System Analysis and Design

(IT3120E)

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Academic year 2022-2023

Content:

- Introduction of object-oriented system analysis and design
- Introduction of the modeling language UML
- **Introduction of software development process**
- Analysis of the environment and needs
- Function analysis
- Structure analysis
- Interaction analysis
- Behavior analysis
- Design of the system's overall architecture
- Class detail design
- User interface design
- Data design

Introduction of software development process

- Definition of Software development process (SDP)
- Popularly used SDPs
- Software development process RUP

Definition of SDP

- Software development process (SDP)
  - A structured (ordered) set of activities required to develop a software system
- There exist several SDPs
  - Example: Waterfall, Prototyping, Spiral, etc.
  - There does not exist a single ideal SDP process suitable for all practical problems and requirements

Select a suitable SDP

- Type of software system to be built
  - Build the system from scratch >< Upgrade, update from an existing system
  - Common (popular) >< Customized or unique
  - Defined software requirements >< Software requirements change (quickly)
  - Critical system >< Business system
- Size of the software development project, Size of the development team, Project implementation time
- Characteristics of the software development team
  - Experience, Motivation (+ encouragement), Work attitude (effort)
- Budget of the software development project

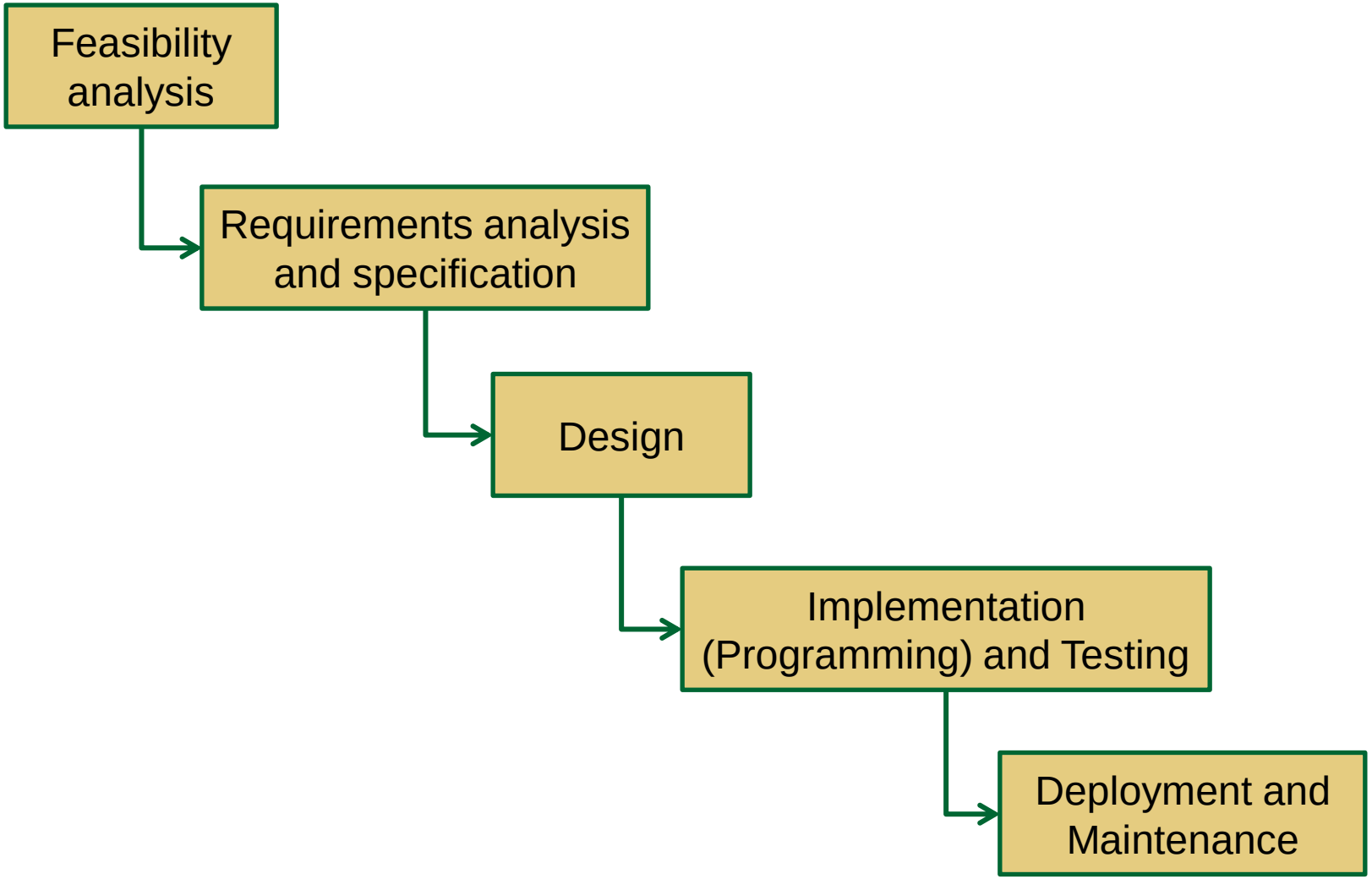
Main activities of an SDP

- Feasibility study
- Requirements analysis and specification
- Design
- Implementation
- Testing
- Deployment
- Maintenance

Popularly used SDPs

- Waterfall model
- Prototyping model
- Spiral model
- Agile model
- Unified model

Waterfall model



Waterfall model

- Introduced by Winston Royce in 1970, and is still the most used model in software development projects
- Software development is based on a set of sequentially ordered phases
  - The order of the phases is deterministic, and the results of a previous phase will be used as input for the following ones
- Once the software development process ends and the software system is handed over (signed off) to the customer, the software system cannot be changed or adjusted
  - The software development process can only be reopened (in response to adjustments/changes) through a formal change process
- The most important feature of the Waterfall model: **non-overlapping, non-repeating phases** (in a software development process)
  - The *Design* phase cannot start before the *Analysis* phase completes, and the *Testing* phase cannot start before the *Implementation* phase completes

