

New system













Legacy system

Engineering, 1

Design, 1

Product, 1

New user interface



New front end +
back end APIs



Database
migration





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Hello, Jorge

All warehouse orders

Order #5

Last activity: approved 15:24 Aug 15, 2020

Active (5)

Shop 2

- New (0)

France
10 products
20 units

Mon Aug 17

DHL ONLY For The other...

USA

3 products
280 units

Wed Aug 19

Products

Batch #DZ3145 Exp Jan 21/21 30°C - V52
CoolSense Pain Numbing Apo... 6

Ship-to information

VRI Coyne
8808 NW 200TH Street, Olympia Quest
32643
+1541999M31
High SpringsFlorida
United States of America
CoyneClivio@aol.com

Shipping note

DHL ONLY For The others are not reliable.
Extra requests as well please, thanks.

Start order fulfillment

Print order summary

No scrolling if the items fit within the default size of the side sheet

Hello, Jonge

All warehouse orders

Search order number

Active (1)

July 3

Now (1)

France
10 products
20 units

Mon Aug 10

GHL ONLY Plus The other...

Notify by email

Order #5

Last update updated: 10:34 Aug 10, 2020

USA

3 products
200 units

Mon Aug 10

Shipments

Parcel W0930183403	January 24, 2021 10:00am Delivered to customer
Packing slip Commercial Invoice	GHL Express
Parcel W093010000	January 26, 2021 11:00am Delivered to customer
Packing slip Commercial Invoice	UPS

Product List

Barcode: 000140	
Perfect Blue Drink Computers Wial	10
Barcode: 000140	
Redyline Red Drink Computers Wial	10

Ship-to address

Continue order fulfillment

Print order summary

Hello, Jorge All warehouse

Order #5

New order created: Mon Aug 19, 2020

USA Mon Aug 19

2 products
280 units

Active (0)

Search order number

Body 0

New (?)

France Mon Aug 19
90 products
20 units

DHL ONLY Plus The other...

Shipments

Parcel
W0930183403 10 units (10) 2000000000
Delivered to customer
DHL Express

Parcel
W0930189000 10 units (10) 2000000000
Delivered to customer
UPS

Parcel
W0930189000 10 units (10) 2000000000
Delivered to customer
TNT

Product list

Product list
Perfecta Skin Boosters Vital 10

Product list
Perfecta Skin Boosters Vital 10

Ship-to address

Print order summary

Print order summary

Order #5

Shipped

Mon Aug 10

3 products
280 units

Shipments

Parcel W0930180403
DHL Express
January 18, 2016
Delivered to customer

Parcel W093018000
UPS
January 26, 2017
Delivered to customer

Parcel W093018000
TNT
January 26, 2017
Delivered to customer

Product list

Perfect Fit & Fit Recovers Vinyl 10

Rescuee (shredders) Vite 10

Ship-to address

Viní Cayme
8806 New 280th Street, Olympic Quest
Canada

Print order summary

If there is more information than what can be seen within the default of the sidebar height than show the scrollbar and the fixed header and footer



