

Exercise 1:

1. **Program-** A Program is a full course which combines multiple module into one. It covers full topic and all documents
Module – A module is a small part of a program which covers specific topic. Multiples modules together forms a program
2. Self-assessment is weaker than module because they don't teach you, they just take test and give answer without proper explanation while training module will explain all things with proper explanation and then take test and also provide answer with proper explanation.
3. Video completion is important because it proves that all the module of training have been completed successfully. It also helps in tracking the progress of the modules which is important for compliance.

Exercise 2:

1. DoctusTech Learning App is designed especially according to clinician's point of view. It contains short video for learning that can be completed in 2-3 minutes. Mobile access can make it easier to access for clinician's anywhere. Built in ICD-10 search and coding supports helps in real time work.
2. Gamification means not just to play games, it motivates the clinicians towards the learning the new module. It helps in learning the module in lesser time and it makes the module easier to remember.
3. The training is required but engaging features helps to understand more about the module and make it easy to remember the module for clinicians in few minutes. Thus only completion of training is not more important than understanding it carefully. Completion of training is useful only when clinicians clearly understand and apply it in a real life problem.