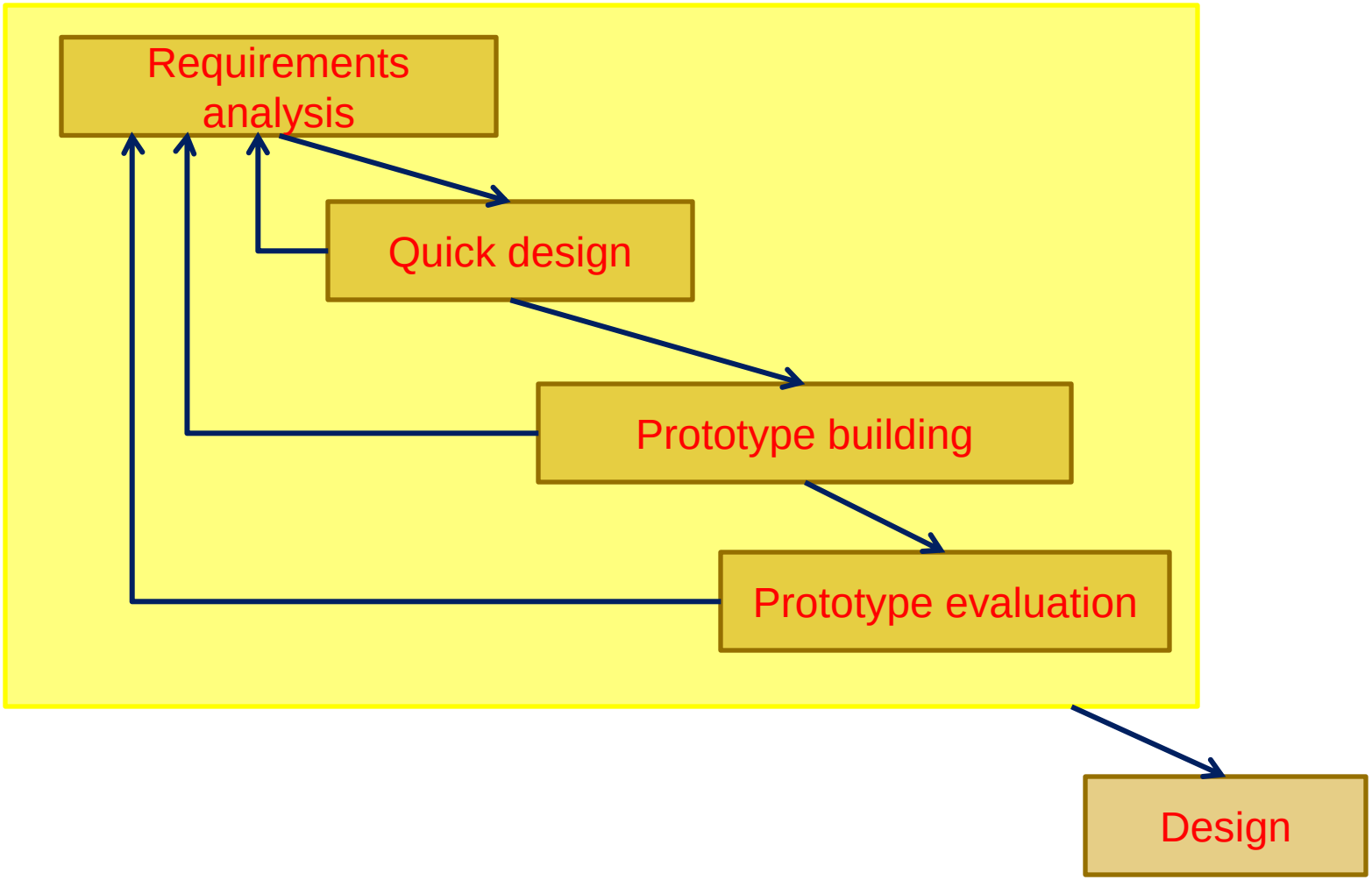
Waterfall model

- Advantages
  - Simple, easy to understand, and easy to use
  - The documents are completed after each phase
  - Software requirements are provided early to the testers
  - Allows the project manager (PM) to easily plan and control execution
  - This process is also very well known and known even by non-professional-software-development persons, making it easy to use for communication
- Disadvantages
  - Only suitable for real problems **when the software requirements are clearly defined, complete and fixed from the beginning** (before the Design phase)
  - Not suitable for long-running projects
  - Those projects that may have risk or uncertainty factors
  - Hard (or even impossible) to have initial results (versions) of the software soon

Waterfall model

- When to use?
  - **Software requirements are clearly defined, complete and fixed**
  - The definition of the product (software system) does not change
  - The related and necessary technologies are mastered
  - The resources and experience of the software development team are sufficient
  - The time of the project execution is short (not long)

Prototyping model



Prototyping model

- Instead of fixing requirements before proceeding with design or implementation (programming), **a prototype (or several) is built to understand the exact software requirements**
- Each prototype is built upon current software requirements (obtained from evaluation of previous prototypes)
- By using prototypes, customers can get a “real feel” of the software system, because interactions with the prototype allow customers to have a better, more precise understanding of the requirements of the desired software system
- Using prototypes is reasonable for the development of large and complex software systems (when there is no requirement gathering process or inbuilt system to help define the software requirements)
- A prototype is usually not a complete software system, and many details are not implemented in the prototype

