## Luat Nguyen

IS RECOGNIZED FOR

## DRIVE RESULTS

# Driving the Resolution of our HTRT RDP Issue

by Ayla Sessions

#### **INSPIRE**

EMBRACE DIVERSITY AND INCLUSION | FOCUS ON WHAT MATTERS | EXPERIMENT, LEARN AND ADAPT | SPEAK UP AND BE OPEN-MINDED | ACT WITH URGENCY | WIN AS ONE TEAM | PATIENTS FIRST | RESPECT FOR PEOPLE | ETHICS AND INTEGRITY | INNOVATION AND SCIENTIFIC EXCELLENCE



RECIPIENT NAME Luat Nguyen **Ayla Sessions** NOMINATOR AWARD TYPE Cheers AWARD REASON

**Drive Results** 

**AWARD TITLE** Driving the Resolution of our HTRT RDP Issue

DATE 30 January, 2021

#### AWARD MESSAGE

Luke- Thank you for your recent efforts to resolve our RAPTOR RDP issue. You really went above and beyond in the past few weeks by coordinating with several MRL Boston employees to establish a resolution timeline with daily actionable items in order to expedite a resolution. I know without your help that we would have experienced even more delays. You were instrumental in us achieving remote connection to our automation system last week. You setup meetings, sent emails, and provided information needed to help test potential solutions. I speak for myself and the rest of my department in saying that we are very appreciative in your help preventing even more delays in the ramp up of our production in 2021. We look forward to our continued collaboration in the future! Ayla, Nick, & Heath

#### **CUSTOMER SERVICE**

If you have any questions, contact Customer Service at customerservice@workhuman.com or the appropriate number

#### 24/7 **English Support**

Australia: 1 800 316 536\* Canada: 844 392 8560\* Ireland: 01 562 1309† India: 000 800 050 4079\* Malaysia: 1800 88 9567\* Singapore: 1800 622 3616\* Thailand: 1800 294 285\* UK: 0800 587 0522\* USA: 844 732 5505\*

Rest of World: +353 1 562 1309‡

#### Monday-Friday 10am-6.30pm GMT Local Language Support

Belgium: 0800 81 763\* France: 0805 542 902\* Germany: 0800 724 3806\* Italy: 800 902 350\*

Netherlands: 0800 292 92 83\*

Spain: 900 814 798\* Poland: 800 080 381\*

#### Monday-Friday 9-6pm Hong Kong Time Mandarin/Cantonese Support

China: 400 8890 598\* Taiwan: 00801 85 6818\*

Monday-Friday 8am-1pm CST Spanish Support

Mexico: 01 800 2530 572\* / 01 800 2530 628\*

Monday-Friday 9am-3pm Brasilia Time Portuguese Support

Brazil: 0800 047 4274\*

### 600 Points

AWARD ID: JT74-NFTWF6-KW2MKD

#### ABOUT YOUR AWARD

You will need your Award ID number to exchange your award for actual gift certificates, or merchandise, from the merchant of your choice. Your Award ID can be found on this page and also in 'My Awards' on the 'My Dashboard' section of your recognition program site.

Please note, this is the only way to receive your merchant gift certificate or merchandise; you CANNOT bring this certificate to a store.

#### HOW TO REDEEM YOUR AWARD

1. Access your recognition program site and go to the 'Redeem' section

2. Redeem via phone by contacting the Customer Service number for your country.

After completing the redemption process, your order will be sent via mail (or email) to you. Delivery times vary by country and merchant.

