

TEAMMATES

Mohamed → |
Joined in march as Backend Engineer.

Paulo → |
Backend Engineer transfer from the Room tribe.

Pierre ← |
Dev Platform PM.

Ecosystem team May Newsletter

WHAT HAPPENED LAST MONTH?

- **Support Engineer Team**

- New Zapier and Postman internal doc has been created.
- Completion of an onboarding documentation for Support Engineer
- Completion of Northstar metric project
- Creation of a Bot to help/improve the writing of Linear tickets

- **Native Integrations Team**

- **Hubspot > People attributes mapping**: This feature will allow users to map people attributes to Hubspot Contact properties.
- **Hubspot**: Register people from Hubspot forms - Released.
- **Pardot**: One last ticket to be done before releasing a “blank integration” that will only redirect users to us for manual onboarding.
- **Salesforce integration** : *Internal Beta*.

- **Developer Platform Team**

- **API: Bulk register participants**: A new endpoint that lets developers register multiple participants at the same time. [Code is ready, ongoing global QA]
- **API: Get chat messages**: Released.
- **API: Get questions**: A new endpoint to get the questions sent during an event session [WIP]

WHAT'S COMING NEXT?

- For Support Engineer: Building a video training program for CX and CSMs.
- Google Calendar native integration: We changed our strategy for the meeting use case: we will use a native integration AND an add-on → The native integration will “listen” to changes made in Google Calendar, allowing the user to create events in the calendar that will be synced back to Livestorm.
- Consolidate the marketplace product & marketing offering: A discovery project around the marketplace and the app listing process

NEW BUGS

SUP-2084
SUP-2041
SUP-2405
SUP-2320



FIXED BUGS

SUP-6932
SUP-2084
LIV-7371
LIV-7509