Sign in to your account

Please use your All-Sys ID

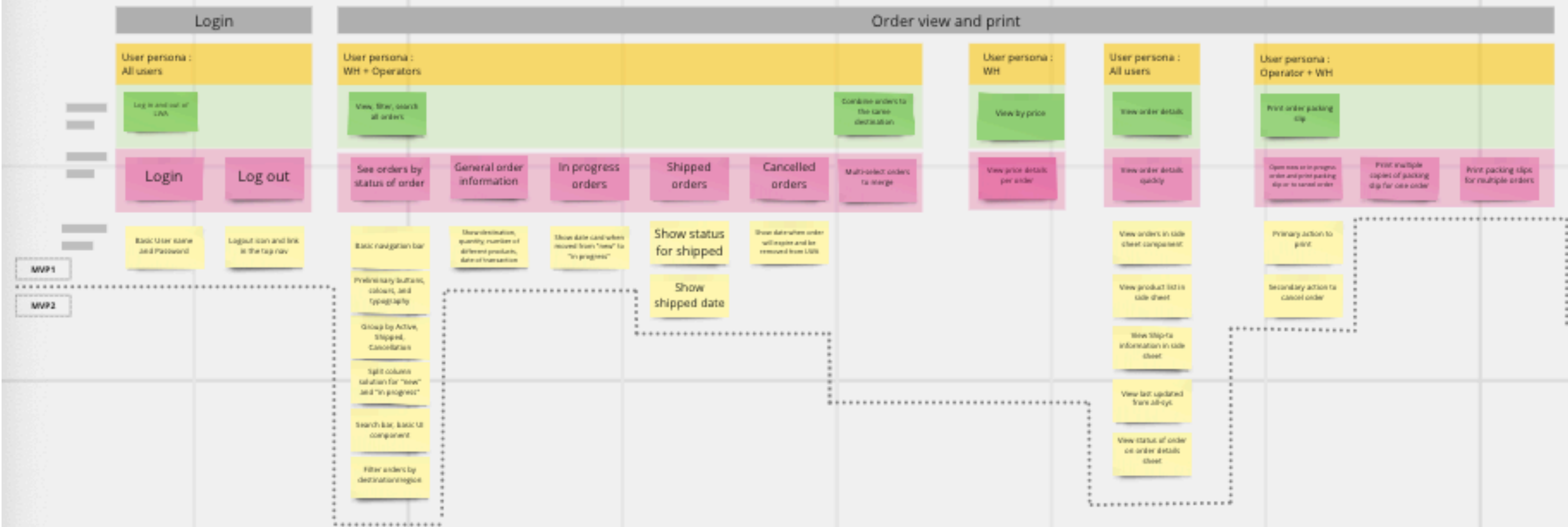


Sign in

[Forgot password](#)

Proceedings

Design and prototypes complete



Component: LWA

Low fidelity completed

Notifications

User persona : Operator, WM, CSR

Get notifications when an order has been cancelled

Get notifications when an order has been edited

Cancellation from all-ops for a New order

Cancellation from all-ops for an in Progress order

Cancellation from all-ops for a Shipped order

Edit change from all-ops for a New order

Edit change from all-ops for an in Progress order

As a sidebar

As a sidebar

As a sidebar

As a sidebar

As a sidebar

Within navigation bar

Within navigation bar

Within navigation bar

Within navigation bar

Within navigation bar

#2

Cancellation

User persona : WH

Request to cancel order from LWA to all-ops

Request to cancel new order

Request cancel in progress order

View notification that it was cancelled

Cancel in Progress order

Tracking

User persona : CSR + BM

Dashboard will need to see how healthy the system is

Tracking parcels by order (not warehouse specific order)

What are the most common reasons for parcels being delayed or lost?

I want to see parcels by order across all warehouses to understand if there are any issues

If there is an issue, I want to see where the issue is, what warehouse, and what parcels

I want to see tracking events of a specific parcel, when did the last error

By country/destination

By warehouse

By parcel tracking event

View information by client name

By parcel tracking number

By date

View information by order number

By parcel tracking event (i.e. "DHL in transit")

View information by tracking number

By order shipping status (only orders that are in progress, with a shipping label)

