

# **CAB MANAGEMENT SYSTEM**

**A Project Report**

*Submitted by*

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*in partial fulfillment for the award of the degree of*

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**At**



**SCHOOL OF TECHNOLOGY MANAGEMENT AND  
ENGINEERING, NAVI MUMBAI**

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# **1. Problem Statement**

In today's fast-paced world, there is a growing demand for efficient and user-friendly transportation services. However, existing cab booking systems are often complex, resource-intensive, or inaccessible to users without smartphones or internet access. The problem is to create a simple, console-based Online Cab Booking System that allows users to book cabs, manage payments, and simulate basic ride interactions — using just core Java.

## **2. Problem Description**

Over the last few years, urban transportation has undergone a major shift with the growth of online taxi booking services. The services are convenient, accessible, and efficient for daily commuting. While many of the current systems are resource-hungry, need an internet connection, and are designed using complicated architectures that might be too costly for inexperienced operators or smaller service providers to adopt, some alternative methods are being considered.

The Online Cab Booking System intends to offer a simple simulation of such services via a Java console application. This project is meant for learning purposes and as a prototype for developers learning Java or who intend to develop scalable applications in the future.

The system allows users to execute fundamental functions such as:

- Booking a cab from a collection of available rides
- Managing a digital wallet, such as adding balance and checking balance
- Withdrawing fare after successful booking
- Showcasing ride confirmation messages
- Offering a menu-driven interface for effortless navigation

Internally, the system is separated into modular pieces. The CabBookingSystem class is the central controller, with single methods executing functionalities such as fare deduction, checking wallet balance, and simulating a ride. The system validates user input and takes action, accordingly, resulting in smooth and logical interaction.

Even though simple in nature, this project deals with fundamental programming principles such as:

- Object-oriented design
- Exception handling
- Loops and conditional statements
- User interface and console interaction

It provides a solid groundwork for features like integration with a graphical user interface (GUI), database connectivity for persistent storage, real-time tracking using GPS APIs, and better payment mechanisms. The project is thus a stepping stone to developing more sophisticated, real-world transport management systems.

### **3. Details of Development for Cab Management System**

#### **1. Methods/Techniques/Algorithms Used:**

- i. Authentication System
  - Role-based access control (RBAC) implemented with three distinct user types (User, Driver, Admin)
  - Password validation with basic string matching (not recommended for production - would normally use hashing)
  - Session management through frame switching (login to dashboard)
- ii. Core Functionality
  - CardLayout for dynamic panel switching in all dashboards
  - Model-View-Controller (MVC) pattern (though not strictly separated)
  - Object-oriented programming with User, Driver, and Booking classes
  - Data persistence using in-memory HashMaps (would normally use a database)
- iii. UI Components
  - Swing components (JFrame, JPanel, JButton, JTable, etc.)
  - Custom rendering for table buttons and UI elements
  - Responsive design using BorderLayout, GridBagLayout, and BoxLayout
- iv. Booking System
  - Simple matching algorithm based on vehicle type
  - Fare calculation with fixed rates per vehicle type
  - Booking state management (Pending → Accepted → In Progress → Completed)

#### **2. Tools/Software/Libraries Used:**

- i. Core Technologies
  - Java SE (Standard Edition) as the base platform
  - Java Swing for the graphical user interface
  - AWT (Abstract Window Toolkit) for basic graphics and event handling
- ii. Development Tools
  - Java Development Kit (JDK) - for compilation and execution
  - Integrated Development Environment (IDE) - likely Eclipse, IntelliJ IDEA, or NetBeans
  - Version control - (not shown but recommended: Git)
- iii. Libraries
  - Standard Java libraries:

- javax.swing.\* - for GUI components
- java.awt.\* - for basic graphics and layout
- java.util.\* - for collections (HashMap) and date handling
- javax.imageio.\* - for image handling (in dashboard)

