Web Development Proposal for our Website and Content Management System (WCMS)





Contents.....

- Introduction Our services
 - About us
 - Website development
 - Online marketing services
- Part 1 Developing your Website and Content Management System
 - Design options
 - Content options
 - How the Content Management System works
 - Additional features of the Website Management System
 - Initial investment
 - Part 2 Additional functional options
 - Product and Property Management
 - Customer Management (and email functionality)
 - Additional investment
- Conclusions
 - The web development process
 - Recommendations and summary of costs





Anicca Solutions Ltd

- Anicca Solutions was formed as a web development company in 2004 and became a full digital agency in 2006
- We are an East Midlands accredited supplier and carryout work directly for Business Link
- We have collaborative partnerships with other agencies and technology companies and carryout work for them on a sub-contract basis
- We have set-up a new training company called PPC-School to provide independent practical training around the UK
- The management team includes;
 - Ann Stanley (MD) is responsible for providing online marketing consultancy and training to clients. Ann is a chartered marketer and a Google AdWords Professional
 - Alex Fowler (Technical Director) is responsible for building clients websites and developing and maintaining our own stable of websites
 - Dawn Clode (Property Sales Director) is responsible for sourcing and selling property to individual investors and commercial investors via our property portals <u>www.new-homes-direct.com</u> and <u>www.overseas-homes-direct.com</u>











Clients



















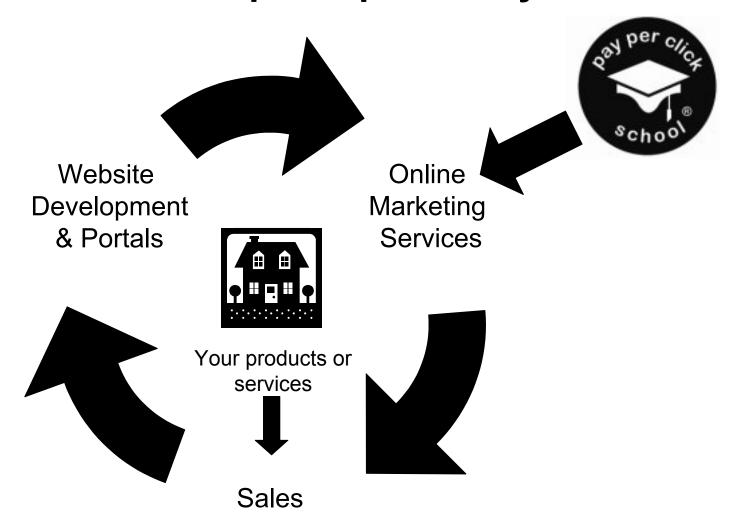








Our Services to develop and promote your website







Website Development

- We will develop a website for you with a modern design and if required the content can be optimised for the search engines
- All of our websites are search engine friendly and have a Website and Content Management System that allows you to edit the pages yourself and modify elements of the design and layout
- You can choose a range of extra modules to meet your business and clients' needs, including:
 - Property, product or service database
 - Customer database, profiling and filtering with email alerts
 - Ecommerce and shopping carts to take orders or reservations online
- You can export (or import) product or property details into key portals and other directories





Online Marketing Services

- Strategic review of your website and online marketing activities
- Production of online marketing strategy and plans
- Audit of yours and competitor websites to review the design, content and functionality; in order to improve sales conversion
- Online surveys and customer feedback to determine site strategy
- PPC campaigns, including setting up new plans or improving the effectiveness of current campaigns
- Search engine optimisation of your site
- Link development strategies, ePR, directories etc
- Other online marketing activities including:
 - Email marketing
 - Affiliate marketing
 - Banner ads
- Ongoing management & reporting





Part 1

Developing your new website with a bespoke design and our Website & Content Management System



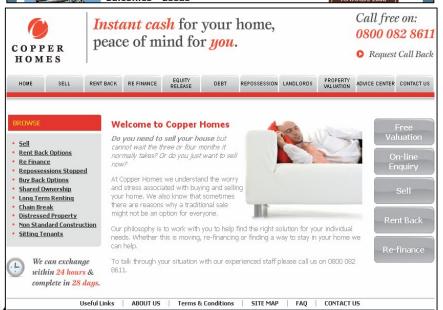
Requirements of your new site - design

- We create a bespoke design for you:
 - Incorporate logo and corporate colours
 - Integrate and develop branding to reflect size and status of company
 - Crisp clear and attractive design to attract target audiences
 - Prominent Search "calls for action" on each page to encourage the user to leave their details and interact
 - The design will not compromise usability, content or navigation (eg the user should be able to tell where they are)
- We then integrate your design with our Website and Content Management System, enabling you to
 - Add and change your content and tags, change the menus and re-order content
 - Modify elements of the design, eg change the images, logos, colours etc
- The site will be accessible; this means the user will have the ability to increase the font of the text, and it will be compatible with major browsers and work at lower screen resolutions



