

Emma Thompson

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PROFESSIONAL SUMMARY

NLP Specialist and Data Scientist with 7 years of experience in natural language processing, text analytics, and conversational AI systems.

SKILLS

Python, NLP, BERT, GPT, Transformers, Hugging Face, spaCy, NLTK, TensorFlow, PyTorch, SQL, AWS, Elasticsearch, LLMs, RAG

EXPERIENCE

Principal Data Scientist | OpenAI | 2021-Present

- Led development of text classification systems
- Fine-tuned large language models for enterprise clients
- Built RAG systems for document Q&A applications

Senior NLP Engineer | Salesforce | 2017-2021

- Developed chatbot understanding 50+ intents with 94% accuracy
- Created sentiment analysis pipeline for social media

EDUCATION

Ph.D. Computational Linguistics, MIT

M.S. Computer Science, Stanford