# BlueWave Tech Solutions

Final Project: Ops 201d8

# Agenda

- 1. Team Member Introductions
- 2. Problem Domain & Project Overview
- Solution Overviews with Demonstrations
- 4. Q&A

# **Our Team**



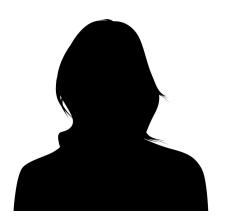
- 1. Jason Jung
- 2. David Prutch
- 3. Gerald Reitmeyer
- 4. Wayne Brandon

## **Jason Jung**



- From NY Metropolitan Area.
- Did 2 years of college for Computer Science.
- Army NG Separating in 05/23/23.
- Became interested in Cybersecurity throughout college.
- Aspire to become a Cybersecurity Professional.

### **Team Member A**



<Insert a summary of your personal pitch here - you may use the summary or overview from your resume or LinkedIn profile>

### **David Prutch**







- Navy Veteran
- Former Manager Software QA Engineer
- Up and coming Cyber Security Professional
- Fun Fact: Learning to play Rugby with my son.

## **Gerald Reitmeyer**



- Cyber security professional
- Retail and Landscaping background

### **Harvest Haven**

Local grocery store chain that is going through ownership transition. The new owners want to modernize the business and build a technology infrastructure.

#### Issues they want addressed:

- Employees use their personal laptops.
- Sharing files via email.
- Antiquated paper file system.
- Cloud server for future projects.

#### Issues we recognized:

- No centralized backup system.
- No secure internal network system.
- Task automation.
- Tech Support.

#### Future needs:

- Updated POS system.
- Tech support system.



## **Computers and Network**

#### Issues:

- Personal computers
- Unsecure network

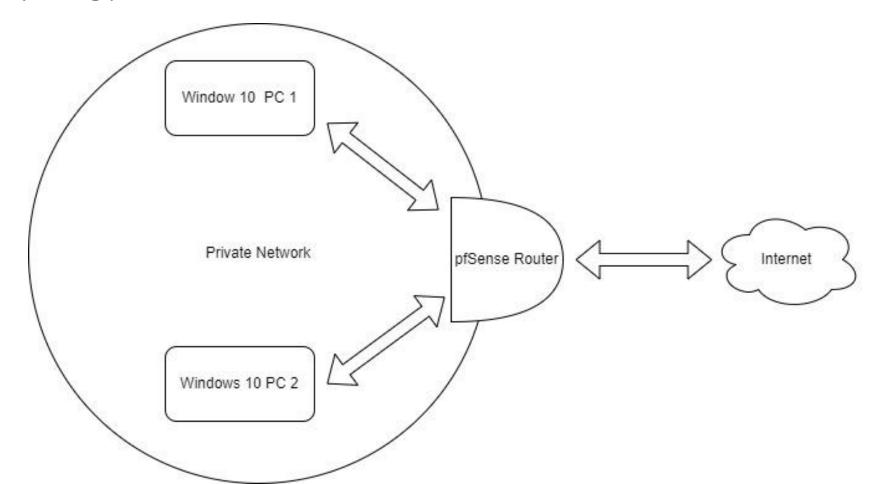
#### Solutions:

- Windows 10 Pro system integration
- Private internal network with pfSense





### **Topology**



# Demo!

## File Sharing and Backup Solutions

#### Issues:

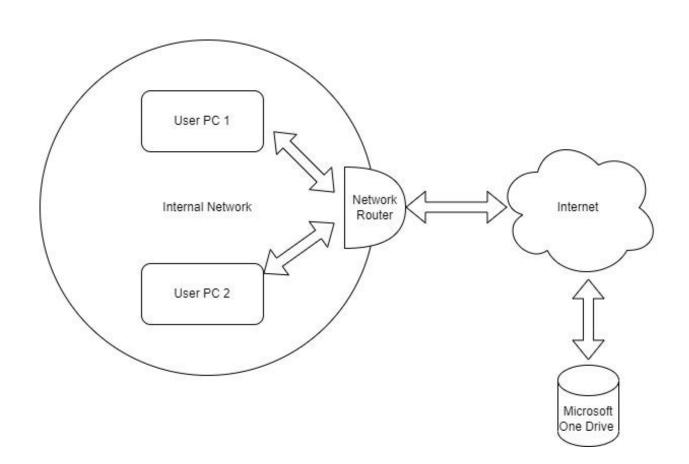
- File Sharing via Email
- No Backup System
- People forget to Backup their Data

#### Solutions:

- Microsoft One Drive
  - Cloud based Storage
  - Quick Access File Sharing
  - Backup Solution
  - Centralized Location
- Automatic Backups
  - Already set up on your machines



### **Topology**



# Demo!



## **Apache OpenOffice**

Issue: Outdated paper filing system.