Examples of our sites



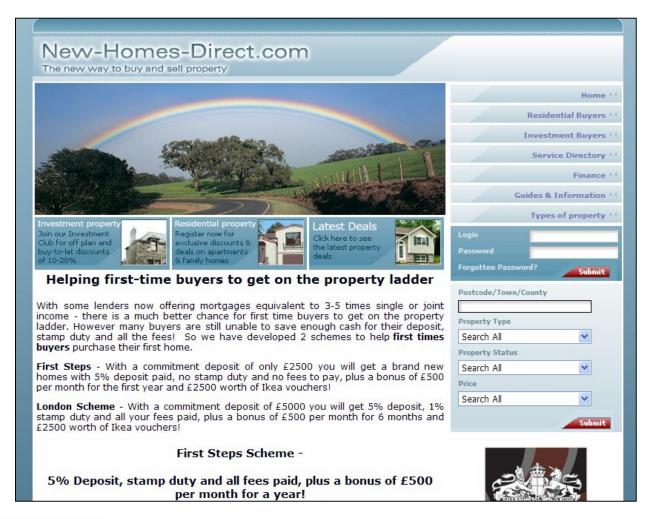








Our award winning designs











Different Elements of the design

Branding

"Calls for

action"

Search

results

database

from





Requirements of the new site - content

- Our Content Management System allows you to add pages and modify the main page content yourself – however you need to define the top level navigation as this will be incorporated into the design
- Examples of top-level pages
 - Home
 - About us
 - Property types & specifications
 - Property locations
 - Property investment guides
 - News & events
 - Contact us
- Admin and footer menu
 - Enquiry/order form
 - FAQ's
 - Terms and conditions
 - Privacy policy
 - Careers & jobs



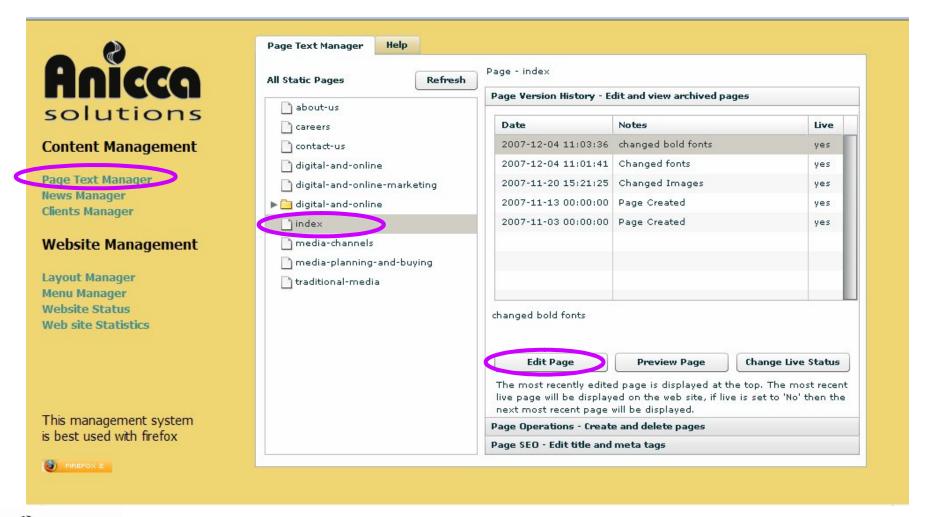


Content management system – how does it work?

- Go to your admin page on your website, for example: www.interactionmedia.co.uk/admin
- Log into back-office
- Select "Page text manager"
- Select page to be modified eg "Index" (homepage)
- Select "Edit page"
- Got to "Editing Page" screen
- Highlight area to be changed with cursor
- Make change eg bold text
- Hit submit
- Go to relevant page on the website and find the text has lready been changed



