In [67]:
```
import pandas as pd
import warnings
warnings.filterwarnings('ignore')
data=pd.read_csv("/home/placement/Downloads/TelecomCustomerChurn.csv")
```

In [68]:
```
data.describe()
```

Out[68]:

	SeniorCitizen	tenure	MonthlyCharges
count	7043.000000	7043.000000	7043.000000
mean	0.162147	32.371149	64.761692
std	0.368612	24.559481	30.090047
min	0.000000	0.000000	18.250000
25%	0.000000	9.000000	35.500000
50%	0.000000	29.000000	70.350000
75%	0.000000	55.000000	89.850000
max	1.000000	72.000000	118.750000

In [69]:
```
data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7043 entries, 0 to 7042
Data columns (total 21 columns):
 #   Column            Non-Null Count  Dtype  
---  ------            --------------  -----  
 0   customerID        7043 non-null   object 
 1   gender            7043 non-null   object 
 2   SeniorCitizen     7043 non-null   int64  
 3   Partner           7043 non-null   object 
 4   Dependents        7043 non-null   object 
 5   tenure            7043 non-null   int64  
 6   PhoneService      7043 non-null   object 
 7   MultipleLines     7043 non-null   object 
 8   InternetService   7043 non-null   object 
 9   OnlineSecurity    7043 non-null   object 
 10  OnlineBackup      7043 non-null   object 
 11  DeviceProtection  7043 non-null   object 
 12  TechSupport       7043 non-null   object 
 13  StreamingTV       7043 non-null   object 
 14  StreamingMovies   7043 non-null   object 
 15  Contract          7043 non-null   object 
 16  PaperlessBilling  7043 non-null   object 
 17  PaymentMethod     7043 non-null   object 
 18  MonthlyCharges    7043 non-null   float64
 19  TotalCharges      7043 non-null   object 
 20  Churn             7043 non-null   object 
dtypes: float64(1), int64(2), object(18)
memory usage: 1.1+ MB
```

In [70]:
```
data["TotalCharges"]=pd.to_numeric(data["TotalCharges"],errors='coerce')
```

In [71]:
```
data.isna().sum()
```

Out[71]:
```
customerID          0
gender              0
SeniorCitizen       0
Partner             0
Dependents          0
tenure              0
PhoneService        0
MultipleLines       0
InternetService     0
OnlineSecurity      0
OnlineBackup        0
DeviceProtection    0
TechSupport         0
StreamingTV         0
StreamingMovies     0
Contract            0
PaperlessBilling    0
PaymentMethod       0
MonthlyCharges      0
TotalCharges       11
```

In [72]:
```
data1=data.fillna(data.median())
```

In [73]:
```
data1.isna().sum()
```

Out[73]:
```
customerID          0
gender              0
SeniorCitizen       0
Partner             0
Dependents          0
tenure              0
PhoneService        0
MultipleLines       0
InternetService     0
OnlineSecurity      0
OnlineBackup        0
DeviceProtection    0
TechSupport         0
StreamingTV         0
StreamingMovies     0
Contract            0
PaperlessBilling    0
PaymentMethod       0
MonthlyCharges      0
TotalCharges        0
Churn               0
dtype: int64
```

In [74]:
```
data1.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7043 entries, 0 to 7042
Data columns (total 21 columns):
 #   Column            Non-Null Count  Dtype  
---  ------            --------------  -----  
 0   customerID        7043 non-null   object 
 1   gender            7043 non-null   object 
 2   SeniorCitizen     7043 non-null   int64  
 3   Partner           7043 non-null   object 
 4   Dependents        7043 non-null   object 
 5   tenure            7043 non-null   int64  
 6   PhoneService      7043 non-null   object 
 7   MultipleLines     7043 non-null   object 
 8   InternetService   7043 non-null   object 
 9   OnlineSecurity    7043 non-null   object 
 10  OnlineBackup      7043 non-null   object 
 11  DeviceProtection  7043 non-null   object 
 12  TechSupport       7043 non-null   object 
 13  StreamingTV       7043 non-null   object 
 14  StreamingMovies   7043 non-null   object 
 15  Contract          7043 non-null   object 
 16  PaperlessBilling  7043 non-null   object 
 17  PaymentMethod     7043 non-null   object 
 18  MonthlyCharges    7043 non-null   float64
 19  TotalCharges      7043 non-null   float64
 20  Churn             7043 non-null   object 
dtypes: float64(2), int64(2), object(17)
memory usage: 1.1+ MB
```