### 3. Data/Charts/Datasets Used:

- i. Data Structures
  - HashMaps for in-memory data storage:
    - users - stores registered users
    - drivers - stores driver profiles
    - bookings - stores all booking records

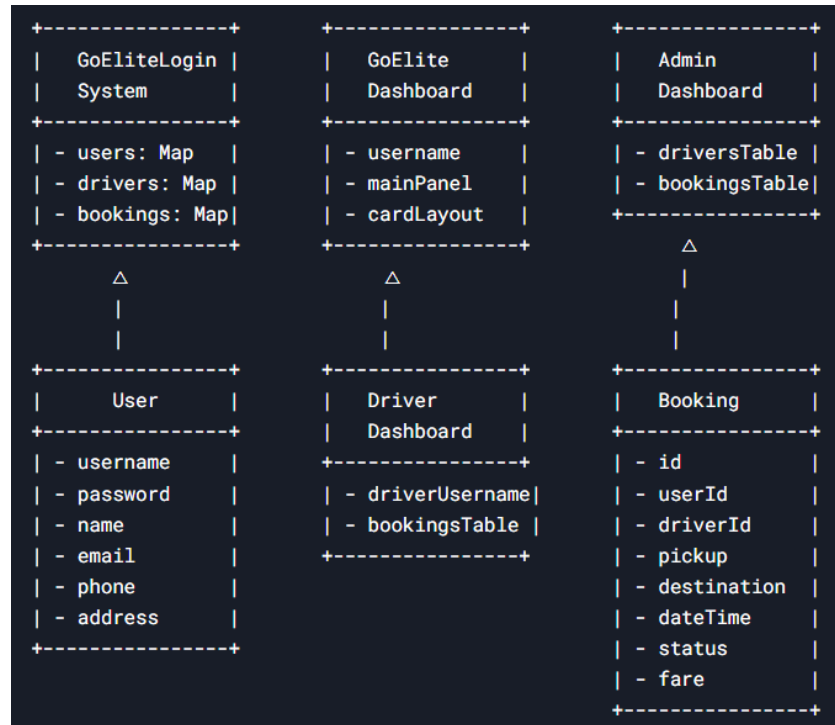
- ii. Sample Data  
The system includes initial sample data:

```
static {
    // Add some sample data
    users.put("user1", new User("user1", "password1", "John Doe",
        "john@example.com", "1234567890", "123 Main St"));
    drivers.put("driver1", new Driver("driver1", "password1", "Mike Driver",
        "mike@example.com", "9876543210", "456 Driver St",
        "DL12345", "5", "Sedan", "Male"));
}
```

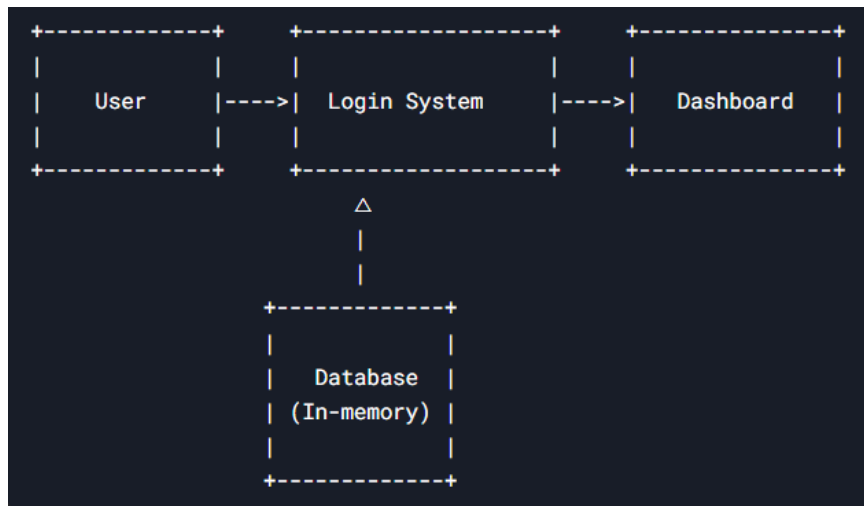
- Data Fields
  - User Class:
    - username, password, name, email, phone, address
  - Driver Class (extends User):
    - licenseNumber, experience, vehicleType, gender
  - Booking Class:
    - id, userId, driverId, pickup, destination, dateTime, status, fare