- Solution:
- No more paper file system
- Free to use office software for Windows 10
- One consolidated master spreadsheet for consistency















### **PSRemote & RDP**

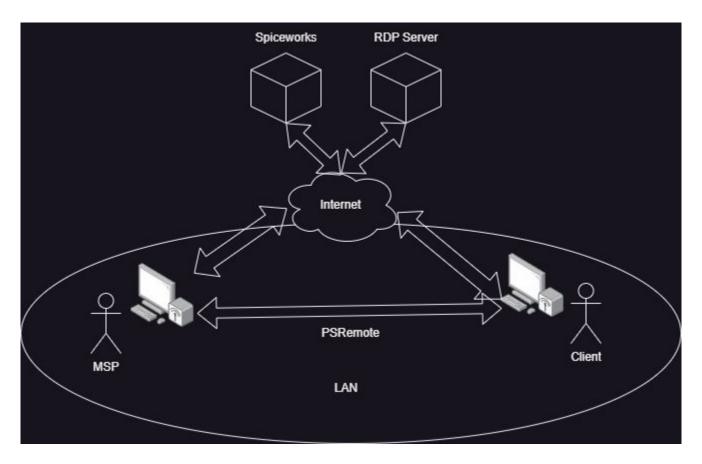
- PSRemote & RDP enables MSP to access machines remotely.
- Reduce downtime for MSP and clients
- Automate certain administrative tasks using scripts.



## **Spiceworks**

- Cloud-hosted ticketing system for clients.
- Free to use and reliable.
- Able to document the process as well as communicate to clients directly.

### **Topology**



# Demo!



## **Linux Server**

- Cloud Hosted Linux server
- No need for hardware
- Accessible from anywhere with a internet connection
- Use encryption keys

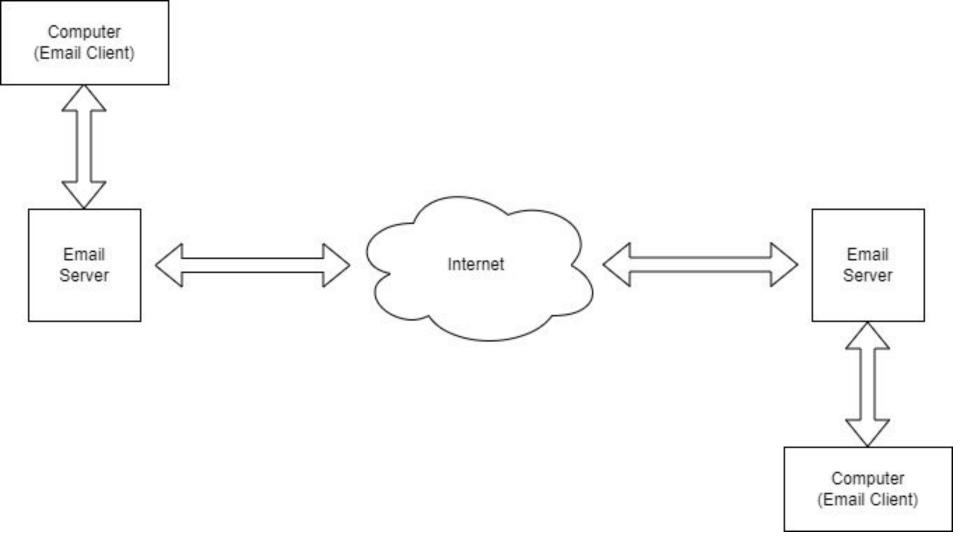




## **Thunderbird Email Client**

- Software for accessing and managing email
- One space for managing and viewing emails and different accounts
- Choose between POP3 or IMAP





# Demo!

### **Resources & Thanks**

- Links to our Github Organization and LinkedIn profiles are in the chat
- Thanks to Ethan Denny for providing clarity in the ambiguity.



















# Questions?