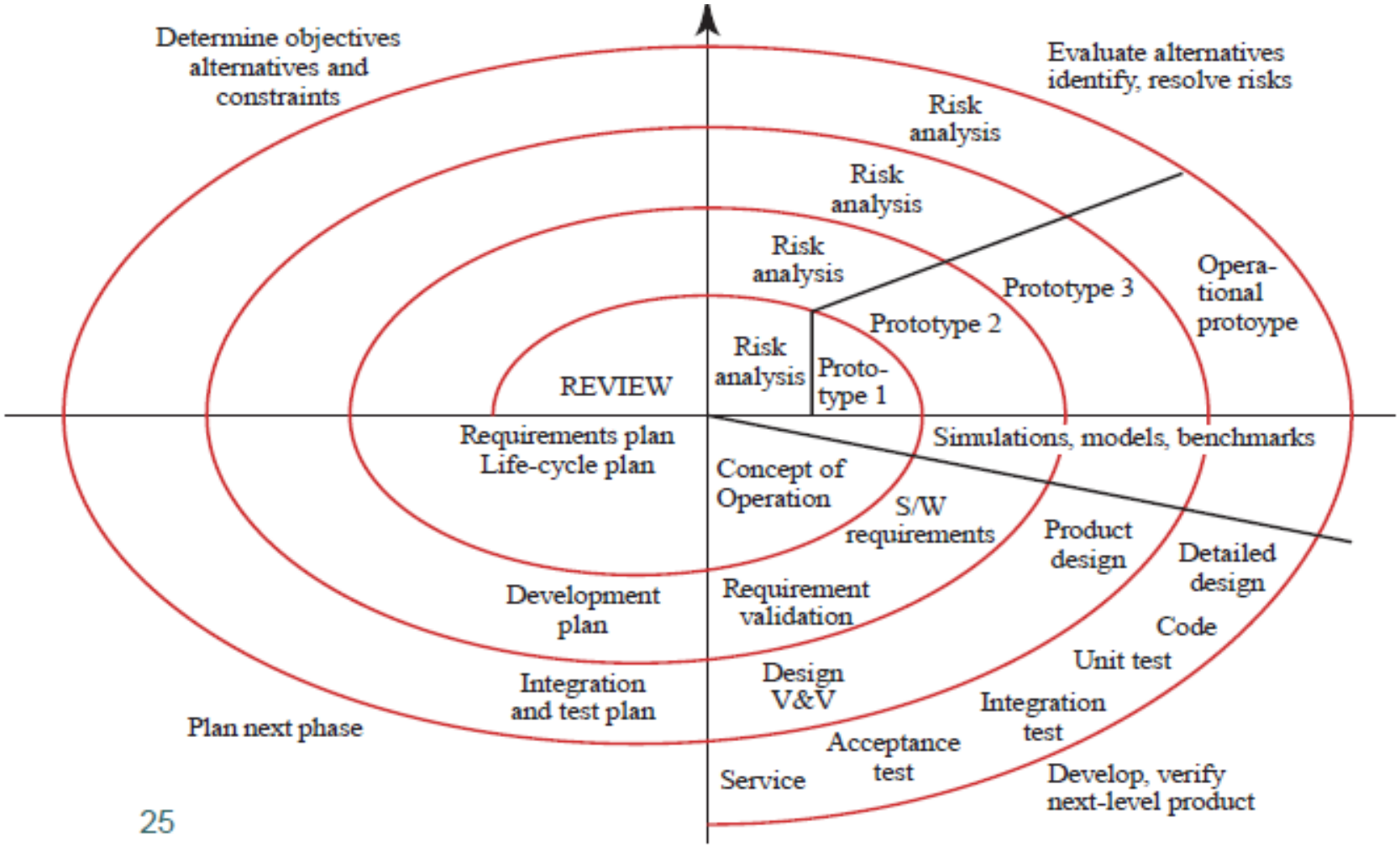
Prototyping model

- Advantages
  - Users are actively involved in the software development process
  - Using a prototype as a working model of the system, the users gain a better understanding of the system being built
  - Errors, problems can be detected (very) early
  - Early to get evaluation feedback from users for better software development solutions
  - Missing functions can be discovered early
  - Functions that are unclear or difficult to operate may be detected
- Disadvantages
  - Users may think that software development is easy, and thus become inconsistent in the expression of requirements
  - Planning is not done at the beginning of the project, which may lead to project management problems: undefined deadlines, budgets and deliverables
  - This prototyping model often leads to prolong software development process
  - Developers tend to deliver a basic working prototype, rather than a real complete product

Prototyping model

- When to use the prototyping model?
  - **When software requirements cannot be determined at the time of project initiation**
  - **When users (for various reasons) cannot express their requirements clearly**
  - This prototyping model is well suited for developing the "look and feel" or user interface of the system, because these features are *difficult to describe by documentation*, but often obtained through trial use
  - When customers ask for proof of feasibility
  - When demos are needed for senior management board
  - When technology problems need to be tried and tested

Spiral model



Spiral model

- Proposed by Barry Boehm
- An evolutionary development model, based on a hybrid combination of the iterative development feature of the Prototyping model and the sequential development feature of the Waterfall model
  - **Focus on risk analysis**
- In the spiral model, the software system is developed through a series of incremental releases
  - In the initial iterative steps of development, versions of the software system can be simply sketched models on paper or prototypes
  - In later iterative development steps, increasingly mature versions of the software system are created

