Name	**Piyush Kumar Gulhane**
Mobile	+91-9575802898
Email	piyush.comp2005@gmail.com

SUMMARY:

- Having more than **15 years of total IT experience.**
- Currently working with **Atos | Syntel.**
- Hands-on Experience in **HealthCare Production Operation Support**, **HL7**, **Automation** using **PowerShell** Scripting, **SQL**, PostgreSQL BizTalk**360**, Control- M job monitoring tool, Lean Ideas, **Manual Testing.**
- Actively Leading Production Operation Support team with Hospital **Corporation of America- HCA** (Provider)
- **5 years Onsite work experience at USA Client Location**. (2013-2018).
- **One-year H1B visa cap exempts eligible**.
- 7 years complete experience in HealthCare Production support (Payer & provider), SQL, HL7, Automation, PowerShell Scripting, and BizTalk360 Tool
- 3 years' experience in P&C Insurance domain knowledge with **AllState Insurance**.
- 1.3 years' experience in **FACETS testing** & Development with **CDPHP** and **Trizetto** (Payer)
- 2.5 years' experience in Travel domain with **WebSource Technologies** (RoomXML)
- Hands-on Experience in Handling Critical Production issues and SLA's.
- Drive Production Outage or down time issue very smoothly without escalations.
- Understand business criticality, impact of processes and maintained SLA's as per client expectations.
- Implemented multiple Automation task to avoid manual work.
- **Application Lifecycle Management tools and technique (SDLC, Kanban,Agile).**
- Created many email Alerts using PowerShell script to ease reporting.
- Dynamic in resolving and correcting HL7 data issues, using scripts, thus saved manual efforts in Hours.
- Understand Production issues quickly and get it fixed with help of BizTalk development team.
- Handled manual Testing task on multiple Change Request.
- Understand Client expectation and build and encouraged offshore team to deliver it.
- Involved in analysis, design and testing phase of Alert Console application. A tool to monitor, report and archive action taken on production issue.
- Experienced in Handling BizTalk360 Application, Host, Instance, Receives and Send Ports.
- Good Knowledge of Handling Incident management on **Service Central** and **Cherwell.**
- Hands-on Experience in **Control- M job monitoring tool**, **PostgreSQL**.
- Worked directly with the clients to troubleshoot the problems efficiently and provided the quick resolution to satisfy customer needs.
- Participated in design sessions and documented Functional Specifications and Technical Design Specifications.
- Experienced in database programming (complex SQL Queries, Stored Procedures, Triggers, Functions and Table/Views).

EDUCATION

- **B.E.** Computer Science & Engineering 2005 pass out with **66.5%** from C.S.I.T. Durg (Pt. Ravishankar Shukla, University, Raipur, C.G)

TECHNICAL SKILLS

Languages	C#, Tenfold,
Scripting Language	PowerShell, JavaScript
Web Technologies	ASP.NET 1.1/2.0/3.5, XSLT, Web Design HTML, CSS, XML
Tools	BizTalk 360, HL7 2.5.1
Databases	MS SQL Server 2017

PROFESSIONAL EXPERIENCE:

Company: Atos | Syntel   **Mar 2010 - till date**

Client Name	Hospital Corporation of America
Role/Skills Used	Team Lead, Production Support, Automation, PowerShell, SQL, BizTalk, Testing, Control-M, PostgreSQL
Project Duration	September 2014 – Till date
Description	Hospital Corporation of America (HCA Corporation) is a US based HealthCare Provider Company. It is Maintenance and Production Support project and which involves monitoring, Automation, Reporting, immediate Job fixes.
Responsibility	- Handling end to end Production support Activities. - Creating Automation task to minimize manual work. - Team management and administrative work. - Interacting with Client and understanding expectation and requirements. - Interaction with Development team to get the fix bugs and preparing test cases

Client Name	Capital District Physician Health Plan (CDPHP)
Role/Skills Used	Developer / BA – Oracle 11g, TIDAL, RTC
Project Duration	November 2013 – August 2014
Description	Capital District Physicians' Health Plan (CDPHP) is a US based HealthCare Insurance company.
Responsibility	Gather requirements, interact with the client and offshore, analysis, Coding and integration testing.

Client Name	TriZetto HealthCare Payer
Role/Skills Used	Developer- 11g, C#
Project Duration	April 2013 – October 2014
Description	TriZetto is largest HealthCare IT Solution Company in Payer sector.
Responsibility	Responsibilities include requirements gathering, system analysis, Coding and integration testing

Project Name	AllState (Insurance Policy Administration)
Role/Skills Used	Developer - Oracle 12g, Tenfold
Project Duration	March 2010 – March 2013
Description	Allstate Insurance Company is one of the largest Insurance Company in personal and Liability insurance.
Responsibility	Responsibilities include requirements gathering, system analysis, Coding and integration testing

Company: WebSource Technology Ltd, Pune   **July 2007 – Dec 2009**

Project Name	Travel Management System
Role/Skills Used	Software engineer – ASP.Net, C#, SQL, Java Script, XML, XSL, CSS, Web-Services, Testing
Description	TMS is a next-generation travel reservation system. It supports travel products and online booking.
Responsibility	Design, Development, Maintenance & Interacting with client, Troubleshooting & Testing

PERSONAL DETAILS

Marital status   Married
Sex   Male
Date of Birth   9th Sep, 1982
Passport No   U9138755
Visa Type   H1B (One-year Cap)

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All the above information provided is correct to best of my knowledge.

                                                                    Piyush Kumar Gulhane