

My initial review of the course readings established a clear business case for Artificial Intelligence, highlighting how Machine Learning (ML) creates value through automation and smarter decision-making [1], and how Deep Learning (DL) provides the specific tools to solve complex business problems [2]. **You will notice that I am including numerical citations throughout my writing in this portfolio.** I believe this is a crucial practice, not only to properly credit the sources I am learning from, but also to share the additional research I've found. **This way, my professor and classmates can easily see the context behind my statements and explore these valuable resources for themselves.**

With that foundation, my own research led me to the breakthrough Transformer architecture, introduced by Vaswani et al. [3], which revolutionized the field by allowing models to weigh the importance of different words in a sentence through an "attention mechanism." This is the core innovation behind powerful, context-aware models like BERT and GPT. It is now clear to me that ML is the broad discipline, DL provides the multi-layered neural network structure, and cutting-edge architectures like the Transformer are what give Natural Language Processing (NLP) its remarkable ability to grasp context and nuance in human language.

Building on this, **I expect this course to transition me from theoretical knowledge to practical application.** I am eager to go beyond just discussing neural networks and delve into the mechanics of implementing and fine-tuning Transformer-based models for specific tasks. My reading of recent survey papers, such as the one by Al-Twairesh et al. on deep learning for sentiment analysis [4], has illuminated the vast potential of this technique for gauging customer opinion from unstructured text. Therefore, I hope to learn not only how to build a functioning NLP model, but how to preprocess raw data, apply it to a real-world problem like analyzing product reviews, and critically evaluate its performance.

Looking toward my future career as an IT professional, I see these competencies as non-negotiable. The ability to work with advanced NLP models is a critical differentiator in fields from software development to data science. For instance, instead of just building a static application, I could develop systems that dynamically understand user intent from support tickets or chat logs.. In a data analytics role, I could perform large-scale sentiment analysis on social media feeds to provide real-time strategic intelligence to a company. I see ITCC508 not just as a course in deep learning, but as a crucial training ground for mastering the state-of-the-art tools that are actively shaping the future of human-computer interaction and business intelligence.

References

- [1] V.P. Sriram, K.S. Lakshmi, V. Podile, M. Naved, and K.S. Kumar, "Role of Machine Learning and their Effect on Business Management in the World Today," Vidyabharati International Interdisciplinary Research Journal
- [2] Z. Zhong and X. Zhuang, "Deep Learning Applications in Business Activities," American Journal of Management Science and Engineering
- [3] A. Vaswani et al., "Attention Is All You Need," in Advances in Neural Information Processing Systems 30 (NIPS 2017), 2017.
- [4] N. Al-Twairesh, H. Al-Negheimish, and A. Al-Hargan, "A Survey of Deep Learning for Sentiment Analysis: Evolution, Taxonomy, and Challenges," arXiv preprint arXiv:2204.09703, 2022.