



San Gabriel Valley

Habitat for Humanity

## Home Preservation Program Exit Survey

This survey helps ensure we are on track with our goals and allows us to make improvements to the program for future applicants. Thank you for taking the time to fill this out and feel free to get in touch if you have questions or more to say.

Oct 12<sup>th</sup> 2024

Today's Date

John Pock

Homeowner's Name

1. Over the past twelve (12) months, how often did you feel stressed and/or nervous about home repairs/maintenance?

Always

Often

Sometimes

Rarely

Never

2. What has prevented you and your household from making the repairs previously? (Select all that apply)

Health-related issues

Lack of expertise/access to expertise

Lack of funds

Other:

3. Did the completed repairs help in any of the following ways? (If yes, circle all that apply)

Improved mobility

Increased accessibility

Increased safety

Other:

Please share an example of how these repairs have made an impact on your day-to-day life:

The repairs fixed my driveway, now I don't trip with my groceries.

4. Do you anticipate these repairs will benefit you and your family over the long-term in any of these ways? (If yes, circle all that apply)

Ability to pass home onto family members in the future

Ability to age-in-place (and stay) in current home

Ability to spend money on things other than critical repairs

Other:

**Building**

strength, stability, and self-reliance through

Revised 2021

724 E. Huntington Dr., Monrovia, CA 91016 • (626) 387-6899 • [sgvhabitat.org](http://sgvhabitat.org)

Tax ID # 95-4244947

5. How have the completed repairs affected the stress and/or mental health of you and your family?

Greatly Worsened

Slightly Worsened

Slightly Improved

Greatly Improved

6. How important is it for you to continue to live in this home?

Very Unimportant

Slightly Unimportant

Slightly Important

Very Important

Please explain why you rated this way:

I would not be happy if I didn't have a house.

7. Would you have been able to do these repairs without Habitat's help?

Yes

or

No

Please explain why or why not:

I don't have money.

8. What outstanding repair needs do you have that we were unable to address at this time? (Please circle all that apply)

Fencing

Roofing

Doors

Gutters

Electrical

Deck / Porch

Siding

Windows

Plumbing

Flooring

Stairs

Exterior painting

Landscaping

Grab bars, Handrails, Ramps

Other:

**Building**

strength, stability, and self-reliance through

724 E. Huntington Dr., Monrovia, CA 91016 • (626) 387-6899 • [sgvhabitat.org](http://sgvhabitat.org)

Tax ID # 95-4244947

9. How do you rate the quality of the work completed on your home?

Poor

Fair

Good

Excellent

10. How do you rate your experience with SGV Habitat staff?

Poor

Fair

Good

Excellent

11. Did you feel comfortable with the SGV Habitat staff at your home?

Yes

No

12. Did you feel informed throughout the project?

Yes

No

13. How often did SGV Habitat staff treat you with respect?

Never

Rarely

Sometimes

Mostly

Always

14. Please share any thoughts you have about working with SGV Habitat staff:

Great

15. How likely are you to recommend SGV Habitat's services to a friend, family member or neighbor?

0

1

2

3

4

5

6

7

8

9

10

Not likely  
at all

Extremely  
likely

16. Are there any other resources you wish to learn more about that might be available in your community?  
(If yes, circle all that apply)

Healthcare assistance

Assistance with food (i.e. Meals on Wheels)

Transportation assistance

Social opportunities

Legal assistance (i.e. estate planning)

Energy efficiency

Other (please specify):

17. Any other comments you wish to share?:

No thanks!

**Building**

strength, stability, and self-reliance through

724 E. Huntington Dr., Monrovia, CA 91016 • (626) 387-6899 • sgvhabitat.org

Tax ID # 95-4244947