# NLP with H<sub>2</sub>O

## Agenda

• Our Use Case

H2O Overview

Natural Language Processing

Demo

## Our Use Case

#### The Data

The Amazon Fine Food Reviews dataset consists of 568,454 food reviews Amazon users left up to October 2012

■ J. McAuley and J. Leskovec. <u>From amateurs to connoisseurs: modeling the evolution of user expertise through online reviews</u>

Column	Example
Product ID	B006K2ZZ7K
User ID	A1UQRSCLF8GW1T
Helpfulness Numerator	1
Helpfulness Denominator	1
Score	5
Time	1350777600
Summary	Great taffy
Text	"Great taffy at a great price. There was a wide assortment of yummy taffy. Delivery was very quick. If your a taffy lover, this is a deal."

#### Goal

 Predict whether a food product has a good rating based on the reviews

"Great taffy at a great price. There was a wide assortment of

""" Delivery was very quick. If your a taffy lover, this is a deal."



## H2O Overview

#### What is H2O?

#### Math Platform

#### Open source in-memory AI engine

- Parallelized and distributed algorithms
- GLM, Random Forest, GBM, Deep Learning, etc.

#### Tech and API

#### Easy to use and adopt

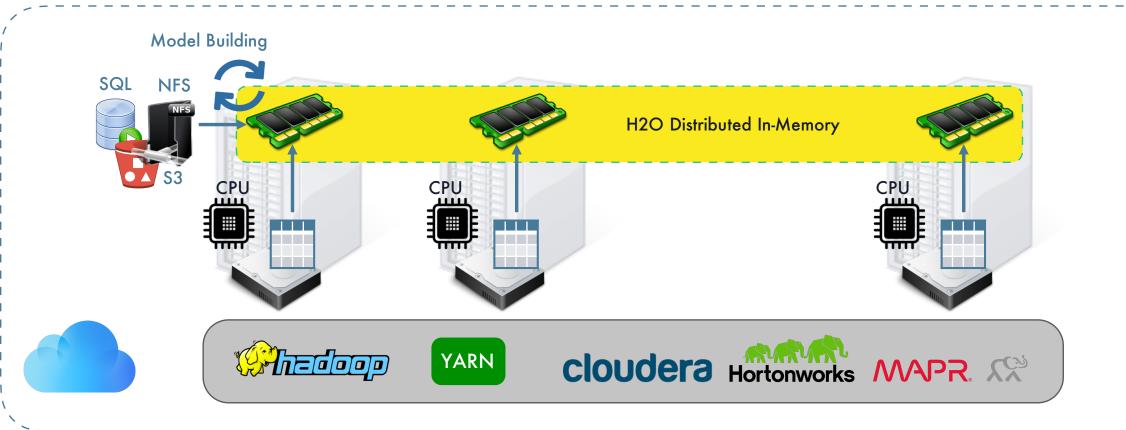
- Written in Java perfect for Java Programmers
- Install is lightweight
- REST API (Java) run H2O from R, Python, WebUI, Excel, Tableau, Tibco

#### Big Data

#### More data? Or better models? BOTH

- Use all of your data model without sampling
- More Data + Better Models = Better Predictions

#### H2O Cluster



#### **H2O Cluster**

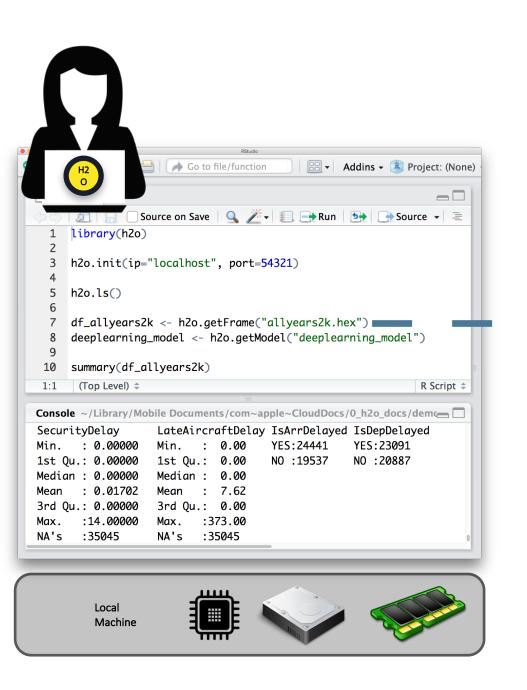


#### **H2O Clients**



H2O Cluster





# H2O Cluster REST **JSON**

# Natural Language Processing

#### What is NLP?

A way for computers to understand text and language

- Used For:
  - Sentiment Analysis
  - Topic Identification
  - Improving Supervised Learning Models

