

# Office 365 ProPlus

## Assessment Workshop

Microsoft FastTrack Center

# Welcome to the assessment workshop

## OBJECTIVES

- Introduce the Office 365 deployment framework
- Plan for Office 365 ProPlus deployment
- Plan for compatibility
- Establish approach for deploying Office 365 ProPlus
- Establish approach for servicing Office 365 ProPlus
- Get ready to identify remediation needs

# Office 365 ProPlus deployment framework



Getting started



Prepare



Upgrade



Manage

# Office 365 ProPlus deployment framework

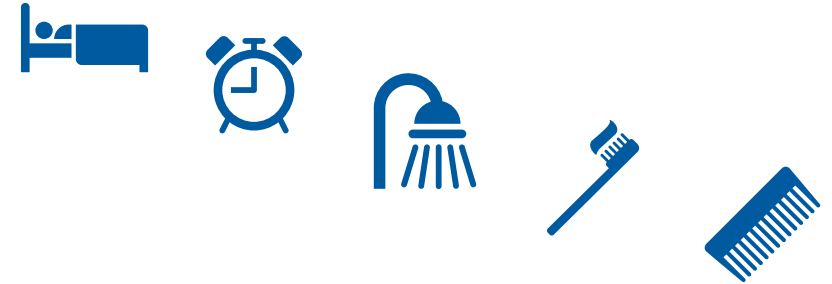


Getting started

# Office as a service



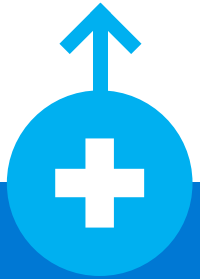
Change from a huge, jarring,  
every 3-6 years project...



...to an iterative, smooth,  
monthly or semi-annual process

- Establish team and process to evaluate monthly updates
- Security members review roll-up patches (versus individual app patches in the Microsoft Windows Installer (MSI) perpetual model)
- Helpdesk and training members review new features
- Developers (internal and third party) review for app compatibility
- Prepare for updates to software distribution and update management tools as needed
- Operationalize monthly and semi-annual deployment processes

# Office 365 ProPlus



■ Always up-to-date

■ 1 TB OneDrive

■ PC, Mac, web, Android, and iOS apps

## Office 365 ProPlus



### Most productive

Designer, Tap, Researcher, data types, Ideas, intelligent digital Ink, dictation, 3D animation, real-time collaboration



### Most secure

Office 365 message encryption, Advanced Threat Protection (ATP) Safe Links in docs, sensitivity labels in docs



### Lowest cost

Five (5) PC, tablet, and phone installs, 1 TB cloud storage, FastTrack deployments, Office web apps, shared computer licensing, language packs



## Office 2019

Morph and Zoom | 2D maps | Funnel charts | New Excel functions | Focused Inbox | Black theme | Focus Mode (Mac) | Accessibility Checker | Click-to-Run



## Office 2016

Treemap | Sunbursts | Microsoft Tellme | Smart Lookup | Office 365 Groups | One-click forecasting | Weather forecast (Mac) | Outlook Recent Items list



## Office 2013

Templates | Presentation mode | Object zoom | Quick Analysis | Flash Fill | Chart | Recommendations | Expand and collapse



## Office 2010

Most Recently Used (MRU) | File tab | Backstage | Sparklines | Protected view | Trusted Documents

# Office 365 ProPlus deployment framework



Prepare

# Hardware and software requirements

## Hardware requirements

- Office 365 ProPlus
  - 1.6 gigahertz (GHz) or faster, 2-core; 4GB RAM; 4.0 GB of available disk space
  - Verify full hardware requirements
- Skype for Business
  - Verify if your AV equipment is certified

Office 365 ProPlus

architecture recommendation

64-bit

## Current software requirements

- Windows 7 SP1, Windows 8 (all versions), and Windows 10
- Windows Server 2008 R2 - 2016 onward
- macOS X 10.10 onward
- .NET 3.5 required
- Verify software requirements

[Future requirements | Effective January 14, 2020](#)

Office 365 ProPlus no longer supported on:

- Windows 10 Long Term Servicing Branch (LTSB) and Long Term Servicing Channel (LTSC)
- Out-of-support Windows 10 Semi-Annual Channel (SAC) releases
- Windows 7 and Windows 8 (all versions)
- Windows Server 2012, Windows Server 2012 R2
- Windows Server 2016 support through October 2025

[Office 2010 end of support | October 13, 2020](#)

Limited time plan for the upcoming transition

<https://go.microsoft.com/fwlink/?linkid=2100556>



# Assess on-premises infrastructure

## Active Directory

- Deploy [Office 2016 Group Policy templates](#)
- Review [Office 365 ProPlus security baseline](#)

## System Center Configuration Manager

- [Upgrade to System Center \(Current Branch\)](#)
- [Update](#) to latest feature release
- Use Windows Server Update Services (WSUS) 4.0 to get automatic updates
- CB 1904 is required for Office 365 ProPlus upgrade readiness dashboard

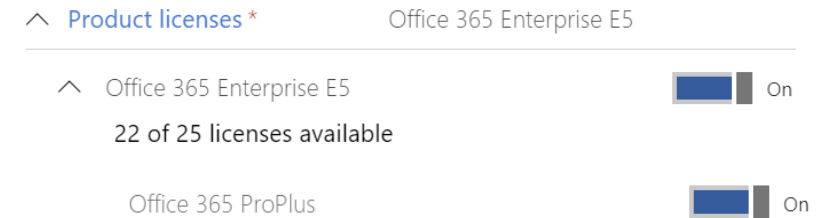
## Other on-premise services

- Exchange Server 2010 onward
- SharePoint Server 2010 onward
- Lync Server 2010 onward

**Note:** We recommend either adopting the cloud service or running the latest release of the on-premises Office server products

# User licensing

- Each user needs a license assigned to use Office 365 ProPlus
- The service must be enabled in the assigned license
- Most common ways:
  - Use Office 365 PowerShell for [assigning](#) and [enabling](#) at scale
  - Leverage [Azure Active Directory \(Azure AD\)](#) and groups
  - Manual assignment using the admin portal for pilot
- Each licensed user can activate on five (5) computers plus five (5) phones plus five (5) tablets
- Assign licensing for additional products – Project and Visio – where required



# Network foundations

## Connectivity principles

- Identify and differentiate Office 365 traffic using Microsoft-published endpoints
- Egress Office 365 data connections as close to the user as practical with matching DNS resolution
- Avoid network hairpins and optimize connectivity directly into the nearest entry point into Microsoft's global network
- Assess bypassing proxies, traffic inspection devices, and duplicate security available in Office 365

Tip:  
Networking limitations and incorrect configurations can surface as Office 365 ProPlus performance issues. Ensure best practices are applied to provide the best user experiences in Office 365 ProPlus.

## Package size considerations

- 1.6 GB for core Office 365 ProPlus
- 250 MB for each language

## Update considerations

- Updating from the Office Content Delivery Network (CDN) can reduce administrative tasks
- Use of CDN requires sufficient internet connectivity from clients
- CDN updates are automatically deployed over time to conserve bandwidth
- Use local distribution or enterprise deployments where CDN isn't feasible

## Continuous connection

- All devices require internet access to establish and maintain activation
- Must connect at least once every thirty days

<https://go.microsoft.com/fwlink/?linkid=2100644>

# We're giving our customers more control

Privacy options we're giving our customers:

- The ability to make choices about the *diagnostic data* they share with Microsoft.
- Options regarding the *connected experiences* they have in Office.

## Diagnostic data

Includes diagnostic data about the use of apps and services collected when a user interacts with a service or service backed feature.

Select the level of client diagnostic data you share (Required, **Optional (default)**, Neither).

