Legacy system

Engineering, 1

Design, 1

Product, 1

New user interface

New front end + back end APIs

Database migration

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New order - no changes

Partially shipped - accordions

Shipped - button removed

Shipped - when all accordions are open and it causes scrolling

No accordion in New status aka no changes

No scrolling if the items fit within the default size of the side sheet

All sections are in their own accordions once the order is in "partially shipped" status.

The default view when click a side order is to have "Shipments" and "Product list" in expanded state and ship-to address in collapsed state

Button to start fulfillment is removed in "shipped" status since it will never be enabled again for this order

User can click on the accordion to reveal all information.

If there is more information than what can be seen within the default of the sidesheet height than show the scroll bar and the fixed header and footer

STATYS

Sign in to your account

Username*

Please use your All-Sys ID

Password* 👁

Sign in

Forgot password

Process for design iterations

side sheet

side sheet

side sheet

Left panel:

Summary of Order

Destination: USA
Products: 3 Units: 10

Sub

(1) ⚠ Insufficient stock. Remove

Delay Item (1) **2a**

	Product	SKU	Qty	Availab
☐ ✗	Item A	#000	02 ✓	100
☐ ✗	Item B	#000 ⚠	06 ✓ **1a**	03
☒ ✗	Item C	#000 ⚠	01 ✓ **1b**	stock

4a Add to cart

collapse ∧

Right panel:

✕

Product catalogue

Source = medica **7**

Category: All ∨ **8a**

Item D ⊗ **8b**

A-D   E-K   L-S   T-Z **8c**

Results (1)

Product	sku	Price	Available	Qty
Item D	000	$00.00	100	100 ∨

Item D
Description

Add items **9**

Items   **Shipping address** ❌   Review and payment

Buyer
Sam Smith ✓
Source
medicadepot.com

❌ The shipping address is incorrect or could not be found. Please update or ignore the errors to proceed.

Ignore all

Save changes

Select from previously saved address ▾

First name
Sam ✓

Last name
Smith ✓

Address line 1
100 New Street ✓

Address line 2
Apartment A1 ✓

+ Add address line

State/Territory/Province
Tampa Bay ✓

State/Province
Florida ✓

Country
United States ✓

Postal / zip code
10000   Ignore

Ignore error or update field.

Shipping address failed to update.

Modal Side Sheet

Q Search order number

Active (5)   S

All regions ▼

New (1)

USA   #SO1123
1 products   Mon, Aug 10
6 units   Started: Date

                             Cancel request

📝 DHL ONLY Pls! The others are not...

Order #SO1123   New   ✕

Last system updated: 13:34 Aug 10, 2020

USA

1 products   Mon Aug 10

6 units

Product

Coolsense Pain Numbing   Qty: 6
Applicator

Batch #02345 Exp Jan 21, 2021

Ship-to information

Viki Coyne
6808 NW 290th Street
High Springs, Florida 32643
United States of America

+1-234-123-1234

CoyneClinic@gmail.com

Shipping note 📝

DHL ONLY Pls! The others are not reliable.
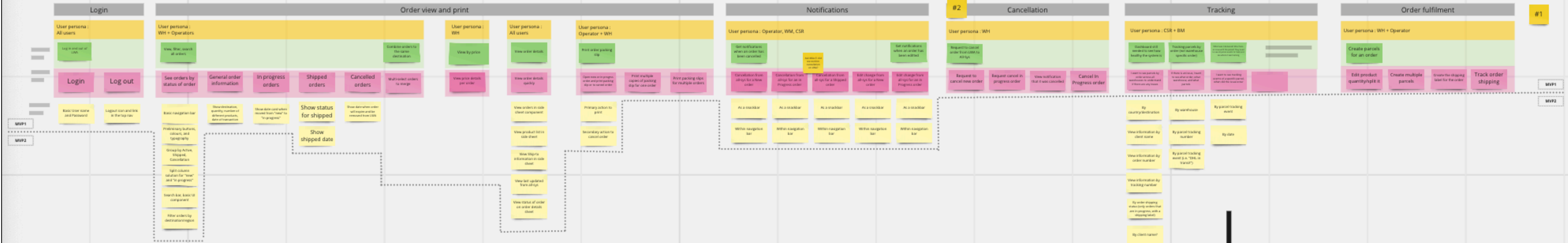Extra icepacks as well please. Thanks.