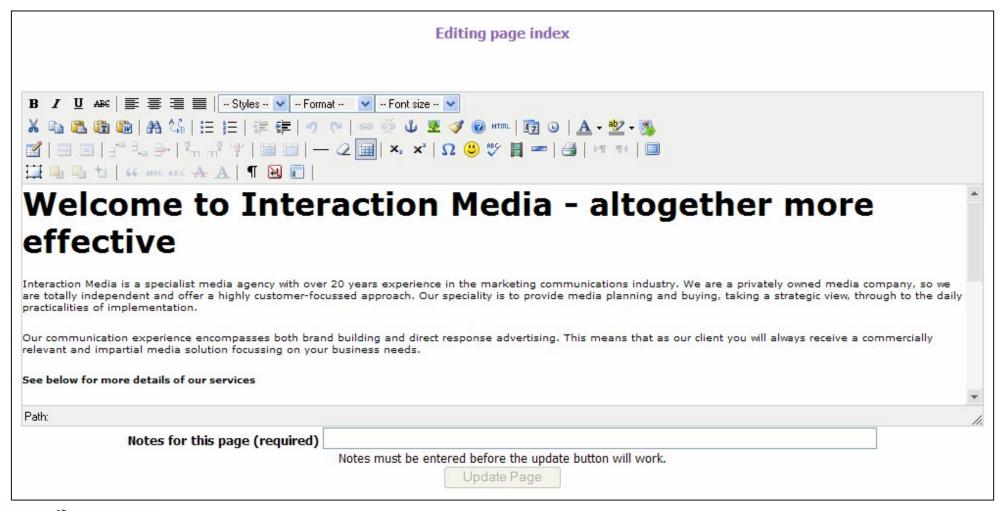
Website and Content Management System







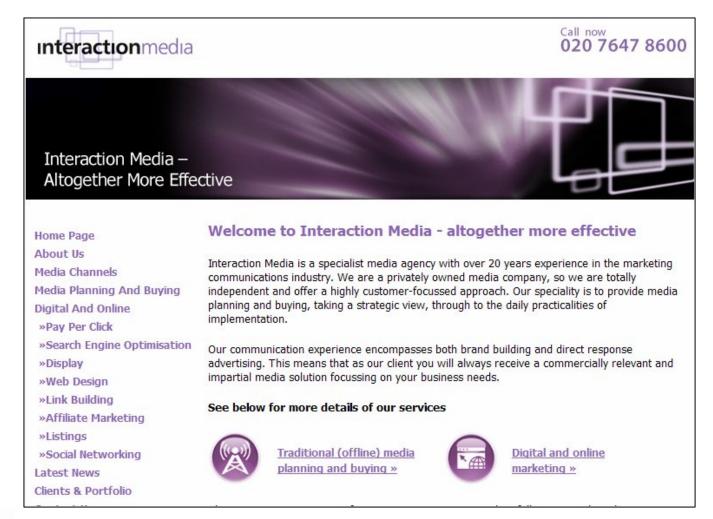
Edit the page content







See changes on the live site







Other features of the Website and Content Management System

Website Management

- Web management system (WMS) allowing modification of the design and content with search engine friendly web addresses (urls)
- Database for clients, news, events, PR and testimonials
- PDF management allowing users to download brochures
- Enquiry/registration form or brochure request

Technical

- Hosting included for the first year (£250/annum subsequent years)
- Free web statistics and metrics (using the server metrics and/or links to Google Analytics)

Content Management

Page Text Manager News Manager Clients Manager

Website Management

Layout Manager Menu Manager Website Status Web site Statistics



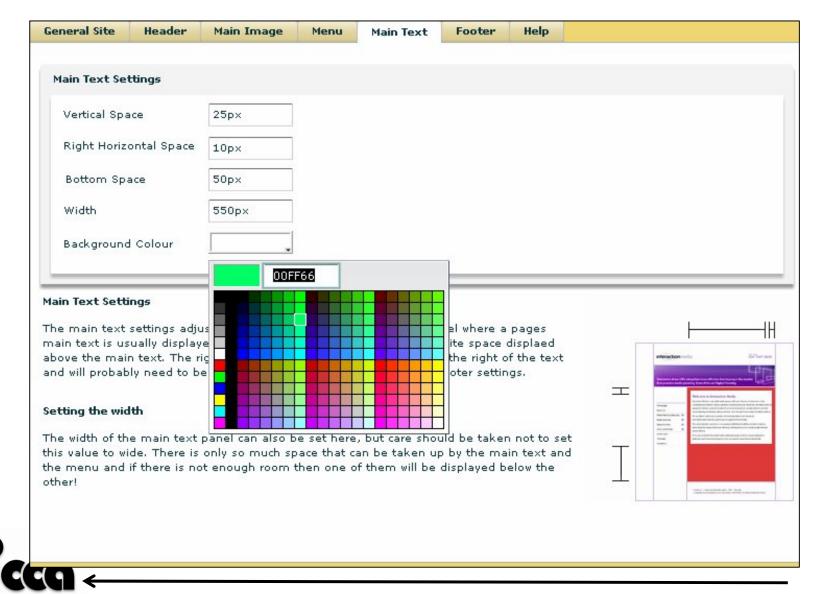
Layout Manager for modifying elements of the layout, design, menus and footer