## Connected experiences

Experiences that use cloud-based functionality to provide enhanced Office features are available to you and your user. Experiences include connected experiences that analyze your content, experiences that download online content, and other functional-specific experiences.

# Office privacy – Essential services

A set of services that are essential to how Office functions and therefore can't be disabled.

For example, the licensing service that confirms that you are properly licensed to use Office.

Necessary service data about these services is collected and sent to Microsoft, regardless of any other privacy-related policy settings you have configured.

You can see this data by using the Diagnostic Data Viewer.

Service	Description
<a href="#">Authentication</a>	Authentication is a cross-platform service that validates your Office user identity. It's required to enable you to sign in to Office, activate your Office license, access your files stored in the cloud, and provides a consistent experience across Office sessions and your devices.
<a href="#">Click-to-Run</a>	Click-to-Run is the installation technology used to install and update Office on Windows. It checks for new versions of Office, and when a new version is available, downloads and installs it. Click-to-Run detects the need for, performs the download of, and installs Office updates, including security updates.
<a href="#">Enhanced Configuration Service (ECS)</a>	ECS provides Microsoft with the ability to reconfigure Office installations without the need for you to redeploy Office. It's used to control the gradual rollout of features or updates, while the impact of the rollout is monitored from diagnostic data being collected. It's also used to mitigate security or performance issues with a feature or update. In addition, ECS supports configuration changes related to diagnostic data to help ensure that the appropriate events are being collected.
<a href="#">Licensing</a>	Licensing is a cloud-based service that supports your Office activation for new installations and maintains the license on your devices after Office has been activated. It registers each of your devices and activates Office, checks the status of your Office subscription, and manages your product keys.
<a href="#">Services Configuration</a>	Services Configuration provides the ability to make updates to Office configuration settings to enable or disable client features. It's called every time an Office app is started and provides details about other Office configurations and services. Services Configuration also controls which services are designated as essential services.
<a href="#">Telemetry</a>	The Telemetry service is used to collect diagnostic data from Office apps. It enables the collection of diagnostic data generated by Office, including required and optional diagnostic data. It's also responsible for the collection of the service diagnostic data portion of required service data for Office.

# Office privacy – Controls

Configurable through Group Policy Objects (GPO) or Office cloud policy service (OCPS)

Controls available in Office 365 ProPlus build 1904 onward - available in Monthly Channel now

Version 1904 is expected to be available in Semi-Annual Channel (Targeted) in September and in Semi-Annual Channel in January 2020.

Controls available to:

- Set diagnostic data level

- Configure use of connected experiences

  - Allow the use of connected experiences in Office that analyze content

  - Allow the use of connected experiences in Office that download online content

  - Allow the use of additional optional connected experiences in Office

  - Allow the use of connected experiences in Office

Overview of privacy controls for Office 365 ProPlus – <https://aka.ms/ProPlusPrivacy>

## Important

- These changes apply to Access, Excel, OneNote, Outlook, PowerPoint, Publisher, and Word.
- These changes also apply to the desktop versions of Project and Visio that come with some subscription plans, like the Project Online Professional plan or Visio Online Plan 2.

# Prepare for compatibility

## Compatibility of documents

- High compatibility since Office 2010
- Most just work
- Readiness Toolkit for Office provides automated assessment

## Compatibility of add-ins

- High compatibility of add-ins
- Some require vendor support
- Readiness Toolkit for Office provides automated assessment



### Designed for compatibility

- Only four (4) API changes since 2010, none require refactoring
- Proactively monitor add-in health with developers
- Less than 0.1 percent of apps, add-ins, and macros face issues

Be confident with Desktop App Assure

*Windows 10 and Office 365 ProPlus are designed for compatibility, but if you run into an issue, Microsoft helps you fix them at no additional cost!*

<https://go.microsoft.com/fwlink/?linkid=2060080>

# Use the Readiness Toolkit for Office

## Discover compatibility issues

- Potential macro issues, including 64-bit
- Add-in readiness information
- Deploy Readiness Toolkit for Office to devices
- Scanning MRU files recommended

## Assess impact across the organization

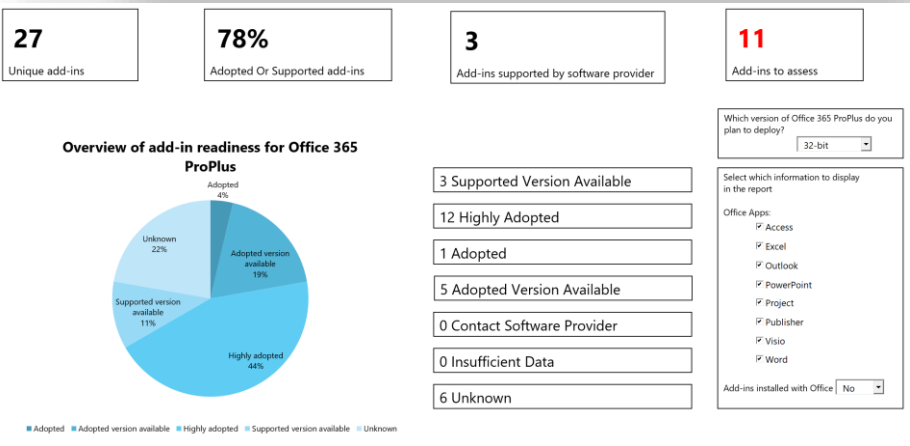
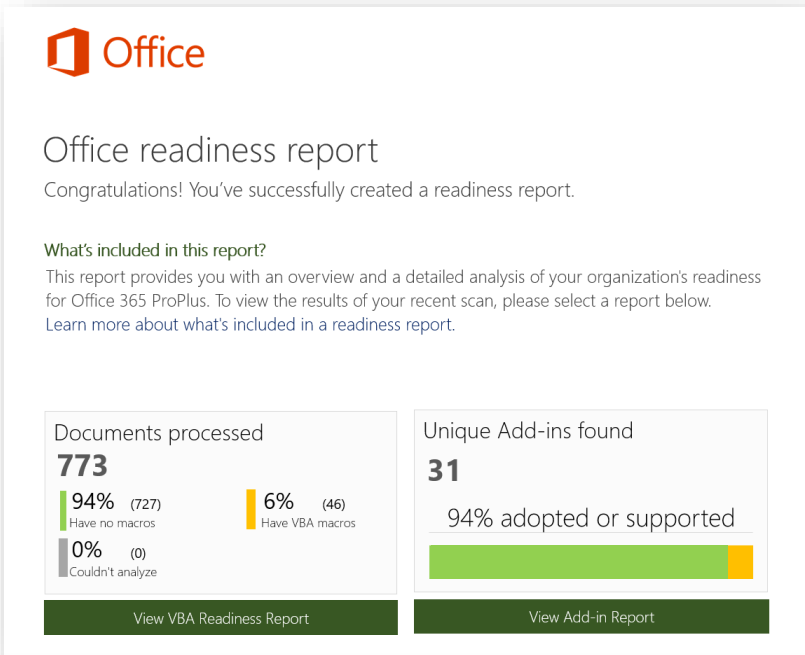
- Visual Basic for Applications (VBA) macro and add-in inventory with adoption information

## Plan with readiness report creator

- Remediation recommendations
- Advanced report recommended for remediation advice and readiness status

The following guidance aims to help with the remediation of issues we've identified within your VBA code. It is not an exhaustive list and other issues may

