

Sinothando Johnson (Miss)

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Professional Summary

A highly adaptable and results-driven professional with strong interpersonal, leadership, and problem-solving skills. Experienced in conflict resolution, time management, and public speaking, with a proven ability to build relationships and work effectively in team environments. Hands-on experience in community engagement, child mentorship, and retail operations, demonstrating reliability, integrity, and the ability to thrive in fast-paced settings. Skilled at coordinating after-care programs, facilitating educational activities, and providing customer service. Proficient in Microsoft Office, report writing, research and data analysis. Passionate about making a meaningful impact through mentorship, teamwork, and service excellence.

Skills Matrix

Skill / Experience	Proficiency	Experience
Conflict & relationship management	Advanced	Kids Haven, Retail Internship
Communication (verbal & written)	Advanced	University projects, volunteering
Integrity, reliability & teamwork	Advanced	Kids Haven, Retail Internship
Microsoft Office	Intermediate	University projects, Work experience
Research, data analysis & report writing	Advanced	Academic Research, Internship
Community engagement and volunteering	Advanced	Kids Haven,
Retail operations & customer service	Advanced	Checkers Internship

Education & Certifications

Qualification	Institution	Year Completed
Bachelor of Arts: Sociology (Honours)	University of Johannesburg	2024
Community Engagement (Volunteering) Certificate	University of Johannesburg	2024
Artificial Intelligence(4IR) Certificate	University of Johannesburg	2020
African Insights Certificate	University of Johannesburg	2019
Bachelor of Arts: Humanities	University of Johannesburg	2022
Matric (Grade 12)	Mzamba High School	2017

Work Experience

Checkers (Manavoni) – Retail Readiness Intern

Nov 2024 – Jan 2025

- Learned teamwork, communication and interpersonal skills by Providing academic and emotional support to students and a positive customer experience
- Gained hands-on experience in retail operations, customer service, and logistics
- Developed problem-solving skills by handling real-time customer inquiries and operational challenges

Kids Haven – After-care Intern

Mar 2024 – May 2024

- Assisted in administrative tasks, including data capturing and policy updates in line with company policies
- Provided mentorship and support to children, fostering a safe and nurturing environment
- Facilitated educational and recreational activities, ensuring child engagement and well-being

Current Activities

SheCode Basics Workshop

Jan 2025 – Mar 2025

- Hands-on experience in **front-end web development**, focusing on HTML, CSS, and introductory JavaScript
- Researching and implementing practical coding solutions and built beginner-level web projects in the SheCodes online environment
- Built responsive, visually appealing pages while applying foundational web design principles

PLP Software Development

Feb 2025 – June 2025

- Participating in intensive full-stack development program focused on practical learning and coding boot camps
- Gaining foundational skills in **Python** and **MySQL**, with exposure to both front-end and back-end development principles
- Working on Completing hands-on exercises and mini-projects that strengthen understanding of programming logic and database management

Languages

- Xhosa (Fluent) – Home Language
- English (Fluent)
- Zulu (Proficient)

References

Due to POPIA, 2020, references will be made available on request.