## Methods for Natural Language Processing

```
good
coffee
taste
product
food great
like
```

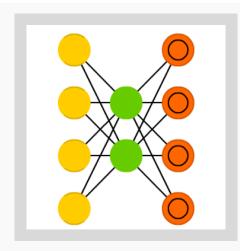
#### Bag of Words

does the word exist in the document?



#### **Count Based**

- how often do words occur in each document?
- TF-IDF



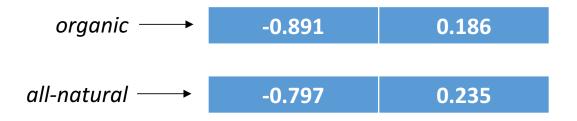
#### **Predictive**

- train models predicting a word or sentence from its neighbors
- Word2Vec, RNN

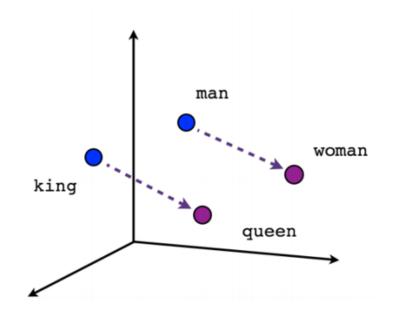


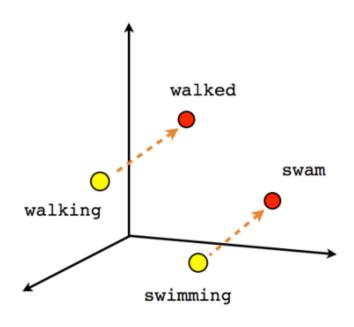
## Word Embeddings

- What?
  - Mapping of words to vectors from a high dimensional space (100 1000)
- Why?
  - Embeddings capture the meaning of the word
  - Semantically similar words are close to each other



## Word Embeddings





Male-Female

Verb tense

## Word2Vec Algorithm

How do we use a neural network to capture the semantic meaning of words?

- Frame the problem as a supervised learning problem
  - Given an input word predict the neighboring words

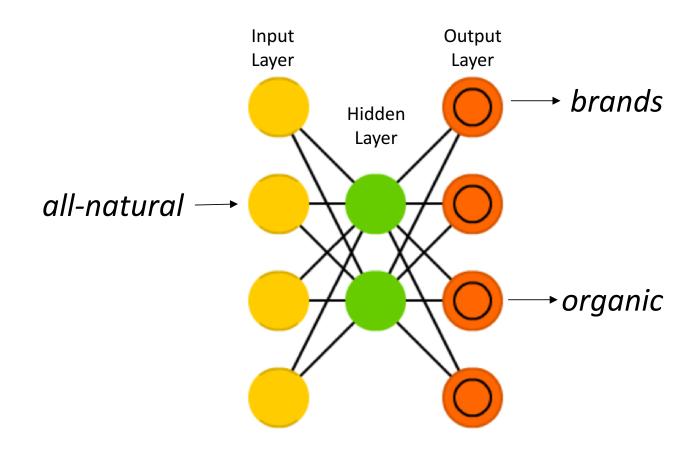
"It's even better than the organic, all-natural brands I have tried."