By client name

Order fulfilment

User persona : WH + Operator

Create parcels for an order

Edit product quantity/split it

Create multiple parcels

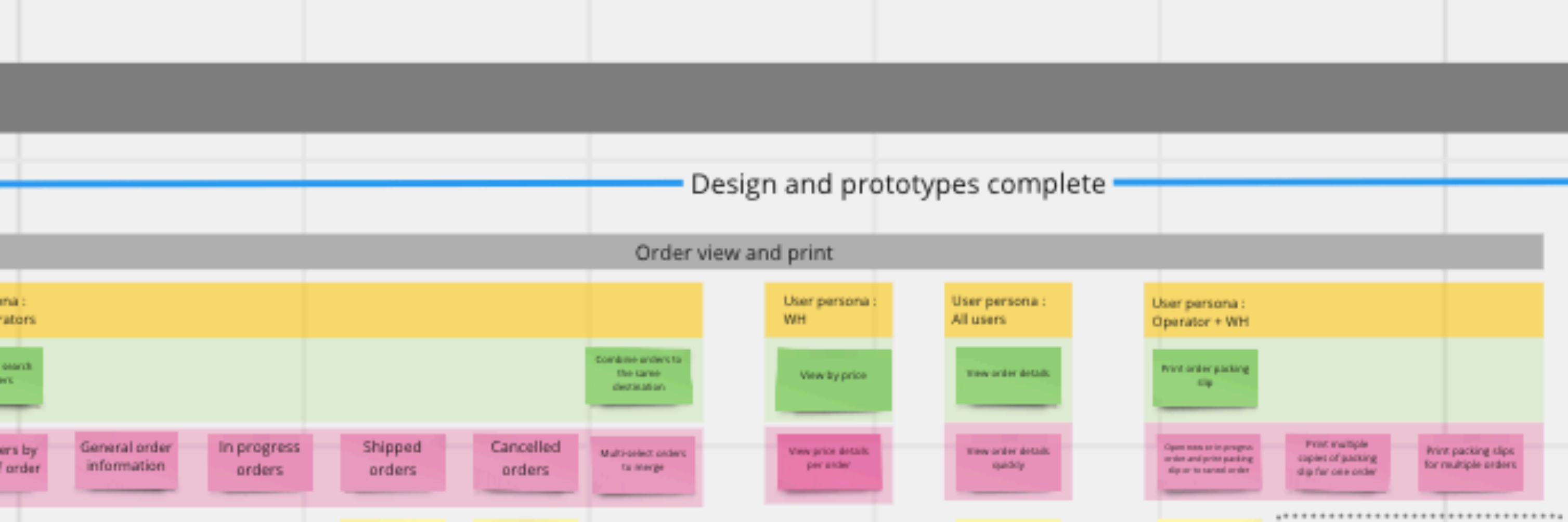
Create the shipping label for the order

Track order shipping

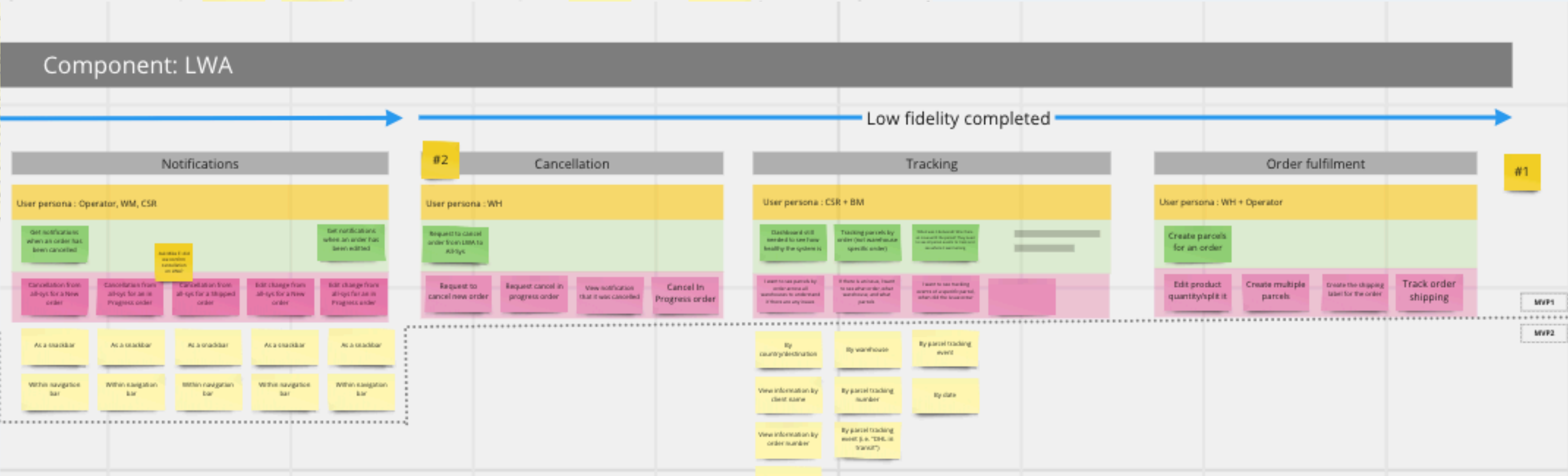
MVP1

MVP2

Process for tracking design progress



- I designed intentionally, focusing on simplicity and gradually adding complexity to the screens.
- Everything is backed by research results or stakeholders feedback and tracked.

