# Priyanshu Saini

Naraiangarh, Haryana Bachelor of Engineering Chandigarh University

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#### **Education**

·Chandigarh University

2023-27

B.E in Computer Science and Engineering (CSE)

-GMSSS-33D

2023

Central Board of Secondary Education (C.B.S.E)

# **Internships and Research**

· SDE-Intern

July 2024 - present

Arka Consultancy

- Contributed to the development of the company's main website using ReactJS and basic Node.js, improving its functionality and user experience.
- Handled Shopify accounts for multiple clients, optimized store functionality, and developed custom client websites to enhance their online presence.
- Collaborated with the data analytics team to build client-specific dashboards using Python, reducing data processing time by 40% and improving reporting efficiency.

#### · Customer Satisfaction using Machine Learning Operations

Chandigarh University

Jan 2025 - Apr 2025

- Co-authored a research paper accepted at ICELLL 2025 (pending publication)
- Contributed to initial research and review focused on NPS bias in customer feedback systems using Machine Learning Operations

# **Technical SKILLs and Interest**

Languages: Python (Proficient), JavaScript (ReactJS, Node.js), C++, HTML, CSS, SQL

Libraries: C++ STL, Python Libraries, ReactJS

Relevant Coursework: Data Structures and Algorithms, Object Oriented Programming, DBMS, Web Development,

Artificial Intelligence, AI Optimization

Soft Skills: Problem Solving, Self-learning, Presentation, Adaptability

#### Personal Projects

#### -Landing Page Analyser

Built an intelligent landing page analyzer and screenshot capture tool using advanced image analysis and GPT-4 for personabased suggestions.

- \* Integrated CNNs (ResNet50) for image analysis and GPT-4 for personalized feedback on landing page effectiveness.
- \* Developed a web screenshot capture system with Selenium, enabling automated image extraction while bypassing bot protection.
- \* Technology Used: Streamlit, Python (Selenium, PIL, ResNet50), GPT-4, Imgur API.

## -Restaurant Management Chatbot

Built a chatbot to assist in managing restaurant operations, streamlining customer interactions and order processing.

- \* Developed natural language processing capabilities to understand and respond to customer queries about the menu, orders, and restaurant services.
- \* Implemented a system to track orders, provide real-time updates, and facilitate efficient communication between staff and customers.
- \* Technology Used: Python (FastAPI, NLP libraries), MySQL, JavaScript (for frontend integration).

# **Achievements and Co-CURRICULARS**

\* Core Member: IEEE

Jun 2024 – Aug 2024

- · Successfully coordinated and executed 3 to 4 events as part of the core member team, ensuring smooth operations and effective communication.
- Designed promotional materials and posters for events, enhancing outreach and engagement for IEEE Computer Science activities.

## \*Volunteer: CLASS REPRESENTATIVE

July 2024 – Nov 2024

· Played a key role in organizing and coordinating class activities, fostering a positive and collaborative environment for students.