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Newgistics Fulfillment API Specification

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Document Revision History

Version	Date	Significant Changes
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1 Introduction

This document describes the technical specifications for client API integration with Newgistics Fulfillment for order export, shipping (tracking data) Import and inventory Import.

2 Accessing the API

The Newgistics Fulfillment API is accessible via HTTP requests to the host. For secure connections, access over SSL is also available using the standard port 443, using the URL provided by Newgistics. There are a number of services available to submit and retrieve different types of data, which are described in detail later in this document. There are two types of HTTP requests that are made to the Newgistics Fulfillment API for retrieving data.

2.1 GET Requests

Some API services are queried by making an HTTP GET request, passing parameters in the query string of the request URL. Services that use GET requests typically return data based on one or more search parameters. All parameter values should be properly URL encoded if required. The response will include XML content, encapsulating the data found matching the parameters specified by the requesting system. There is no XML post required.

2.2 POST Requests

API services that perform actions against the Newgistics Fulfillment system, such as posting a shipment, will require the requesting system to post the action data via the HTTP POST method. In the body of the POST request, the requesting system will include XML data specific to the call being made. After processing the request received, the Newgistics Fulfillment system will return a response indicating any errors encountered while fulfilling the request, as well as any response data relevant to the request made.

2.3 API Keys

In order to access any of the Newgistics Fulfillment API services, you will need to obtain an API key from your account manager. This key is a unique identifier that links your requests to your account in the Newgistics Fulfillment system. Your API key should be treated with the same security precautions as your account password, as this key provides access to all system data available via the Newgistics Fulfillment API.

3 Methods

Method Name	Description	Request URL	Method
Post Products	Client submits product catalog or update to WMS system	/post_products.aspx	POST
Search Products	Client retrieves a list of products based on one or more parameters	/products.aspx	GET
Post Manifests	Client submits manifest to WMS system	/post_manifests.aspx	POST
Cancel Manifest	Client updates the status of a manifest to CANCELED	/cancel_manifest.aspx	GET

Method Name	Description	Request URL	Method
Search Manifests	Client retrieves a list of manifests based on one or more parameters	/manifests.aspx	GET
Post Shipments	Client submits orders to WMS system	/post_shipments.aspx	POST
Shipment Contents Update	Client modifies orders by adding or removing records	/update_shipment_contents.aspx	POST
Shipment Address Update	Client modifies consumer address for orders	/update_shipment_address.aspx	POST
Cancel Shipment	Client updated the status of a shipment to CANCELED	/cancel_shipment.aspx	GET
Search Shipments	Client retrieves a list of shipments based on one or more parameters	/shipments.aspx	GET
Inbound Returns	Client submits incoming returns by RMA ID to the WMS system	/post_inbound_returns.aspx	POST
Returns	Client retrieves a list of returns received by Newgistics Fulfillment for a given date/time range or a specific return by order ID,	/returns.aspx	GET
Inventory	Client retrieves current inventory quantities for one or all products	/inventory.aspx	GET
Inventory Detail	Client retrieves individual inventory transactions, determined by search parameters	/inventory_details.aspx	GET

4 Post Products

Each client maintains a list of products (a product catalog) in the Newgistics Fulfillment system. Manifest and Shipment (order) items are derived from this catalog. The Post Products API is used to create and update the Product catalog. If the SKU submitted does not exist for the account specified, a new product record will be created. If it does already exist, the current product record will be updated using values from the fields provided. With the exception of the “isActive” element, any empty elements will clear the value for the corresponding field, if one exists.

NOTE: New Products must be added to the system before they can be included in a manifest or shipment (order).

4.1 Post Products Request Example

```
<?xml version="1.0" encoding="utf-8" ?>
<products apiKey="75a2f4b4b1a444a19dafd5b7fa108b80">
  <product>
    <sku>SKU000421</sku>
    <description>Item for shipment</description>
    <upc></upc>
    <supplier>Newgistics Manufacturing, Inc.</supplier>
    <supplierCode></supplierCode>
    <category />
    <height>14</height>
    <width>12</width>
    <depth>6</depth>
    <weight />
    <value>9.00</value>
    <retailValue>14.99</retailValue>
    <shipFrom>Newgistics</shipFrom>
    <countryOfOrigin>US</countryOfOrigin>
    <isActive>true</isActive>
  </product>
</products>
```

```

<customFields>
  <ProductLaunchDate>2012-04-01</ProductLaunchDate>
</customFields>
</product>
</products>

```

4.1.1 Post Products Request Elements

Element Name	Required	Description
<i>products</i>	Yes	All <i>product</i> elements being submitted in the API request <i>apiKey</i> – Required attribute; 32 character API key provided by Newgistics Fulfillment
<i>product</i>	Yes	Contains all the child elements about the product to be submitted to Newgistics Fulfillment
<i>sku</i>	Yes	The product SKU of the line item, as entered in the client catalog
<i>description</i>	No	A short description (up to 100 characters) of the product; this description is included on all consumer packing slips
<i>upc</i>	No	The barcode UPC number
<i>supplier</i>	No	The name of the vendor or manufacturer from which this product originates; used for searching and grouping products throughout the Newgistics Fulfillment system
<i>supplierCode</i>	No	An optional secondary identifier used by the supplier for this product
<i>category</i>	No	The name of a category which is used to search and group products throughout the Newgistics Fulfillment system
<i>height</i>	No	The physical height of this product, in inches; fractions are not permitted
<i>width</i>	No	The physical width of this product, in inches; fractions are not permitted
<i>depth</i>	No	The physical depth of this product, in inches; fractions are not permitted
<i>value</i>	No	The monetary value of this product; used primarily for reporting purposes
<i>retailValue</i>	No	The retail monetary value of this product; used primarily for reporting purposes
<i>shipFrom</i>	No	Indicates from where a product will ship; possible values are <i>Newgistics</i> , <i>supplier</i> , and <i>client</i> . NOTE: If <i>supplier</i> or <i>client</i> is specified, the product will not be included in any shipments sent from a Newgistics Fulfillment facility.
<i>countryOfOrigin</i>	No	Either the full name or the two letter ISO code for the country of origin or manufacture for the product record being updated
<i>isActive</i>	No	A flag indicating whether or not this product is marked as active in the Newgistics Fulfillment system; if this field is left blank, the product will automatically be marked active if it is being created, or the existing value will not change if the product is being updated
<i>customFields</i>	No	An element containing any number of custom fields for this product; custom fields can be used for your own reference, or can be used by Newgistics Fulfillment in some cases, if necessary

4.2 Post Products Response Example

```

<?xml version="1.0" encoding="utf-8"?>
<response>
  <products>
    <product id="291207" sku="SKU000421" status="updated" />
    <product id="304866" sku="SKU000611" status="updated" />
    <product id="421421" sku="SKU000718" status="created" />
    <product id="421422" sku="SKU000719" status="created" />
  </products>
  <warnings />
  <errors />

```



```

</response>

<?xml version="1.0" encoding="utf-8"?>
<response>
  <products />
  <warnings />
  <errors>
    <error sku="SKU000421">Unable to update product UPC: '0000000000000'
is already in use.</error>
  </errors>
</response>

```

4.2.1 Post Products Response Elements

Element Name	Description
<i>products</i>	All <i>product</i> elements that were successfully processed
<i>product</i>	Product attributes identifying the product that was processed <p>id – The internal product ID used by the Newgistics Fulfillment system</p> <p>sku – The SKU that was submitted and used to reference the product to be updated</p> <p>status – Indicates whether a new product was added (“created”) or an existing product was updated (“updated”) [VALUES: Created, Updated]</p>
<i>warnings</i>	Zero or more <i>warning</i> elements, describing any important information about the data received
<i>warning</i>	An individual warning notification <p>sku – The SKU of the product which the warning references; if no SKU was provided, the numeric position of the product element is used instead</p>
<i>errors</i>	Zero or more <i>error</i> elements, describing any failures encountered while processing the request
<i>error</i>	An individual error notification <p>sku – The SKU of the product which the error references; if no SKU was provided, the numeric position of the product element is used instead</p>

5 Search Products

The search products API call retrieves a list of products based on the search filters provided.

5.1 Search Products Request Example

The Search Products GET request uses a simple URL request. There is no XML post required. The following elements are included in the URL string to return product data for the SKU, Supplier, or Category sent.

NOTE: Only one search parameter can be sent at a time.