Category	Source File	Line #	Original Code	Proposed Changes
Suggested Fix	dataform3.xla	4	Private Declare Function ShellExecute Lib "shell32.dll"	Private Declare <b>PtrSafe</b> Function ShellExecute Lib
Suggested Fix	dataform3.xlam	6	Private Declare PtrSafe Function ShellExecute Lib "she	Private Declare <b>PtrSafe</b> Function ShellExecute Lib
Suggested Fix	dataform3.xlam	9	Private Declare Function ShellExecute Lib "shell32.dll"	Private Declare <b>PtrSafe</b> Function ShellExecute Lib
Suggested Fix	driveinfo.xls	3	Private Declare Function GetDriveType Lib "kernel32"	Private Declare <b>PtrSafe</b> Function GetDriveType Li
Suggested Fix	king-james-bible.xlsm	2	Private Declare PtrSafe Function ShellExecute Lib "she	Private Declare <b>PtrSafe</b> Function ShellExecute Lib
Suggested Fix	king-james-bible.xlsm	4	Private Declare Function ShellExecute Lib "shell32.dll"	Private Declare <b>PtrSafe</b> Function ShellExecute Lib
Suggested Fix	speechcommands.xlam	3	Private Declare Function RegOpenKeyA Lib "ADVAPI32"	Private Declare <b>PtrSafe</b> Function RegOpenKeyA I
Suggested Fix	speechcommands.xlam	7	Private Declare Function RegCloseKey Lib "ADVAPI32"	Private Declare <b>PtrSafe</b> Function RegCloseKey Li
Suggested Fix	speechcommands.xlam	10	Private Declare Function RegQueryValueExA Lib "ADVAPI32"	Private Declare <b>PtrSafe</b> Function RegQueryValue
Suggested Fix	speechcommands.xlam	15	Declare Function GetWindowsDirectoryA Lib "kernel32"	Declare <b>PtrSafe</b> Function GetWindowsDirectoryA
Suggested Fix	speechcommands.xlam	43	Dim x, TheKey As Long	Dim x, TheKey As <b>LongPtr</b>
Suggested Fix	speechcommands.xlam	38	Dim hKey As Long	Dim hKey As <b>LongPtr</b>



## Scale your assessment

- Deploy Readiness Toolkit for Office using System Center Configuration Manager
- Export readiness results to SQL Sever
- Report findings with customizable Power BI report

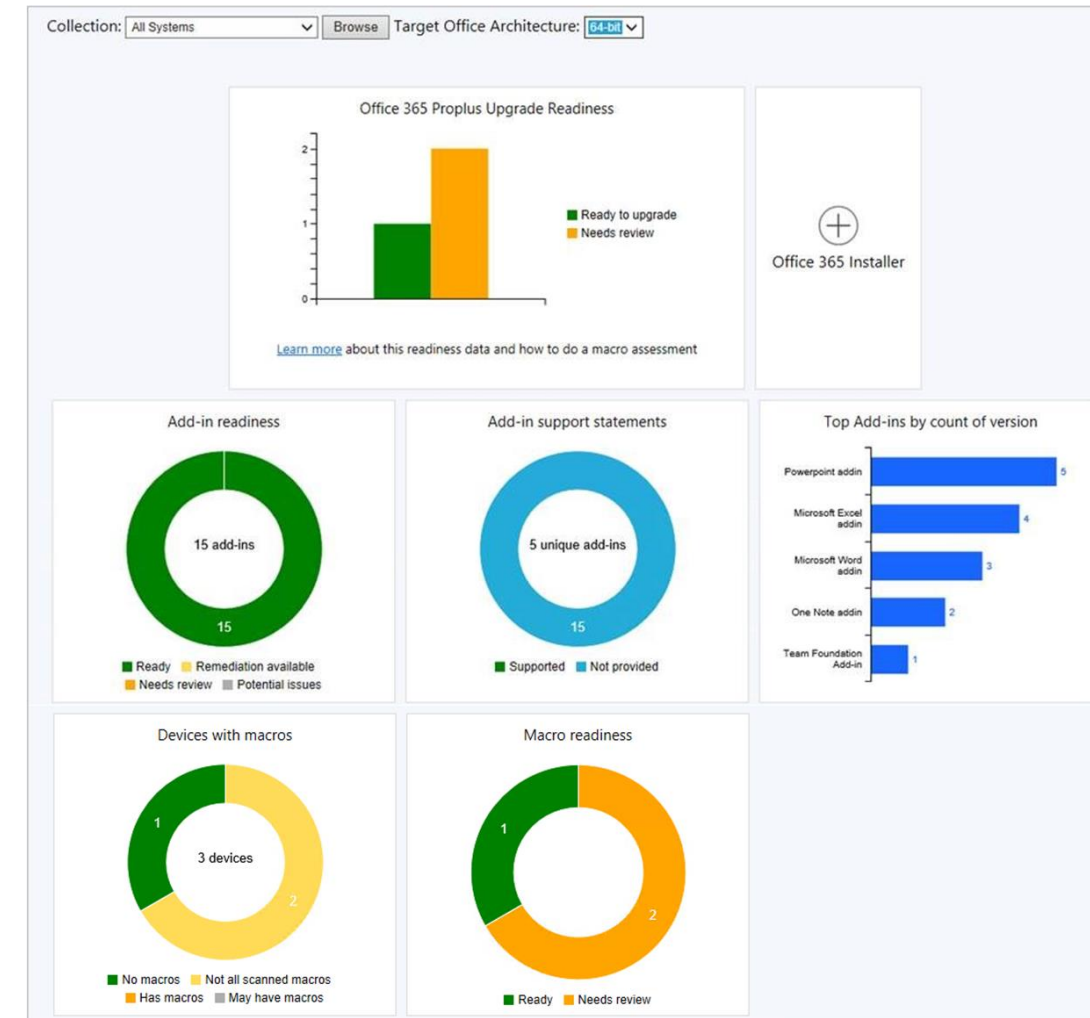
<https://aka.ms/OfficeCompatibility>



# Office 365 ProPlus upgrade readiness dashboard

## View readiness in Configuration Manager

- Available with Configuration Manager (Current Branch)
- Built into your existing workflow
- Readily scale your assessments – unlimited devices
- Readiness views included:
  - Add-in readiness
  - Add-in support statements
  - Top add-ins by count of version
  - Number of devices that have macros
  - Macro readiness
- Review the [requirements](#) for using the dashboard
  - Enable hardware discover
  - Devices require CDN access to download add-in readiness file



# Plan deployment groups

Identify groups that enable targeting for channels, architectures, and languages

Ensure groups represent all segments of the organization

Is each department represented?

If departments like HR, Finance, and Legal aren't represented, consider adding a few users from each and cross-department integrations

Does inclusion of each department sufficiently include app usage?

Consider adding additional users from each department to get this coverage

Are the various OSs included?

