



# INTRODUCTION TO DATA SCIENCE MODULE # 4: DATA SCIENCE TEAMS

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## DATA DRIVEN DECISION MAKING

#### Usecase: Airbnb

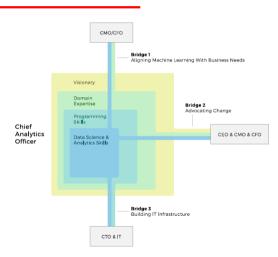
- Experiment.
  - Find ways to put data into new projects using an established Learn-Plan-Test-Measure process.
- Democratize data.
  - Scale a data science team to the whole company and even clients.
- Measure the impact.
  - Evaluate what part DS teams have in your decision-making process and give them credit for it.



# Roles in Data Science Team [1/6]

### [1] Chief Analytics Officer / Chief Data Officer

- CAO, a "business translator," bridges the gap between data science and domain expertise acting both as a visionary and a technical lead.
- Preferred skills: data science and analytics, programming skills, domain expertise, leadership and visionary abilities.





# Roles in Data Science Team [2/6]

### [2] Data analyst

- The data analyst role implies proper data collection and interpretation activities.
- An analyst ensures that collected data is relevant and exhaustive while also interpreting the analytics results.
- May require data analysts to have visualization skills to convert alienating numbers into tangible insights through graphics. (eg: IBM or HP)
- Preferred skills: R, Python, JavaScript, C/C++, SQL



# ROLES IN DATA SCIENCE TEAM [3/6]

### [3] Business analyst

- ▶ A business analyst basically realizes a CAO's functions but on the operational level.
- This implies converting business expectations into data analysis.
- If your core data scientist lacks domain expertise, a business analyst bridges this gulf.
- Preferred skills: data visualization, business intelligence, SQL.

### [4] Data scientist

- ► A data scientist is a person who solves business tasks using machine learning and data mining techniques.
- ► The role can be narrowed down to data preparation and cleaning with further model training and evaluation.
- ▶ Preferred skills: R, SAS, Python, Matlab, SQL, noSQL, Hive, Pig, Hadoop, Spark



# Roles in Data Science Team [4/6]

#### Job of a data scientist is often divided into two roles

## Machine Learning Engineer

- A machine learning engineer combines software engineering and modeling skills by determining which model to use and what data should be used for each model.
- Probability and statistics are also their forte.
- Training, monitoring, and maintaining a model.
- Preferred skills: R, Python, Scala, Julia, Java

### Data Journalist

- Data journalists help make sense of data output by putting it in the right context.
- Articulating business problems and shaping analytics results into compelling stories.
- Present the idea to stakeholders and represent the data team with those unfamiliar with statistics.
- Preferred skills: SQL, Python, R, Scala, Carto, D3, QGIS, Tableau



# Roles in Data Science Team [5/6]

### [5] Data architect

- Working with Big Data.
- ► This role is critical to warehouse the data, define database architecture, centralize data, and ensure integrity across different sources.
- Preferred skills: SQL, noSQL, XML, Hive, Pig, Hadoop, Spark

## [6] Data engineer

- Data engineers implement, test, and maintain infrastructural components that data architects design.
- Realistically, the role of an engineer and the role of an architect can be combined in one person.
- ▶ Preferred skills: SQL, noSQL, Hive, Pig, Matlab, SAS, Python, Java, Ruby, C++, Perl



# Roles in Data Science Team [6/6]

- [7] Application/data visualization engineer
  - This role is only necessary for a specialized data science model.
  - An application engineer or other developers from front-end units will oversee end-user data visualization.
  - Preferred skills: programming, JavaScript (for visualization), SQL, noSQL.



# Data Scientist [1/2]

- Data scientists are responsible for discovering insights from massive amounts of structured and unstructured data to help shape or meet specific business needs and goals.
- Role
  - Main objective is to organize and analyze large amounts of data, often using software specifically designed for the task.
- Responsibility
  - Chief responsibility is data analysis, a process that begins with data collection and ends with business decisions made on the basis of the data scientist's final data analytics results.

https://www.cio.com/article/3217026/what-is-a-data-scientist-a-key-data-analytics-role-and-a-lucrative-career.html

# Data Scientist [2/2]

Stitch Fix's Michael Hochster defines two types of data scientists:

- Type A stands for Analysis
  - This person is a statistician that makes sense of data without necessarily having strong programming knowledge.
  - ► Type A data scientists perform data cleaning, forecasting, modeling, visualization, etc.
- Type B stands for Building
  - These folks use data in production.
  - ► They're excellent good software engineers with some statistics background who build recommendation systems, personalization use cases, etc.