_
media
8600
8600



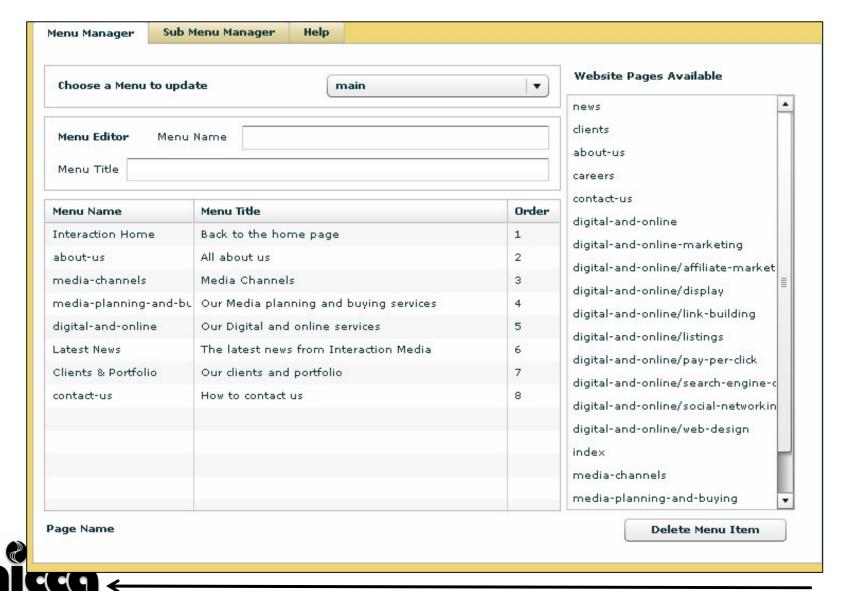


Layout Manager for modifying elements of the layout, design, menus and footer



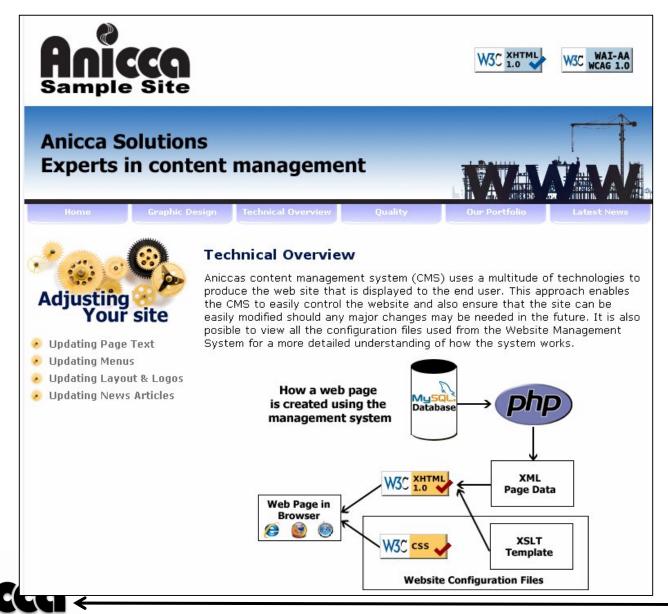


Layout Manager for modifying elements of the layout, design, menus and footer





Try it for yourself - www.anicca-web.com our demo site





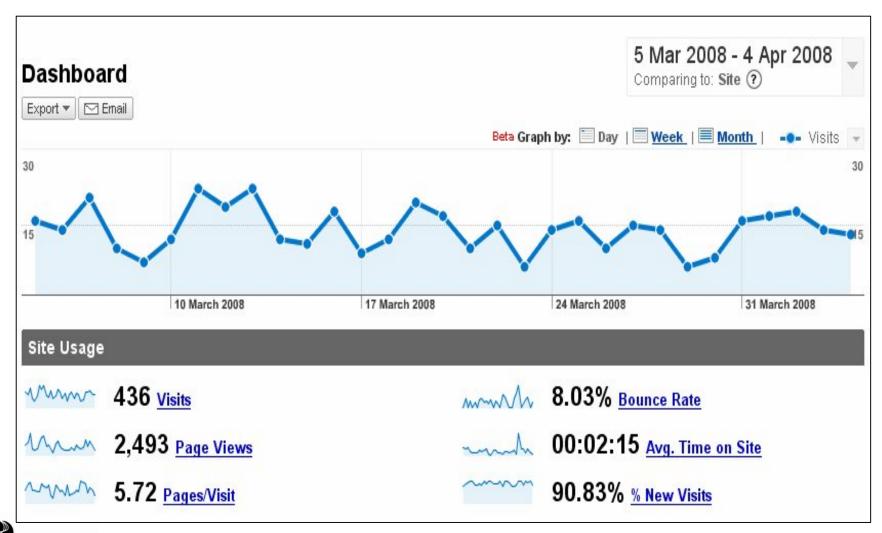
Results measurement - Google Analytics package

- Ability to measure and analyse the results from your search engine marketing - natural searches, pay per click and online advertising
- Ability to show:
 - Source of the visitor e.g. which search engine and which keyphrase
 - Conversions (purchase, register, request info, download...)
 - Calculate your cost per...





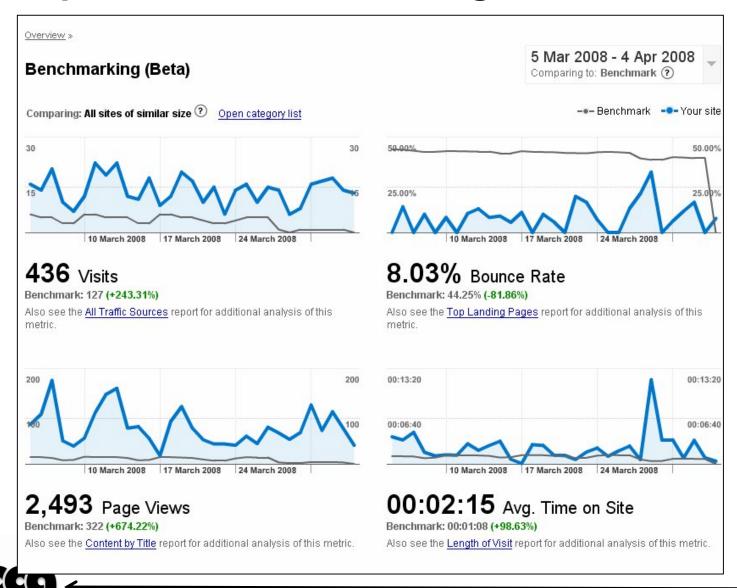
Google Analytics – www.CopperHomes.co.uk







Google Analytics report from www.CopperHomes.co.uk as compared to national averages





Investment required to develop your new website

De	esign, build & support	
-	Initial consultation, design-specification and web tree	V
•	Bespoke website design, incorporating your logo, choice of colours and images	V
•	Content management system so you can add and edit pages	\checkmark
•	Website build and uploading of content written by you*	V
•	Website management system so you can modify elements of the design, layout and menus	$\sqrt{}$
•	Enquiry form with customer details emailed to you	\checkmark
-	Hosting first year with free email accounts (if required)	√
•	Training & telephone support (half day training Office hours & emergency support)	V
	Investment for design, build, hosting and support (excluding VAT)	£3000 -£5000*