### 4. DFDs/Class Diagrams

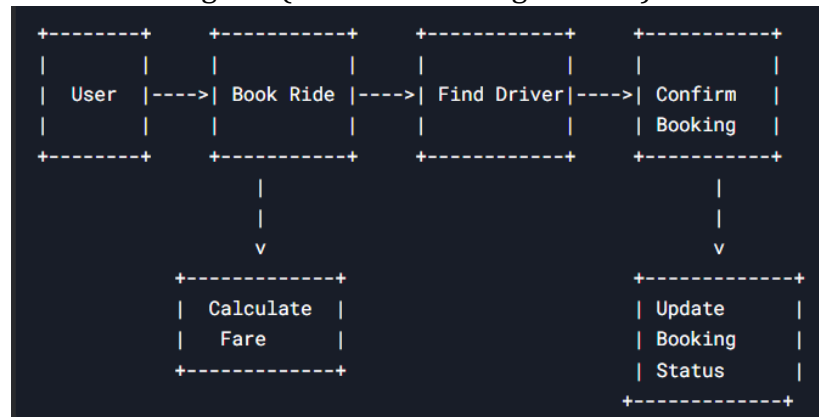
- Class Diagram (Simplified):



- Data Flow Diagram (Level 0):



- Data Flow Diagram (Level 1 - Booking Process):



## 4. Component Relationships

- i. Login System:
  - Authenticates users, drivers, and admin
  - Routes to appropriate dashboard
  - Manages user sessions
- ii. User Dashboard:
  - Allows booking rides
  - Views booking history
  - Manages profile
- iii. Driver Dashboard:
  - Views/accepts booking requests
  - Updates trip status
  - Manages profile
- iv. Admin Dashboard:
  - Manages users and drivers
  - Views all bookings
  - Assigns drivers to bookings

The system follows a modular design with clear separation between authentication, user interfaces, and data management components. While functional, it would benefit from proper database integration and enhanced security measures for a production environment.

## **4. Application Advantages and Limitations of the Project**

### 1) Advantages:

- Simple, intuitive interface suitable for beginners.
- Lightweight and runs on basic hardware without internet.
- Encourages understanding of Java fundamentals like OOP and exception handling.
- Can be used in academic settings to demonstrate application logic.

### 2) Limitations:

- Lacks real-time features like GPS-based cab tracking.
- No GUI; console-based interface only.
- No login or user session management.
- Doesn't support multi-user or driver-side interfaces.
- Limited to hardcoded values without database integration.

## 5. Snapshots of the JAVA Application

The screenshot shows a web application window titled "GoElite Cab Booking". The main heading is "Welcome to GoElite". Below this, there are three buttons: "User" (highlighted in blue), "Driver", and "Admin".

Below the buttons, there are two tabs: "Sign In" (active) and "Sign Up". The "Sign In" tab is selected, and the "Sign Up" tab is visible.

The "User Login" section contains the following fields and controls:

- Username:** A text input field containing the value "astha".
- Password:** A password input field containing five dots (•••••).
- ☐ Remember me
- A login button (represented by a white box with a blue border).
- [Forgot password?](#)



GoElite Cab Booking

Welcome to GoElite

UserDriverAdmin

Sign InSign Up

### User Registration

Full Name:

Email:

Phone:

Username:

Password:


Confirm Password:

☐ I agree to the Terms and Conditions

GoElite - Dashboard

GoElite

Hello, astha



Welcome to GoElite

GoElite Cabs provides premium taxi service with professional drivers, comfortable vehicles, and competitive rates. We promise punctuality, safety, and a smooth ride every time. Experience the difference with GoElite!

