

Derek R. Simonds

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Education

Broward College

A.S. IN COMPUTER PROGRAMMING AND ANALYSIS

GPA: 3.13

Davie, FL

Aug. 2013 - Dec. 2015

Skills

Languages

Languages: Java, C++, Python, PHP, SQL, HTML, CSS, JavaScript, JQuery, Bootstrap

Tools: Visual Studio, IntelliJ, Pycharm, Microsoft Office, Access, Adobe Photoshop, Illustrator

Certificates: CIW JavaScript Specialist, CIW Web Foundations, Microsoft Office Access Specialist

Experience

Divers Direct

Dania Beach, FL

IT

Jul. 2014 - Jan. 2017

- Converted ColdFusion website to PHP and SQL
- Used Crystal Reports to connect to SQL Server database to create and edit company reports
- Managed network infrastructure, including firewalls, switches, routers, and networking cables
- Maintained Active Directory
- Managed creative team of copywriters for the company's eCommerce website
- Wrote promotional copy for marketing, as well as create graphics for marketing campaigns

Self Employed

Fort Lauderdale, FL

WEB DEVELOPER AND DESIGNER

Dec. 2013 - Jun. 2015

- Used HTML, CSS, and JavaScript to create responsive websites
- Designed and develop SEO optimized web pages
- Created modern layouts and graphics for each web page

Macy's, Inc

Fort Lauderdale, FL

SALES ASSOCIATE

Nov. 2012 - Jul. 2014

- Trained new associates to have the knowledge needed to perform everyday tasks
- Persuaded customers to open new line of credits with a Macy's Reward's card

Interactive Response Technologies

Fort Lauderdale, FL

SALES AND CUSTOMER SERVICE

Aug. 2012 - Nov. 2012

- Handled incoming calls from customers with billing inquiries on their AT&T residential account
- Accessed online billing system to look up customer's account and resolve any concerns
- Evaluated the customer's needs to determine which services will most benefit the customer

Sitel Operating Corporation

Painted Post, NY

SALES REPRESENTATIVE

Nov. 2011 - Aug. 2012

- Met and exceeded required daily sales quotas and customer satisfaction goals via online chat
- Helped to create and pilot new sales techniques, tools and programs to help drive sales

Tops Market, LLC

Bath, NY

CASHIER

Apr. 2011 - Dec. 2011

- Ran the front end in absence of the manager
- Managed Gasoline station