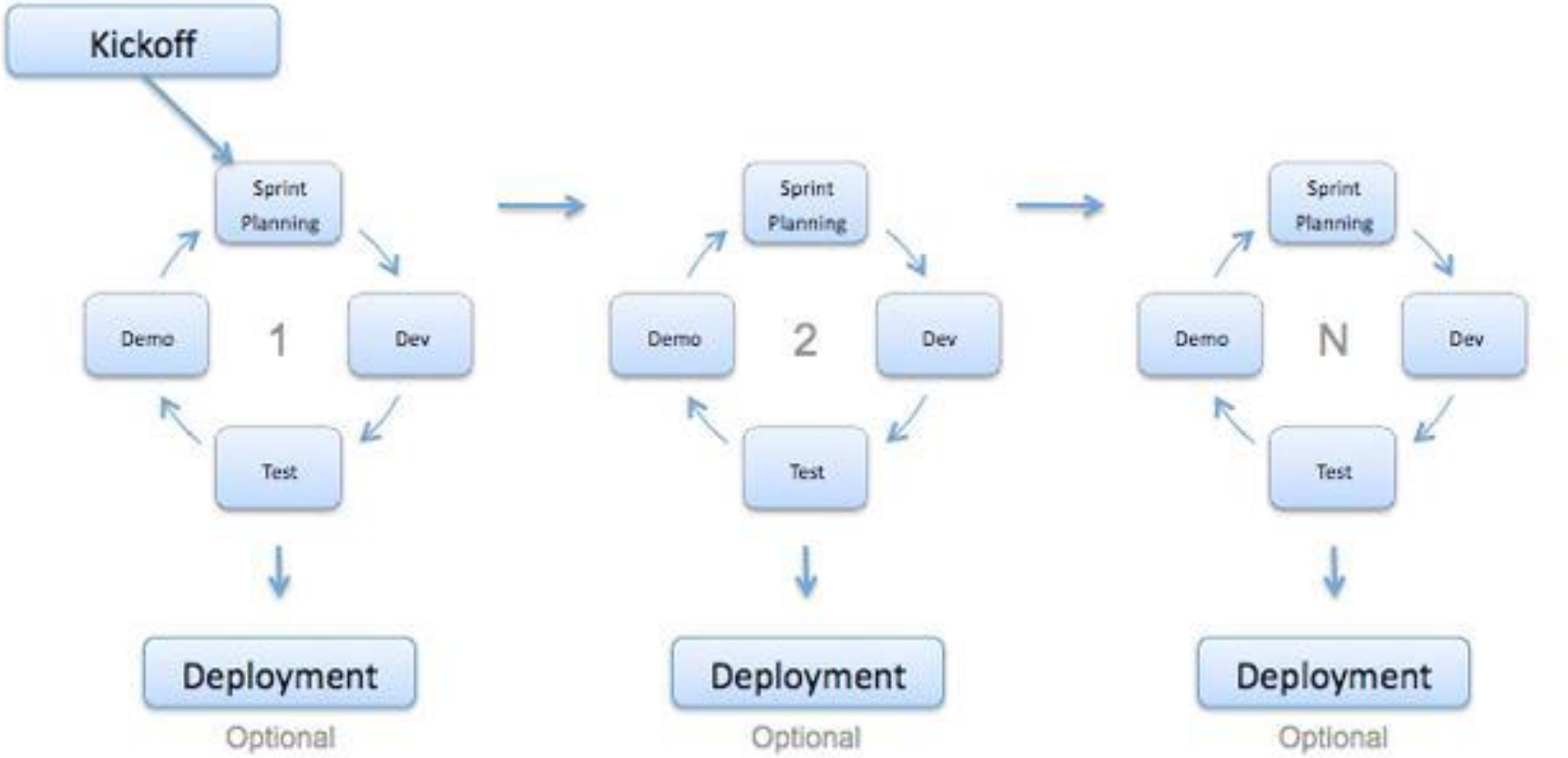
Spiral model

- Advantages
  - Focus on risk analysis, therefore help reduce risks in software development projects
  - Suitable for large and particularly important projects
  - New functions may be added later
  - Initial versions of the software system are created early
- Disadvantages
  - High cost (time, resources, money) to apply
  - Risk analysis requires high skills and experience
  - The success of the project depends strongly on the risk analysis phase
  - Not suitable for small projects

Spiral model

- When to use the spiral model?
  - **When the assessment (analysis) of costs and risks is important**
  - For medium- to high-risk projects
  - Users are uncertain about their needs
  - Complex and large software requirements
  - Need to develop a new product line
  - Desire for significant changes (careful research and investigation is required)

Agile model


Kickoff
Sprint Planning
Demo
1
Dev
Test
Deployment
Optional
Sprint Planning
Demo
2
Dev
Test
Deployment
Optional
Sprint Planning
Demo
N
Dev
Test
Deployment
Optional

Agile model

- Is an incremental and iterative type of model
- The software system is developed through incremental and rapid cycles
- Helps create small-scale enhanced versions (of the software system) where a next version is built on the features of the previous one
- Each enhanced version is carefully tested to ensure software quality
- **Used for software development projects that require quick completion times**
  - Extreme Programming (XP) is one of the famous software development methods belonging to the agile model

Agile model

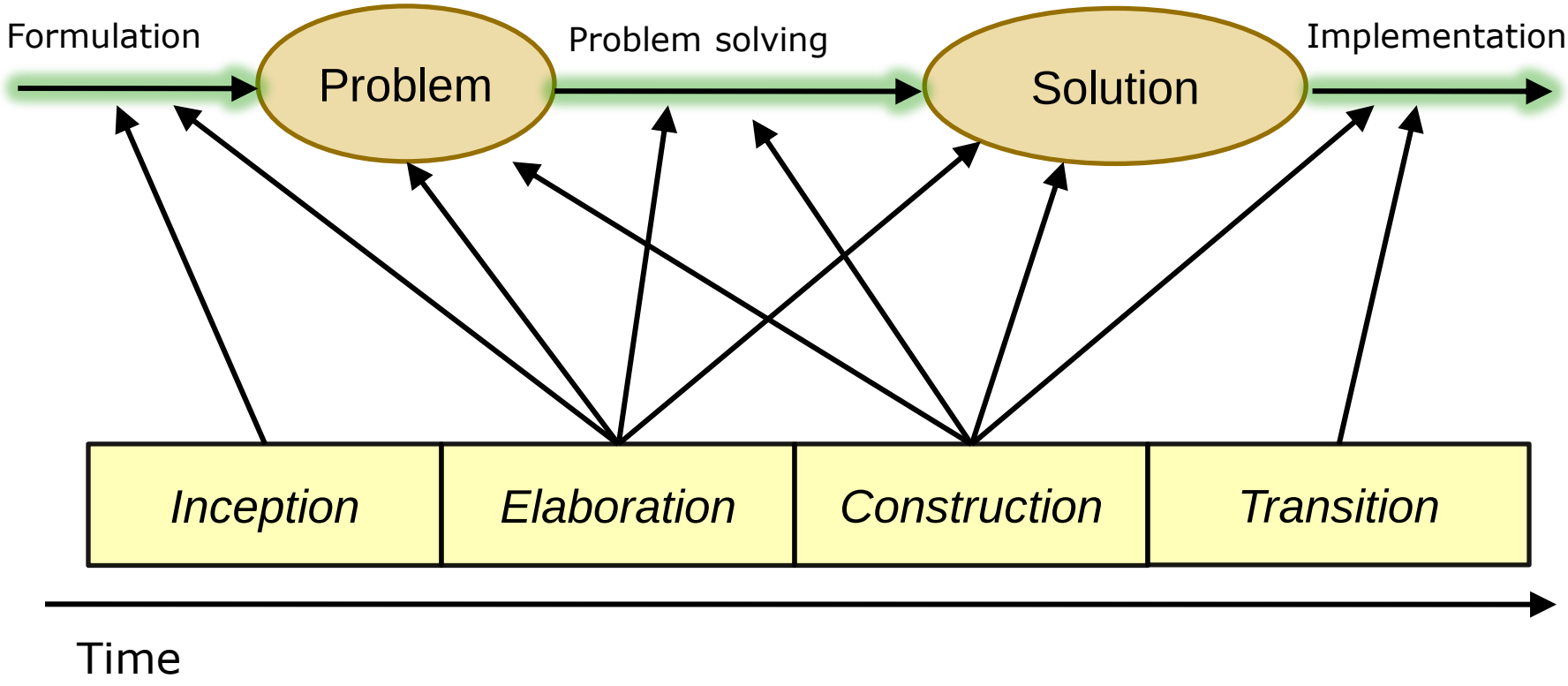
- Advantages
  - Satisfy customers with agile enhanced software versions
  - Emphasis on interactions between actors rather than processes and tools (i.e., customers, developers, and testers constantly interact with each other)
  - Frequent communication between the business analysis team and the programming team
  - **Adapt (response) quickly to changing requests**
  - Even allowing changes of the software requirements are added later
- Disadvantages
  - For large software systems, this agile model makes it difficult to estimate the necessary costs and effort at the beginning of the software development process
  - Less emphasis on required design and documentation
  - Usually only senior developers can make the necessary decisions during development (i.e., not suitable for inexperienced developers, unless working in conjunction with experienced ones)