5.1.1 Search Products Request Elements

Element Name	Required	Description:
<i>key</i>	Yes	32 character API key provided by Newgistics Fulfillment
<i>sku</i>	No	The SKU for the product

<i>supplier</i>	No	The name of the supplier to be used to select the products being searched; this must match the company name of the supplier exactly as it appears in the client dashboard
<i>category</i>	No	The name of the product category to be used to select the products being searched; this must match the category name exactly as it appears in the client dashboard
<i>includeInactive</i>	No	Filters the results to include products that have been deactivated; if not specified, inactive products will not be returned

5.2 Search Products Response Example

```
<?xml version="1.0" encoding="utf-8"?>
<products>
  <product id="1001">
    <sku>PRODUCTSKU0001</sku>
    <description>This is a test product</description>
    <upc>8123456789012</upc>
    <supplier>Test Supplier</supplier>
    <supplierCode>VENDORSKU001</supplierCode>
    <category>Furniture</category>
    <height>44</height>
    <width>13</width>
    <depth>10</depth>
    <weight>15</weight>
    <value>79.0000</value>
    <retailValue>99.9900</retailValue>
    <isActive>true</isActive>
    <customFields>
      <CountryOfOrigin>US</CountryOfOrigin>
    </customFields>
  </product>
</products>
```

5.2.1 Search Products Response Elements

Element Name	Description
<i>products</i>	All the <i>product</i> elements corresponding to matched products
<i>product</i>	All the data pertaining to an individual product returned by the call
	id – The Newgistics-assigned product ID
<i>sku</i>	The product SKU, as entered in the client catalog
<i>description</i>	A short description (up to 100 characters) of the product; this description is included on all consumer packing slips
<i>upc</i>	The barcode UPC number
<i>supplier</i>	The company name of the supplier to which this product is assigned
<i>category</i>	The category to which this product is assigned
<i>height</i>	The height of the product as entered into the system, in inches
<i>width</i>	The width of the product as entered into the system, in inches
<i>depth</i>	The depth of the product as entered into the system, in inches
<i>value</i>	The value provided for this product
<i>retailValue</i>	The retail value provided for this product
<i>isActive</i>	Indicates whether or not this product is currently marked as active in the Newgistics Fulfillment system
<i>customFields</i>	An element containing all individual custom fields for this product; each child element of this is a name/value pair containing an additional field assigned to this product

6 Post Manifests

The Post Manifests API call allows clients to submit manifests ahead of product shipments to the Newgistics Fulfillment system by using the XML schema specified below. Shipments without manifests may not be received. Manifests are required to arrive 48 hours ahead of shipments. Adjustments to manifests at the time of receiving may incur additional charges.

NOTE: Custom XML schema may be accepted. Please contact the Newgistics Fulfillment technology group to arrange for a custom XML schema implementation. Additional Integration charges apply.

6.1 Post Manifests Request Example

```
<?xml version="1.0" encoding="UTF-8"?>
<manifests>
  <manifest>
    <manifest_slip>
      <manifest_po>863343</manifest_po>
      <manifest_name>MAGICBOX (XML Import)</manifest_name>
      <warehouse_id>157</ warehouse_id >
      <status>SHIPPED</status>
      <ship_date/>
      <shipped_via/>
      <tracking_no>1ZE20Y930340512693</tracking_no>
      <estimated_arrival_date>8/5/2013</estimated_arrival_date>
      <pallet_count>0</ pallet_count >
      <carton_count>1</ carton_count >
      <weight/>
      <notes/>
    </manifest_slip>
    <contents>
      <item>
        <sku>52560</sku>
        <description>Cleanser 4oz.</description>
        <original_qty>3</original_qty>
      </item>
    </contents>
  </manifest>
</manifests>
```

6.1.1 Post Manifests Request Elements

Element Name	Required	Description
<i>manifests</i>	Yes	All <i>manifest</i> elements being submitted for receiving in a particular incoming shipment <i>apiKey</i> – Required attribute; 32 character API key provided by Newgistics Fulfillment

Element Name	Required	Description
<i>manifest</i>	Yes	All child elements in the manifest being submitted to Newgistics Fulfillment for receiving.
<i>manifest_slip</i>	Yes	The manifest metadata separate from the contents of the manifest
<i>manifest_po</i>	No	The client-specified identifier for the purchase order
<i>manifest_name</i>	No	A client-assigned identifier for the manifest
<i>warehouse_id</i>	No	The numeric "sbell@eanesisd.net" <sbell@eanesisd.net> identifier for a Newgistics Fulfillment Facility (See Appendix C – Newgistics Fulfillment Facilities)
<i>status</i>		SHIPPED is the only status option when posting manifests. Otherwise, the status defaults to CREATED.
<i>ship_date</i>	No	The date on which the shipment will be sent
<i>shipped_via</i>	No	The carrier used to send the shipment. [VALUES: USPS, UPS, FedEx, DHL, and Freight] Other values will be ignored.
<i>tracking_no</i>	No	Carrier assigned tracking number
<i>created_date</i>	No	The date-time stamp that the manifest is added to the system
<i>estimated_arrival_date</i>	No	The date the shipment is expected to arrive at the Newgistics Fulfillment facility
<i>pallet_count</i>	No	The number of pallets in this shipment; if a value is specified here, the carton_count element will be ignored
<i>carton_count</i>	No	The number of cartons in this shipment; either no_pallets or no_cartons may be specified, but not both
<i>weight</i>	No	The total weight of the shipment, in decimal pounds
<i>notes</i>	No	Any notes offering instructions to the receiving team
<i>contents</i>	Yes	The <i>item</i> elements comprising the contents of the shipment
<i>item</i>	Yes	Represents an individual line item for this manifest
<i>sku</i>	Yes	The product SKU of the line item, as entered in the client catalog
<i>description</i>	No	The description of the product on this line item NOTE: Only used if the product does not yet exist in the Newgistics Fulfillment system and needs to be created
<i>original_qty</i>	Yes	The number of products in the shipment with identified the <i>SKU</i> . Value must be an integer greater than zero
<i>received_qty</i>	No	The number of items by sku that are received in the shipment

6.2 Post Manifests Response Example

```
<?xml version="1.0" encoding="UTF-8" ?>
<response>
  <manifests>
    <manifest id="30197" manifest_po="P002941" />
  </shipments>
  <warnings></warnings>
  <errors></errors>
</response>
```

6.2.1 Post Manifests Response Elements

Element Name	Description
<i>response</i>	Element encapsulating entirety of the XML response
<i>manifests</i>	One or more <i>manifest</i> elements containing details about the manifests that were sent
<i>manifest</i>	A record containing the details of a manifest id – The manifest ID generated by the Newgistics Fulfillment system to reference this manifest

Element Name	Description
	<i>manifest_po</i> – The client-specified identifier for the purchase order given for a shipment in the request data
<i>warnings</i>	Zero or more <i>warning</i> elements, which describe any non-critical issues that were encountered in processing the request
<i>errors</i>	Zero or more <i>error</i> elements, which describe any critical problems that were encountered in processing in the request

7 Cancel Manifest

The Cancel Manifest API call updates the status of a manifest to CANCELED, if it is currently in a state allowing cancelations.

7.1 Cancel Manifest Request Example

The Cancel Manifest Request uses a simple URL request. There is no XML post required. Either the purchase order number or Newgistics Fulfillment’s manifest ID must be included in the URL request.

7.1.1 Cancel Manifest Request Elements

Element Name	Required	Description
<i>key</i>	Yes	32 character API key provided by Newgistics Fulfillment
<i>manifestID</i>	Include one	The Newgistics-assigned numeric manifest ID;
<i>poID</i>		The client-generated purchase order identifier sent when the manifest was submitted to Newgistics Fulfillment

7.2 Cancel Manifest Response Example

```
<?xml version="1.0" encoding="utf-8" ?>
<response>
  <success>true</success>
</response>

<?xml version="1.0" encoding="utf-8" ?>
<response>
  <errors>
    <error>This manifest has already been canceled.</error>
  </errors>
</response>
```

7.2.1 Cancel Manifest Response Elements

Element Name	Description
<i>response</i>	Root element encapsulating entirety of the XML response
<i>success</i>	This will be present with a value of “true” if the manifest was successfully canceled
<i>errors</i>	This element contains a list of zero or more <i>error</i> elements, which describe any critical problems that were encountered canceling the manifest

8 Search Manifests

The search manifests API call retrieves a list of manifests based on the search filters provided. If searching by manifest ID, all other parameters will be ignored. Otherwise, each parameter adds a new filter to the search, allowing all parameters to be combined.

8.1 Search Manifests Request Example

The Search Manifest GET request uses a simple URL request. There is no XML post required. The following elements are included in the URL string to return Manifest data for criteria sent.