Given: all-natural

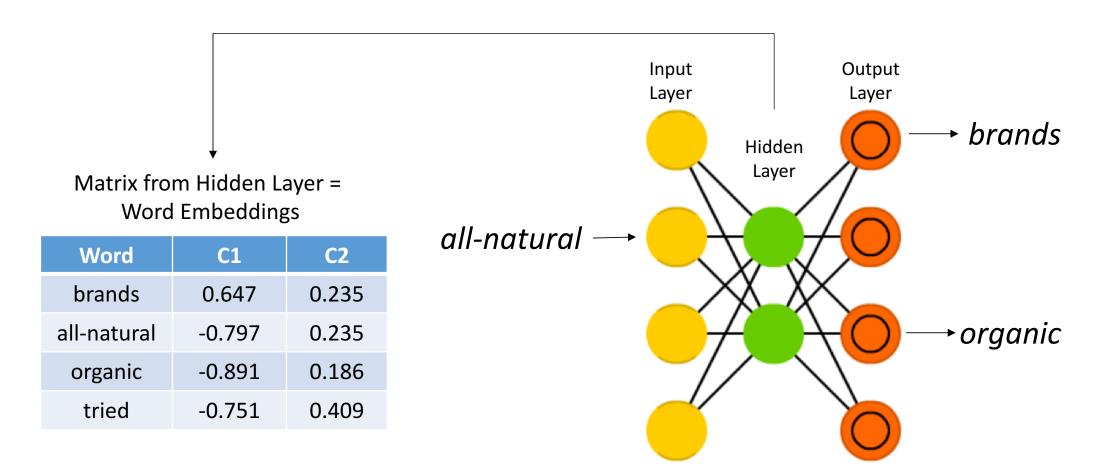
Predict: *organic, brands* 

## Word2Vec Algorithm

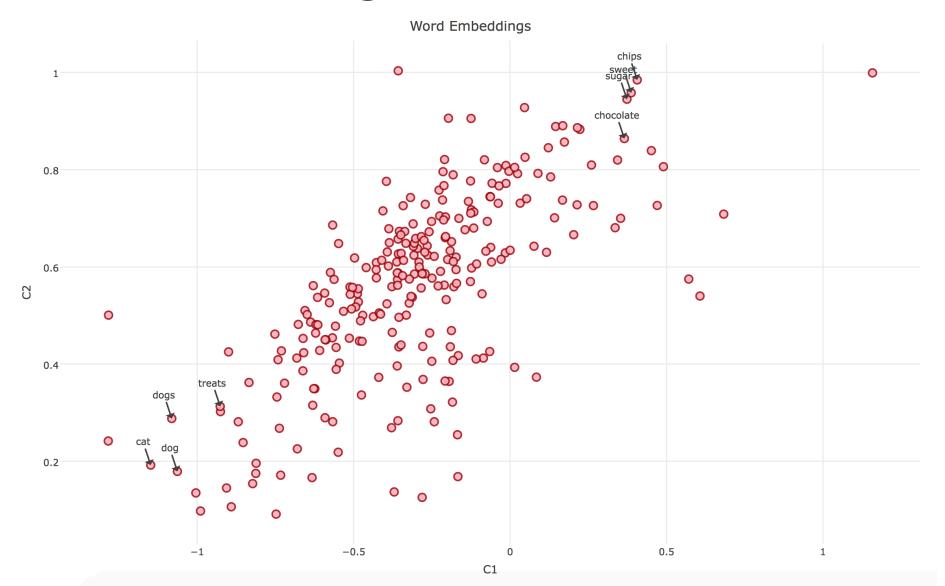
"It's even better than the organic, all-natural brands I have tried."



#### Word2Vec Algorithm



## Word Embeddings



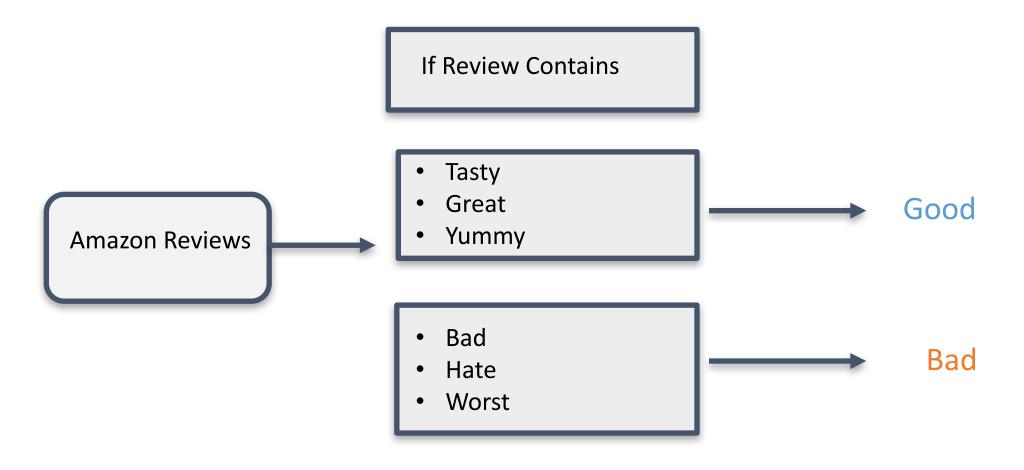
#### Word2Vec Usage

 Word2Vec Embeddings are typically used as a pre-processing step to a supervised learning algorithm

