HARSHIT SHARMA

U 102 17 Railway Parade Murrumbeena VIC 3063 0424287023

OBJECTIVE:

To enhance my knowledge and skills within Cyber Security and networking whilst simultaneously helping the company achieve its goals and targets.

ACADEMIC QUALIFICATION:

Degree	Year	University
Bachelors of Technology in Computer Science	2019	Amity University
Masters of Cyber Security	Current	Monash University

WORK EXPERIENCE:

Study Mate Computer Education Centre (IT Support) August 2018 to July 2019

- Providing MacOS and windows 7, 8 and 10 system support.
- Providing technical support with other devices like tablet, computers etc.
- Hardware and software troubleshooting.
- In-system and device to device configuration support.
- Software support for various software's like MS Office, Pages, Notes etc.
- Providing online and on call technical support.

H.S. Enterprises (Retail Assistant/Warehouse Management): January 2017 to May 2018

- Supply chain management of imported footwear
- Providing prompt customer assistance
- Manual handling of stock
- Heavy lifting of consignments
- Receiving & dispatch, preparation of stock for distribution
- Picking, packing & processing of orders
- Assisting with stock takes & cycle counts
- Prompt problem solving
- Assisting other workers with their needs