NOTE: Send either the Manifest ID or other criteria in the URL string. If a manifest ID is specified, all other criteria will be ignored

8.1.1 Search Manifests Request Elements

Element Name	Required	Description
<i>key</i>	Yes	32 character API key provided by Newgistics Fulfillment
<i>manifestID</i>	No	The Newgistics-assigned numeric manifest ID;
<i>po</i>	No	The client-generated purchase order identifier sent when the manifest was submitted to Newgistics Fulfillment
<i>warehouseID</i>	No	If your products ship from more than one Newgistics Fulfillment warehouse, you may filter the search to a specific warehouse by including its ID here; see Appendix C for a list of warehouse IDs
<i>status</i>	No	Returns manifests matching this status
<i>sku</i>	No	Filters the search to include only manifests which contain this SKU
<i>supplier</i>	No	Filters the search to include only manifests which contain a product associated with this supplier
<i>createdStartTimestamp</i>	No	Filters the search to include manifests created at or after this date and time
<i>createdEndTimestamp</i>	No	Filters the search to include manifests created before this date and time
<i>expectedArrivalEndTimestamp</i>	No	Filters the search to include manifests expected to arrive at or before this date and time
<i>expectedArrivalStartTimestamp</i>	No	Filters the search to include manifests expected to arrive before this date and time
<i>arrivalStartTimestamp</i>	No	Filters the search to include manifests that arrived at or after this date and time
<i>arrivalEndTimestamp</i>	No	Filters the search to include manifests that arrived before this date and time
<i>receivedStartTimestamp</i>	No	Filters the search to include manifests where receiving was completed at or after this date and time
<i>receivedEndTimestamp</i>	No	Filters the search to include manifests where receiving was completed before this date and time
<i>returnLineItems</i>	No	If set to false, no line item data will be included; this can help reduce the amount of data returned when a large set of manifest data is being returned and line item details are unneeded. The default value is true.

Element Name	Required	Description
<i>returnPdfScans</i>	No	If set to true, any PDF packing slip scans captured at receiving will be returned. It is not recommended to enable this option if a large number of manifests are being returned, as the size of the response will grow rapidly and may fail entirely. The default value is false. See the pdfScan element description for encoding details.

8.2 Search Manifests Response Example

```
<?xml version="1.0" encoding="utf-8" ?>
<manifests>
  <manifest>
    <manifest_slip>
      <manifest_id>44354</manifest_id>
      <manifest_po>1046</manifest_po>
      <manifest_name>ookisa serum (Duplicate of M44026)</manifest_name>
      <destination_warehouse>Ontario, CA</destination_warehouse>
      <incoming_id />
      <status>RECEIVED</status>
      <shipped_date />
      <shipped_via />
      <tracking_no />
      <created_date>2/16/2011 9:04 AM</created_date>
      <estimated_arrival_date />
      <actual_arrival_date>2/16/2011 9:19 AM</actual_arrival_date>
      <actual_received_date>2/16/2011 10:57 AM</actual_received_date>
      <no_pallets>8</no_pallets>
      <no_cartons>0</no_cartons>
      <total_weight />
      <notes />
      <pdfScan />
    </manifest_slip>
    <contents>
      <item>
        <sku>H0600002.02</sku>
        <upc>898711002440</upc>
        <original_qty>10000</original_qty>
        <received_qty>10008</received_qty>
        <variance>-8</variance>
        <damaged_qty>0</damaged_qty>
      </item>
      <item>
        <sku>H0600004.03</sku>
        <upc>898711002464</upc>
        <original_qty>25000</original_qty>
        <received_qty />
        <variance />
        <damaged_qty />
      </item>
    </contents>
  </manifest>
</manifests>
```

8.2.1 Search Manifests Response Elements

Element Name	Description
<i>manifests</i>	All <i>manifest</i> elements that were returned for you search
<i>manifest</i>	All the child elements describing the manifest that was matched
<i>manifest_slip</i>	The manifest metadata separate from the contents of the manifest
<i>manifest_id</i>	The numeric Newgistics identifier assigned to this manifest by Fulfillment, at the time it was created
<i>manifest_po</i>	The client-specified identifier for the purchase order

Element Name	Description
<i>manifest_name</i>	The descriptive name given to this manifest
<i>destination_warehouse</i>	The name of the warehouse to which this shipment was sent
<i>status</i>	The current status of this manifest; see Appendix E for possible values
<i>ship_date</i>	The date on which the shipment was expected to be sent
<i>shipped_via</i>	The carrier used to send the shipment. The possible values returned are: USPS, UPS, FedEx, DHL, and Freight
<i>tracking_no</i>	The tracking number for the shipment
<i>created_date</i>	The date and time at which this manifest was first created
<i>estimated_arrival_date</i>	The date on which it was estimated that the shipment will arrive at the Newgistics Fulfillment facility
<i>actual_arrival_date</i>	The date and time at which the shipment physically arrived at the Newgistics Fulfillment facility
<i>actual_received_date</i>	The date and time at which the processing of the products in this shipment was completed and the manifest was marked completed
<i>no_pallets</i>	The number of pallets in this shipment
<i>no_cartons</i>	The number of cartons in this shipment
<i>total_weight</i>	The total weight of the shipment, in pounds
<i>notes</i>	Any notes that were supplied when the manifest was created
<i>pdfScan</i>	If the <i>returnPdfScans</i> parameter is enabled, this element contains the PDF data for any packing slip scans that were captured; this data is represented using an ASCII base-64 encoding of the binary PDF data
<i>contents</i>	This element contains all the <i>item</i> elements describing the contents of the shipment
<i>item</i>	Represents an individual line item for this manifest
<i>sku</i>	The SKU for the product described by this line item
<i>upc</i>	The UPC for the product on this line item
<i>description</i>	The description of the product on this line item
<i>original_qty</i>	The quantity that was expected to be received for this item
<i>received_qty</i>	The actual quantity that was received for this item
<i>damaged_qty</i>	The number of pieces that were arrived damaged, and not received to stock
<i>variance</i>	The difference between the expected and received quantities

9 Post Shipments

The post shipments API call allows clients to submit orders to the Newgistics Fulfillment system by describing the shipment using the XML schema specified below. Custom XML schema can be accepted, if using the Newgistics Fulfillment XML schema is not acceptable possible in your situation. Please contact the Newgistics Fulfillment technology group to arrange for a custom XML schema implementation. Note however, that extra integration charges may apply.

9.1 Post Shipments Request Example

```
<?xml version="1.0" encoding="UTF-8" ?>
<Orders apiKey="75a2f4b4b1a444a19dafd5b7fa108b80">
  <Order orderID="XML001">
    <CustomerInfo>
      <Company>Newgistics Fulfillment</Company>
      <FirstName>John</FirstName>
      <LastName>Doe</LastName>
      <Address1>22100 E 26th Ave, #100 </Address1>
      <Address2></Address2>
```



```

<City>Aurora</City>
<State>CO</State>
<Zip>80019</Zip>
<Country>US</Country>
<Email>jdoe@newgistics.com</Email>
<Phone>(303)662-1041</Phone>
<Fax></Fax>
<IsResidential>YES</IsResidential>
</CustomerInfo>
<DropShipInfo>
  <CompanyName></CompanyName>
  <Address></Address>
  <City></City>
  <State></State>
  <Zip></Zip>
</DropShipInfo>
<AllowDuplicate></AllowDuplicate>
<OrderDate>02/24/2009</OrderDate>
<ShipMethod>UPSGR</ShipMethod>
<InfoLine></InfoLine>
<Reference1></Reference1>
<Reference2></Reference2>
<RequiresSignature>YES</RequiresSignature>
<IsInsured></IsInsured>
<InsuredValue></InsuredValue>
<Customs_ShipmentContents></Customs_ShipmentContents>
<Customs_DeclaredValue></Customs_DeclaredValue>
<Customs_CountryOfOrigin></Customs_CountryOfOrigin>
<AddGiftwrap></AddGiftwrap>
<GiftMessage></GiftMessage>
<IsCOD></IsCOD>
<CODAmount></CODAmount>
<CODCashiersOnly></CODCashiersOnly>
<CODAddToShipping></CODAddToShipping>
<IsBill3rdParty></IsBill3rdParty>
<Bill3rdPartyAccountNum></Bill3rdPartyAccountNum>
<HoldForAllInventory></ HoldForAllInventory >
<CustomFields></CustomFields>
<Items>
  <Item>
    <SKU>PRODUCT-SKU-001</SKU>
    <Qty>3</Qty>
    <CustomFields></CustomFields>
  </Item>
  <Item>
    <SKU>PRODUCT-SKU-004</SKU>
    <Qty>1</Qty>
    <CustomFields></CustomFields>
  </Item>
</Items>
<PdfInserts>
  <PdfInsert />
</PdfInserts>
</Order>
</Orders>