Book a Ride

Privacy Policy

Terms and Conditions | Privacy Policy | FAQ

Get in Touch


Phone: 1-800-GO-ELITE | Email: support@goelite.com

GoElite - Dashboard

GoElite

About Us

Hello, astha



## About GoElite

GoElite Taxi Service was founded in 2025 with a vision to revolutionize the way people travel in cities. Our fleet consists of modern, comfortable vehicles driven by experienced professionals who are committed to providing exceptional service.

We prioritize safety, comfort, and convenience for our customers. All our drivers undergo rigorous background checks and training to ensure the highest standards of service and security.

At GoElite, we leverage technology to make booking and tracking your ride seamless. Our mission is to provide reliable transportation that gets you where you need to go, when you need to be there.

Privacy Policy

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Get in Touch


Phone: 1-800-GO-ELITE | Email: support@goelite.com

GoElite - Dashboard

GoElite

Contact Us

Hello, astha



## Contact Us

**Phone:** 1-800-GO-ELITE (1-800-465-3483)

**Email:** support@goelite.com

**Address:** 123 Transport Avenue, Suite 400, New York, NY 10001

**Business Hours:** 24/7 - We're always here for you!

Privacy Policy

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Get in Touch

Phone: 1-800-GO-ELITE | Email: support@goelite.com

GoElite - Dashboard

GoElite

Hello, astha

## Book a Ride

Enter Ride Details

Pickup Location:

mumbai

Destination:

pune

Cab Type:

Sedan

Estimated Fare:

\$0.00

Available Cabs

Cabs from mumbai to pune

Driver: akp

Vehicle Type:

Sedan

Experience:

0 years

License:

MH 8363

Driver: Mike Driver

Vehicle Type:

Sedan

Experience:

5 years

License:

DL12345

Privacy Policy

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Get in Touch

Phone: 1-800-GO-ELITE | Email: support@goelite.com

GoElite - Dashboard

GoElite

Hello, astha

## Book a Ride

Enter Ride Details

Pickup Location:

mumbai

Destination:

pune

Cab Type:

Sedan

Estimated Fare:

\$0.00

Available Cabs

Driver: akp

Vehicle Type:

Sedan

Experience:

0 years

License:

MH 8363

Driver: Mike Driver

Vehicle Type:

Sedan

Experience:

5 years

License:

DL12345

Booking Confirmation

Booking confirmed!

Driver: akp

Pickup: mumbai

Destination: pune

Fare: \$45.00

Status: Pending driver confirmation

OK

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Get in Touch

Phone: 1-800-GO-ELITE | Email: support@goelite.com

GoElite - Dashboard

GoElite

Hello, astha

Edit Details

Logout

## Book a Ride

Enter Ride Details

Pickup Location:

mumbai

Destination:

pune

Cab Type:

Sedan

Estimated Fare:

\$0.00

Available Cabs

Cabs from mumbai to pune

Driver: akp

Vehicle Type:

Sedan

Experience:

0 years

License:

MH 8363

Driver: Mike Driver

Vehicle Type:

Sedan

Experience:

5 years

License:

DL12345

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GoElite - Dashboard

GoElite

Hello, astha

## Book a Ride

Enter Ride Details

Pickup Location:

mumbai

Destination:

pune

Cab Type:

Sedan

Estimated Fare:

\$0.00

Available Cabs

Vehicle Type:

Sedan

Experience:

0 years

License:

MH 8363

Driver: Mike Driver

Vehicle Type:

Sedan

Experience:

5 years

License:

DL12345

Edit Profile

Name:

astha

Email:

astha@gmail.com

Phone:

8765678778

Address:

sector 12

OK

Cancel

Privacy Policy

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Get in Touch

Phone: 1-800-GO-ELITE | Email: support@goelite.com

## Welcome to GoElite

User

Driver

Admin

Sign In Sign Up

### Driver Login

Username:

Password:

☐ Remember me

Sign In

[Forgot password?](#)

GoElite Cab Booking

Welcome to GoElite

UserDriverAdmin

Sign InSign Up

Driver Registration

Full Name:

Email:

Phone:

Username:

Password:

Confirm Password:

License Number:


Vehicle Type:

Sedan

☐ I agree to the Terms and Conditions

GoElite - Driver Dashboard

GoEliteHomeCustomersEdit ProfileHello, akp



Welcome, akp

GoElite helps drivers connect with customers easily and efficiently.

