# Usability testing – Controlled

## User 1: C24329646 (Livia)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Status** | **Time taken** | **Difficulty** | **Errors** |
| Load Magpie application |  |  |  |  |
| Sign up new account |  |  |  |  |
| Complete tutorial |  |  |  |  |
| Place cursor on any area and adjust radius to 250m |  |  |  |  |
| Zoom in to road name level |  |  |  |  |
| Place cursor on another area |  |  |  |  |
| Zoom out to see the full radius |  |  |  |  |
| Place cursor on another area |  |  |  |  |
| Filter to view only parking meter data |  |  |  |  |
| Filter to view no amenity data |  |  |  |  |
| Filter to view 2 amenities of your choice |  |  |  |  |
| Place cursor on another area and adjust radius to 100m |  |  |  |  |
| Go through the tutorial and exit at step 3 |  |  |  |  |
| Logout |  |  |  |  |
|  |  |  |  |  |

Additional notes on the experience:

## User 2: benjohnson (Ben)

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| --- | --- | --- | --- | --- |
| **Task** | **Status** | **Time taken** | **Difficulty** | **Errors** |
| Load Magpie application |  |  |  |  |
| Sign up new account |  |  |  |  |
| Complete tutorial |  |  |  |  |
| Place cursor on any area and adjust radius to 250m |  |  |  |  |
| Zoom in to road name level |  |  |  |  |
| Place cursor on another area |  |  |  |  |
| Zoom out to see the full radius |  |  |  |  |
| Place cursor on another area |  |  |  |  |
| Filter to view only parking meter data |  |  |  |  |
| Filter to view no amenity data |  |  |  |  |
| Filter to view 2 amenities of your choice |  |  |  |  |
| Place cursor on another area and adjust radius to 100m |  |  |  |  |
| Go through the tutorial and exit at step 3 |  |  |  |  |
| Logout |  |  |  |  |
|  |  |  |  |  |

Additional notes on the experience:

## User 3: D22125503 (Paul)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Status** | **Time taken** | **Difficulty** | **Errors** |
| Load Magpie application |  |  |  |  |
| Sign up new account |  |  |  |  |
| Complete tutorial |  |  |  |  |
| Place cursor on any area and adjust radius to 250m |  |  |  |  |
| Zoom in to road name level |  |  |  |  |
| Place cursor on another area |  |  |  |  |
| Zoom out to see the full radius |  |  |  |  |
| Place cursor on another area |  |  |  |  |
| Filter to view only parking meter data |  |  |  |  |
| Filter to view no amenity data |  |  |  |  |
| Filter to view 2 amenities of your choice |  |  |  |  |
| Place cursor on another area and adjust radius to 100m |  |  |  |  |
| Go through the tutorial and exit at step 3 |  |  |  |  |
| Logout |  |  |  |  |
|  |  |  |  |  |

Additional notes on the experience:

## User 4: C21459946 (Grace)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Task** | **Status** | **Time taken** | **Difficulty** | **Errors** |
| Load Magpie application |  |  |  |  |
| Sign up new account |  |  |  |  |
| Complete tutorial |  |  |  |  |
| Place cursor on any area and adjust radius to 250m |  |  |  |  |
| Zoom in to road name level |  |  |  |  |
| Place cursor on another area |  |  |  |  |
| Zoom out to see the full radius |  |  |  |  |
| Place cursor on another area |  |  |  |  |
| Filter to view only parking meter data |  |  |  |  |
| Filter to view no amenity data |  |  |  |  |
| Filter to view 2 amenities of your choice |  |  |  |  |
| Place cursor on another area and adjust radius to 100m |  |  |  |  |
| Go through the tutorial and exit at step 3 |  |  |  |  |
| Logout |  |  |  |  |
|  |  |  |  |  |

Additional notes on the experience:

## User 5: C24394486 (Tyler)

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| --- | --- | --- | --- | --- |
| **Task** | **Status** | **Time taken** | **Difficulty** | **Errors** |
| Load Magpie application |  |  |  |  |
| Sign up new account |  |  |  |  |
| Complete tutorial |  |  |  |  |
| Place cursor on any area and adjust radius to 250m |  |  |  |  |
| Zoom in to road name level |  |  |  |  |
| Place cursor on another area |  |  |  |  |
| Zoom out to see the full radius |  |  |  |  |
| Place cursor on another area |  |  |  |  |
| Filter to view only parking meter data |  |  |  |  |
| Filter to view no amenity data |  |  |  |  |
| Filter to view 2 amenities of your choice |  |  |  |  |
| Place cursor on another area and adjust radius to 100m |  |  |  |  |
| Go through the tutorial and exit at step 3 |  |  |  |  |
| Logout |  |  |  |  |
|  |  |  |  |  |

Additional notes on the experience:

# Usability testing – Field-test

## User 1: Damian

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| --- |
| What do you use amenity data for in your professional life? |
|  |
| How are you currently accessing this data? |
|  |
| What issues have you run into accessing or using the data? |
|  |
| What is the data you are usually accessing? |
|  |
| Based on the answers above, create a scenario and go through Magpie as you would your other tool to access the information you are looking for. |
|  |
| Additional comments/feedback: |
|  |
| Behavior notes: |
|  |

## User 2: Brendan

|  |
| --- |
| What do you use amenity data for in your professional life? |
| For travelling around the world, consultancy |
| How are you currently accessing this data? |
| Google maps |
| What issues have you run into accessing or using the data? |
| Confusing  Different information each time you go in  Inconsistency in info presentation  Inconsistency with connection google product |
| What is the data you are usually accessing? |
| Locations, streetview, public transport, parking, site seeing, routeplaning |
| Based on the answers above, create a scenario and go through Magpie as you would your other tool to access the information you are looking for. |
| GIS system!!!! |
| Additional comments/feedback: |
| Why is username required? Username should be email  Two factor authentication  Why are we requesting location?  Landing page – present magpie  Version prototype logo  Onboarding, radius of what and for?  Positioning of element of amenities  Wording dozen  Firefox  Step 5 should point to the map  Is there a way to clear anything? (remove the radius and marker for the map)  Plus and minus to zoom in and out of the map  Cursor click, marker goes down slightly  Fix point of the market to avoid mis-clicking and loosing original marker position  Wants more information from the icons by clicking on them 🡪 marked up image that detects this space (google street view), information on the spot (private, free, carpark)  Icons move when you toggle on and off certain amenities  Make the selected icons more visually striking, a little hover maybe  Show more information and the ml images we worked on (personal preference)  Leave the number of toggled off amenities  Quick reset  Compress list of amenities  Make it more obvious to scroll down the dashboard or compress everything to fit window-size  Data driven way  Reiterates we should put the ml forward (maybe on the about us) |
| Behavior notes: |
| Reached for the slider buttons for ease – good  Very tempted to click on the icons |

## User 3: andrej.malik (Andrej)

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| What do you use amenity data for in your professional life? |
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| How are you currently accessing this data? |
|  |
| What issues have you run into accessing or using the data? |
|  |
| What is the data you are usually accessing? |
|  |
| Based on the answers above, create a scenario and go through Magpie as you would your other tool to access the information you are looking for. |
|  |
| Additional comments/feedback: |
|  |
| Behavior notes: |
|  |

## User 4: bryan.boyle (Bryan)

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| --- |
| What do you use amenity data for in your professional life? |
|  |
| How are you currently accessing this data? |
|  |
| What issues have you run into accessing or using the data? |
|  |
| What is the data you are usually accessing? |
|  |
| Based on the answers above, create a scenario and go through Magpie as you would your other tool to access the information you are looking for. |
|  |
| Additional comments/feedback: |
|  |
| Behavior notes: |
|  |

## User 5: mairatsa (Maira)

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| --- |
| What do you use amenity data for in your professional life? |
|  |
| How are you currently accessing this data? |
|  |
| What issues have you run into accessing or using the data? |
|  |
| What is the data you are usually accessing? |
|  |
| Based on the answers above, create a scenario and go through Magpie as you would your other tool to access the information you are looking for. |
|  |
| Additional comments/feedback: |
|  |
| Behavior notes: |
|  |