```

9.1.1 Post Shipments Request Elements

Element Name	Required	Description
Orders	Yes	<p>All <i>Order</i> elements to be submitted for shipping.</p> <p><i>apiKey</i> – Required attribute; 32 character API key provided by Newgistics Fulfillment</p>

Element Name	Required	Description
<i>Order</i>	Yes	All the child elements describing the order to be submitted to Newgistics Fulfillment for shipping. <i>orderID</i> – Optional attribute; up to 50 characters, client-generated and used to reference the order after it is submitted to Newgistics Fulfillment; if the order ID is not unique, the shipment will be entered into the system with an <i>ONHOLD</i> status as a duplicate order
<i>CustomerInfo</i>	Yes	This element contains all data specific to consumer for this order
<i>Company</i>	No	Company name, to appear on the shipping label NOTE: Either company or first <u>and</u> last name must appear on a shipment
<i>FirstName</i>	No	Recipient's first name, to appear on the shipping label NOTE: Either company or first <u>and</u> last name must appear on a shipment
<i>LastName</i>	No	Recipient's last name, to appear on the shipping label NOTE: Either company or first <u>and</u> last name must appear on a shipment
<i>Address1</i>	Yes	First address line, to appear on the shipping label
<i>Address2</i>	No	Second address line, to appear on the shipping label
<i>City</i>	Yes	City, to appear on the shipping label
<i>State</i>	Yes	State, to appear on the shipping label
<i>Zip</i>	Yes	Zip, to appear on the shipping label
<i>Country</i>	Yes	Country, to appear on the shipping label
<i>Email</i>	No	E-mail address; will be used to notify client of shipment tracking updates, if enabled
<i>Phone</i>	No	Consumer phone number; used for reference purposes and is available in the management console
<i>Fax</i>	No	Consumer fax number; used for reference purposes and is available in the management console
<i>IsResidential</i>	No	Boolean value specifying whether or not the recipient address is a residential address; this is used when calculating shipping costs, and will be validated by the carrier [VALUES: yes, no, true, false]
<i>DropShipInfo</i>	No	Specifies a drop ship name and address that will be used instead of the client company name and Newgistics Fulfillment's address on the packing slip and shipping label
<i>AllowDuplicate</i>	No	Boolean value indicating whether or not to allow the order to be processed if a duplicate <i>orderID</i> is encountered; see the <i>Order</i> element description
<i>OrderDate</i>	No	The date the order was placed, used for reference purposes, and appears on a shipment's packing slip
<i>PurchaseOrder</i>	No	The client-specified identifier for the purchase order

Element Name	Required	Description
<i>ShipMethod</i>	No	The four letter code of the ship method to be used for this shipment; if no ship method is provided, clients must specify a default ship method in the management console or shipment will be held until a ship method is assigned NOTE: See Appendix A for a list of possible ship methods and codes
<i>InfoLine</i>	No	This value appears on the packing slip; it may be used to specify special instructions or comments to the consumer; up to 100 characters are permitted
<i>RequiresSignature</i>	No	Boolean value indicating whether or not a signature is required at the time of delivery; this only applies to select ship methods [VALUES: yes, no, true, false]
<i>IsInsured</i>	No	Boolean value indicating whether or not to insure the contents of the shipment with the carrier; applies only to select ship methods [VALUES: yes, no, true, false]
<i>InsuredValue</i>	Yes, when <i>IsInsured</i> is true	The value of the shipment to be insured
<i>Customs_ShipmentContents</i>	Yes, for international shipments	A description of the shipment contents, provided to customs for international shipments
<i>Customs_DeclaredValue</i>	Yes, for international shipments	The declared value of the shipment, provided to customs for international shipments
<i>Customs_CountryOfOrigin</i>	Yes, for international shipments	The country of origin for the products being shipped, provided to customs for international shipments
<i>AddGiftWrap</i>	No	Boolean value indicating whether or not the shipment should be gift wrapped, per gift wrap requirements established at account setup [VALUES: yes, no, true, false]
<i>GiftMessage</i>	No	A message that will be included on the packing slip and labeled as a gift message
<i>IsCOD</i>	No	Boolean value indicating whether or not the delivery options will include COD payment; this only applies to select ship methods [VALUES: yes, no, true, false]
<i>CODAmount</i>	Yes, if <i>IsCOD</i> is true	The amount due when paying by COD
<i>IsBill3rdParty</i>	No	Boolean value indicating whether or not to bill postage charges to a third party account [VALUES: yes, no, true, false]
<i>Bill3rdPartyAccountNum</i>	Yes, if <i>IsBill3rdParty</i> is true	The account number to be used when billing postage to a third party

Element Name	Required	Description
<i>HoldForAllInventory</i>	No	Boolean value indicating whether or not to use Auto Inventory Hold logic for this order. Overriding global setting. [VALUES: yes, no, true, false]
<i>CustomFields</i>	No	Specifies the number of custom fields pertaining to the shipment; to be used for client reference, packing slip customization, or custom shipment rules
<i>Items</i>	Yes	Contains all <i>Item</i> elements describing the contents of the shipment
<i>Item</i>	Yes	Describes an individual product to be included in the shipment
<i>SKU</i>	Yes	The product SKU, as entered in the client catalog. If the SKU is not found, the shipment is entered into the system, but marked with <i>BADSKUHOLD</i> status until the SKU is changed (See Shipment Contents Update) or added to the system (See Post Products)
<i>Qty</i>	Yes	The number of products in the shipment with identified the <i>SKU</i> . Value must be an integer greater than zero
<i>CustomFields</i>	No	Specifies the number of custom fields pertaining to the shipment; to be used for client reference, packing slip customization, or custom shipment rules
<i>PdfInserts</i>	No	Encapsulates one or more <i>PdfInsert</i> elements
<i>PdfInsert</i>	No	A Base64 encoded representation of the raw binary PDF data for an insert that is to be included with this shipment

9.2 Post Shipments Response Example

```
<?xml version="1.0" encoding="UTF-8" ?>
<response>
  <shipments>
    <shipment id="6013782" orderID="XML001" />
  </shipments>
  <warnings></warnings>
  <errors></errors>
</response>
```

9.2.1 Post Shipments Response Elements

Element Name	Description
<i>response</i>	Element encapsulating entirety of the XML response
<i>shipments</i>	One or more <i>shipment</i> elements containing details about the shipments that were created
<i>shipment</i>	The details of a shipment that was created <i>id</i> – The shipment ID generated by the Newgistics Fulfillment system to reference a shipment; can be used when referencing the shipment in the management console <i>orderID</i> – The order ID given for this shipment in the request data
<i>warnings</i>	Zero or more <i>warning</i> elements, which describe any non-critical issues that were encountered while generating the requested shipments, such as holds due to invalid product SKUs, or missing shipment contents
<i>errors</i>	Zero or more <i>error</i> elements, which describe any critical problems that were encountered generating shipments

10 Shipment Contents Update

The shipment contents update method allows the products in a shipment to be modified, by submitting add and remove records.

NOTE: When calling Shipment Contents Update you can now include items on backorder for update/removal.

10.1 Shipment Contents Request Example

```
<?xml version="1.0" encoding="utf-8"?>
<Shipment apiKey="75a2f4b4b1a444a19dafd5b7fa108b80" id="10669776">
  <AddItems>
    <Item>
      <SKU>Item</SKU>
      <Qty>12</Qty>
    </Item>
  </AddItems>
  <RemoveItems>
    <Item>
      <SKU>Item</SKU>
      <Qty>6</Qty>
    </Item>
  </RemoveItems>
</Shipment>
```

10.1.1 Shipment Contents Request Elements

Element Name	Required	Description
<i>Shipment</i>	Yes	The identifier of shipment to be updated; either <i>id</i> or <i>orderID</i> must be provided when submitting a shipment update apiKey – Required attribute; 32 character API key provided by Newgistics Fulfillment id – Optional; the numeric shipment ID assigned by Newgistics Fulfillment at the time the shipment was created orderID – Optional attribute; up to 50 characters, client-generated and used to reference the order after it is submitted to Newgistics Fulfillment
<i>AddItems</i>	No	Contains <i>Item</i> elements representing the products that should be added to this shipment
<i>RemoveItems</i>	No	Contains all <i>Item</i> elements representing the products that should be removed to this shipment
<i>Item</i>	Yes	Describes an individual product to be included in the shipment
<i>SKU</i>	Yes	The product SKU, as entered in the client catalog. If the SKU is not found, the shipment is entered into the system, but marked with <i>BADSKUHOLD</i> status until the SKU is changed (See Shipment Contents Update) or added to the system (See Post Products)
<i>Qty</i>	Yes	The number of products in the shipment with identified the <i>SKU</i> . Value must be an integer greater than zero

10.2 Shipment Contents Response Example

```
<?xml version="1.0" encoding="utf-8" ?>
- <response>
  <success>true</success>
```

```
</response>
```

10.2.1 Shipment Contents Response Elements

Element Name	Description
<i>response</i>	Element encapsulating entirety of the XML response
<i>success</i>	The status of request receipt [VALUES: yes, no, true, false]

11 Shipment Update

The shipment address update method allows the consumer information for a shipment to be modified.

