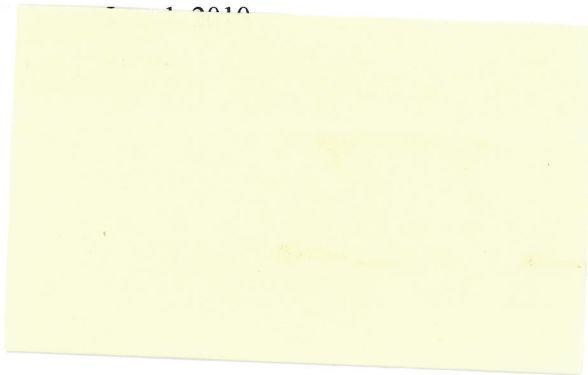




NOTICE OF DISCONNECTION

ACN World Headquarters
1000 Progress Place
Concord, NC 28025



Dear Mr Gain,

Your ACN Digital Phone Service is currently past due in the amount of \$29.78. We have attempted to contact you regarding payment of your ACN Service. At this time, all of the services on your account have been temporarily suspended. To avoid having all of your services permanently disconnected, please update your credit card information by logging into your account at www.myacn.com.

Please be advised that if your services are disconnected, you will be subject to third-party collections for any balances due including, but not limited to, applicable Early Termination Fees and any unpaid equipment balances.

Thank you for your immediate attention to this matter.

Best Regards,

ACN
Revenue Protection Department