



Ecosystem

May Newsletter

WHAT HAPPENED LAST MONTH?



SUPPORT ENGINEER

- Completion of an onboarding documentation for Support Engineer
- Completion of a project aimed at defining a Constellation metric
- Creation of a Bot to help/improve the writing of Linear tickets

NATIVE INTEGRATIONS

- **Hubspot > People attributes mapping:** Allow users to map people attributes to Hubspot Contact properties. [Progress: 95%]
- Register people from **Hubspot** forms [Released]
- **Salesforce integration** [Progress: 90%]
- **Google Calendar Native Integration:** Allow a Livestorm user to associate his/her account to his/her Google account and Google Calendar [Progress: 55% Global QA expected next sprint]

DEVELOPER PLATFORM

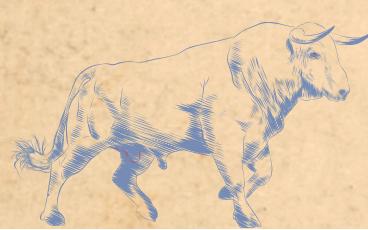
- **API: Bulk register participants:** A new endpoint that lets developers register multiple participants at the same time. [Code is ready, global QA is pending on Entropy project].
- **API: Get chat messages** [Released]
- **API: Get questions** [Released]
- **API: Get recording** [Released]

WHAT'S COMING NEXT?



- **Support Engineer:** Building a video training program for customer facing teams.
- **Google Calendar native integration:** As explained above, we've made great progress on this one and we're still on track! Just bear in mind that the first version won't support recurring events and email groups.
- **Projects in Discovery:**
 - Improve Public API performance
 - Implement acceptance tests on integrations service

POST CARD



NEW BUGS

- SUP-2521
SUP-2525
SUP-2533
SUP-2529



FIXED BUGS

- SUP-2473
SUP-2511
SUP-2405
SUP-2480



MERCATO

Diane Ozdemir
Tech Recruiter

Axel Moreau
Solution Engineer