# Data Scientist Requirements - Industry-wise

#### Business

Data analysis of business data can inform decisions around efficiency, inventory, production errors, customer loyalty and more.

#### E-commerce

improve customer service, find trends and develop services or products.

#### Finance

data on accounts, credit and debit transactions and similar financial data, security and compliance, including fraud detection.

#### Government

form decisions, support constituents and monitor overall satisfaction, security and compliance.

#### Science

collect, share and analyze data from experiments in a better way.



# Data Scientist Requirements - Industry-wise

### Social networking

- targeted advertising, improve customer satisfaction, establish trends in location data and enhance features and services.
- Ongoing data analysis of posts, tweets, blogs and other social media can help businesses constantly improve their services.

#### Healthcare

- Electronic medical records requires a dedication to big data, security and compliance.
- Improve health services and uncover trends that might go unnoticed otherwise.

### Telecommunications

- All electronics collect data, and all that data needs to be stored, managed, maintained and analyzed.
- ▶ Data scientists help companies squash bugs, improve products and keep customers happy by delivering the features they want.



# SKILLSET FOR A DATA SCIENTIST

- Programming: Most fundamental of a data scientist's skill set. Programming improves your statistics skills, helps you "analyze large datasets" and gives you the ability to create your own tools.
- QUANTITATIVE ANALYSIS: Improve your ability to run experimental analysis, scale your data strategy and help you implement machine learning.
- PRODUCT INTUITION: Understanding products will help you perform quantitative analysis. It will also help you predict system behavior, establish metrics and improve debugging skills.
- COMMUNICATION: Strong communication skills will help you "leverage all of the previous skills listed."
- TEAMWORK: It requires being selfless, embracing feedback and sharing your knowledge with your team.





# SKILLSET OF A DATA SCIENTIST





# DATA SCIENCE TEAM BUILDING

- Get to know each other for better communication
- Foster team cohesion and teamwork
- Encourage collaboration to boost team productivity and performance.







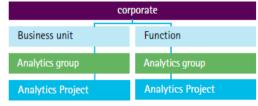
### Decentralized

- Data scientists report into specific business units (ex: Marketing) or functional units (ex: Product Recommendations) within a company.
- Resources allocated only to projects within their silos with no view of analytics activities or priorities outside their function or business unit.

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- Analytics are scattered across the organization in different functions and business units.
- Little to no coordination
- Drawback lead to isolated teams

#### Decentralized

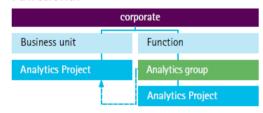




### [2] Functional

- Resource allocation driven by a functional agenda rather than an enterprise agenda.
- Analysts are located in the functions where the most analytical activity takes place, but may also provide services to rest of the corporation.
- Little coordination

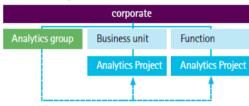
#### **Functional**



## [3] Consulting

- Resources allocated based on availability on a first-come first-served basis without necessarily aligning to enterprise objectives
- Analysts work together in a central group but act as internal consultants who charge "clients" (business units) for their services
- No centralized coordination.

## Consulting

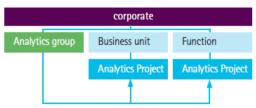




### [4] Centralized

- Data scientists are members of a core group, reporting to a head of data science or analytics.
- Stronger ownership and management of resource allocation and project prioritization within a central pool.
- Analysts reside in central group, where they serve a variety of functions and business units and work on diverse projects.
- Coordination by central analytic unit
- Challenge Hard to assess and meet demands for incoming data science projects. (esp in smaller teams)

### Centralized

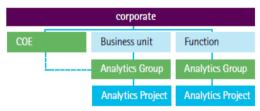




### [5] Center of Excellence

- Better alignment of analytics initiatives and resource allocation to enterprise priorities without operational involvement.
- Analysts are allocated to units throughout the organization and their activities are coordinated by a central entity.
- Flexible model with right balance of centralized and distributed coordination.

### Center of Excellence

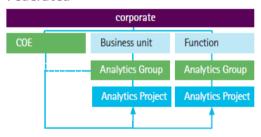




## [6] Federated

- Same as "Center of Excellence" model with need-based operational involvement to provide SME support.
- A centralized group of advanced analysts is strategically deployed to enterprise-wide initiatives.
- Flexible model with right balance of centralized and distributed coordination.

#### Federated



- Building an Analytics-Driven Organization, Accenture
- https://www.altexsoft.com/blog/datascience/ how-to-structure-data-science-team-key-models-and-roles/
- https://www.cio.com/article/3217026/ what-is-a-data-scientist-a-key-data-analytics-role-and-a-lucrativehtml

## THANK YOU