Start order fulfillment

Print order summary

Cancel order

Component: LWA

Design and prototypes complete →

Low fidelity completed →

Login

User persona : All users

Log in and out of LWA

Login	Log out

- Basic User Icone and Password
- Logout icon and link in the top nav

MVP1
MVP2

Order view and print

User persona : WH + Operators

View, filter, search all orders

See orders by status of order	General order information	In progress orders	Shipped orders	Cancelled orders	Multi-select orders to merge

- Basic navigation bar
- Preliminary buttons, colours, and typography
- Group by Active, Shipped, Cancellation
- Split column solution for "new" and "in progress"
- Search bar, basic UI component
- Filter orders by destination/region

- Show information, quantity, number of different products, date of transaction
- Those date card when moved from "new" to "in progress"

- Show status for shipped
- Show shipped date

- Show data when order will expire and be removed from LWA

User persona : WH

View by price

View price details per order

User persona : All users

View order details

View order details quickly

- View orders in side sheet component
- View product list in side sheet
- View Shipping information in side sheet
- View last updated from shipyn
- View status of order on order details sheet

User persona : Operator + WH

Print order packing slip

Container orders to the same destination

Open view in in progress order and print packing slip or re-send order	Print multiple copies of packing slip for one order	Print packing slips for multiple orders

- Primary action to print
- Secondary action to cancel order

Notifications

#2

User persona : Operator, WM, CSR

Get notifications when an order has been cancelled

Get notifications when an order has been edited

Cancellation from shipyn for a new order	Cancellation from shipyn for an in Progress order	Cancellation from shipyn for a shipped order	Edit change from shipyn for a new order	Edit change from shipyn for an in Progress order

- As a snackbar / Within navigation bar (×5)

Cancellation

User persona : WH

Request to cancel order from LWA to finalfly the system

Request to cancel new order	Request cancel in progress order	View notification that it was cancelled	Cancel in Progress order

Tracking

User persona : CSR + BM

Dashboard still needed to see how orders are tracking in the system

- I want to see parcels by order status of parcels so I can track where they are any move

- Where is a parcel, I want to visualise where it is on a map so I can track it

- I want to see tracking events in a specific parcel so I can see the history in that parcel

Edit product quantity/split it	Create multiple parcels	Undo the shipping label for that order	Track order shipping

- By country/destination
- View information by client icone
- View information by order number
- View information by tracking number
- By order shipping status (only orders that are in progress, with a shipping label)
- By client name?

- By warehouse
- By parcel tracking number
- By parcel tracking event (i.e. "DHL in transit")

- By parcel tracking event
- By date

Order fulfilment

User persona : WH + Operator

Create parcels for an order

#1

MVP1
MVP2

Iteration Phase 1
- discovery

Iteration Phase 2 - use case explorations

Phase 3 - component ready for production

Iteration Phase 4 - final prod ready, Visual Quality Accepted

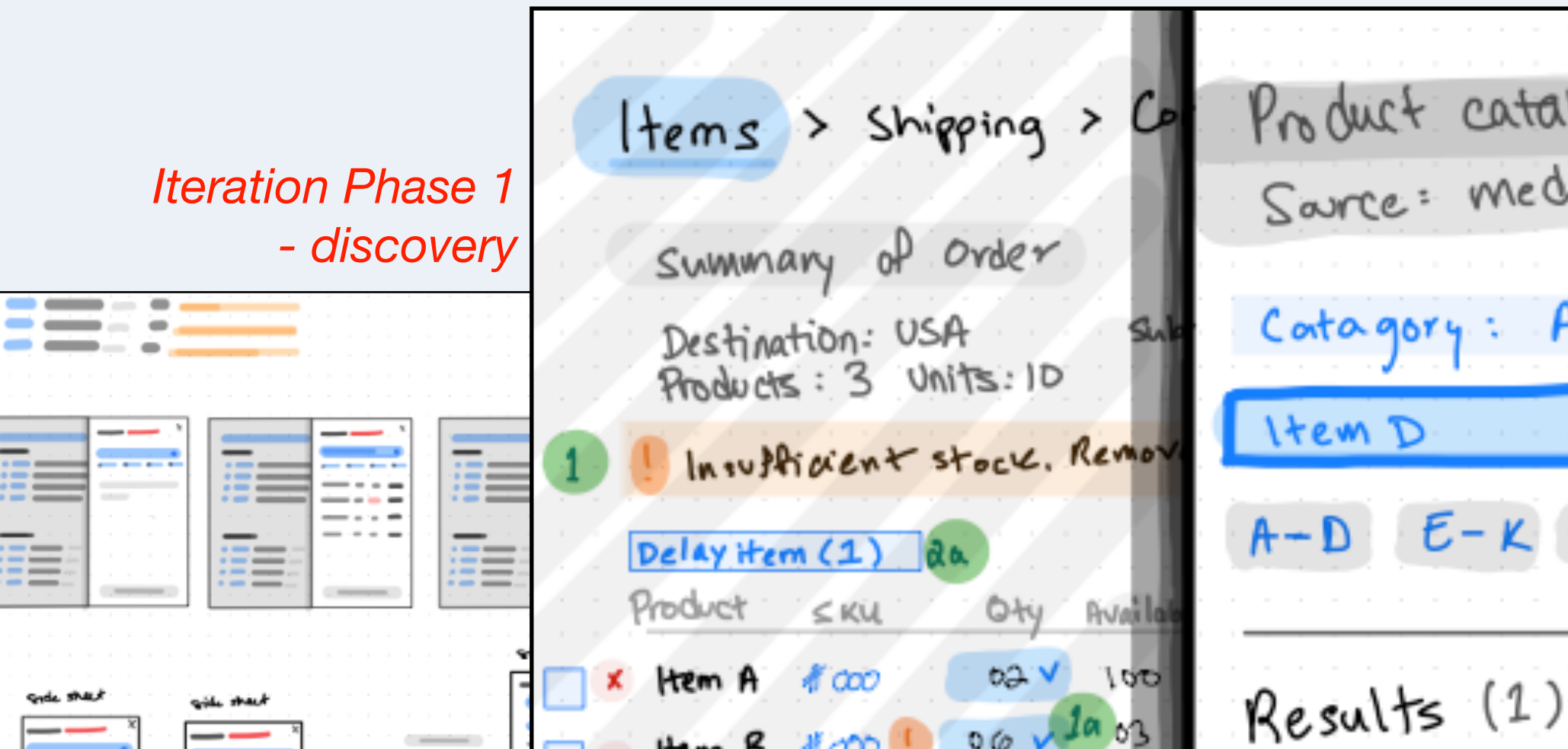*…Following the design-based product road map*