In [75]:
```
list(data1)
```

Out[75]:
```
['customerID',
 'gender',
 'SeniorCitizen',
 'Partner',
 'Dependents',
 'tenure',
 'PhoneService',
 'MultipleLines',
 'InternetService',
 'OnlineSecurity',
 'OnlineBackup',
 'DeviceProtection',
 'TechSupport',
 'StreamingTV',
 'StreamingMovies',
 'Contract',
 'PaperlessBilling',
 'PaymentMethod',
 'MonthlyCharges',
 'TotalCharges',
 'Churn']
```

In [76]:
```
data1.shape
```

Out[76]:
```
(7043, 21)
```

In [77]:
```
data2=data1.drop(['customerID'],axis=1)
```

In [78]:
```
data2
```

Out[78]:

	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	OnlineBackup	DeviceProte
0	Female	0	Yes	No	1	No	No phone service	DSL	No	Yes	
1	Male	0	No	No	34	Yes	No	DSL	Yes	No	
2	Male	0	No	No	2	Yes	No	DSL	Yes	Yes	
3	Male	0	No	No	45	No	No phone service	DSL	Yes	No	
4	Female	0	No	No	2	Yes	No	Fiber optic	No	No	
...	...	...	...	...	...	...	...	...	...	...	...
7038	Male	0	Yes	Yes	24	Yes	Yes	DSL	Yes	No	
7039	Female	0	Yes	Yes	72	Yes	Yes	Fiber optic	No	Yes	
7040	Female	0	Yes	Yes	11	No	No phone service	DSL	Yes	No	
7041	Male	1	Yes	No	4	Yes	Yes	Fiber optic	No	No	
7042	Male	0	No	No	66	Yes	No	Fiber optic	Yes	No	

7043 rows × 20 columns

In [79]:
```
data2['Churn']=data2['Churn'].map({'Yes':1,'No':0})
```

In [80]:
```
data2
```

Out[80]:

	gender	SeniorCitizen	Partner	Dependents	tenure	PhoneService	MultipleLines	InternetService	OnlineSecurity	OnlineBackup	DeviceProte
0	Female	0	Yes	No	1	No	No phone service	DSL	No	Yes	
1	Male	0	No	No	34	Yes	No	DSL	Yes	No	
2	Male	0	No	No	2	Yes	No	DSL	Yes	Yes	
3	Male	0	No	No	45	No	No phone service	DSL	Yes	No	
4	Female	0	No	No	2	Yes	No	Fiber optic	No	No	
...	...	...	...	...	...	...	...	...	...	...	...
7038	Male	0	Yes	Yes	24	Yes	Yes	DSL	Yes	No	
7039	Female	0	Yes	Yes	72	Yes	Yes	Fiber optic	No	Yes	
7040	Female	0	Yes	Yes	11	No	No phone service	DSL	Yes	No	
7041	Male	1	Yes	No	4	Yes	Yes	Fiber optic	No	No	
7042	Male	0	No	No	66	Yes	No	Fiber optic	Yes	No	

7043 rows × 20 columns

In [92]:
```
x=data1.drop(['customerID','Churn'],axis=1)
y=data1['Churn']
```

In [93]:
```
x=pd.get_dummies(x)
x
```

Out[93]:

	SeniorCitizen	tenure	MonthlyCharges	TotalCharges	gender_Female	gender_Male	Partner_No	Partner_Yes	Dependents_No	Dependents_Y
0	0	1	29.85	29.85	1	0	0	1	1	
1	0	34	56.95	1889.50	0	1	1	0	1	
2	0	2	53.85	108.15	0	1	1	0	1	
3	0	45	42.30	1840.75	0	1	1	0	1	
4	0	2	70.70	151.65	1	0	1	0	1	
...	...	...	...	...	...	...	...	...	...	
7038	0	24	84.80	1990.50	0	1	0	1	0	
7039	0	72	103.20	7362.90	1	0	0	1	0	
7040	0	11	29.60	346.45	1	0	0	1	0	
7041	1	4	74.40	306.60	0	1	0	1	1	
7042	0	66	105.65	6844.50	0	1	1	0	1	

7043 rows × 45 columns

In [94]:
```
x.head()
```

Out[94]:

	SeniorCitizen	tenure	MonthlyCharges	TotalCharges	gender_Female	gender_Male	Partner_No	Partner_Yes	Dependents_No	Dependents_Yes
0	0	1	29.85	29.85	1	0	0	1	1	0
1	0	34	56.95	1889.50	0	1	1	0	1	0
2	0	2	53.85	108.15	0	1	1	0	1	0
3	0	45	42.30	1840.75	0	1	1	0	1	0
4	0	2	70.70	151.65	1	0	1	0	1	0

5 rows × 45 columns

In [95]:
```
from sklearn.model_selection import train_test_split
x_train,x_test,y_train,y_test=train_test_split(x,y,test_size=0.33,random_state=42)
```