^{*} We can also create and optimise content for you





Additional Functional Options



Modules bespoke to your requirements

Product, Service or Property management

- Product, service or property database to allow you to add new entries yourself, with entry fields bespoke to your specific business and product/service type
 - Type of product, service or properties
 - Description
 - Location
 - Type of customers
 - Facilities and features
 - Price
- Import of products or properties to and from 3rd party websites
- Customer search facility using drop down boxes
- Enquiry details sent direct to you by email
- Ecommerce and shopping cart if required

Customer database (necessary for email functionality)

- Initial customer registration and questionnaire for profiling
- Sales staff can search and record communications with potential customers
- Email functionality to allow latest products or deals to be emailed to your customer database





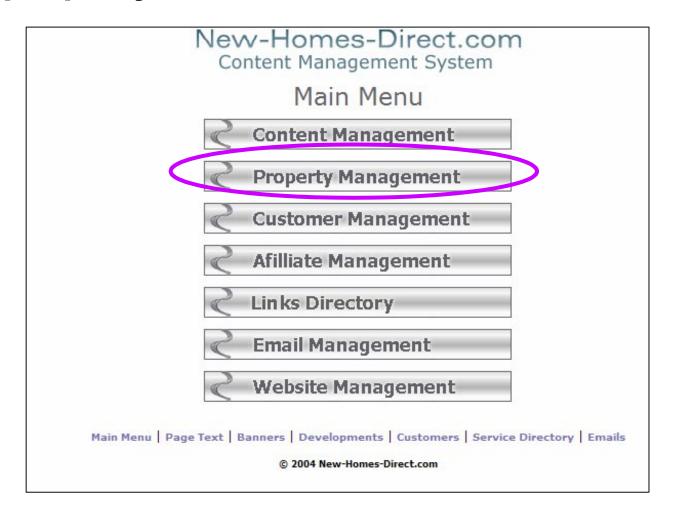
Example of a Property database – how to edit or add a property

- Go to your admin website, for example: www.new-homes-direct.com/admin
- Log into back-office
- Select "Property management"
- Select "Live developments"
- Select property to edit (or "Create New")
- Make changes as required (note these data fields will be bespoke to your requirements)
- Go to the front end of the website, view property by using the search functionality
- Click into property to see more details





Selecting property to edit







Selecting property to edit

Development Menu

Create New Development

View All Developments

View Live Developments

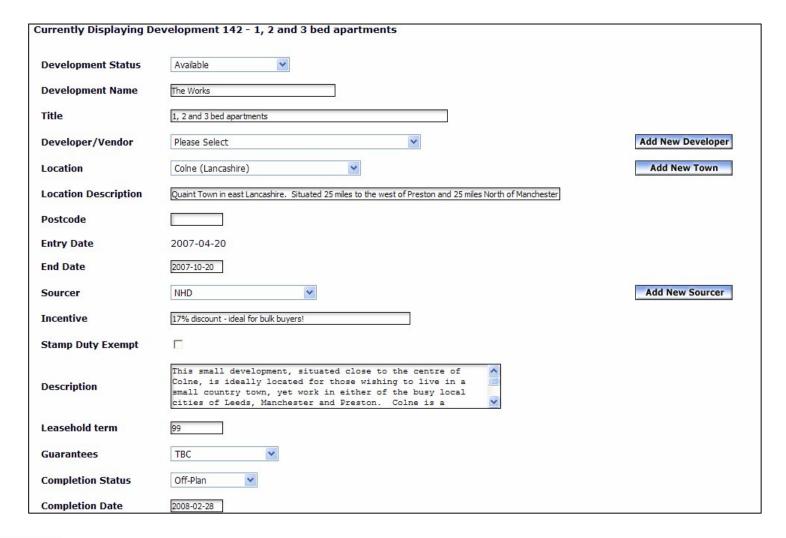
Id	Title	Developer	Development Name	Town	Units	•	Completion	Status	Viewed
160	Build a £5 million portfolio in ten year			Various Locations	1	1		available	342
159	2, 3 & 4 bed Ecolog homes		White Water Country Park	Llangollen	28	28	Off-Plan	available	241
156	2 bed Luxury Apartments		West Gate	Acton	4	4	Complete	available	441
150	5, 6 & 7 Bed - Managed Lets		Student HMO	Sheffield	3	3	Complete	available	625
149	Apartments and houses			Various Locations	1	1	Complete	available	622
148	1 and 2 bed apartments and duplexes		Drill Hall, Halifax	Halifax	27	27	Complete	sold	603
142	1, 2 and 3 bed apartments		The Works	Colne	16	16	Off-Plan	available	961