11.1 Shipment Update Request Example

```
<?xml version="1.0" encoding="utf-8"?>
<updateShipment apiKey="75a2f4b4b1a444a19dafd5b7fa108b80" id="10669776">
  <FirstName>Jane</FirstName>
  <LastName>Doe</LastName>
  <Company>Newgistics Fulfillment</Company>
  <Address1>123 Main St</Address1>
  <Address2>Apt B</Address2>
  <City>San Diego</City>
  <State>CA</State>
  <PostalCode>92101</PostalCode>
  <Country>US</Country>
  <Email>jdoe@newgistics.com</Email>
  <Phone>(619) 555-1234</Phone>
  <Fax></Fax>
  <IsResidential>true</IsResidential>
  <Status>ONHOLD</Status>
  <StatusNotes>Awaiting Inventory restock</StatusNotes>
  <ShipMethod>POM1C</ShipMethod>
</updateShipment>
```

11.1.1 Shipment Address Update Request Elements

Element Name	Required	Description
<i>updateShipment</i>	Yes	Identifier for the shipment to be updated; either <i>id</i> or <i>orderId</i> must be provided when submitting a shipment update <i>apiKey</i> – Required attribute; 32 character API key provided by Newgistics Fulfillment <i>id</i> – Optional; the numeric shipment ID assigned by Newgistics Fulfillment at the time the shipment was created <i>orderId</i> – Optional attribute; up to 50 characters, client-generated and used to reference the order after it is submitted to Newgistics Fulfillment
<i>Company</i>	No	Company name, to appear on the shipping label NOTE: Either company or first <u>and</u> last name must appear on a shipment
<i>FirstName</i>	No	Recipient's first name, to appear on the shipping label NOTE: Either company or first <u>and</u> last name must appear on a shipment

Element Name	Required	Description
<i>LastName</i>	No	Recipient's last name, to appear on the shipping label NOTE: Either company or first <u>and</u> last name must appear on a shipment
<i>Address1</i>	Yes	First address line, to appear on the shipping label
<i>Address2</i>	No	Second address line, to appear on the shipping label
<i>City</i>	Yes	City, to appear on the shipping label
<i>State</i>	Yes	State, to appear on the shipping label
<i>PostalCode</i>	Yes	Zip, to appear on the shipping label
<i>Country</i>	Yes	Country, to appear on the shipping label
<i>Email</i>	No	E-mail address; will be used to notify client of shipment tracking updates, if enabled
<i>Phone</i>	No	Consumer phone number; used for reference purposes
<i>Fax</i>	No	Consumer fax number; used for reference purposes
<i>IsResidential</i>	No	Boolean value specifying whether or not the recipient address is a residential address; this is used when calculating shipping costs, and will be validated by the carrier [VALUES: yes, no, true, false]
<i>Status</i>	No	The updated status of the shipment. Possible values include RECEIVED (to release a shipment marked ONHOLD, for example), ONHOLD (to place a shipment on hold), and CANCELED (to mark a shipment canceled). (See Appendix B for a complete list of shipment status codes.) NOTE: If using the staging API, the status SHIPPED can be used to simulate fulfillment of the referenced shipment.
<i>StatusNotes</i>	Yes, for ONHOLD status	Notes describing the reason for the status changed. NOTE: This field is required if assigning a shipment the ONHOLD status.
<i>ShipMethod</i>	No	Identifies the ship method used to transport the package to the consumer. (See Appendix A – Ship Methods)

11.2 Shipment Address Update Response Example

```
<?xml version="1.0" encoding="utf-8" ?>
- <response>
  <success>true</success>
</response>
```

11.2.1 Shipment Address Update Elements

Element Name	Description
<i>response</i>	Element encapsulating entirety of the XML response
<i>success</i>	The status of request receipt [VALUES: yes, no, true, false]

12 Cancel Shipment

The cancel shipment call updates the status of a shipment to CANCELED, if it is currently in a state allowing cancelations. The shipment may be referenced either by your order ID or Newgistics Fulfillment's shipment ID.

12.1 Cancel Shipment Request Example

The Cancel Shipment Request uses a simple URL request. There is no XML post required. Either the client-assigned order ID or Newgistics Fulfillment's Shipment ID must be included in the URL request.

12.1.1 Cancel Shipment Request Elements

Element Name	Required	Description
<i>key</i>	Yes	32 character API key provided by Newgistics Fulfillment
<i>orderId</i>	Include one	The order ID (client-generated) for the shipment to be retrieved
<i>shipmentID</i>		The shipment ID (Newgistics-generated) for the shipment to be retrieved
<i>cancelIfInProcess</i>	No	Setting to "True" enables a shipment in "Printed" or "Verified" status to be canceled through the API NOTE: pick/pack fees will be incurred.
<i>cancelIfBackorder</i>	No	Setting this to "True" enables a shipment with items on backorder to be canceled through the API

12.2 Cancel Shipment Response Example

```
<?xml version="1.0" encoding="utf-8" ?>
<response>
  <success>true</success>
</response>

<?xml version="1.0" encoding="utf-8" ?>
<response>
  <errors>
    <error>This shipment has already been canceled.</error>
  </errors>
</response>
```

12.2.1 Cancel Shipment Response Elements

Element Name	Description
<i>response</i>	Root element encapsulating entirety of the XML response
<i>success</i>	Present with a value of "true" if the shipment was successfully canceled
<i>errors</i>	A list of zero or more <i>error</i> elements, which describe any critical problems that were encountered canceling the shipment

13 Search Shipments

The shipments API call retrieves a list of shipments according to one or more filters given. Shipment status and related tracking information are returned in the response.

13.1 Search Shipments Request Example

The Search Shipments GET request uses a simple URL request. There is no XML post required. The following elements are included in the URL string to return shipment status and tracking data for the Shipment ID and timestamp criteria sent.

NOTE: Sending only timestamp data returns multiple shipments in the response.

13.1.1 Search Shipments Request Elements

Element Name	Required	Description
<i>key</i>	Yes	32 character API key provided by Newgistics Fulfillment
<i>id</i>	No	The order ID (client-generated) for the shipment to be retrieved
<i>shipmentID</i>	No	The shipment ID Newgistics-generated) for the shipment to be retrieved
<i>startShippedTimestamp</i>	No	The beginning shipped timestamp for the date/time range to be searched
<i>endShippedTimestamp</i>	No	The ending shipped timestamp for the date/time range to be searched; this timestamp is non-inclusive; only shipments shipped <i>before</i> this timestamp will be included
<i>startExceptionTimestamp</i>	No	The beginning exception timestamp for the date/time range to be searched; this will add shipments to the results which are currently in an exception status and for which the exception was generating during the specified date/time range
<i>endExceptionTimestamp</i>	No	The ending shipped timestamp for the date/time range to be searched; this timestamp is non-inclusive; only shipments with exceptions <i>before</i> this timestamp will be included
<i>startReceivedTimestamp</i>	No	The beginning timestamp for when the Order may have been received into the WMS System
<i>EndReceivedTimestamp</i>	No	The ending timestamp for when the Order may have been received into the WMS System
<i>status</i>	No	The status to be searched.
[VALUES: See Appendix B for a complete list of shipment status codes.]		

