

Manufacturing Business Process Services | Cognizant

MODERN OPERATIONS FOR MANUFACTURING Improve speed and quality using AI We help manufacturing companies accelerate production, increase efficiency and improve quality with AI-integrated solutions, data and human ingenuity that fuel growth. Modern AI-integrated business operations The playbook for growth is being rewritten. We believe the future belongs to the modern enterprise that embraces AI-integrated business operations—a business that can anticipate and act instantly to boldly seize opportunities amid rapid change. We help clients rethink how they create value, innovate and grow by combining manufacturing business and process expertise with intelligent digital platforms to optimize business operations. Business outcomes and strong ROI \$11.3M net revenue increase Learn more 20% faster sales lead response Learn more 60% reduction in TCO over 5 years Learn more 70% reduction in acquisition costs Learn more \$20M savings in order processing Learn more Future-ready processes, insights and innovation As leaders in next-gen business process services and automation solutions, we partner with our clients to build modern operations that are fast, efficient, human-centered—and help them achieve a competitive advantage. We use technology, data and digital disruptor plays, as well as new commercial models and co-innovation to deliver higher productivity, increased revenue and intuitive experiences for customers and employees. Rising above uncertainty The ability to strategically reduce costs and invest in new revenue streams is extremely valuable in volatile times. The implementation of modern operations enables businesses to act with insight and speed—predicting trends, identifying new growth areas and balancing efficiency with innovation. By modernizing business operations, your organization can anticipate the steps needed to accelerate growth and scale. Manufacturing BPS and automation services Solutions Horizontal offerings Solutions Cognizant® Digital Order Management Modern operations, experiences, and platforms leveraging automation to optimize ordering experiences while lowering costs and increasing efficiency. Know more Cognizant® Digital After Market Services Modern aftermarket services solution that optimizes your supply chain and delivers superior customer experiences. Know more Horizontal offerings Intelligent automation services Get your business future-ready with industry-aligned IT and process automation solutions. Know more Cognizant Neuro® Business Processes Simplify and accelerate automation adoption, integrate and orchestrate resources and see returns faster. Know more Finance and accounting Generate new business value from finance and accounting. Know more Omnichannel customer care Deliver the intuitive experiences customers demand. Know more Marketing operations Increase speed, efficiency and insights; get better marketing ROI. Know more Business ops to accelerate scale Grow digitally native scale-ups and new revenue streams at the speed of ideas. Know more Employee experience enterprise services Find out how you can deliver persona-based employee experiences at scale. Know more Intelligent experience automation with Cognizant Neuro Business Processes Watch video How industrial IoT is transforming manufacturing Watch video Featured work Our solutions help solve big challenges and grow businesses. LIFE SCIENCE SRCM process nets \$11.3M for manufacturer An end-to-end revenue cycle management solution transforms the claims process to improve accuracy, accelerate cash flow and improve working capital utilization. Know more MANUFACTURING IPA yields 4X ROI for client Automation delivers improved customer service and greater business flexibility while saving time and reducing costs. Know more Latest thinking Manufacturers must innovate despite uncertainty Exploring new business models is a crucial step for the industry—even in challenging times. Know more Three ways gen AI is already changing manufacturing By getting a real and rational look at where generative AI is at work today, manufacturers can better see where it will produce the best results for them. Know more How manufacturers can balance the sustainability equation To become future-ready, manufacturers need to focus on data strategies, rich customer experiences, workforce upskilling and action-backed sustainability goals. Know more Explore additional business process services Modern BPS Explore our modern business process services AI training BPS Fast-track AI models from concept to value Join our team Empower your career and future-proof your skills while you help the world's most influential companies, including marquee Global 2000 clients and Silicon Valley heavy hitters, win with intuition. Join the industry leader. Browse job listings