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## Blue Team Level 1 Certification (Standard)

1 Topic

Soft Skills

7 Topics

Section Introduction, Soft Skills

Communication

**⊘** <del>Teamwork</del>

✓ Problem Solving

**✓** Time Management

Burnout, Imposter Syndrome, Alert Fatigue

Security Controls

5 Topics | 1 Quiz

Networking 101

6 Topics | 1 Quiz

Management Principles

4 Topics | 1 Quiz

## PHISHING ANALYSIS DOMAIN

◆ PA1) Introduction to Emails and Phishing

7 Topics | 1 Quiz

PA2) Types of Phishing Emails

10 Topics | 2 Quizzes

PA3) Tactics and Techniques Used

12 Topics | 2 Quizzes

PA4) Investigating a Phishing Email

8 Topics | 2 Quizzes

C PA5) Analysing URLs, Attachments, and

8 Topics | 1 Quiz

PA6) Taking Defensive Actions

12 Topics | 1 Quiz

O PA7) Report Writing

## **Section Introduction, Soft Skills**

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COMPLETE

Security Fundamentals
SECTION INTRODUCTION



"Soft skills.. boring".

We get it. You're here to learn how to stop bad guys and defend networks. But trust us, you can be the most technically-capable person in the world, but if you don't have basic workplace soft skills, chances are you won't get very far. These will not only help you throughout your career and job interviews but will be useful throughout life. So trust us, get through this section, then get onto the cool stuff!

## **LEARNING OBJECTIVES**

By the end of this section you will have achieved the following objectives:

- Understand the importance of generalized soft skills in the workplace, and how to develop the skills you are
- Understand what professional burnout is, how it affects security professionals, and how to take steps to address it
- Understand what imposter syndrome is, how it affects security professionals, and how to take steps to address it.

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