



# ECOSYSTEM: JULY NEWSLETTER

## WHAT HAPPENED LAST MONTH

- **Support Engineers**

- Completion of onboarding documentation for Support Engineers.

- **Native Integrations**

- **Hubspot > People attributes mapping:** Map people attributes (only, for now) to Hubspot contact properties. **[Internal Beta Released]**
- **Google Calendar native integration (with add-on companion):** The first iteration of our new native integration allows us to create/update/delete an event in Google Calendar and synchronize it with Livestorm. **[Internal Beta Released]**

- **Developer Platform**

- **API: Bulk register participants** → A new endpoint that lets developers register multiple participants at the same time. **[Released]**
- **API: Email** is now the only mandatory field to register someone **[Improvement]**

- **Solution Engineers**

- Script to mass delete team member
- Script to "reassign" events to a different owner
- Custom code to filter the company page using tags in the event title
- Extension to hide people's tab and registrant email addresses released on Chrome and Microsoft Edge

- Pardot Integration
- Pardot "2-ways"
- Hubspot workflow action
- Webhook to get more people attributes on Marketo
- Improving cross tribe process and communication



## WHAT'S COMING NEXT?

- **Support Engineers**

- Prepare live sessions or Q&A session between SE and CSM/CX depending on the tribe in order to help acquire more skills and knowledge in different topics.

- **Native Integrations**

- **Hubspot > Settings UX Update:** Update the settings UX to prevent users from making mistakes.

- **Solution Engineers**

- Salesforce
- Improvement: add upcoming events to automatic export script
- Update our existing script to use the bulk registration endpoint, reducing the load on the API
- Ready to go/plug and play demo for each integration of the Big4

- **Developer platform**

- **API > Events include sessions:** Retrieve all sessions of an event.
- **API > Get people attributes:** Retrieve all attributes at the workspace level.

**DEPARTURE**

 **GUILLAUME RIOU  
(QA ENGINEER)**

FIXED BUGS	NEW BUGS
SUP-2084	SUP-2084
SUP-2041	SUP-2041
SUP-2405	SUP-2405
SUP-2320	SUP-2320
HOTFIxes	OUTAGES
SUP-2084	SUP-2084
SUP-2041	SUP-2041
SUP-2405	SUP-2405
SUP-2320	SUP-2320