  
2019

18 values | Level 5 QRQ

## SOFT SKILLS

- Skilled in using Scrum and Agile methodologies to efficiently manage projects and foster collaboration among team members.
- Ability to manage workloads and time effectively, assuring project delivery on schedule.
- Strong capacity to troubleshoot and resolve complex issues
- Efficient at multi tasking, optimizing productivity and adaptability in fast-paced development environments.
- Proficient in clear and concise communication.