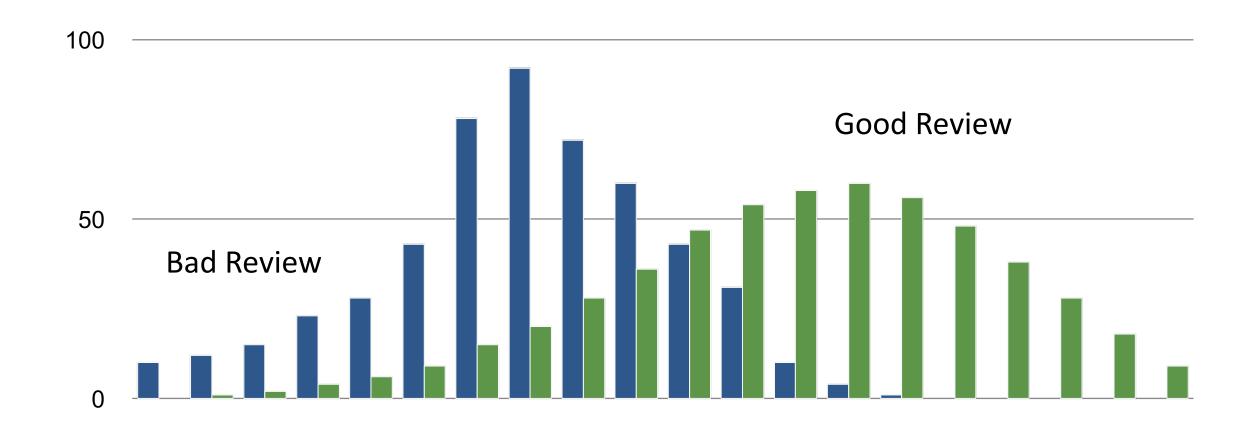
Aggregate

Word **C1 C2** 0.602 -0.499even 0.765 -0.437better **C2 C1** "It's even better than the organic, brands 0.647 0.235 all-natural brands I have tried." -0.071 0.0215 all-natural -0.797 0.235 0.186 organic -0.891 tried -0.751 0.409

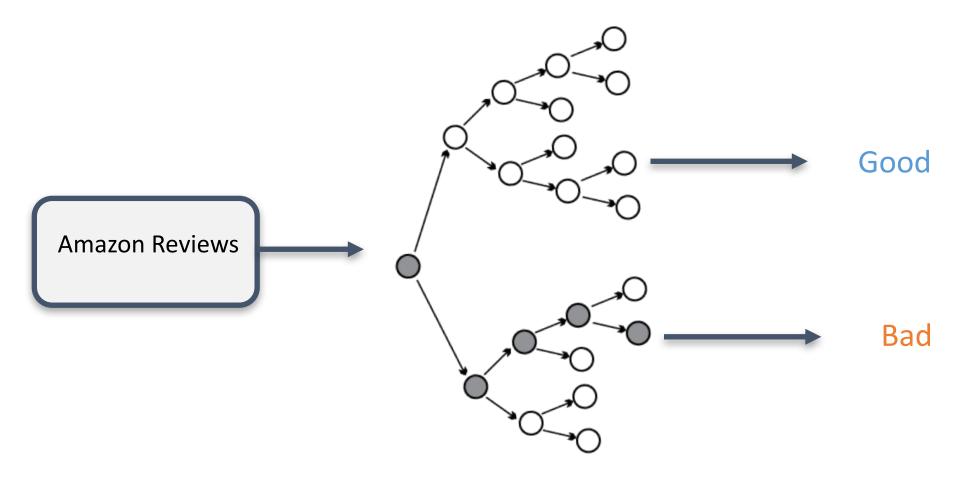
#### Rule Based Model



#### Machine Learning Model



## Machine Learning Model



## Demo

#### Workflow

Use Case: Predict whether a food product has a good rating based on the review.

- 1. Tokenize Reviews
  - Break up reviews into separate words
  - Filter words: remove stop words like "the" and "if"
- 2. Train a Word2Vec Model
- 3. Use model to transform reviews to vectors
- 4. Train a supervised learning model to predict good rating

# End