Currently displaying all Developments

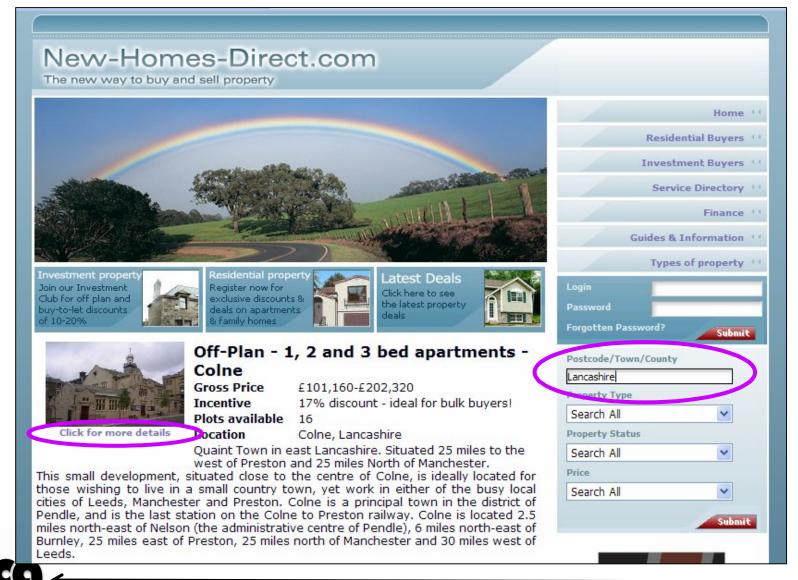
Property details in the database & what the customer sees



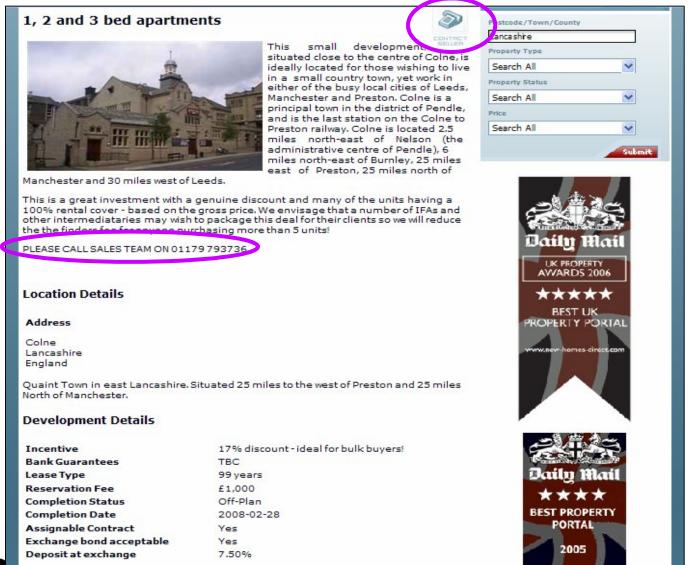




Property details in the database & what the customer sees



Property details in the database & what the customer sees







Customer & sales database – customer registration, profiling and customer search

- Go to your admin website, for example: www.new-homes-direct.com/admin
- Log into back-office
- Select "Customer management"
- Select "search customers"
- Search by various factors including where they want to buy, name, where they live etc
- Bring up list of possible customers, colour coded according to the likelihood that they want to buy
- Click on customer profile to get personal details and what they want to buy
- Sales staff can contact customers, modify details and add notes





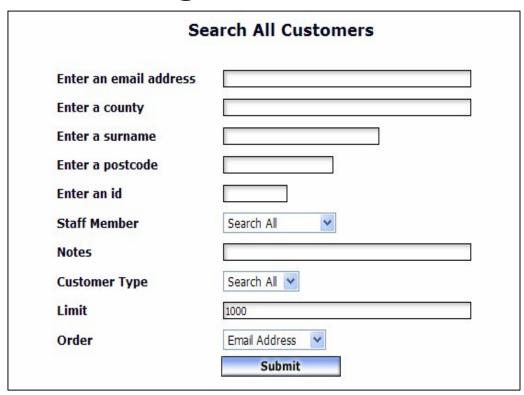
Searching customers in the database







Searching customers in the database









Clicking into a customer profile

	Novac	Homes-Direct.co	am			
		y to buy and sell property	JIII			
Id Name	Company Name	Email Address	Phone	City	Created	Status
Mr michael braithwaite		121@trinicom121.com	0871 288 2434	penge	2006-07-06	valid
Ms Alyson Rhoden		a.rhoden@yahoo.co.uk	020 8351 1127	London	2006-10-01	active
713 Mr Afewerki Abraha		aabraha1@aol.com	02084380498	London	2006-10-11	pendi
158 Mr Emmet Browne		acairde@hotmail.com	07900084635	Cambridge	2007-09-02	pendi
Mr A Costa		acc@kelpart.co.uk	07767420700	Hatfield	2006-10-15	valid
793 Mr Adam Corfield		adam_corfield@yahoo.co.uk	07737332753	wolverhampton	2006-08-18	pend
Mr Adam Hankin		adam_hankin@yahoo.co.uk	00353 872787497	Dublin	2007-07-24	pend
276 Mr adam ralph		adam_s_ralph@yahoo.co.uk	07917860334	brighton	2006-09-21	active
Mrs adele cook	Imagine Homes	adele.cook@imaginehomes.co.uk	01252 533217	Farnbourgh	2006-08-03	valid
252 Miss Simone Adolph		adolphomct@x-mail.net	(0)1822 852181	Dartmoor	2007-02-08	inacti
Mr Gordon Achiri	Wrightnow Financial	agngu@yahoo.com	07957965079	London	2007-04-20	pend
Mr anthony harvey		aharvey1@hotmail.com	07958 176 019	london	2006-02-25	activ
Mr Ajay Champaneri		ajay@champaneri.co.uk	07771614416	harrow	2006-08-30	activ
Mr AJ Soneji		ajsoneji@tiscali.co.uk	0208 4271149	HARROW	2006-08-24	pend
Mr Akella Shankar		akella46@hotmail.com	02085706821	Hounslow	2006-09-27	valid
031 Mr Akhlaq Ahmed		akhlaqahmed@msn.com	01189667111	Reading	2007-01-27	pend
Mr Alan Borchard		alanborchard@hotmail.com	07801 550945	Buckland	2007-05-15	pend
Mr Alan Borchard		alanborchard@hotmail.com	07801 550945	Buckland	2007-04-17	pend
Mr Alistair Benn	VDS	alastair@bennfamily.co.uk	07770865260	Wheathampstead	2006-10-09	pend