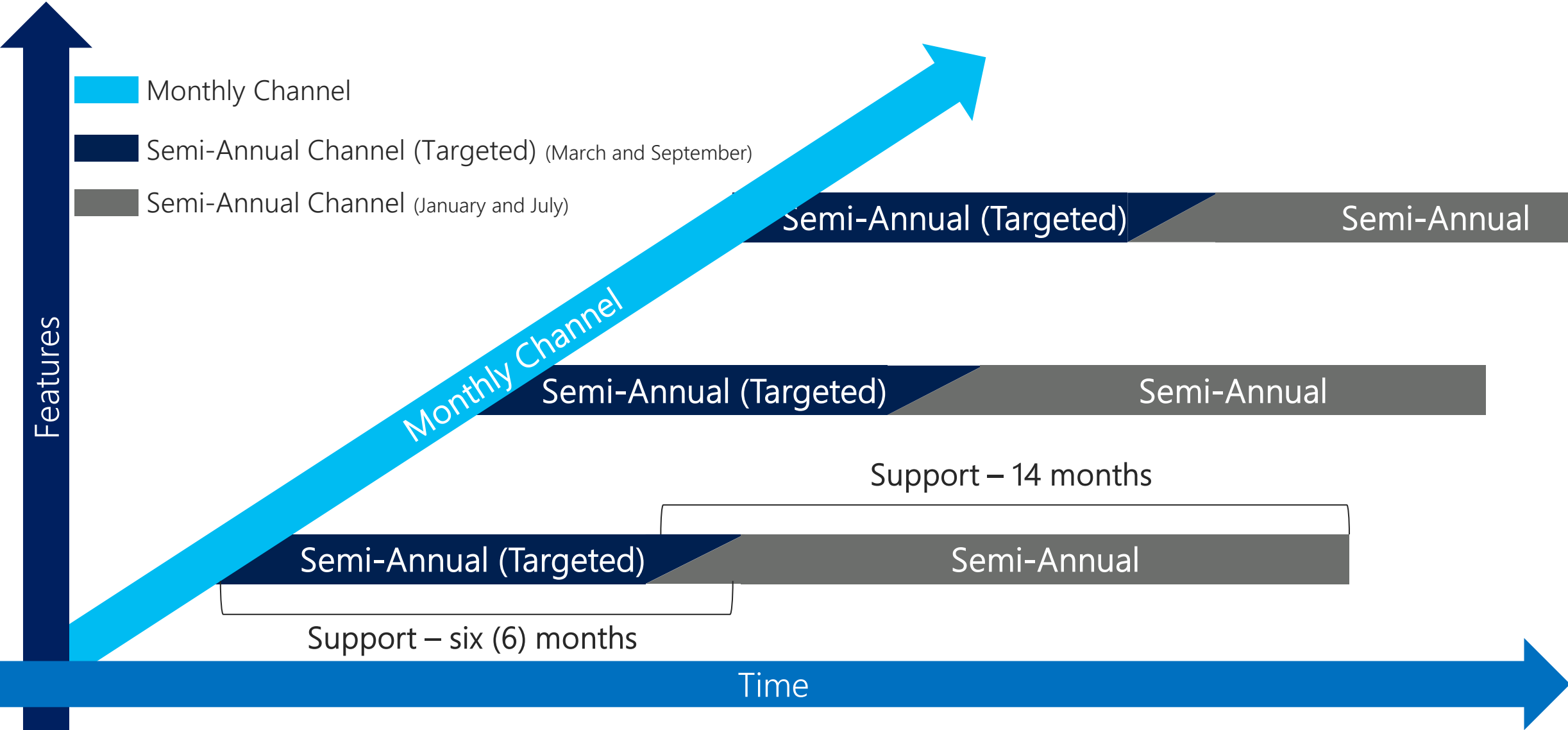
If there is a mix of Windows 7 and Windows 10, ensure that both are covered

Are there any other pivots that are interesting for your deployment?

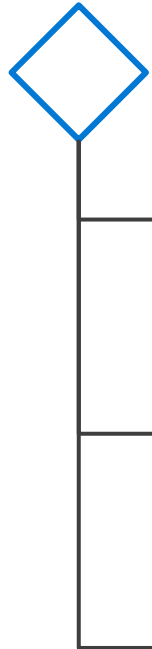
Consider if architecture (x86 and x64) should both be included

Are multiple languages used? Consider the representative set

# How channels and features relate



# Choosing the updates – Select the update frequency



	Frequency	Support duration
<b>Monthly Channel</b> Intended for users who need faster access to new features. Intended for early adopters and self-service users with limited integration.	At least monthly	Until next monthly release
<b>Semi-Annual Channel (Targeted)</b> Intended for validation prior to next Semi-Annual Channel release. Enables users to pilot new features before broad deployment.	Twice yearly (March and September) Monthly security and critical updates	Six (6) months
<b>Semi-Annual Channel</b> Intended for broad deployment. Works best when teamed with pilot groups on Semi-Annual Channel (Targeted).	Twice yearly (July and January) Monthly security and critical updates	14 months

## Best practice:

Deploy Semi-Annual Channel (Targeted) to a representative pilot group across functional groups.  
Deploy the Semi-Annual Channel to the rest of your users.  
Provides a four-month lead time for testing new Office feature updates before they're deployed broadly.  
Validate across the organization, not just with IT pros.

## Recommendation

# Building your package with Office Customization Tool

- Build configuration files with the [Office Customization Tool](https://config.office.com) – **config.office.com**
- Most configuration settings are available in the Office Customization Tool
- Retrieve Setup.exe from the [Office Deployment Tool](#) (ODT) hosted on the Microsoft Download center\*  
Leverage the *RemoveMSI* feature in the Office Customization Tool to remove legacy versions of Office products when upgrading
- Customize package with required products, apps, languages, and preferences
- Packages are saved for use in the deployment method you select in the next phase

The screenshot shows the 'Office Customization Tool' web interface at the URL <https://config.office.com/deploymentsettings>. The page has a dark header with the Microsoft logo and 'Office Client'. Below the header, the title 'Office Customization Tool' is displayed with a link to learn more. The main section is titled 'Deployment settings' and contains several configuration options:

- Which architecture do you want to deploy?**
  - ☐ 32-bit
  - ☒ 64-bit
- Products\***
  - Which products and apps do you want to deploy?**
  - Office Suites:** A dropdown menu showing 'Office 365 ProPlus'.
  - Visio:** A dropdown menu showing 'Select Visio product'.
  - Project:** A dropdown menu showing 'Select Project product'.
  - Additional Products:** A dropdown menu showing 'Select Additional product'.
- Turn apps on or off to include or exclude them from being deployed**

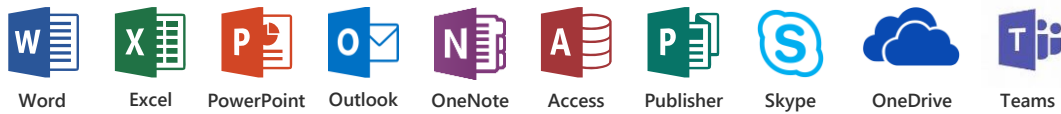
Access	<input checked="" type="checkbox"/> On	Excel	<input checked="" type="checkbox"/> On
OneDrive (Groove)	<input type="checkbox"/> Off	Skype for Business	<input checked="" type="checkbox"/> On
OneDrive Desktop	<input checked="" type="checkbox"/> On	OneNote 2016	<input type="checkbox"/> Off
Outlook	<input checked="" type="checkbox"/> On	PowerPoint	<input checked="" type="checkbox"/> On
Publisher	<input checked="" type="checkbox"/> On	Word	<input checked="" type="checkbox"/> On

\*Important

- \*Setup.exe is periodically updated. We suggest you always use the newest version for deployment. An integrated Setup.exe with the Office Customization Tool is coming soon

<https://aka.ms/OfficeCustomizationTool>

# Microsoft Teams is now included Office 365 ProPlus



Included by default for all new installs, in all channels

Control new installs with the exclude app element in the deployment package

Included by default for existing installs at update for monthly channel

Coming to Semi-Annual Channel (Targeted) (September 2019) and Semi-Annual Channel (January 2020)

Control existing installs using new Teams GPO to avoid install on update or prevent automatically starting Teams

## FAQ

What if the Teams desktop is already installed as a stand-alone app?

Existing installs of the Teams desktop app won't be changed.

Will Teams follow the Office 365 ProPlus update cadence?

Teams is automatically updated approximately every two weeks with new features and quality updates. This update process for Teams is different than the update process for the other Offices apps.

<https://go.microsoft.com/fwlink/?linkid=2100717>

# Plan the source files – Control the number of packages

## Recommendation: Package for each architecture and channel

Office source files are unique for each architecture and update channel.

Languages content is unique. However, the large number of languages makes package management difficult.

Build a package for each architecture and channel including the most common language packs.

Proper packaging results in efficient management beyond your initial installs.

## Packaging tips and tricks

### Packaging with Configuration Manager

Only include the language packs you need most in your package

- Understand which language packs are the most commonly used

- Identify the number of language packs which make up 80-95 percent of your installed language packs

- Deliver remaining language packs using the Office CDN (use `AllowCdnFallback=True`)

Enable Peer Cache for Configuration Manager

- Reduce the impact of the approximately 2 GB deployment size of the core

### Reducing package size

*Exclude App* in ODT won't help reduce the package size!

