

CLIENT AGREEMENT – TERMS & CONDITIONS

Agency Name: *WISE CUT STUDIOS*
(Hereinafter referred to as the “Agency”)

Important: As a Client, you are required to read and understand this document carefully. It will take less than 2 minutes.

1. Scope of Services

The Agency agrees to provide professional video editing services, including editing, motion graphics, sound mixing, color correction, and any other services included in the selected package.

2. Client Responsibilities

The Client must provide raw footage, script, branding assets, instructions, and any required materials in a timely manner.

3. Payment Terms

Full payment or a deposit must be made according to the agreed schedule. Work may pause if payments are late.

4. Extra Works & Revisions

Any work not included in the selected package will not be performed unless agreed upon separately and may incur additional charges.

The Agency provides a specific number of revisions based on the Client’s chosen package. Additional revisions beyond this limit may result in extra fees.

5. Delivery Timeline

The Agency will provide estimated delivery dates. Delays caused by missing client materials are not the Agency’s responsibility.

6. Confidentiality

Both parties agree to maintain confidentiality regarding business information and project materials.

7. Ownership & Rights

Upon receipt of full payment, the Client will receive full ownership and usage rights to the final edited content.

The Agency retains the right to use the final work for portfolio, promotional, and marketing purposes unless the Client submits a written request stating otherwise.

8. Termination

Either party may terminate the Agreement with written notice. Payments already made are non-refundable once work has begun.

9. Liability

The Agency is not responsible for any copyright, trademark, or legal issues arising from materials supplied by the Client. The Client confirms that they have the legal rights to use all provided materials.

10. Rejected or Abandoned Projects

If the Client becomes unresponsive for more than **14 days**, the project may be considered abandoned. Any completed work up to that point remains payable and non-refundable.

11. No Guarantee of Results

The Agency does not guarantee specific outcomes, performance metrics, views, engagement, or financial results from the delivered content.

12. Force Majeure

The Agency shall not be held liable for delays or failure to perform due to events beyond its reasonable control, including but not limited to natural disasters, internet outages, illness, or government restrictions.

13. Agreement Modification

Any modifications or additions to this Agreement must be made in writing and agreed upon by both parties.

14. Data Retention & File Deletion

Upon receipt of full payment, the Agency will retain all project-related materials, including raw files, edited files, and associated assets, for **up to 24 hours**. After this period, the Agency will permanently delete all materials related to the project from its systems.

The Agency will not be responsible for retaining backups beyond this timeframe, and the Client is advised to download and securely store all final deliverables immediately after payment confirmation.

15. Governing Law & Dispute Resolution

This Agreement shall be governed by and interpreted in accordance with applicable local laws. Any disputes shall first be resolved through mutual discussion before legal action is taken.