

Please read!!

Instructions

- **Please make sure you have removed all accounts and passwords from your phone.** Factory resetting does NOT remove this information. This will lock the phone and will cause a delay in processing and may result in the phone shipped back to you.
- **Package the phone in a box with an adequate amount of bubble wrap. Please do not send in an envelope, this may result in damage during shipment.**

Here are some tips to make your order as smooth as possible!

- **Do not tape over the barcode (this can cause errors when USPS tries to scan the package)**
- **Make sure the label is taped securely to the box and not folded over any sides**
 - **Make sure your phone is charged before shipment**

Shipping and processing time

- **Shipping will take 2-4 business days**
 - **Packages are shipped with USPS**
- **Once we receive your phone, you will be processed and paid out within 24 hours**