- Click-to-Run has only one source package that contains all products

- With apps excluded, you still download the same source package – there's no savings to the package size

The biggest gains can be made in managing language packs

### Lean install

Use the *Match Installed* option to add additional products, like Visio or a language pack

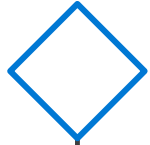
# Office 365 ProPlus deployment framework



Upgrade



# Choose your deployment path



Use paths that meet your requirements

Deploy from a local source with Configuration Manager [→](#)  
(enterprise managed)

Recommended

Deploy from the cloud with ODT [→](#)  
(cloud managed)

Deploy from a local source with ODT [→](#)  
(locally managed)

Deploy from the cloud using the Office portal [→](#)  
(self-install)

# Recommended use cases

Cloud-managed deployment and update	Enterprise-managed deployment and update
<ul style="list-style-type: none"><li>▪ To simplify management for mobile and remote users</li><li>▪ To simplify management of branch offices to limit infrastructure footprint requirements</li><li>▪ To simplify servicing of Windows and Office with minimal IT involvement</li><li>▪ To limit corporate bandwidth requirements for branch offices</li></ul>	<ul style="list-style-type: none"><li>▪ To allow IT admins to manage client updates with existing software distribution solutions</li><li>▪ To allow IT admins a higher level of control for client deployments and updates</li><li>▪ To allow clients to leverage their existing software distribution locations</li><li>▪ To allow IT admins to easily control distribution of software based on groups</li></ul>

We recommend you use both cloud- and enterprise-managed scenarios to meet business needs.

# Office 365 ProPlus deployment framework



Manage

# Managing updates in Office 365 ProPlus

## Full releases

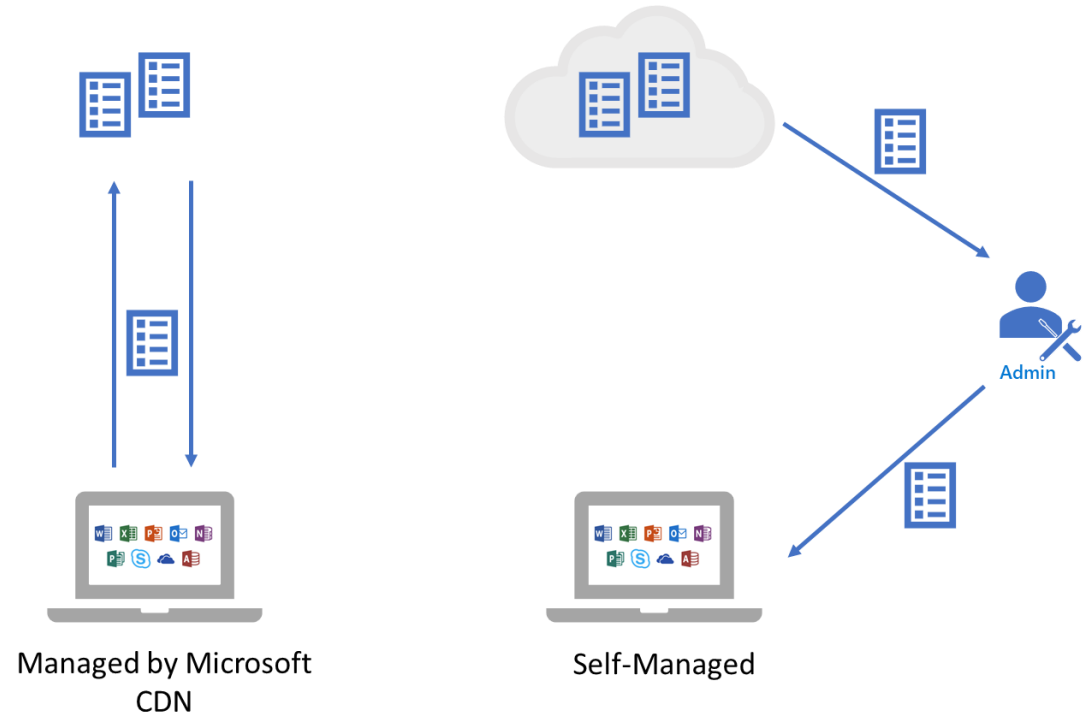
- All product updates rolled up in one package
- No individual installation (MSP)-files any more

## Update in one step

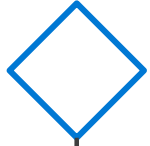
- From previous to current in one step
- Updates all Click-to-Run products with same update
- No more multiple MSP installations and restarts

## Take control of change

- Manage change using small ripples, rather than large, disruptive waves
- Consistency enables process automation



# Managing updates – Select how updates are delivered



## Update automatically

Devices updated directly from the CDN based on configured update channel

Recommended

## Enterprise-managed with Configuration Manager

Updates are downloaded and deployed to devices by Configuration Manager – often used if Configuration Manager is used for initial deployments

## Locally managed with the ODT

Updates downloads and deployed from local source using ODT, used where updates need to come from a local source without Configuration Manager

Best practice:  
Use automatic updates

Align update management strategy to meet user requirements

Possible to use a mix of the update strategies

# Office 365 ProPlus adoption resources

Help customers drive ongoing adoption with available resources and tools

## FastTrack Resource Library

### Pre-launch

[Announcement template](#)

[Countdown template](#)

[Flyer template](#)

[Editable poster template](#)

[Announcement Outlook template](#)

[Countdown Outlook template](#)

### Launch

[Tips 1 template](#)

[Tips 2 template](#)

[Tips 1 Outlook template](#)

[Tips 2 Outlook template](#)

## Office Training Center

<https://go.microsoft.com/fwlink/?linkid=2100721>

Online and downloadable artifacts

Learn the basics

Training templates

Quick starts

Tips

Cheat sheets

Infographics

## Microsoft 365 Learning Pathways

A fully customizable SharePoint Online communication site

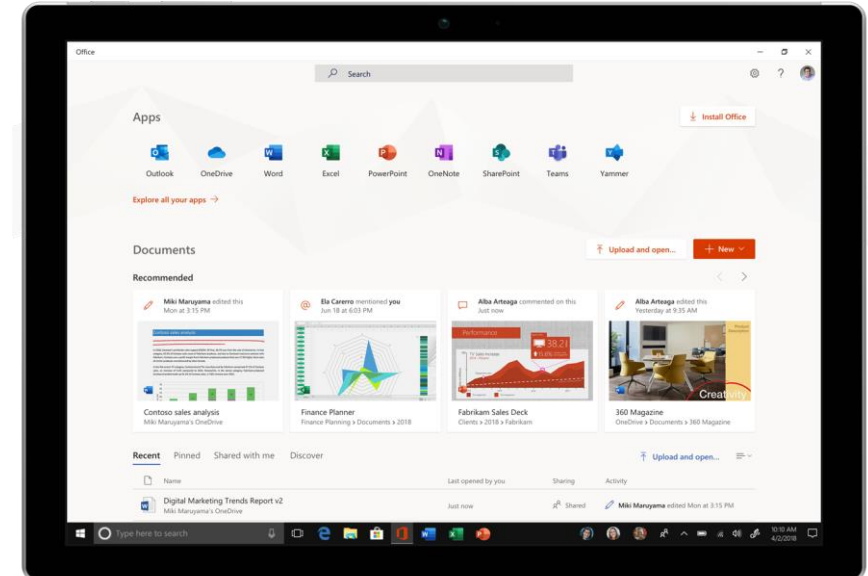
<https://go.microsoft.com/fwlink/?linkid=2101328>

## Use the Office app

The [Office app](#) enables you to get the most out of Office by helping you find all your Office apps and files in one place so you can jump quickly into your work.

