

Sandip Kushwaha

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GitHub: github.com/1kussandy79

Skills

- **Soft Skills and Productivity Tools:** Strong Communication, Team Collaboration, Organized and Thorough, Fast Learner, Lifelong Learner, Forecast project management software, Microsoft Suite (Word, PowerPoint, Excel), Good Manufacturing Practices (GMP), Good Documentation Practices (GDP)
- **Languages:** Python, SQL, powerBI, Quicksight, Excel, Javascript, C#, .Net,
- **System Analysis:** Systems Implementation, Configuration, troubleshooting and Support, Data Manipulation, reporting,
- **Technical Support:** 2+ years of PC/Laptop Provisioning, Printer/Scanner, Software Installation
- **Problem-Solving:** Analytical Thinking, Troubleshooting, Technical Support, Project Management

Work Experience

Amazon , Reding, PA | *Operation Manager* Jan 2025 - Present

- Managed a team of over 70 associates which resulted in a 95% on time delivery rate for a network of 10,000+ packages a day.
- Achieved 20% more operational efficiency by reducing package handling time.
- Developed and incorporated safety training programs leading to an incident rate of less than one average safety incident per month.
- Responsible for ensuring process compliance and reporting for areas of responsibility (LP, Safety, Quality, productivity and HR).
- Optimized staff and schedule leading to a decrease of 15% in overtime whilst remaining productive during peak periods.

Reading Truck, Reading PA | *IT Developer Intern* 2023 - 2024

- Developed expertise in modernizing legacy systems by migrating from VBA6 to DevExtreme Angular Dotnet framework, ensuring enhanced performance and usability for older projects.
- Contributed to a PowerBI project aimed at generating dynamic reports on Sales Orders using SQL queries and stored procedures, facilitating informed decision-making based on real-time data analysis.
- **Technologies Used:** Angular, C, Dotnet, Power BI, JavaScript, SQL, Azure, Dev-Extreme

Black Knight, Jacksonville FL | *Technical Support Engineer Intern* May 2023 - Aug 2023

- Enhanced the Mortgage User Interface, developing a more functional and user-friendly application that streamlines input processes and responses. Reduced redundancy by 20% for a cleaner user experience
- Extracted relevant information from databases to align with user-defined functionalities, ensuring efficient data retrieval.
- Implemented advanced search functionality for tickets, involving complex relations in SQL
- Crafted optimized SQL queries to enhance performance and accuracy.
- **Technologies Used:** Angular, JavaScript, SQL, Docker, Elastic Search, GitLab.

Education

Penn State University | *Bachelor in Computer Science and Engineering* Jan 2021 - 2024 GPA: 3.76/4.0

All project and important links for references: <https://1kussandy.github.io/myPortfolio.github.io/>