› Designing incrementally keeps the team on track on the product road map and allows features to be completed progressively and efficiently
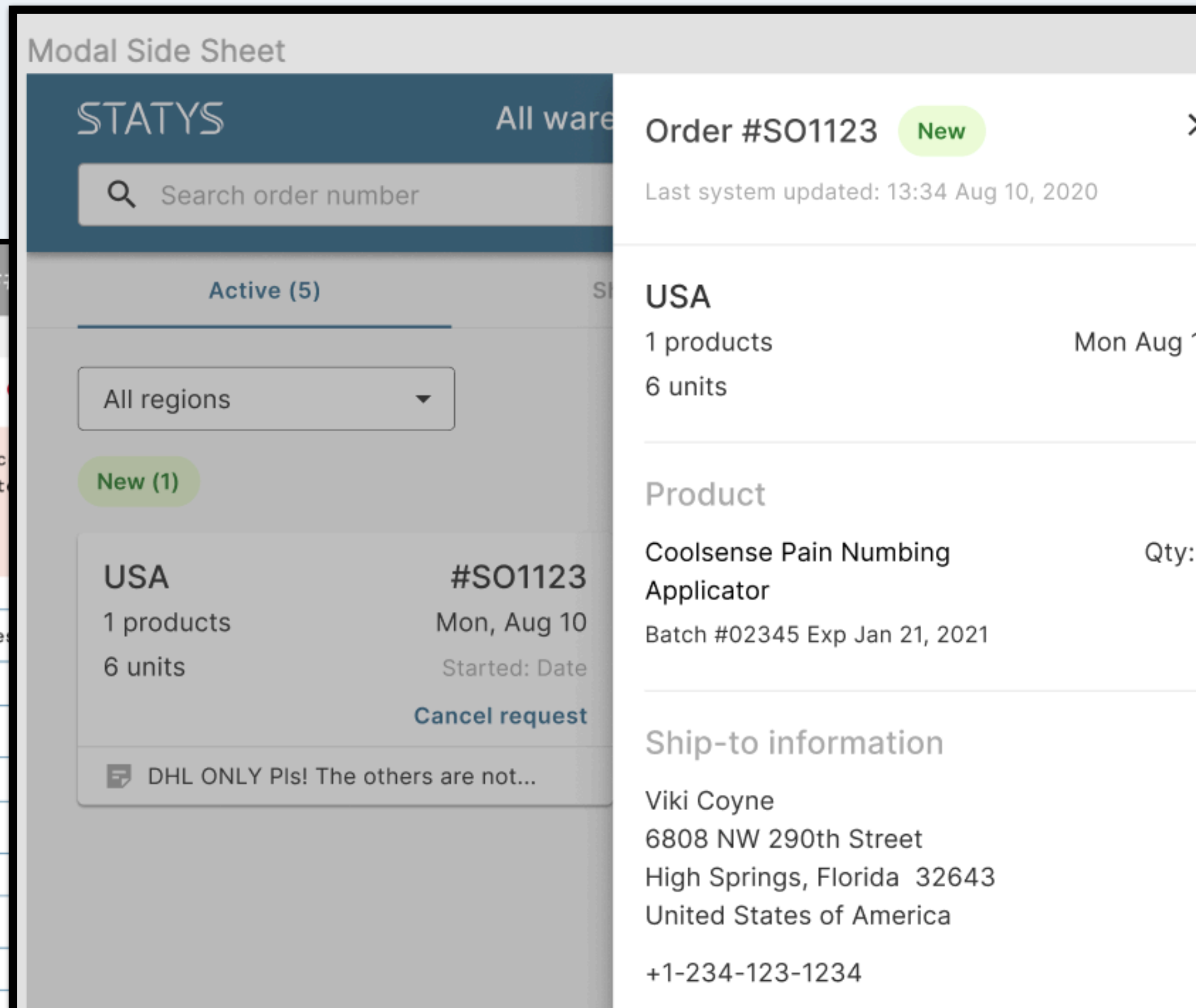
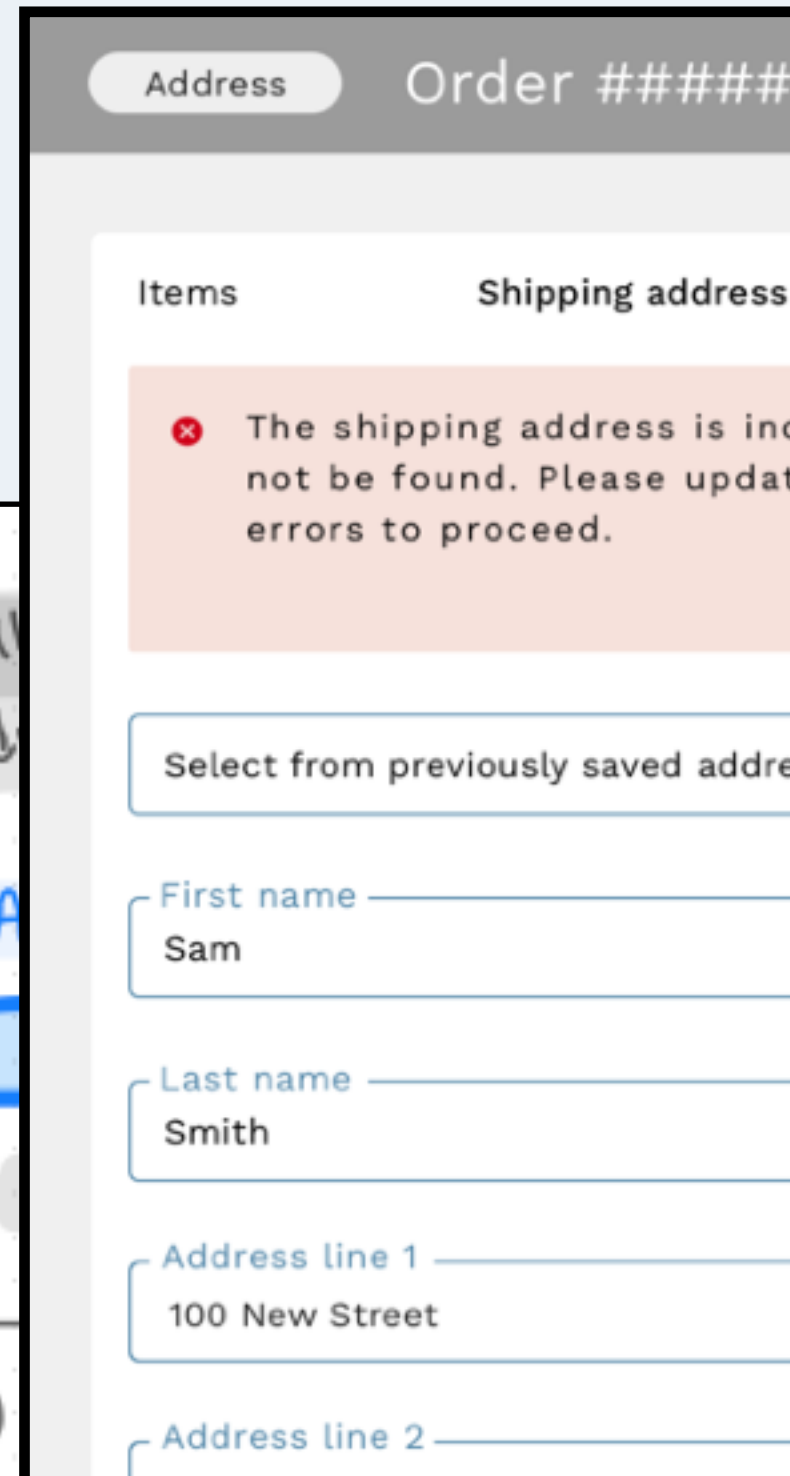# **Process** for design iterations

> Designing incrementally keeps the team on track on the product road map and allows features to be completed progressively and efficiently

Iteration Phase 4 - final prod ready, Visual Quality Accepted

Phase 3 - component ready for production

Iteration Phase 2 - use case explorations

Iteration Phase 1 - discovery

…Following the design-based product road map