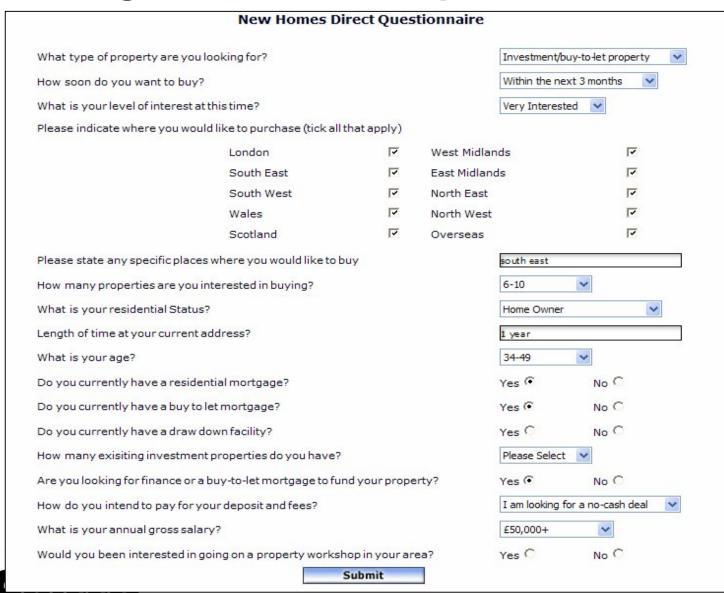
Clicking into a customer profile

Customer Id	1803 Ms Ann Stanley				
Address	19 Cavendish Road, , Leicester, , UK, le2 7pg				
Phone	07930 38 4443 Mobile -				
Company	New Homes Direct Ltd Job Title -				
Email Address	ann.stanley@ntlworld.com				
First Added Date	2006-02-15				
Last updated Date	2007-02-14				
Status Pending Staff Please Select	Type Member t Region East Midlands				
Receive emails	Receive SMS messages				
Notes Notes	*				





Clicking into a customer profile



The questionnaire used to collate the profile, will be modified to meet your specific requirements





Email functionality – how to email a property

- Go to your admin website, for example: <u>www.new-homes-direct.com/admin</u>
- Log into back-office
- Select "Email management"
- Select the property (ies) to be emailed
- Preview the email
- Make changes as required to the property details
- Select the customers you want to send the email to (use test customers first)
- Check test email and resend to the main database





Selecting property to email







Selecting property to email

145	2 bedroom, 2 bathroom apartments		Liverpool	9	Masons Building	2007-04-20		\
146	2 bed, 2 bath apartments	The JCS Group	Hulme	3810	St Lawrence Development	2007-04-24	V	١
153	BOOK NOW FOR OUR NEXT FREE SEMINAR ON SA		Sheffield	3		2007-06-05		
155	Tenanted luxury 2 bed apts - 12% discoun		Acton	0	West Gate	2007-07-09	Unable to send	כ
157	2 bed apartments		Leeds	109	Citispace	2007-07-09	V	1
			Yes				\	/
1								•





Preview, send & receive

New-Homes-Direct.com

The new way to buy and sell property



Click for more details

Off-Plan - 2 bed, 2 bath apartments - Hulme

Hulme Greater Manchester 16% discount purchaser

£16,400-£179,000

We are delighted to offer the 1st phase of this exciting new development in Hulme, Manchester. The development will consist of 115 luxury apartments close to the heart of Manchester City Centre. The entire development is plannned to enhance the area offering excess of 300 luxury homes and is part of the regeneration plan for Hulme. Office and commercial space will also be available for local businesses which will available to bulk in turn improve and enhance their services within the community.

> All apartments benefit from a very high specification which includes fitted kithens with dishwasher, fridge/freezer, electric hob, oven, washer/dryer and circular sink with mixer taps. Bathrooms and en-suites are fitted with a contemporary range of suites which include push button flush toliets, space baths and contemporary taps, all bathrooms are also fully tiled. The apartments also benefit from from voice link door entry system, CCTV internal monitoring to car park and secure gated access to sub ground car park.



Off-Plan - 2 bed apartments - Leeds

Leeds Yorkshire - west 18% Discount!