13.2 Search Shipments Response Example

```
<?xml version="1.0"?>
<Shipments>
  <Shipment id="6056857">
    <ClientName>Newgistics Fulfillment</ClientName>
    <OrderID>XML001</OrderID>
    <PurchaseOrder></PurchaseOrder>
    <FirstName>JOHN</FirstName>
    <LastName>DOE</LastName>
    <Company></Company>
    <Address1>22100 E 26TH AVE #100</Address1>
    <Address2></Address2>
    <City>AURORA</City>
    <State>CO</State>
    <PostalCode>80019</PostalCode>
    <Country>US</Country>
    <Email> Email</Email>
    <Phone></Phone>
    <OrderTimestamp>2009-02-08T00:00:00</OrderTimestamp>
    <ReceivedTimestamp>2009-02-08T16:47:18.59</ReceivedTimestamp>
    <ShipmentStatus>SHIPPED</ShipmentStatus>
    <ShippedDate>2009-02-09T11:52:52</ShippedDate>
    <ExpectedDeliveryDate>2009-02-12</ExpectedDeliveryDate>
    <DeliveredTimestamp>2009-02-12T13:47:00</DeliveredTimestamp>
    <DeliveryException></DeliveryException>
  </Shipment>
</Shipments>
```

```

        <Timestamp></Timestamp>
        <Notes></Notes>
    </DeliveryException>
    <Warehouse id="11">Denver, CO</Warehouse>
    <ShipMethod>USPS Priority Mail</ShipMethod>
    <ShipMethodCode>POM1M</ShipMethodCode>
    <Tracking>9101805213900000000000</Tracking>

    <TrackingUrl>http://trkcnfrm1.smi.usps.com/PTSInternetweb/InterLabelInquiry.do?origTrackNum=9101805213900000000000</TrackingUrl>
    <weight>1</weight>
    <Postage>4.80</Postage>
    <Giftwrap>false</Giftwrap>
    <CustomFields></CustomFields>
    <Items>
        <Item id="159278">
            <SKU>SKU001</SKU>
            <Description>Item for shipment</Description>
            <Lot>Name of Lot</Lot>
            <LotManufactureDate>2007-01-31</LotManufactureDate>
            <LotCostOfGoods>10.99</LotCostOfGoods>
            <Qty>1</Qty>
            <CustomFields></CustomFields>
        </Item>
    </Items>
    <Packages>
        <Package id="26592254">
            <TrackingNumber>1Z59663F0307896537</TrackingNumber>
            <Weight>0.68000</Weight>
            <BillableWeight>1.00000</BillableWeight>
            <Height>6.00000</Height>
            <Width>6.00000</Width>
            <Depth>10.00000</Depth>
        </Package>
    </Packages>
    <BackorderedItems>
        <BackorderedItem id="159278" newShipmentID="6067910">
            <SKU>SKU002</SKU>
            <Description>Backordered item for shipment</Description>
            <Qty>3</Qty>
            <CustomFields></CustomFields>
            <IsCanceled>false</IsCanceled>
        </BackorderedItem>
    </BackorderedItems>
</Shipment>
</Shipments>

```

13.2.1 Search Shipments Response Elements

Element Name	Description
<i>Shipments</i>	All the <i>Shipment</i> elements corresponding to criteria sent
<i>Shipment</i>	All the data pertaining to an individual shipment returned by the call <i>id</i> – The shipment Newgistics-assigned Shipment ID
<i>ClientName</i>	The company name that appears on the packing slip and shipping label
<i>OrderID</i>	The client-generated order ID
<i>PurchaseOrder</i>	The client-specified identifier for the purchase order
<i>FirstName</i>	The recipient's first name
<i>LastName</i>	The recipient's last name
<i>Company</i>	The company that appears in the recipient address
<i>Address1</i>	The first line of the recipient address
<i>Address2</i>	The second line of the recipient address

Element Name	Description
<i>City</i>	The recipient address city
<i>State</i>	The recipient address state
<i>PostalCode</i>	The recipient address postal code
<i>Country</i>	The recipient address country
<i>Email</i>	The consumer's e-mail address, if provided
<i>Phone</i>	The consumer's phone number, if provided
<i>OrderTimestamp</i>	The order date/time when the order was received by the client's system
<i>ReceivedTimestamp</i>	The date/time at which the shipment (order) was received by the Newgistics Fulfillment system
<i>ShipmentStatus</i>	The current status of the shipment NOTE: See Appendix B for a list of shipment statuses and their descriptions
<i>ShippedDate</i>	The date/time at which the shipment (order) was picked up by the carrier
<i>ExpectedDeliveryDate</i>	If available, the date on which the shipment is expected to be delivered to the consumer
<i>DeliveredTimestamp</i>	The date/time at which the shipment was reported delivered by the shipping carrier, if available
<i>DeliveryException</i>	Contains any delivery exception reported by the shipping carrier, if one was encountered
<i>Timestamp</i>	The date/time at which the most recent delivery exception occurred
<i>Notes</i>	The description of the most recent delivery exception encountered
<i>Warehouse</i>	This element contains the name of the Newgistics Fulfillment warehouse from which the order was fulfilled and shipped id – The warehouse ID for the facility (See Appendix C)
<i>ShipMethod</i>	The ship method assigned to this shipment
<i>ShipMethodCode</i>	The four letter code of the ship method assigned to this shipment NOTE: See Appendix A for a list of ship methods and their codes
<i>Tracking</i>	The tracking number assigned by the shipping carrier, if available
<i>TrackingUrl</i>	A URL pointing to tracking information on the carrier website, if available
<i>Weight</i>	The weight of this shipment, if available
<i>Postage</i>	The cost of postage billed for this shipment, if available
<i>GiftWrap</i>	Boolean value indicating whether or not this shipment includes gift wrapping [VALUES: true, false]
<i>CustomFields</i>	A list of elements representing custom field values assigned to this shipment
<i>Items</i>	The <i>Item</i> elements described in the contents of this shipment
<i>Item</i>	The details of each line item of the items id – The Newgistics-generated product ID
<i>SKU</i>	The SKU for the product in this line item (from the product list/catalog)
<i>Description</i>	The description for the product in this line item (from the product list/catalog)
<i>Lot</i>	The name of the lot (leave value empty if no lot is present)
<i>LotManufactureDate</i>	Manufacturer's date for the lot (leave value empty if no lot is present)
<i>LotCostOfGoods</i>	Per Item cost for the lot in USD (leave value empty if no lot is present)
<i>Qty</i>	The number of products in the shipment with identified the <i>SKU</i> . Value must be an integer greater than zero
<i>CustomFields</i>	This includes a list of elements representing custom field values assigned to this line item
<i>Packages</i>	The <i>Package</i> elements identify the packages included in this shipment

Element Name	Description
<i>Package</i>	The details of each line of the Packages Id -The Newgistics generated package ID
<i>TrackingNumber</i>	The Newgistics tracking number for the package
<i>Weight</i>	The actual weight of the package
<i>BillableWeight</i>	The weight threshold the package is billed at
<i>Height</i>	The height of the package (largest dimension)
<i>Width</i>	The width of the package
<i>Depth</i>	The depth of the package (smallest dimension)
<i>BackorderedItems</i>	The <i>BackorderedItem</i> elements showing backordered items of this shipment. NOTE: If this order has been fulfilled and shipped, these items will be fulfilled against a new shipment ID.
<i>BackorderedItem</i>	The elements describing each backordered line item of the shipment id – The Newgistics-generated product ID newShipmentID – A subsequent shipment ID for this order, which will be or was used to fulfill the backordered item
<i>SKU</i>	The product SKU of the line item, as entered in the client catalog
<i>Description</i>	The description for the product in this line item (from the product list/catalog)
<i>Qty</i>	The number of products in the shipment with identified the <i>SKU</i> . Value must be an integer greater than zero
<i>CustomFields</i>	A list of elements representing custom field values assigned to this backordered line item
<i>IsCanceled</i>	Boolean value indicating whether or not this backordered line item has been canceled [VALUES: true, false]

14 Inbound Returns Creation

Inbound returns are referenced by an RMA number and Shipment ID. The line items are products and are referenced by SKU. Corresponding shipment and product must exist in order to submit an inbound return, and a successful submission can only occur once per RMA number.