- Get bookings directly from customers
- Manage your schedule easily
- Track your earnings
- Build your customer base

View Customer Bookings

GoElite - Driver Dashboard

GoElite

HomeCustomersEdit Profile

Hello, akp

Customer Bookings

Booking ID	Customer Na...	Pickup Locati...	Destination	Date/Time	Status	Action
BK1744179053337	astha	mumbai	pune	2025-04-09 11:40	Pending	Accept/Reject

Refresh Bookings

Filter: All Booki...

All BookingsPendingAcceptedIn ProgressCompletedCancelled

GoElite - Driver Dashboard

GoElite

HomeCustomersEdit Profile

Hello, akp

Customer Bookings

Booking ID	Customer Na...	Pickup Locati...	Destination	Date/Time	Status	Action
BK1744179053337	astha	mumbai	pune	2025-04-09 11:40	Pending	Accept/Reject

Refresh Bookings

Filter: All Booki...

Booking Action

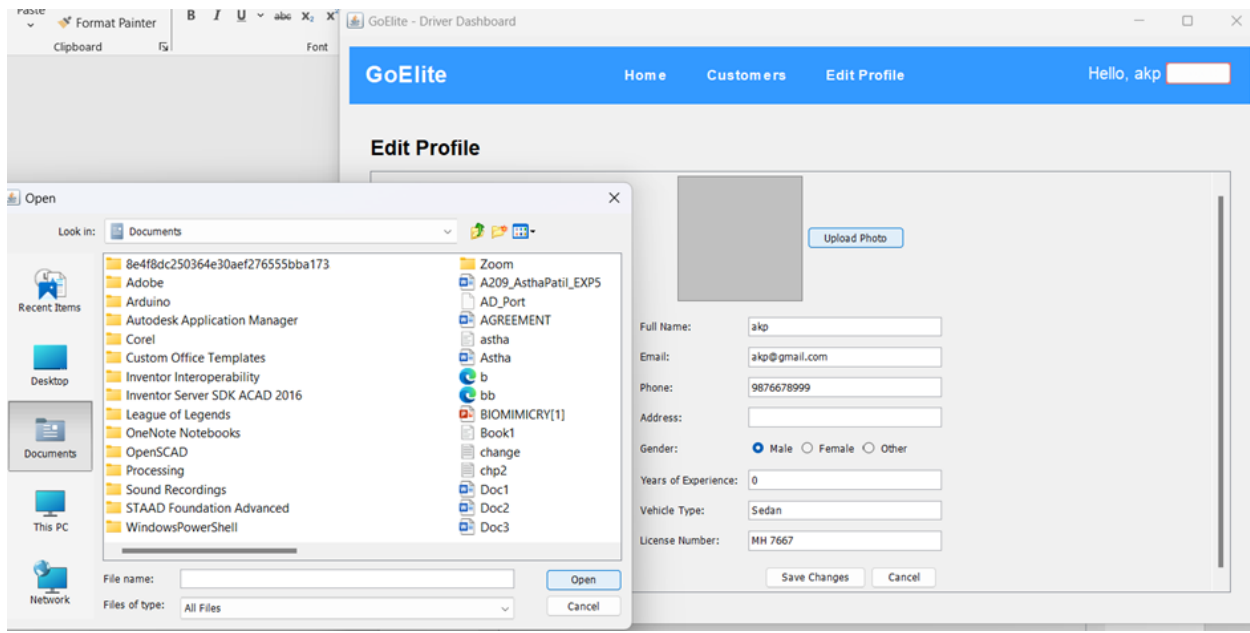
?