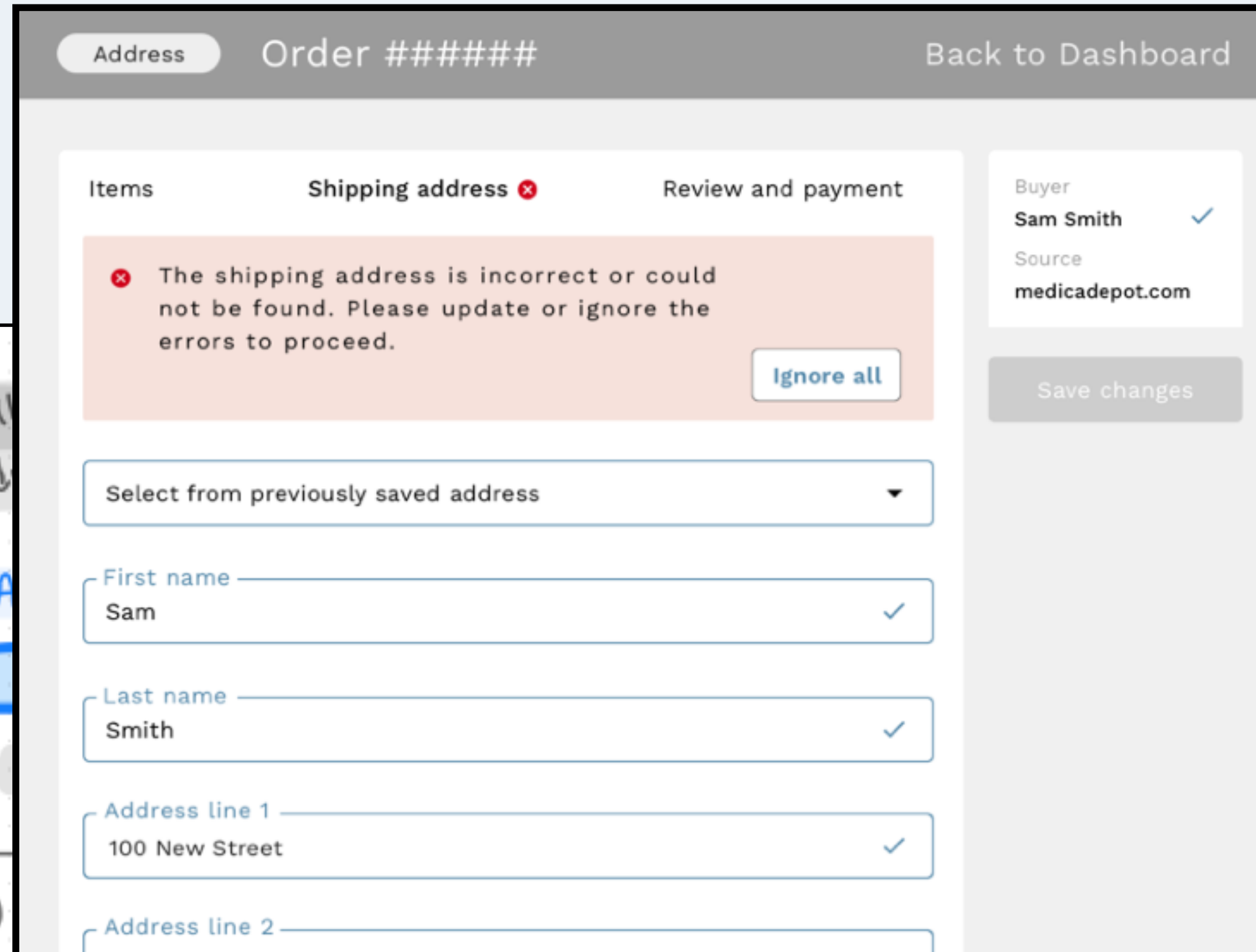
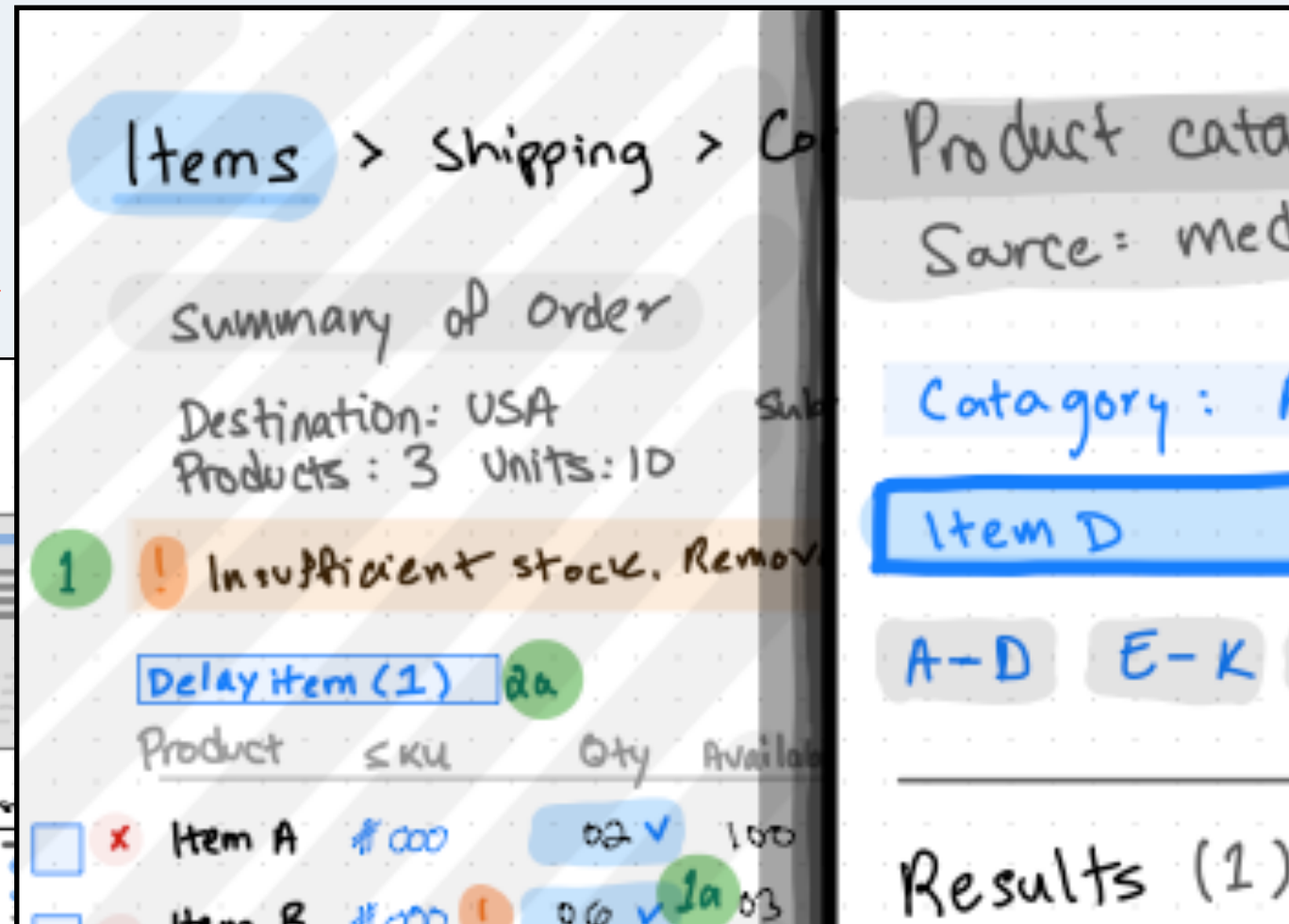


Process for design iterations

Phase 3 - component
ready for production

Iteration Phase 2 - use case explorations

Iteration Phase 1
- discovery



...Following the design-based product road map