Agile model

- When to use the agile model?
  - New changes can be implemented at low cost, by the frequent creation of enhanced versions
  - To implement a new feature, developers only need a few days, or even a few hours to implement
  - Unlike the waterfall model, in the agile model, planning is (much) less cost. **The agile model assumes that user needs will (often) change. Changes can always be requested, and features can always be added or removed based on customer feedback.** This helps give customers the software system they need and want to use
  - Both developers and users of the system find they have more freedom of time and choices than models that strictly follow a sequence of steps (e.g., the waterfall model)

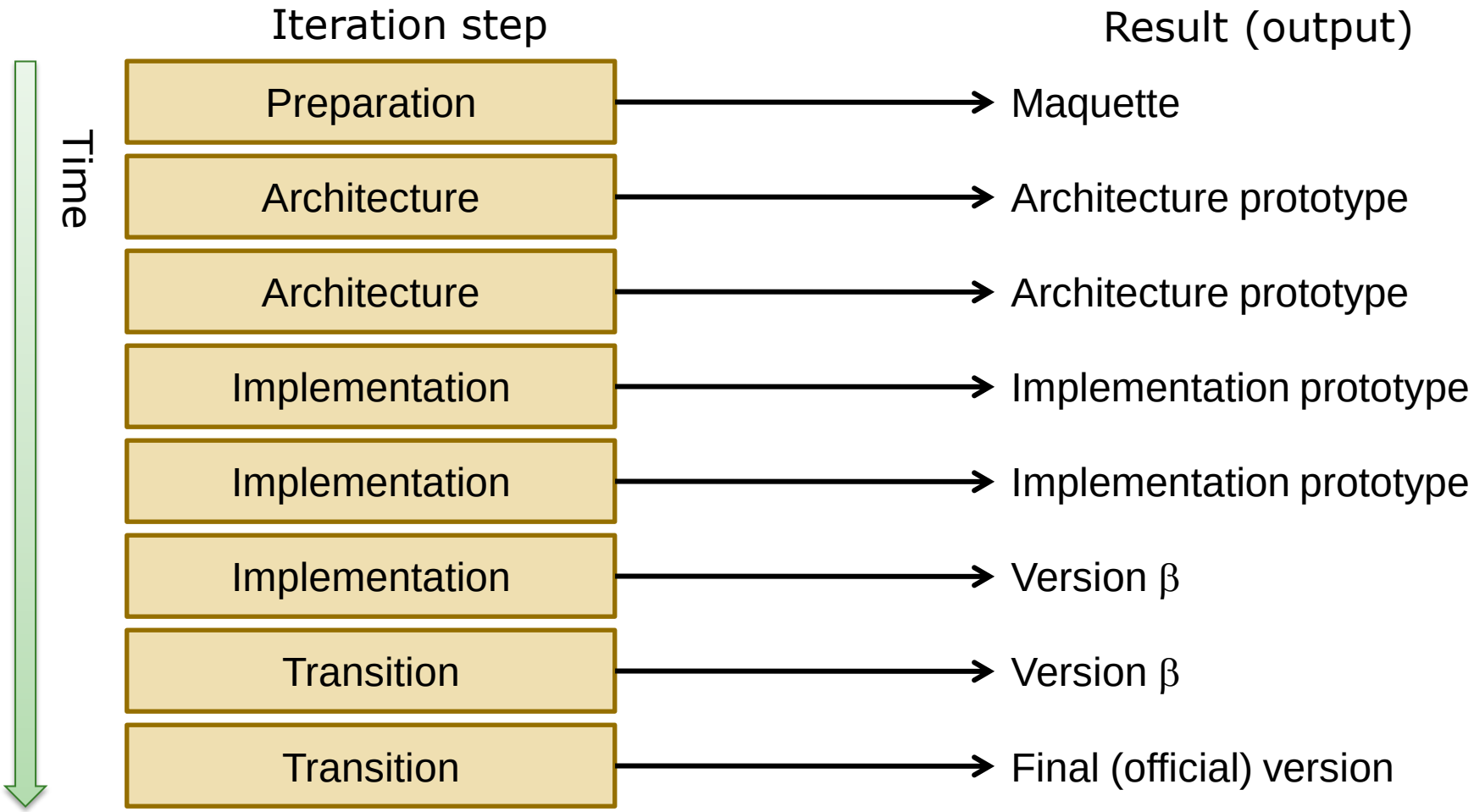
Unified model

- Project-management view



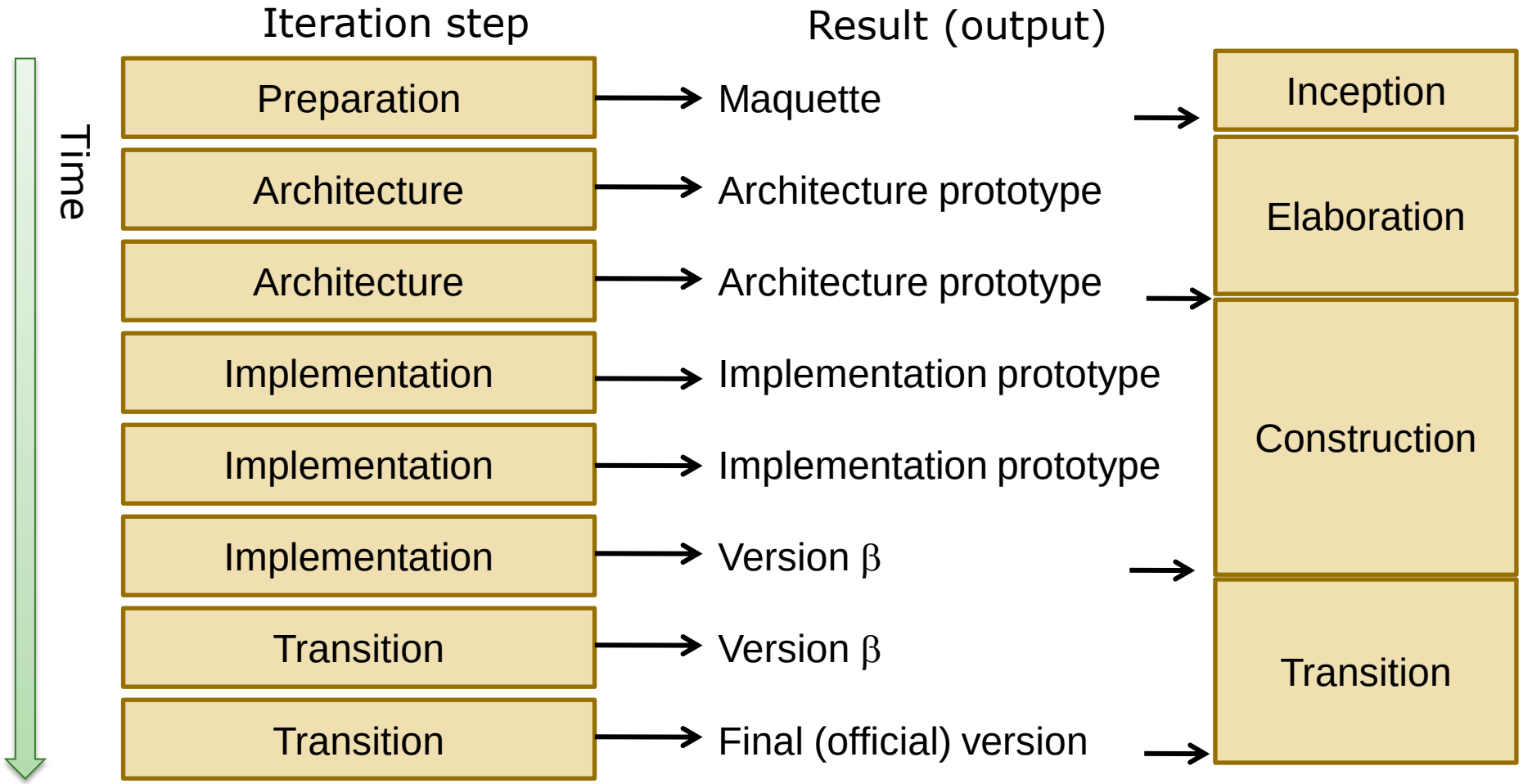
Unified model

- Technical view

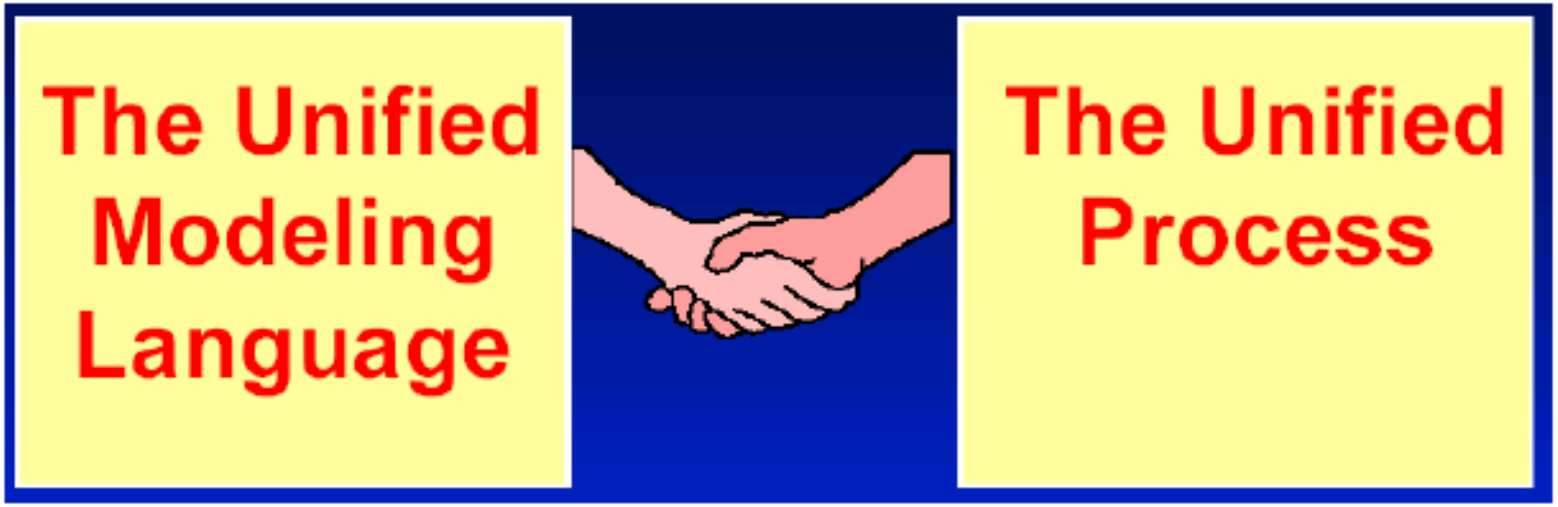


Unified model

- Combination of the 2 views



Unified model and UML



RUP

RUP (Rational Unified Process) is a modeling process using the modeling language UML:

- Basic principles
- Main phases
- Main steps

Basic principles (1)

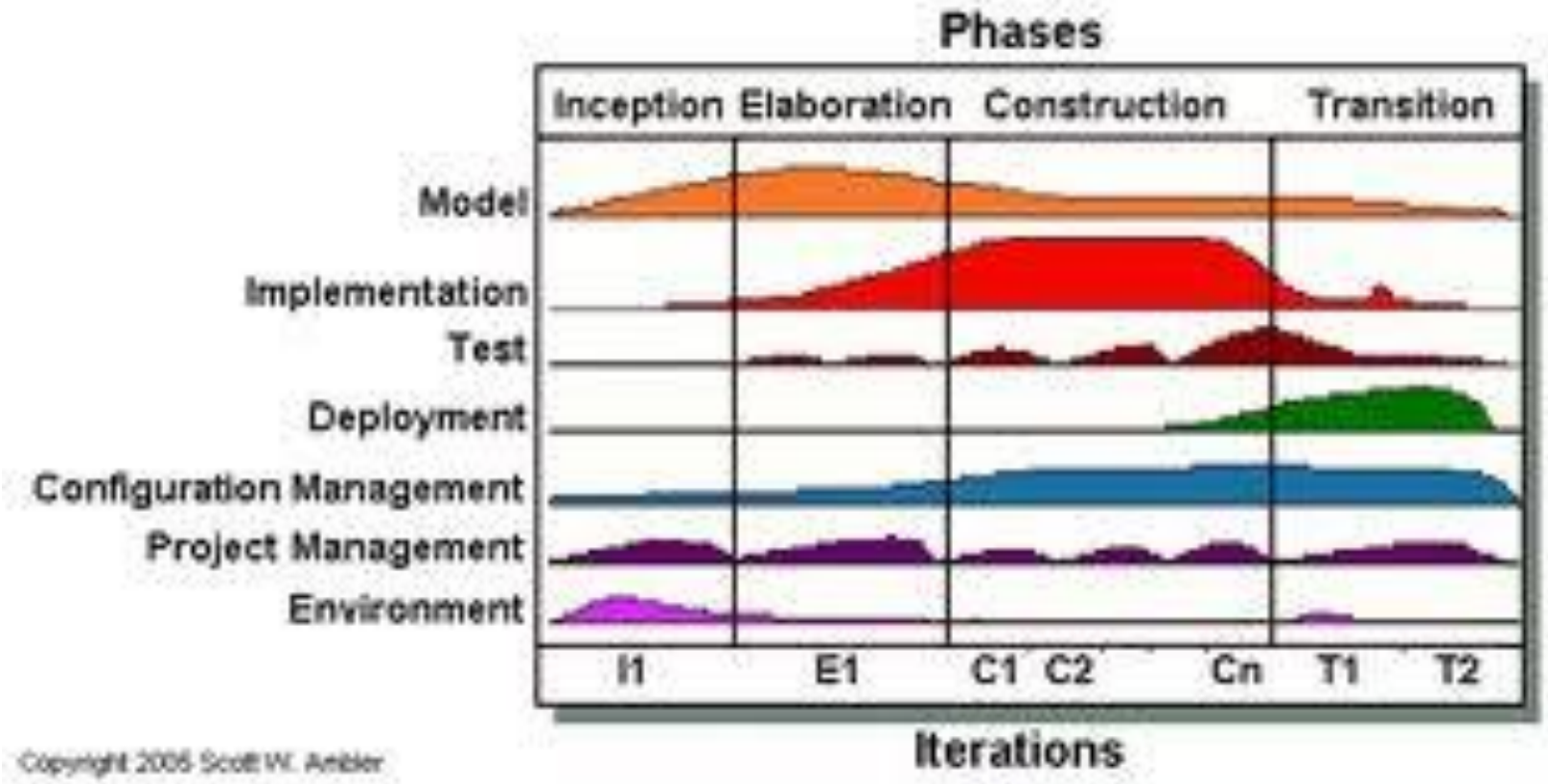
- Iteration and incremental
  - The project is divided into short loops or stages for easy control
  - At the end of each loop, the executable part of the software system is produced in a gradually added
- Focus on architecture
  - The complex system is divided into modules for easy deployment and maintenance
  - This architecture is presented in 5 different views

Basic principles (2)

- Led by use cases
  - Use cases influence every phase of the system development, are the basis for defining loops and enhancement, and are the basis for dividing work within the team
  - **Needs understanding**: Detect the use cases
  - **Analysis**: Dive into description (i.e., specification) of the use cases
  - **Design and implementation**: Build the system according to the use cases
  - **System testing and acceptance**: Follow the use cases
- Control the risks
  - Early detect and eliminate risks to the software development project

Main phases of RUP (1)

- RUP is organized into 4 phases: Inception, Elaboration, Construction, and Transition



