

# STEPHEN MENSAH

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Portfolio: <https://github.com/1SteveMens/Cybersecurity-Portfolio>

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## SUMMARY

I am results-oriented cybersecurity professional passionate about cybersecurity and love creating solutions to protect digital assets, people, and organizations from cyber threats. I enjoy working with people and technology to solve complex problems and committed to staying updated on cybersecurity trends and technologies and analyzing information assets to proactively detect and implement security measures to protect against threats.

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## RELEVANT EXPERIENCE

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| <b>Graduate Assistant   Office of International Services   Fordham University</b>  | Feb 2023 – Present   |
| <ul style="list-style-type: none"><li>Completed 96% of administrative tasks on time with an accuracy rate of 98.5% and resolved 98.5% of inquiries with no escalation.</li><li>Handle staff sensitive and confidential information and maintain data integrity.</li><li>Maintain confidential student files and records, ensuring data privacy and security.</li><li>Reduced inquiry response time by 80%.</li></ul>   |                      |
| <b>IT Product Manager   Polymorph Labs   Accra, Ghana</b>  | Sept 2021 – Aug 2022 |
| <ul style="list-style-type: none"><li>Managed 4 cross-function teams of 3-7 members each to build 4 software products.</li><li>Defined software security requirements and reduced security risks by 40%.</li><li>Led SCRUM meetings and increased team participation by 50%.</li><li>Conducted product security and QA tests and improve customer satisfaction by 35%.</li></ul>   |                      |
| <b>IT Support Officer   University of Ghana, Legon   Accra, Ghana</b>  | Aug 2020 – Aug 2021  |
| <ul style="list-style-type: none"><li>Managed the Office's network, hardware and all IT resources effectively.</li><li>Troubleshooted and resolved over 500 hardware and software issues with 65% increase in customer satisfaction.</li><li>Deployed regular security patches to office and laboratory computers on time.</li><li>Educated staff and students on online security practices and measures.</li><li>Collaborated with the network team to resolve escalated network issues</li></ul> |                      |

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## CERTIFICATION

- IBM Application Security Engineer – Mastery Badge
- (ISC)<sup>2</sup> Certified in Cybersecurity, in progress
- Google Cybersecurity Professional Certificate
- CompTIA Security +, in progress

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## EDUCATION

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| <b>Fordham University</b><br>Master of Science in Cybersecurity   GPA: 4.0<br><b>Activities:</b> Fordham University Cybersecurity ISACA Chapter (Member)   | New York, NY<br>Expected May 2024 |
| <b>University of Ghana, Legon</b><br>Bachelor of Science in Information Technology   GPA: 3.63<br><b>Awards and Honors:</b> Sadhu T.L. Vaswani/Indian Assoc. of Ghana Academic Award, General Electric Company Award | Accra, Ghana<br>2016 – 2020       |

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## TECHNICAL SKILLS

**Programming:** Python, SQL  
**Network:** NMAP, Metasploit, Wireshark, tcpdump, IPS, Firewall, Protocols  
**Productivity/Design Tools:** MS Office Suite, Adobe Creative (Photoshop, Illustrator)  
**Product Development:** Agile, SCRUM master, Product requirement analysis and specification  
**SIEM Tools:** Sumo Logic, Chronicle, Splunk, SOC Prime, IR Playbooks, Audits, CrowdStrike  
**Industry Standards and Frameworks:** NIST CSF, OWASP Principle, CIA, PCI DSS, GDPR.  
**Operating System:** Windows, Linux, MacOS

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## SOFT SKILLS

Ability to work independently or in a work, communication and presentation skills, time management, adaptability, customer service, open-mindedness, able to learn quickly on the job, meticulous.

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