14.1 Inbound Returns Creation Request Example

```
<?xml version="1.0" encoding="utf-8" ?>
<Returns apiKey="75a2f4b4b1a444a19dafd5b7fa108b80">
  <Return id="10669776">
    <RMA>1932520910</RMA>
    <Comments>Size Medium ordered instead of size Large</Comments>
    <Items>
      <Item>
        <SKU>SKU000421</SKU>
        <Qty>1</Qty>
        <Reason>Wrong size</Reason>
      </Item>
    </Items>
  </Return>
  <Return id="10669777">
    <RMA>2297213810</RMA>
    <Comments>Delivered box was damaged</Comments>
    <Items>
```

```

        <Item>
          <SKU>SKU000422</SKU>
          <Qty>1</Qty>
          <Reason>Damaged item</Reason>
        </Item>
        <Item>
          <SKU>SKU000423</SKU>
          <Qty>1</Qty>
          <Reason>Damaged item</Reason>
        </Item>
      </Items>
    </Return>
  </Returns>

```

14.1.1 Inbound Returns Creation Request Elements

Element Name	Required	Description
<i>Return</i>	Yes	The element that references the shipment to be updated; either <i>id</i> or <i>orderID</i> must be provided when submitting an inbound return. <i>Id</i> – Optional; Newgistics-assigned numeric shipment ID <i>orderID</i> – Optional; the client-generated order ID
<i>RMA</i>	Yes	Client-Generated RMA number
<i>Comments</i>	No	A comment reflecting the return reason
<i>SKU</i>	Yes	The SKU identifier used for referencing the product being returned.
<i>Qty</i>	Yes	The quantity of product identified by this <i>Item</i> element's <i>SKU</i> element to be returned. Value must be an integer greater than zero.
<i>Reason</i>	No	The reason that the specific item is being returned.

14.2 Inbound Returns Creation Response Example

```

<?xml version="1.0" encoding="utf-8" ?>
- <Response>
  - <Returns>
    <Return ID="36038" RMA="1932520910" ShipmentID="10669776"
OrderID="TEST-001" />
    <Return ID="36039" RMA="2297213810" ShipmentID="10669777"
OrderID="TEST-002" />
  </Returns>
  <Warnings />
  <Errors />
</Response>

```

14.2.1 Inbound Returns Creation Response Elements

Element Name	Description
<i>returns</i>	Root element encapsulating the <i>Return</i> nodes returned
<i>ReturnID</i>	The Return ID (Newgistics-generated) for the return record to be retrieved
<i>RMA</i>	Client-Generated RMA number
<i>ShipmentID</i>	The shipment ID (Newgistics-generated) for the shipment to be retrieved
<i>OrderID</i>	Optional; the client-generated order ID
<i>Warnings</i>	Zero or more <i>warning</i> elements, which describe any non-critical issues that were encountered while generating the requested shipments, such as holds due to invalid product SKUs, or missing shipment contents

<i>Errors</i>	Zero or more <i>error</i> elements, which describe any critical problems that were encountered generating shipments
---------------	---

15 Inbound Returns List

This API call returns a list of Inbound Returns based on

15.1 Inbound Returns List Request Example

The Inbound Returns List Request uses a simple URL request. There is no XML post required. Enter the timestamp range to get a list of all returns for the date/time range. The *rmaID*, *orderID*, *shipmentID*, *productSKU*, or *productID* may be entered to filter the results set.

15.1.1 Inbound Returns list Request Elements

Element Name	Required	Description
<i>key</i>	Yes	32 character API key provided by Newgistics Fulfillment
<i>startCreatedTimestamp</i>	No	The beginning return timestamp for the date/time range to be searched
<i>endCreatedTimestamp</i>	No	The ending return timestamp for the date/time range to be searched
<i>rmaID</i>	No	Client-Generated RMA number
<i>orderID</i> or <i>shipmentID</i>	No	The client-assigned Order ID or the Newgistics-assigned shipment ID for the shipment to be retrieved
<i>productSKU</i> or <i>productID</i>	No	The client-assigned Product SKU or the Newgistics-assigned Product ID

15.1 Inbound Returns List Response Example

```
<?xml version="1.0" encoding="UTF-8"?>
  <InboundReturns>
    <InboundReturn id="61903">
      <ShipmentID>37517249</ShipmentID>
      <OrderID>5308814</OrderID>
      <RMA>158879</RMA>
      <CreateTimestamp>2013-10-28T18:48:36.503</CreateTimestamp>
      <FirstName>BUFFY</FirstName>
      <LastName>SOMMERS</LastName>
      <Company/>
      <Address1>111 MAGIC PARK DR</Address1>
      <Address2/>
      <City>HENDERSONVILLE</City>
      <State>TN</State>
      <PostalCode>37075-2088</PostalCode>
      <Country>UNITED STATES</Country>
      <Email/>
      <Phone>6158269999</Phone>
      <LabelUrl>http://www.shipmentmanager.com/printweblabel.aspx?webLabelID=3DF44EA93DA67BB0AA3FCA40EE10CC8C67B93436A8C5E2E2</LabelUrl>
      <SmartLabelTracking>7252037075031533070001588794</SmartLabelTracking>
      <CarrierTracking>4205690192023907007167000000162084</CarrierTracking>
      <Items>
        <Item id="616675">
          <SKU>21573</SKU>
          <Description>Lorac Cosmetics Baked Matte Satin Blush - Hollywood Hollywood 0.17oz.</Description>
          <Qty>1</Qty>
          <Reason>Damaged In Shpmt</Reason>
        </Item>
      </Items>
    </InboundReturn>
  </InboundReturns>
```

15.1.1 Inbound Returns List Response Elements

Element Name	Description
<i>Inbound Returns</i>	Root element encapsulating Inbound Returns record
<i>Inbound Returns ID</i>	Request element for the return record
<i>ShipmentID</i>	Newgistics-generated identifier for the original shipment (from which the return is generated)
<i>OrderID</i>	Client –generated identifier for the original shipment (from which the return is generated)
<i>RMA</i>	Client-Generated RMA number
<i>CreateTimestamp</i>	The timestamp of when the Inbound Return record was created for the Return ID
<i>FirstName</i>	Consumer first name from the Order/shipment record
<i>LastName</i>	Consumer first name from the Order/shipment record
<i>Company</i>	Consumer last name from the Order/shipment record
<i>Address1</i>	Consumer street address from the Order/shipment record

<i>Address2</i>	Consumer additional address information from the Order/shipment record
<i>City</i>	Consumer city from the Order/shipment record
<i>State</i>	Consumer state from the Order/shipment record
<i>PostalCode</i>	Consumer postal code from the Order/shipment record
<i>Country</i>	Consumer country from the Order/shipment record
<i>Email</i>	Consumer email address from the Order/shipment record
<i>Phone</i>	Consumer phone number from the Order/shipment record
<i>Label URL</i>	Carrier label image URL
<i>SmartLabelTracking</i>	Newgistics assigned SmartLabel tracking number for the return package
<i>CarrierTracking</i>	Carrier assigned tracking number for the return package
<i>Items</i>	Sub-root element for the list of products from the original order that are being returned
<i>Item id</i>	Client- assigned Item Identifier for a return item
<i>SKU</i>	Client-assigned identifier for a return item
<i>Description</i>	Client-assigned short description of name of product
<i>Qty</i>	Number of items with the same SKU
<i>Reason</i>	The consumer-selected reason for returning the item

16 Returns

The Returns API call retrieves a list of returns received by Newgistics Fulfillment for a given date/time range or a specific return as specified by order ID, including all relevant return shipping, tracking, product, and inventory details.

16.1 Returns Request Example

The Return Request uses a simple URL request. There is no XML post required. Enter the timestamp range to get a list of all returns for the date/time range.

16.1.1 Returns Request Elements

Element Name	Required	Description
<i>key</i>	Yes	32 character API key provided by Newgistics Fulfillment
<i>startTimestamp</i>	No	The beginning return timestamp for the date/time range to be searched
<i>endTimestamp</i>	No	The ending return timestamp for the date/time range to be searched

16.2 Returns Response Example

```
<?xml version="1.0" encoding="utf-8" ?>
<Returns>
  <Return warehouseID="60" shipmentID="6265116"
orderID="8aa081cb1fa5de9e011fb47803835ec9" >
    <Status>RETURNED</Status>
    <Name>JOHN DOE</Name>
    <Company />
    <Address1>22100 E 26TH AVE #100</Address1>
    <Address2 />
    <City>AURORA</City>
    <State>CO</State>
    <PostalCode>80019</PostalCode>
    <Country>US</Country>
    <Email />
    <Phone />
    <Carrier>USPS</Carrier>
    <TrackingNumber />
  </Return>
</Returns>
```



```

<PostageDue>0</PostageDue>
<RmaPresent>true</RmaPresent>
<RmaNumber>100001</RmaNumber>
<Reason>Consumer Return</Reason>
<Condition>Opened with components opened</Condition>
<Notes />
<IsArchived>false</IsArchived>
<Timestamp>2009-02-09T10:21:12.75</Timestamp>
<Items>
  <Item id="79451">
    <SKU>PRODUCT-SKU-001</SKU>
    <QtyReturned>3</QtyReturned>
    <ReturnReason code="A">wrong Size</ReturnReason>
    <QtyReturnedToStock>2</QtyReturnedToStock>
  </Item>
</Items>
</Return>
</Returns>