Booking ID: BK1744179053337  
Customer: astha

What would you like to do?

AcceptRejectCancel







Admin Dashboard - GoElite Cab Services

GoElite

View Bookings

Add Driver

Registered Drive...

Registered Users

Hello, Admin

Logout

Current Bookings

Booking ID	Customer Name	Pickup	Destination	Date/Time	Driver Assigned	Status
BK1744179318224	astha2	kharghar	vashi	2025-04-09 11:45	Mike Driver	Pending
BK1744179053337	astha	mumbai	pune	2025-04-09 11:40	akp	Accepted

Assign Driver

Cancel Booking

Assign Driver

Select a driver:

driver3

OK

Cancel

Admin Dashboard - GoElite Cab Services

GoElite

View Bookings


Add Driver

Registered Drive...

Registered Users

Hello, Admin

Logout



Upload Photo

Full Name: driver3

Email: driver3@gmail.com

Phone: 9876477484

Address: sector 7

Gender: ☐ Male ☒ Female ☐ Other

Years of Experience: 5 years

Vehicle Type: Sedan

License Number: MH 8884

Username: driver3

Password: \*\*\*\*\*

Save Changes

Cancel

Message

Driver added successfully!

OK

Admin Dashboard - GoElite Cab Services

GoElite

View Bookings

Add Driver

Registered Drive...

Registered Users

Hello, AdminLogout

Registered Drivers

Username	Name	Phone	Experience	License No.	Vehicle Type	Status
akp	akp	9876678999	0	MH 7667	Sedan	Active
driver2	driver2	9877789998	4 years	MH 6474	Sedan	Active
driver3	driver3	9876477484	5 years	MH 8884	Sedan	Active
driver1	Mike Driver	9876543210	5	DL12345	Sedan	Active

Driver Details

Username: driver1

Name: Mike Driver

Phone: 9876543210

Email: mike@example.com

Address: 456 Driver St

Gender: Male

Experience: 5

Vehicle Type: Sedan

License Number: DL12345

OK

View Details

Edit Details

Deactivate Driver

Admin Dashboard - GoElite Cab Services

GoElite

View Bookings

Add Driver

Registered Drive...

Registered Users

Hello, AdminLogout

Registered Users

Username	Name	Email	Phone	Address
user1	John Doe	john@example.com	1234567890	123 Main St
astha	astha	astha@gmail.com	8763678899	sector 12
astha2	astha2	astha2	98736678833	

User Details

Username: astha

Name: astha

Email: astha@gmail.com

Phone: 8763678899

Address: sector 12

OK

View Details

## **6. Future Scope**

- i. Add graphical interface using JavaFX or Swing.
- ii. Include real-time GPS tracking.
- iii. Integrate secure payment gateways.
- iv. Enable database connectivity for storing rides and user data.
- v. Allow multi-user login and cab driver management.
- vi. Expand to mobile or web platforms.

## **7. REFERENCES**

Oracle Java Documentation

<https://docs.oracle.com/javase/8/docs/>

(Official Java documentation for APIs, syntax, and best practices.)

GeeksforGeeks - Java OOPs Concepts

<https://www.geeksforgeeks.org/java-oops-concepts/>

(Covers object-oriented principles and examples in Java.)

TutorialsPoint - Java Programming

<https://www.tutorialspoint.com/java/index.htm>

(Comprehensive guide for Java basics to advanced topics.)

Stack Overflow

<https://stackoverflow.com/>

(Community-driven platform for coding questions and troubleshooting.)

Core Java Volume I – Fundamentals by Cay S. Horstmann

(Book reference widely used for learning core Java programming concepts.)

## **8. CLOUD/GITHUB LINK TO ALL THE .JAVA, .CLASS FILES, AND .DOC FILES**

<https://github.com/AsthaPatil-akp/Cab-Management-System>