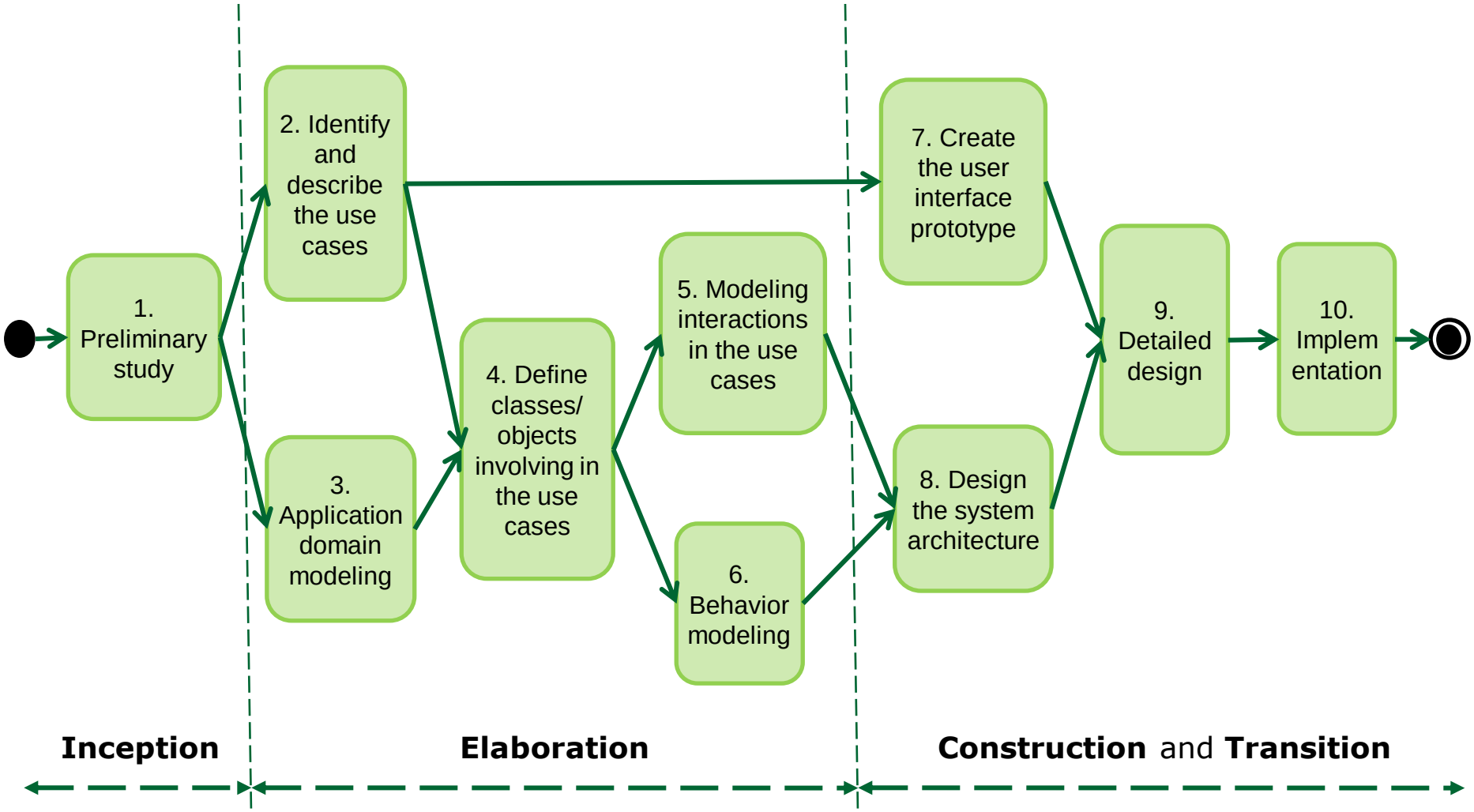
Main phases of RUP (2)

- **Inception**
  - Give *an overview of the software system* (functions, performance, technology, ...) and *the software development project* (scope, goals, feasibility, etc.) => *Make conclusion of whether to develop or give up the project*?
- **Elaboration**
  - *More detailed analysis of the system* (functions and static structures)
  - Propose a system *architecture prototype*

Main phases of RUP (3)

- **Construction**
  - Focus on *the system design* and *implementation*
  - *The system architecture is detailed and edited*
  - Finishes when a complete system with accompanying technical documentation is created
  - This is the phase that takes the most time and effort
- **Transition**
  - *Transfer the system* to the end users: data conversion, installation, testing, training, etc.

Main steps of RUP (1)



Main steps of RUP (2)

1. **Preliminary study**
   - Give an overview of the software system (functions, performance, technology, ...) and the software development project (scope, goals, feasibility, etc.)
   - Make conclusion: Whether to develop or give up the project?
2. **Identify and describe the use cases**
   - Understand user needs and identify the use cases
   - Each use case must be specified (described) in the form of a scenario and/or a sequence diagram
3. **Application domain modeling**
   - Provide class diagrams that reflect all concepts and businesses
   - The classes here are domain classes (not design classes)

Main steps of RUP (3)

4. **Define classes/ objects involving in the use cases**
   - For each use case, define entity classes, control classes, boundary classes
5. **Modeling interactions in the use cases**
   - Objects interact by exchanging messages
   - Create use case scenarios: Sequence diagrams, Communication diagrams
6. **Behavior modeling**
   - Control objects have the ability to react to events coming from outside
   - Use state machine diagrams to describe the behavior of control objects

Main steps of RUP (4)

7. **Create the user interface prototype**
   - Use graphical user interface (GUI) design tools to create (design) interfaces prototype early, making the system's modeling and implementation easier
8. **Design the system architecture**
   - Design the system's overall architecture
   - Divide into sub-systems
   - Use component diagrams to describe physical components
   - Use deployment diagrams to describe the arrangement and deployment of the system's executable components to the hardware and infrastructure platform

Main steps of RUP (5)

9. **Detailed design**
   - Detailed design for classes, associations, properties, methods
   - Determine the system's implementation solution
10. **Implementation**
   - Programming and testing
   - The system is approved (i.e., accepted) on the use cases

Support tools (1)

- Support for system development programming (Integrated Development Environment – IDE)
  - Write source codes, compile
  - Debug, test
  - Create interfaces prototype
- Support for system modeling
  - Produce, transform, modify models and diagrams
  - Check the syntax of models
  - Store and manage versions of models
  - Test and evaluate models
  - Simulate and execute models
  - Generate models from existing source codes (i.e., reverse engineering)

Support tools (2)

- Support the management of system development process and project
  - Guide and support, specify the work and deliverables (i.e., outputs) at each stage
  - Support iterative process
  - Support teamwork
  - Assist in project management, planning and monitoring