

Swift Student Hostel Maintenance System

The system consists of 6 user modes; Admin, Student, Member of Staff, Key Custodian, Resident Engineer and Superintendent. Below are the default login credentials for each user and some important privileges of each.

Default Login Credentials and privileges;

1. Admin

email: admin@sshms.com

password: swift

privileges: manage(create, read, update, delete) users and departments and manage(view, approve or reject) Maintenance requests.

2. Student

email: student@student.unza.zm

password: swift

privileges: request for maintenance, upload picture of fault, track maintenance request progress and give service feedback to the resident engineer's department .

3. Staff

email: staff@unza.zm

password: swift

privileges: request for maintenance and track maintenance request progress.

4. Key Custodian

email: dosa@unza.zm

password: swift

privileges: manage(create, read, update, delete) users, manage(view, approve or reject) Maintenance requests and view fault images.

5. Resident Engineer

email: re@unza.zm

password: swift

privileges: manage(create, read, update, delete) users and departments(under resident engineer's department), manage Maintenance types, manage (view, approve or reject) Maintenance requests, track and manage maintenance activities, generate maintenance reports and view service feedback from students.

Default Login Credentials for the ***maintenance activities management system(planned activities)***:

Email: admin@sshms.com

password: swift

Default Login Credentials for the ***user feedback system(Service Feedback)***

Email: admin@sshms.com

password: swift

6. Superintendent

email: superitendent@unza.zm

password: swift

privileges: manage(create, read, update, delete) users and departments(under the superintendents' jurisdiction) and view Maintenance requests and images.