Included in Windows 10 – installed by default.

Recommend pinning to the task bar for your users.



# Next steps

## Customer

- Analyze upgrade readiness with the Readiness Toolkit for Office
- Remediate items identified in the remediation checklist
- Determine pilot groups for initial validation

## FastTrack

- Assists you with Office 365 ProPlus (schedule sync to track readiness)
  - **Remediation review**
  - **Checkpoint meetings**
  - **Enablement activities**



Thank you!



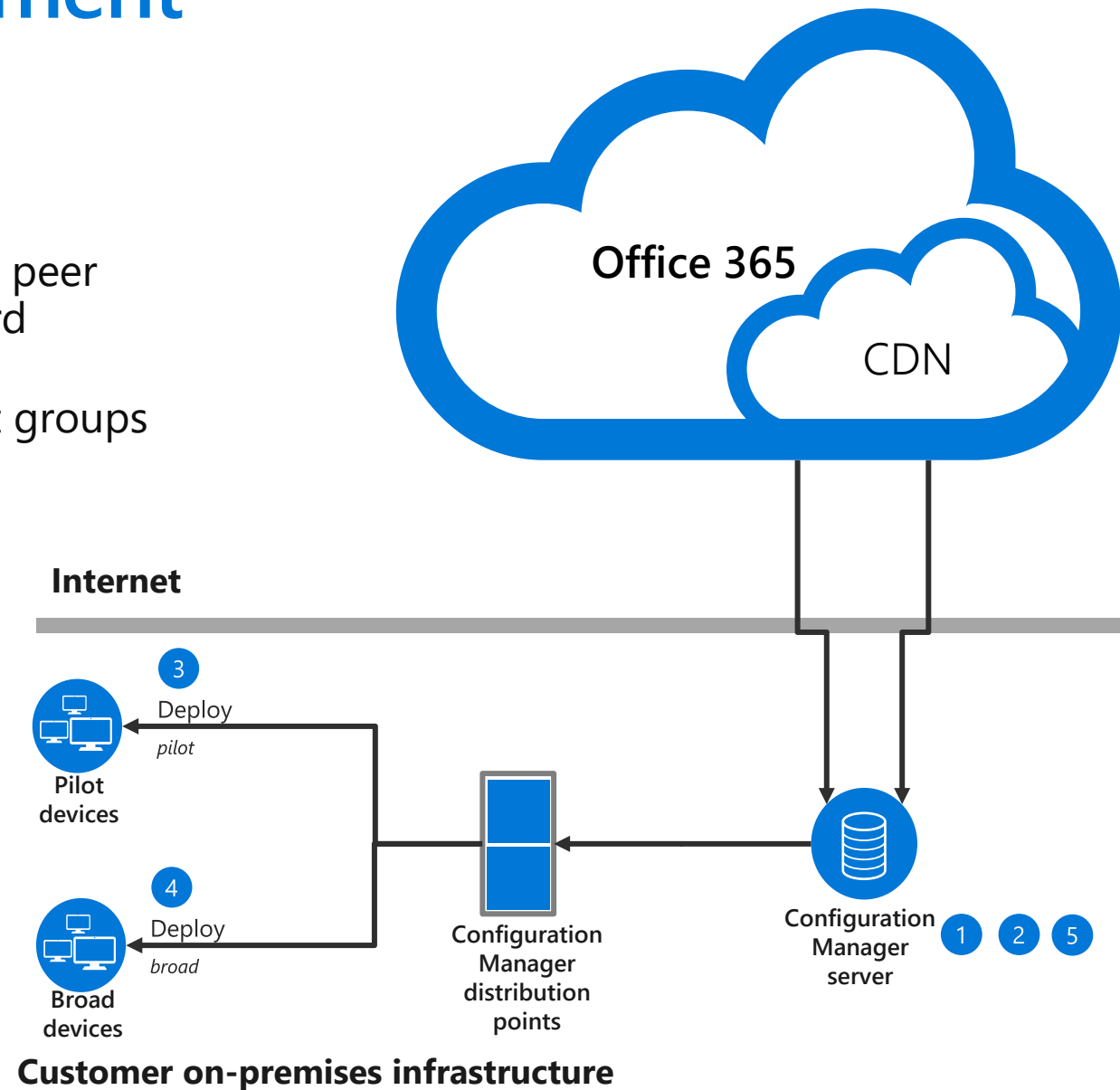
# Appendix:

## Deployment options and advanced topics

# Configuration Manager deployment

## Initial deployment

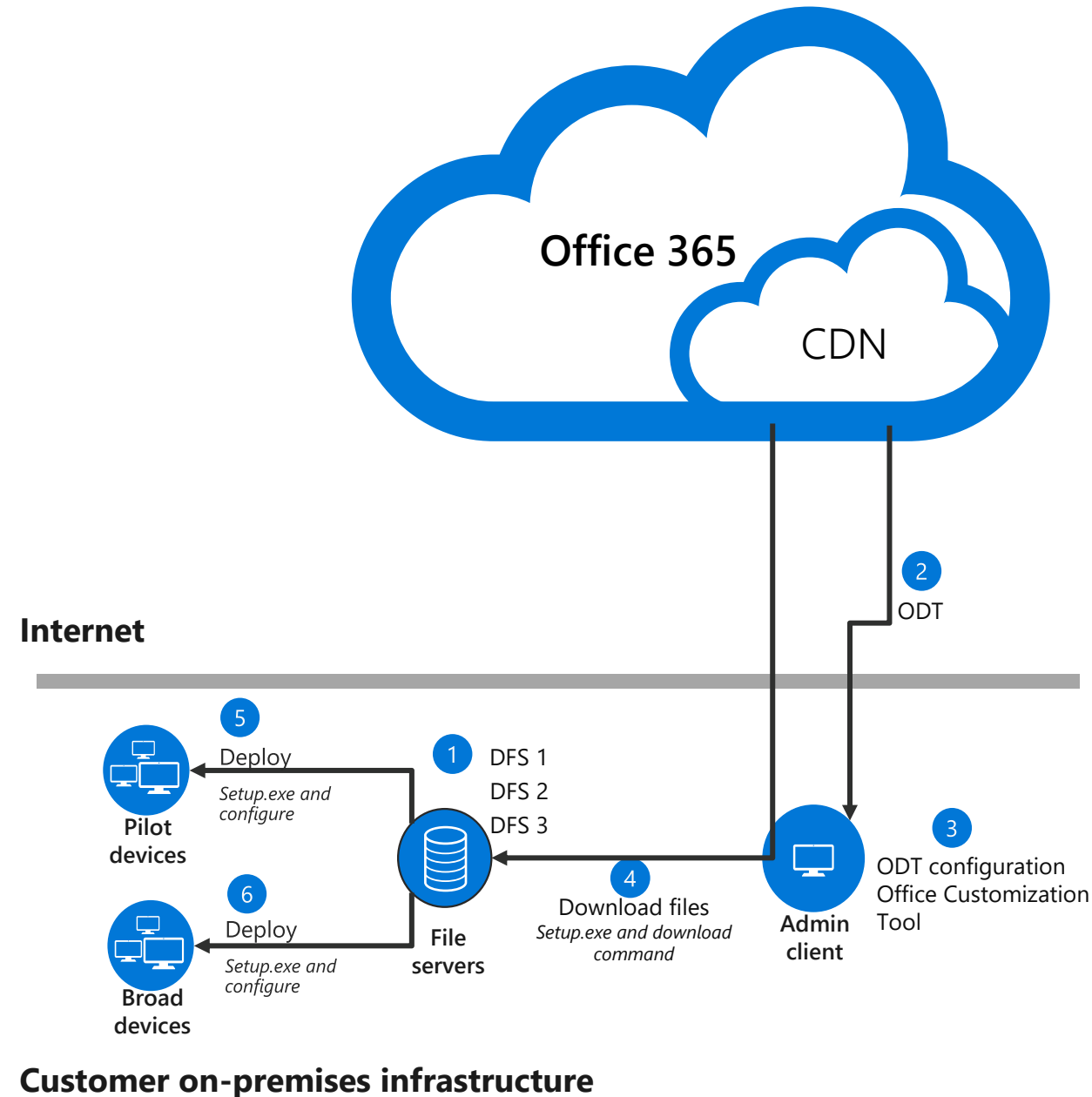
- 1 Update Configuration Manager including Current Branch, peer caching, and use the Office Client Management dashboard
- 2 Maintain your collections for pilot and broad deployment groups
- 3 Create and deploy the pilot group package
- 4 Create and deploy the broad group package
- 5 Monitor progress in the Office 365 Client Management dashboard