£80,000-£162,500

This is the last phase of a brand new development in the heart of Leeds, which will be ready in September this year. With the earlier phases complete and achieving great rents, the final phase looks like being a sound investment - especially as we have secured an 18% discount!

We are offering single units to first time investors or you can buy a number of apartments in bulk on behalf of your clients or consortium. Bulk buyers will receive a discounted finders fee.

The units range from £80,000 - £162,250, so you will need to find an initial 10% deposit at exchange (ie within 4 weeks from reservation). Then on completion in September, you can either:

- buy at the discounted (net) price
- . buy at the full gross price and use your discount to fund the other 5% of your deposit, all your fees and have cash to spare!

With the recent interest rate increase, it is even harder to find deals that stack up; however, this development is already achieving rents of £425 to £550, giving you 99-137% rental coverage, (based on 85% LTV of the full asking price and a 2 year fixed mortgage rate of 5.49% - July rate).

Our broker can advise you on whether you are eligible to take advantage of these great rates and if required, to organise a bridging facility on your behalf (so that you can use the discount to fund your deposit and purchasing costs).

- Send email to all members
- Send email to test email only

Email List



Preview, send & receive

mail@new-homes-direct.com

ann@new-homes-direct.com

Subject: Latest properties from New Homes Direct

Dear Ms Ann Stanley.

Here are details of some of the latest developments added onto New-Homes-Direct.com



Click for more details

Off-Plan - 2 bed, 2 bath apartments - Hulme

Hulme Greater Manchester 16% discount purchaser

We are delighted to offer the 1st phase of this exciting new development in Hulme, Manchester. The development will consist of 115 luxury apartments close to the heart of Manchester City Centre. The entire development is planned to enhance the area offering excess of 300 luxury homes and is part of the regeneration plan for Hulme. Office and commercial space will also be available for local businesses which will in turn available to bulk improve and enhance their services within the community.

Sent: Sat 13/10/2007 13:05

£16,400-£179,000 All apartments benefit from a very high specification which includes fitted kithens with dishwasher, fridge/freezer, electric hob, oven, washer/dryer and circular sink with mixer taps. Bathrooms and en-suites are fitted with a contemporary range of suites which include push button flush toliets, space baths and contemporary taps, all bathrooms are also fully tiled. The apartments also benefit from from voice link door entry system, CCTV internal monitoring to car park and secure gated access to sub ground car park.



Off-Plan - 2 bed apartments - Leeds

Leeds

18% Discount!

This is the last phase of a brand new development in the heart of Leeds, which will be ready in September this year. With the earlier phases complete and achieving great rents, the final phase looks like being a sound investment - especially as we have secured an 18% discount!

£80.000-Click for more details £162,500 We are offering single units to first time investors or you can buy a number of apartments in bulk on behalf of your clients or consortium. Bulk buyers will receive a discounted finders fee.





Functional modules	
 Property management module Import/export functionality with feeds from/into 3rd party websites (stored in bespoke property database) Ability to add properties directly to database Search facility for customers (drop-down boxes) Enquiry form for each property, with customer details sent to the 3rd party website and emailed to client 	£3000
 Customer database module (with email functionality) Customer database with registration form, customer questionnaire (for profiling). Sales database to find and manage customers Email management to email latest deals or from the database, auto-responders and text emails 	£3000
Investment if both modules chosen (excluding VAT)	£5000

Additional option	£1000		
 Integration with 3rd party mapping software eg Google maps or Michelin 	excluding 3rd party costs		





The process of developing your website



Web development process

Specification and planning

- 1. Complete web build specification including all aspects of design, layout, content and functionality
- 2. Determine detailed page content and navigation links (web tree)
- 3. Determine calls for action, enquiry form and any other points of contact
- 4. Keyphrase research for each service offering in order to produce page plan

Developing the design and building initial site

- 1. Produce brief for designer with examples of designs that you like
- 2. Determine top level navigation links and "calls for action" for inclusion in design concepts
- 3. Receive design concepts
- 4. Source or purchase photos from image library
- 5. Iterative process of making modification to the design (usually 3 steps) until you get the final design
- 6. Sign off design
- 7. Convert design into a style sheet (CSS)
- 8. Add Website and Content Management System and navigation links to CSS
- 9. Demo site live

Developing and uploading the content

- 1. You provide first draft of content trying to incorporate any keyphrases
- 2. Content optimised if required (additional cost for creation and optimisation of text)
- 3. Content and tags uploaded to the site via the content management system

Addition of extra functionality and client review

- 1. Additional functional modules built and tested
- 2. Site reviewed by client and changes made
- 3. Site QC'ed and any modification made

Site goes live and ongoing support

- Site live
- 2. Site re-submitted to search engines and Yahoo directory (\$250)
- 3. Years hosting (optional provision of email accounts)
- 4. Craining on use of the content management system





Our recommendations



Our recommendations – initial project

Part 1

Web Design and Build using our Website & Content Management system = £5000

Part 2

Additional functional modules (£5000 if you choose both modules)

- Property management = £3000
- imports/exports of property details stored in a bespoke property database
- DIY addition of properties
- customer search facility
- simple enquiry form
- Full customer database allowing email functionality = £3000

Ongoing marketing and search engine optimisation

This can be provided at a later stage.



