

Sample work

User research process and outcome

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Process for alignment on features

- Collaborative workshops to discover and validate assumptions about how the user uses the product, including physical environment impacts
- Advocating for collaborative interactions involving all key stakeholders when discussing features or user behaviour



("viewers" are predefined set or specific user types that have permission to view said notification).

Need to define notification systems (Added: parking)

Does such kinds of notification need to be listed and exist somewhere in the system? Or can they just be "cleared" after viewing? Does it need to link to an order? Should they require immediate action? Who cares most of these types of information (if at all)?

Define interaction Validate in usability test

Mike Gavich 13 Aug, 14:28
Questionable... I'm looking at the list and all of a sudden it refreshes in front of my eyes. Not sure about user experience. @shruti please chime in

shruti 15 Aug, 07:02
I agree that a sudden refresh of the list without warning would only confuse the user. I think best is to have a "Lasted update: 34 minutes ago" on the list page.