In [96]:
```
from sklearn.model_selection import GridSearchCV #GridSearchCV is for parameter tuning
from sklearn.ensemble import RandomForestClassifier
cls=RandomForestClassifier()
n_estimators=[25,50,75,100,125,150,175,200] #number of decision trees in the forest, default = 100
criterion=['gini','entropy'] #criteria for choosing nodes default = 'gini'
max_depth=[3,5,10] #maximum number of nodes in a tree default = None (it will go till all possible nodes)
parameters={'n_estimators': n_estimators,'criterion':criterion,'max_depth':max_depth} #this will undergo 8*2
RFC_cls = GridSearchCV(cls, parameters)
RFC_cls.fit(x_train,y_train)
```

Out[96]:
```
GridSearchCV(estimator=RandomForestClassifier(),
             param_grid={'criterion': ['gini', 'entropy'],
                         'max_depth': [3, 5, 10],
                         'n_estimators': [25, 50, 75, 100, 125, 150, 175, 200]})
```

In a Jupyter environment, please rerun this cell to show the HTML representation or trust the notebook.
On GitHub, the HTML representation is unable to render, please try loading this page with nbviewer.org.

In [97]:
```
x_train.isna().sum()
```

Out[97]:
```
SeniorCitizen                            0
tenure                                   0
MonthlyCharges                           0
TotalCharges                             0
gender_Female                            0
gender_Male                              0
Partner_No                               0
Partner_Yes                              0
Dependents_No                            0
Dependents_Yes                           0
PhoneService_No                          0
PhoneService_Yes                         0
MultipleLines_No                         0
MultipleLines_No phone service           0
MultipleLines_Yes                        0
InternetService_DSL                      0
InternetService_Fiber optic              0
InternetService_No                       0
OnlineSecurity_No                        0
OnlineSecurity_No internet service       0
OnlineSecurity_Yes                       0
OnlineBackup_No                          0
OnlineBackup_No internet service         0
OnlineBackup_Yes                         0
DeviceProtection_No                      0
DeviceProtection_No internet service     0
DeviceProtection_Yes                     0
TechSupport_No                           0
TechSupport_No internet service          0
TechSupport_Yes                          0
StreamingTV_No                           0
StreamingTV_No internet service          0
StreamingTV_Yes                          0
StreamingMovies_No                       0
StreamingMovies_No internet service      0
StreamingMovies_Yes                      0
Contract_Month-to-month                  0
Contract_One year                        0
Contract_Two year                        0
```

```
PaperlessBilling_No                        0
PaperlessBilling_Yes                       0
PaymentMethod_Bank transfer (automatic)    0
PaymentMethod_Credit card (automatic)      0
PaymentMethod_Electronic check             0
PaymentMethod_Mailed check                 0
dtype: int64
```

In [99]:
```
RFC_cls.best_params_
```

Out[99]:
```
{'criterion': 'entropy', 'max_depth': 10, 'n_estimators': 75}
```

In [100]:
```
cls=RandomForestClassifier(n_estimators=200,criterion='entropy',max_depth=10)
```

In [101]:
```
cls. fit(x_train,y_train)
```

Out[101]:
```
RandomForestClassifier(criterion='entropy', max_depth=10, n_estimators=200)
```

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In [102]:
```
rfy_pred=cls.predict(x_test)
```

In [103]:
```
rfy_pred
```

Out[103]:
```
array(['Yes', 'No', 'No', ..., 'Yes', 'No', 'No'], dtype=object)
```

In [104]:
```
from sklearn.metrics import confusion_matrix
confusion_matrix(y_test,rfy_pred)
```

Out[104]:
```
array([[1548,  149],
       [ 297,  331]])
```

In [105]:
```
from sklearn.metrics import accuracy_score
accuracy_score(y_test,rfy_pred)
```

Out[105]:
```
0.8081720430107527
```

In [106]:
```
from sklearn.linear_model import LogisticRegression
classifier=LogisticRegression()
classifier.fit(x_train,y_train)
```

Out[106]:
```
LogisticRegression()
```
In a Jupyter environment, please rerun this cell to show the HTML representation or trust the notebook.
On GitHub, the HTML representation is unable to render, please try loading this page with nbviewer.org.

In [107]:
```
y_pred=classifier.predict(x_test)
y_pred
```

Out[107]:
```
array(['Yes', 'No', 'No', ..., 'Yes', 'No', 'No'], dtype=object)
```

In [108]:
```
from sklearn.metrics import confusion_matrix
confusion_matrix(y_test,y_pred)
```

Out[108]:
```
array([[1526,  171],
       [ 266,  362]])
```

In [109]:
```
from sklearn.metrics import accuracy_score
accuracy_score(y_test,y_pred)
```

Out[109]:
```
0.8120430107526881
```

In [ ]:
```

```