# Locally-managed deployment

## Initial deployment

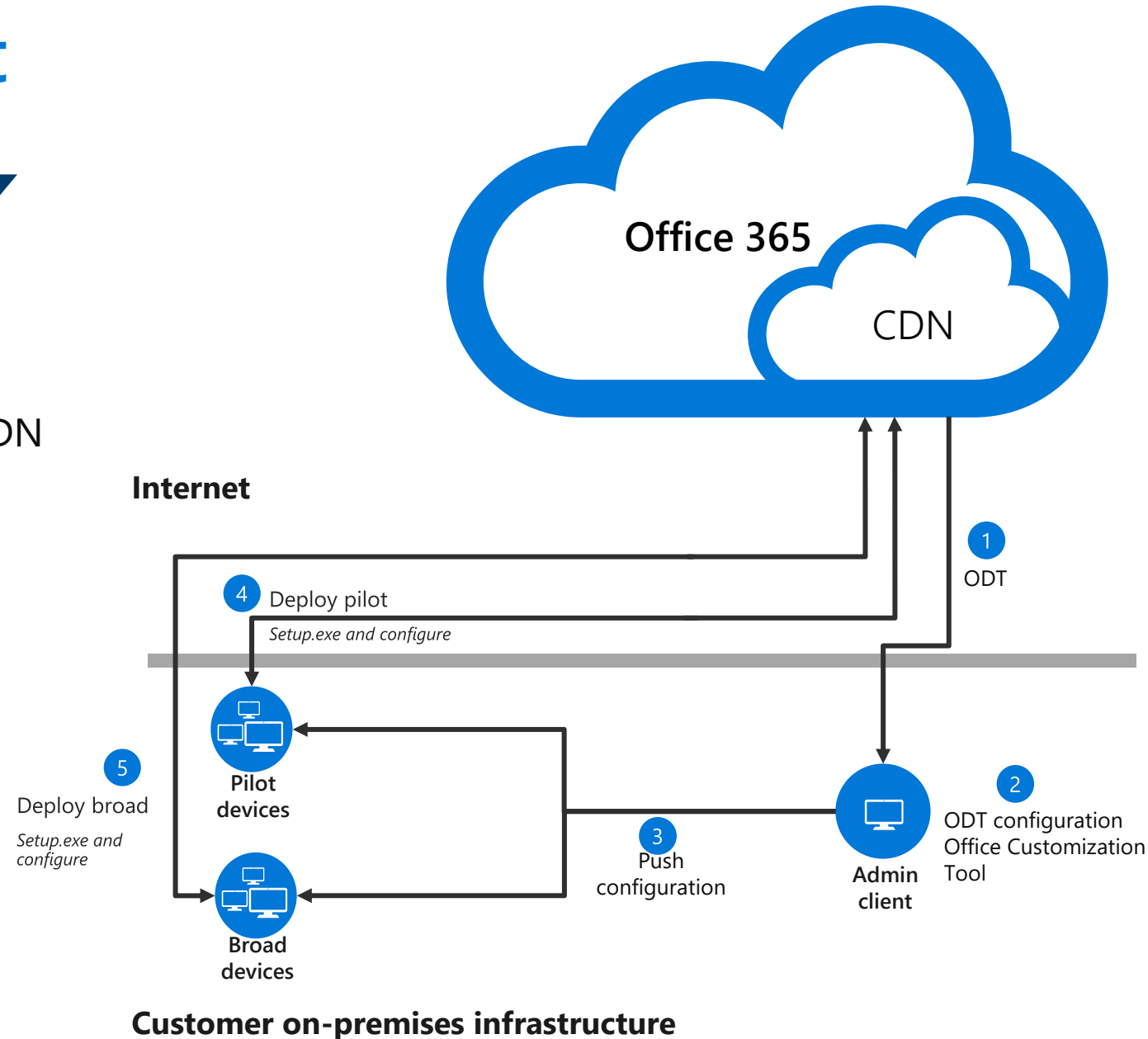
- 1 Create shared folders for installation files
- 2 Download Office Deployment Tool (ODT) from Microsoft Download Center
- 3 Build configuration files for the pilot group broad deployment groups using the Office Customization Tool
- 4 Download the Office installation packages for groups
- 5 Deploy Office to the pilot group
- 6 Deploy Office to the broad group



# Cloud-managed deployment

## Initial deployment

- 1 Download ODT from Microsoft Download Center
- 2 Build a configuration files to download from the CDN using the Office Customization Tool for groups
- 3 Push configuration files to groups
- 4 Deploy to the pilot group
- 5 Deploy to the broad group



<https://go.microsoft.com/fwlink/?linkid=2098251>

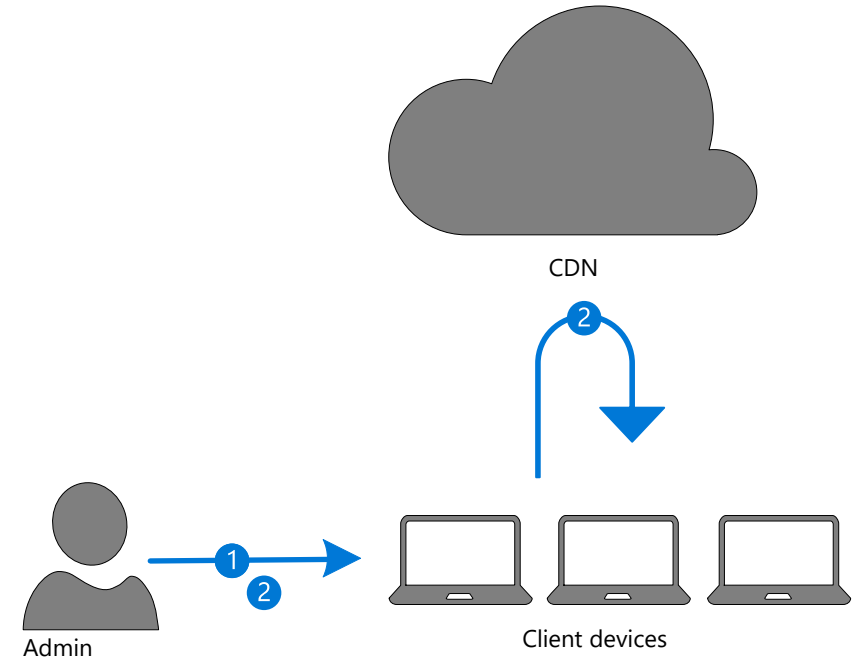
# Cloud-managed deployment

## Installation

- 1 Admin sends configuration settings for Office to client devices using ODT
- 2 Based on configuration settings, client device downloads appropriate Office package from the Office cloud and applies settings

## Updates

- 1 As part of deployment, admin configures client devices to receive updates directly from the cloud
- 2 Client devices automatically download and apply updates from CDN



