

Disturbing Behavior from VRBO guests in 800 John Carlyle

4 messages

Betty <bettyctai@gmail.com>  
To: Carlyle PM <Carlyle.PM@kettler.com>  
Cc: Joran Bailey <joranbailey465@gmail.com>

Sun, Jan 5, 2025 at 11:37 PM

To whom it may concern:

**BLUF: Please let me know what I and my husband can do to feel safer from these short term guests that we do not know and regularly harass/threaten us as well as other residents.**

Here is a sample listing and the operating LLC:  
[VRBO Listings](#)  
[Pure Voyage LLC to bypass VRBO verification](#)  
[Sample VRBO Listing](#)

I have noticed VRBO guests have been in the last 6 months since moving here to be with my husband:

- touching other residents' packages in the building (several of my packages have been stolen in the last 6 months),
- bring a lot of unregistered animals on premises that are banned breeds according multi-dwelling insurance policies,
- throwing loud parties past 11PM >70 Decibels and invite underage guests to drink,
- bring LEVEL 4 highly toxic and flammable hazards like propane gas tanks that can be rigged to be an explosive,
- going around the building testing other resident's locks,
- intentionally leaving litter on the floor for the facilities staff to clean up,
- making the residents of this building feel very unsafe by threatening them to go into their homes and rob them,
- loudly in the hall say they are going to copy the new Schlage keys at Key.me to gain cheap parking in the garage,
- pick residents' trash to take unused medication from Veterans' Affairs,
- loudly in the hall say they are going to vandalize the cars in the car garage to find the "Trumpers" and record their conversations,

There are a lot of service members in the building who do not want their conversations (that may be classified in nature) to be listened to and/or recorded and may or may not have registered weapons by the state of Virginia locked up that may be stolen and easily resold to commit crime.

V/R,  
Betty  
Apt 533

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To: Carlyle PM <Carlyle.PM@kettler.com>  
Cc: Joran Bailey <joranbailey465@gmail.com>

Sun, Jan 5, 2025 at 11:56 PM

According to the T&C of Pure Voyage: <https://pure.voyage/terms-and-conditions/>

They are located here and I stand corrected - they are incorporated so they lack LLC S-/C-Corp protections.  
Pure Voyage Holdings Inc.  
ATTN: 2718 Washington Blvd  
Arlington VA 22201.

On Sun, Jan 5, 2025 at 11:37 PM Betty <bettyctai@gmail.com> wrote:  
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To: Carlyle PM <Carlyle.PM@kettler.com>

Fri, Jan 10, 2025 at 11:43 AM

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From: **Betty** <bettyctai@gmail.com>  
Date: Sun, Jan 5, 2025 at 11:56 PM  
Subject: Re: Disturbing Behavior from VRBO guests in 800 John Carlyle  
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Carlyle PM <Carlyle.PM@kettler.com>  
To: Betty <bettyctai@gmail.com>

Hello Betty,

Thank you for bringing this matter to my attention.

Your email will be communicated to upper management at KETTLER. I will follow up with further guidance once it is provided. In the meantime, please contact the leasing office if you notice suspicious activity, or the police if you believe you are witnessing a crime.

Let me know if you have questions or need further assistance.

Best regards,

Djene Moyer

Community Manager | 800 Carlyle

P: 703.299.7599

carlyle.pm@kettler.com | www.800carlyle.com



800 John Carlyle Street Alexandria, VA 22304

From: Betty <bettyctai@gmail.com>  
Sent: Friday, January 10, 2025 11:44 AM  
To: Carlyle PM <Carlyle.PM@kettler.com>  
Subject: Fwd: Disturbing Behavior from VRBO guests in 800 John Carlyle

You don't often get email from bettyctai@gmail.com. [Learn why this is important](#)

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