

STEPHEN MENSAH

(929) 424 7444 | stevegmensah@gmail.com | 3365 3rd Ave, Bronx, NY 10456

Portfolio: <https://github.com/1SteveMens/Cybersecurity-Portfolio>

SUMMARY

I am results-oriented cybersecurity professional passionate about cybersecurity and love creating solutions to protect digital assets, people, and organizations from cyber threats. I enjoy working with people and technology to solve complex problems and committed to staying updated on cybersecurity trends and technologies and analyzing information assets to proactively detect and implement security measures to protect against threats.

RELEVANT EXPERIENCE

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| Graduate Assistant Office of International Services Fordham University | Feb 2023 – Present |
| <ul style="list-style-type: none">Completed 96% of administrative tasks on time with an accuracy rate of 98.5% and resolved 98.5% of inquiries with no escalation.Handle staff sensitive and confidential information and maintain data integrity.Maintain confidential student files and records, ensuring data privacy and security.Reduced inquiry response time by 80%. | |
| IT Product Manager Polymorph Labs Accra, Ghana | Sept 2021 – Aug 2022 |
| <ul style="list-style-type: none">Managed 4 cross-function teams of 3-7 members each to build 4 software products.Defined software security requirements and reduced security risks by 40%.Led SCRUM meetings and increased team participation by 50%.Conducted product security and QA tests and improve customer satisfaction by 35%. | |
| IT Support Officer University of Ghana, Legon Accra, Ghana | Aug 2020 – Aug 2021 |
| <ul style="list-style-type: none">Managed the Office's network, hardware and all IT resources effectively.Troubleshooted and resolved over 500 hardware and software issues with 65% increase in customer satisfaction.Deployed regular security patches to 100 office and laboratory computers on time.Educated 10 staff and 500 students on online security practices and measures.Collaborated with the network team to resolve escalated network issues | |

CERTIFICATION

- IBM Application Security Engineer Certificate
- (ISC)² Certified in Cybersecurity, in progress
- Google Cybersecurity Professional Certificate
- CompTIA Security +, in progress

EDUCATION

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| Fordham University
Master of Science in Cybersecurity GPA: 4.0
Activities: Fordham University Cybersecurity ISACA Chapter (Member) | New York, NY
Expected May 2024 |
| University of Ghana, Legon
Bachelor of Science in Information Technology GPA: 3.63
Awards and Honors: Sadhu T.L. Vaswani/Indian Assoc. of Ghana Academic Award, General Electric Company Award | Accra, Ghana
2016 – 2020 |

TECHNICAL SKILLS

Programming/Scripting: Python, SQL, Bash Scripting
Network: NMAP, Metasploit, Wireshark, tcpdump, IPS, Firewall, Protocols, Packet Analysis
Productivity/Design Tools: MS Office Suite
Product Development: Agile, SCRUM master, Product requirement analysis and specification
SIEM Tools: Sumo Logic, Chronicle, Splunk, SOC Prime, IR Playbooks, Audits, CrowdStrike
Industry Standards and Frameworks: NIST CSF, OWASP Principle, ISO, SOC, PCI DSS, GDPR.
Operating System: Windows, Linux, MacOS

SOFT SKILLS

Ability to work independently or in a work, communication and presentation skills, time management, adaptability, customer service, open-mindedness, quick learning, attention to details.