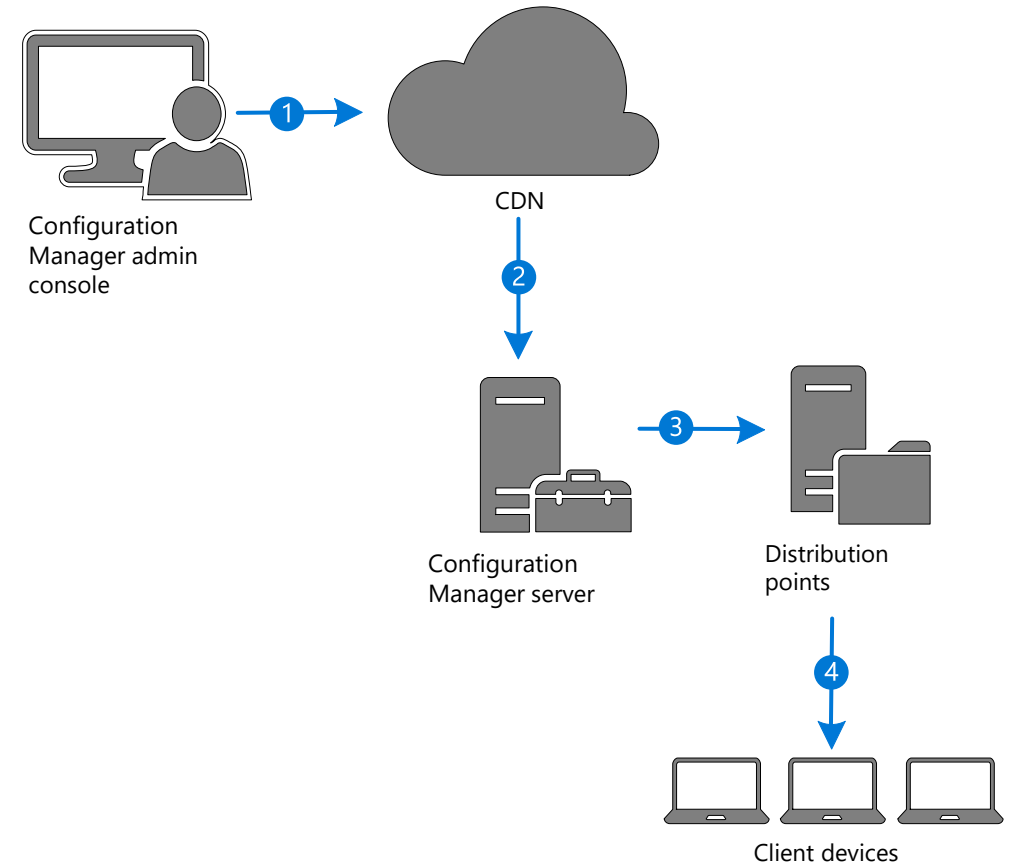
# Enterprise-managed deployment

## Installation

- 1 Admin configures deployment packages
- 2 Office 365 ProPlus installation source files are downloaded from the CDN and placed in deployment packages
- 3 Packages are sent to Configuration Manager distribution points
- 4 Office 365 ProPlus is installed on client devices

## Updates

- 1 Admin configures updates in Configuration Manager
- 2 Configuration Manager server communicates with Windows Server Update Services (WSUS), but Office updates are pulled directly from the CDN
- 3 Updates are sent to Configuration Manager distribution points
- 4 Updates are installed on client devices



# Language packs and proofing tools

# Language packs

## During initial deployment

- Review [available languages](#)
- Include most commonly used language packs in deployment package
- Use [MatchOS + Fallback](#) to dynamically match the Office language packs with the in-use Windows language packs
- When using Configuration Manager, use [AllowCdnFallback](#) to automatically download any missing source files

## Adding language packs later

- Use *Product ID*= "[LanguagePack](#)" to add languages
- This keeps all settings, products, and apps as is



# Proofing tools

## During initial deployment

- Review [available languages](#)
- Use *Product ID*=*"ProofingTools"* to add proofing tools
- When using Configuration Manager, use [AllowCdnFallback](#) to automatically download any missing source files

## Adding proofing tools later

- Use the same Product ID as previously mentioned
- This keeps all settings, products, and apps as is

# Project and Visio

# Project and Visio guidance

## Support rules

Within a major version, all products must use the same installation technology.

For Click-to-Run, we can't have the same product in multiple major versions on a device.

### Recommended

Deploy Office 365 ProPlus, Visio, and Project with subscription licenses

Provides consistent experience, feature set, and license management

Obtain Visio from Visio Plan 2 and Project from Project Online

### Alternative

Deploy Visio 2016 and Project 2016 using Click-to-Run and [volume activation](#)

Leverages modern installation technology

There are some combinations of Office, Visio, and Project that can't be installed together on the same computer. See the matrix at [Supported scenarios for installing different versions of Office, Visio, and Project on the same computer](#).

# Shared computers

# Overview

*Shared computer activation (SCA)* enables the use of Office 365 ProPlus on a Virtual Desktop Infrastructure (VDI) (like Windows Server 2012 R2) or on a shared desktop.

Admins deploy Office 365 ProPlus to a VDI or shared desktop without activating Office.

When to use:

## Non-persistent devices

- Dynamic VDI
  - Devices which are often reset (test devices, training computers)

## Desktop used by multiple users

- Remote Desktop Services (RDS)
  - Shared devices
  - Kiosk devices
  - Shift-worker devices
  - Random access and free-floating devices

## Available offers

Office 365 ProPlus  
Office 365 Enterprise E3 and E5  
Project Online Professional  
Visio Online Plan 2

## Excluded offers

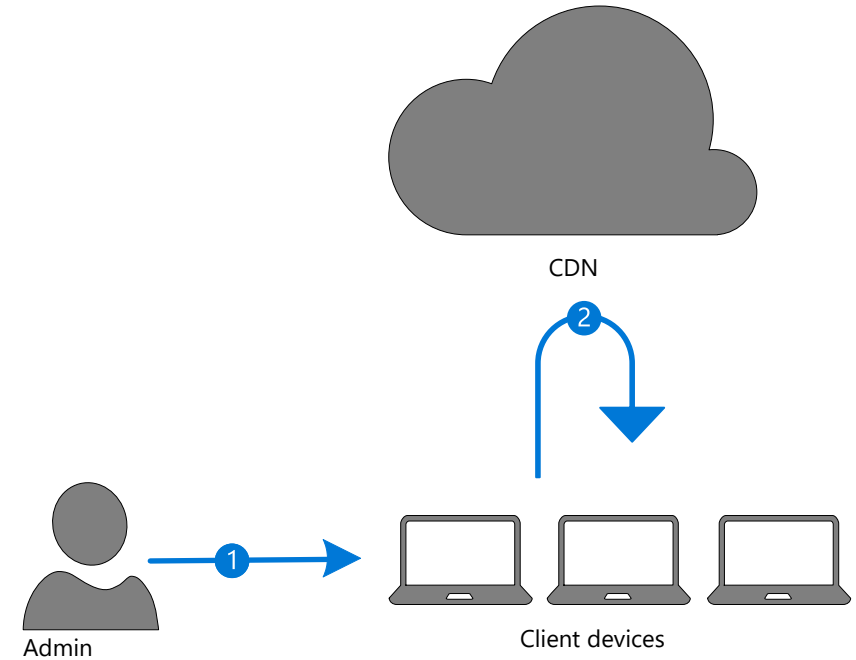
All non-Office 365 Enterprise plans

# Update paths

# Cloud-managed updates

## Office 365 ProPlus

- 1 As part of deployment, admin configures client devices to receive updates directly from the cloud
- 2 Client devices automatically download and apply updates from CDN



# Enterprise-managed updates

## Office 365 ProPlus

- 1 Admin configures Office updates in Configuration Manager
- 2 Although the Configuration Manager server communicates with WSUS, the Office updates are pulled directly from CDN
- 3 Updates are sent to Configuration Manager distribution points
- 4 Updates are installed on client devices

