

Kelvin Olasupo

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Professional Summary

Strategic Fraud Operations Lead and Computer Science graduate with 6+ years of hands-on experience in fraud prevention, risk analysis, and operational leadership. Skilled in both technical and management capacities, with a proven ability to lead cross-functional teams, implement fraud detection systems, and reduce financial crime risks.

Experience

- NALA**, Fraud Operations Lead

London, UK

 - Lead fraud prevention strategy and operations for a fast-growing African FinTech startup specialising in cross-border payments.
 - Build and manage scalable frameworks, rules engines, and monitoring systems to protect customers and ensure compliance.
 - Work with tools like Hex, Metabase, Preset (data dashboards), Zazu (log tracing), Merlin (rule management), and ECS/Jaeger.
 - Spearhead secure KYC processes using Veriff and integrate fraud detection into product pipelines.
 - Foster agile collaboration using Jira, Slack, and Intercom, enabling rapid response to fraud trends.
- TSYS Managed Services EMEA**, Associate Team Manager

Milton Keynes
Oct 2022 – Oct 2024

 - Managed a team of 20+ fraud analysts, reducing fraud cases by 15% and improving detection accuracy.
 - Delivered coaching, training, and performance reviews; recruited and onboarded new talent.
 - Deployed tools such as Arcot 3DS Network, MasterCard Connect, and Call Sign for real-time detection.
- TSYS Managed Services EMEA**, Subject Matter Expert (Fraud Tools)

Sept 2021 – Oct 2022

 - Led technical upskilling across fraud platforms and designed SOPs for fraud prevention workflows.
 - Optimised detection workflows, reducing false positives and improving reporting turnaround.
- TSYS Managed Services EMEA**, Risk & Fraud Analyst

Jan 2019 – Feb 2021

 - Created and implemented financial crime mitigation frameworks, reducing recurring fraud by 12%.
 - Used Arcot 3DS to enhance e-commerce transaction security and compliance posture.
- TSYS Managed Services EMEA**, Collections Agent & Internal Trainer

Feb 2021 – Sept 2021

 - Recovered outstanding balances via ethical negotiation while mentoring new hires on fraud awareness.

Education

- BSc University of Bedfordshire**, Computer Science

UK
Sept 2021 – May 2025

 - Key Modules: Cyber Security, AI, Machine Learning, Operating Systems, Software Development, Agile Project Management, Database Algorithms.
 - Member: Computer Science Club
 - Final Year Project (Award-Winning): AgileFlow – Agile Project Management Application
 - Tools: React, Node.js, PostgreSQL, MySQL, Python
 - Features: Multi-board support, real-time updates, team task tracking
 - Awarded the Switchshop Industry Prize – Bronze Award at the 2025 CS & Tech Exhibition

- Led design, tech architecture, and implementation, integrating Agile principles and live dashboards.

Dip **Central Bedfordshire College**, Sports Science

Dunstable, UK
Sept 2015 – June 2017

Courses

Cisco NETACAD , Cybersecurity Essentials	Nov 2023 – Nov 2023
Cisco NETACAD , Introduction to Networks	Sept 2023 – Sept 2023
TSYS EMEA , Aspiring Leader Programme	Jan 2022 – Jan 2022
TSYS Academy , TMS Apprenticeship	Jan 2020 – Jan 2020
Code Institute , 5 Day Coding Challenge	Jan 2023 – Jan 2023

Achievements

- Switchshop Industry Prize – Bronze Award at the 2025 CS & Tech Exhibition for AgileFlow project

Skills

Fraud Prevention & Detection: 6+ years experience in financial crime mitigation, rule engine design, and compliance workflows

Risk Mitigation: Implemented frameworks reducing recurring fraud by 12%, fraud cases by 15%, and improving detection accuracy

Regulatory Compliance: Ensured compliance in e-commerce transactions using Arcot 3DS and KYC processes with Veriff

Team Leadership & Coaching: Managed teams of 20+ fraud analysts, delivered coaching and training, recruitment, and performance reviews

Data Analysis & Reporting: Skilled in using Hex, Metabase, Preset dashboards, and fraud reporting turnaround optimizations

Agile Project Management: Led agile projects, used Jira, Slack, Intercom; awarded AgileFlow project integrating Agile principle dashboards

Technical Tools: Hex, Metabase, Preset, Zazu, ECS, Jaeger, Arcot 3DS, MasterCard Connect, Transaction Manager, Call Sign

Programming & Development Tools: Python, Java, SQL, Node.js, React, PostgreSQL, Jira, Git, HTML, CSS, JavaScript