

## Dataset Overview

The analysis was conducted using three datasets: **Customers**, **Products**, and **Transactions**.

1. **Customers Dataset:** Contains 200 customers' details, including their region and signup date.
  - Example: Customer C0001 (Lawrence Carroll) resides in **South America**, signed up on **2022-07-10**.
2. **Products Dataset:** Includes 100 products across various categories such as *Books*, *Electronics*, and *Home Decor*.
  - Example: Product P001 (*ActiveWear Biography*) from the **Books** category is priced at **\$169.30**.
3. **Transactions Dataset:** Comprises 1,000 transactions, detailing transaction value, quantity, and product information.
  - Example: Transaction T00001 shows **Customer C0199** purchased **Product P067** on **2024-08-25** for **\$300.68**.

## Key Business Insights

### 1. Sales Trend

**Observation:** Monthly sales demonstrate a steady growth with an **average monthly growth rate of 140.69%**. **Actionable Insight:** Implement demand forecasting and inventory planning to meet increasing sales trends effectively.

### 2. Top Selling Category

**Observation:** The **Books** category dominates, generating **\$192,147.47** in total revenue. **Actionable Insight:** Expand the product range within the Books category and explore cross-selling opportunities.

### 3. Most Valuable Region

**Observation:** **South America** is the leading region, contributing **\$219,352.56** to overall sales. **Actionable Insight:** Focus on targeted marketing campaigns and region-specific offers to sustain growth in South America.

### 4. Customer Spending

**Observation:** The **average transaction value** across all customers is **\$690.00**. **Actionable Insight:** Introduce premium and bundled product offerings to capitalize on the high-value customer base.

## 5. Customer Recency

**Observation:** The average time since the last transaction is **73.89 days**. **Actionable Insight:** Launch loyalty programs and retention strategies to encourage frequent purchases and reduce recency.

## 6. Regional Insights

**Observation:** Customers in **South America** have the **highest average value per customer** at **\$3,717.84**. **Actionable Insight:** Enhance customer relationship management strategies in this region to maximize lifetime value.

## Top 10 Customers Analysis

- **Total Revenue:** \$689,995.56
- **Top 10 Customers Revenue:** \$76,013.31
- **Top 10 Customers Percentage Contribution:** 11.02%

**Actionable Insight:** Prioritize high-value customers with exclusive deals and personalized services.

## Top Products by Region

1. **South America:** *ActiveWear Smartwatch* - \$14,226.61
2. **North America:** *ActiveWear Smartwatch* - \$10,080.99
3. **Europe:** *BookWorld Cookbook* - \$8,360.56
4. **Asia:** *BookWorld Sweater* - \$7,266.20

**Actionable Insight:** Tailor marketing strategies and inventory stocking based on region-specific product preferences.

## Predictive Model Performance

1. **Mean Squared Error (MSE):** The model achieves an **MSE of 24,104.08**, indicating low prediction error.
2. **R-squared ( $R^2$ ):** The model explains **89% of the variance** in transaction values, making it highly reliable.