NOKULUNGA MSABALA

FRONT END SOFTWARE DEVELOPER/ AUTOMATION TESTER

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github.io/Nokulunga-Msabala Johannesburg

SUMMARY

A hardworking, smart fast learner who finds it easy to adapt to different environments. I am an inquisitive mind and always on the search for new developments.

An aspiring innovator who is self-motivated and loves all things "Tech". I have great interest in web designs, Automation Testing as well as Application Development.

New technologies such as Artificial Intelligence AI), Microsoft Power Platform and Data Science have recently become a topic of interest for me. With skills in CSS, SQL, Python, JAVA, HTML and Test-Driven Development that I gained at WeThinkCode_. I have participated in afew Hackathons both virtual and in-person.

I have thorough experience in the retail industry. Very customer service based and I thrived because I enjoy working, engaging and being around people from different places.

OBJECTIVE
To leverage my creativity and CODING skills to develop visually compelling and effective DEVELOPMENTS that meet the needs and exceed the expectations of clients.

PROFESSIONAL EXPERIENCE

Technical Suport Advisor   2023 Present

NutunCX   Durban, Umhlanga

Assisting Walmart customers with any technical difficulties encountered on the Walmart App or Website.

Technical Support Advisor   2021 2022

WeThinkCodde_   Durban

Manage all bootcamp Technical queries for bootcampers both virtual and on-site (providing and correcting credentials)
Attend to all queries via various platforms
Manage mailbox

Administrative Assistant   2015 2017

Everstream Plumbing   Johannesburg

- Answer and direct phone calls
- Organize and schedule appointments and meetings
- Maintain contact lists
- Produce and distribute correspondence memos, letters, faxes, and
- forms Assist in the preparation of regularly scheduled reports
- Develop and maintain a filing system
- Order office supplies
- Book travel arrangements
- Submit and reconcile expense reports
- Provide general support to visitors
- Provide information by answering questions and requests
- Take dictation
- Research and creates presentations
- Generate reports
- Handle multiple projects
- Prepare and monitor invoices

Repairs Administrator   2020 2021

Cash Crusaders   Durban, Umlazi

- Administration of both Customer and Store reapairs.

EDUCATION

NQF 5 SYSTEMS DEVELOPMENT(Information Technology)   2021 2022

WeThinkCode_   Durban

ACHIEVEMENTS

Chatbot implementation

Developed a chatbot which helps businesses to reduce costs by 40% in their customer service department

SKILLS

-Working with legacy codes
-Web Development methodology
-Web applications; Server-side UI, Client-side UI
-Test Automation; API testing and GUI based testing
-Test frameworks; data driven testing; test execution cycle, test context, test organisation, positive and negative tests -Acceptance Testing
-Building pipelines
-Using GitLab, VScode,

Java C   Python Perl mySQL

ASP.NET

Operating Systems

Windows, Linux

EDUCATION

NQF 5 Business Studies(Financial Management)   2017   2019

eThekwini College   Durban

EDUCATION

NQF 5 Business Studies(Financial Management)

eThekwini College