```

16.2.1 Returns Response Elements

Element Name	Description
<i>Returns</i>	Root element encapsulating the <i>Return</i> nodes returned
<i>Return</i>	All the child elements describing the return
<i>warehouseID</i>	The Newgistics identifier for the Newgistics Fulfillment warehouse from which the order was fulfilled and shipped (See Appendix C)
<i>shipment ID</i>	The Newgistics assigned identifier for the shipment that originally contained the return item(s)
<i>order ID</i>	The client assigned identifier for the order that originally contained the return item(s)
<i>Name</i>	Name of the consumer according to the original shipment or as indicated on the return if no originating shipment exists
<i>Company</i>	Recipient company of the original shipment
<i>Address1</i>	First address line of the original shipment
<i>Address2</i>	Second address line of the original shipment
<i>City</i>	City of the original shipment
<i>State</i>	State of the original shipment
<i>PostalCode</i>	Postal code of the original shipment
<i>Country</i>	Country of the original shipment
<i>Email</i>	E-mail address of the original shipment
<i>Phone</i>	Consumer phone number of the original shipment
<i>Carrier</i>	The inventory detail elements for an individual product id –Newgistics-assigned product ID sku – The product SKU of the line item, as entered in the client catalog
<i>TrackingNumber</i>	The tracking number for the shipment
<i>PostageDue</i>	The dollar amount of the postage due, if any
<i>RmaPresent</i>	Flag indicating that an RMA has been created; True or False
<i>RmaNumber</i>	The client-generated identifier for the RMA
<i>Reason</i>	The reason for the return; 20 character string allowed
<i>Condition</i>	The condition of the product returned as indicated by the returns processor
<i>Notes</i>	Return notes provided by the returns processor
<i>IsArchived</i>	Flag marking whether or not you have archived the return using the management console
<i>Timestamp</i>	The timestamp indicating when the return was processed by the returns processor
<i>Items</i>	The element containing the list of items that were returned
<i>Item</i>	An element containing details about a product that was returned

Element Name	Description
	<i>id</i> – Newgistics-assigned product ID
<i>SKU</i>	The SKU of the product that was returned
<i>QtyReturned</i>	The quantity of the product that was received in the return by Newgistics Fulfillment
<i>ReturnReason</i>	<i>code</i> – Return Reason Code if present. Item return reason description if configured and selected
<i>QtyReturnedToStock</i>	The quantity of product that was received by Newgistics Fulfillment and returned to stock to be re-shipped

17 Inventory

The inventory API call retrieves current inventory quantities for one or for all products. For each product retrieved, the current, pending, available, and backordered quantities will be returned.

17.1 Inventory Request Example

The Inventory GET request uses a simple URL request. There is no XML post required. The following elements are included in the URL string to return inventory counts specific product SKUs. The result can be filtered by warehouse for clients with multiple facilities.

17.1.1 Inventory Request Elements

Element Name	Required	Description
<i>key</i>	Yes	32 character API key provided by Newgistics Fulfillment
<i>sku</i>	No	The product SKU, as entered in the client catalog
<i>warehouse</i>	No	Used to optionally filter the inventory details by a particular warehouse; this only applies to clients which ship from multiple warehouse

NOTE: See [Appendix C](#) for a list of Newgistics Fulfillment warehouses and their IDs

17.2 Inventory Response Example

```
<?xml version="1.0"?>
<response>
  <products>
    <product id="78388" sku="PRODUCT-SKU-001">
      <currentQuantity>19901</currentQuantity>
      <pendingQuantity>0</pendingQuantity>
      <availableQuantity>19901</availableQuantity>
      <backorderedQuantity>0</backorderedQuantity>
    </product>
    <product id="78389" sku="PRODUCT-SKU-002">
      <currentQuantity>15</currentQuantity>
      <pendingQuantity>3</pendingQuantity>
      <availableQuantity>12</availableQuantity>
      <backorderedQuantity>0</backorderedQuantity>
    </product>
    <product id="78389" sku="PRODUCT-SKU-003">
      <currentQuantity>432</currentQuantity>
      <pendingQuantity>0</pendingQuantity>
      <availableQuantity>432</availableQuantity>
      <backorderedQuantity>0</backorderedQuantity>
    </product>
    <product id="78389" sku="PRODUCT-SKU-004">
      <currentQuantity>0</currentQuantity>
      <pendingQuantity>0</pendingQuantity>
    </product>
  </products>
</response>
```

```

<availableQuantity>0</availableQuantity>
<backorderedQuantity>2</backorderedQuantity>
  </product>
</products>
<errors></errors>
</response>

```

17.2.1 Inventory Response Elements

Element Name	Description
<i>response</i>	Root element encapsulating entirety of the XML response
<i>products</i>	This element encapsulates all the <i>product</i> elements returned by the API call
<i>product</i>	The inventory detail elements for an individual product <i>id</i> – The Newgistics-assigned product ID <i>sku</i> – The product SKU, as entered in the client catalog
<i>currentQuantity</i>	The current quantity of the product on hand
<i>pendingQuantity</i>	The quantity of product corresponding to shipments that have been received, but not yet shipped
<i>availableQuantity</i>	The quantity of product available for new shipments
<i>backorderedQuantity</i>	The quantity of product corresponding to shipment backorders
<i>errors</i>	This element contains a list of zero or more <i>error</i> elements, which describe any critical problems that were encountered generating shipments

18 Inventory Details

The Inventory Details API call individual inventory transactions, determined by the search parameters specified.

18.1 Inventory Details Request Example

The Inventory Details GET request uses a simple URL request. There is no XML post required. The following elements are included in the URL string to return Inventory data for a product type and timestamp criteria. The result may be filtered by warehouse for clients with multiple facilities or to show only products with a particular SKU.

18.1.1 Inventory Details Request Elements

Element Name	Required	Description
<i>key</i>	Yes	32 character API key provided by Newgistics Fulfillment
<i>warehouseID</i>	No	Used to optionally filter the inventory details by a particular warehouse; this only applies to clients which ship from multiple warehouse NOTE: See Appendix C for a list of Newgistics Fulfillment warehouses and their IDs
<i>startTimestamp</i>	No	The beginning date/time to use when searching by a specific period of time
<i>endTimestamp</i>	No	The end date/time to use when searching by a specific period of time
<i>sku</i>	No	Specifying a value for this parameter will filter the transactions return to only include those which reference this particular SKU.

Element Name	Required	Description
<i>type</i>	No	The type of inventory adjustment to be included in the search results NOTE: See Appendix F for a list of all Newgistics Fulfillment inventory transaction types
<i>receivingAdjustmentsOnly</i>	No	When set to “True” excludes normal Receiving transactions, returns only adjustments made after a manifest has been closed

18.2 Inventory Details Response Example

```
<?xml version="1.0" encoding="utf-8" ?>
<inventories>
  <inventory type="return">
    <warehouse id="11">Denver East, CO</warehouse>
    <manifestID />
    <manifestPO />
    <shipmentID>12016721</shipmentID>
    <orderID>ORDER001743</orderID>
    <timestamp>2011-02-14T09:54:58.453</timestamp>
    <sku>sku000101</sku>
    <quantity>1</quantity>
    <notes />
  </inventory>
  <inventory type="ship">
    <warehouse id="11">Denver East, CO</warehouse>
    <manifestID />
    <manifestPO />
    <shipmentID>12019942</shipmentID>
    <orderID>ORDER001782</orderID>
    <timestamp>2011-02-14T09:56:06.193</timestamp>
    <sku>sku001324</sku>
    <quantity>4</quantity>
    <notes />
  </inventory>
  <inventory type="adjust">
    <warehouse id="11">Denver East, CO</warehouse>
    <manifestID />
    <manifestPO />
    <shipmentID />
    <orderID />
    <timestamp>2011-02-14T09:56:06.193</timestamp>
    <sku>sku001324</sku>
    <quantity>4</quantity>
    <notes>
      <note timestamp="2011-02-14T09:54:59.067">PHYSICAL COUNT ON - (2/14/11)</note>
    </notes>
  </inventory>
</inventories>
```

18.2.1 Inventory Details Response Elements

Element Name	Description
<i>response</i>	Root element encapsulating entirety of the XML response
<i>inventories</i>	All the <i>inventory</i> elements returned by the API call
<i>inventory</i>	The detail elements for an individual inventory transaction type – The transaction type for this record. See Appendix F for a list of possible values
<i>warehouse</i>	The warehouse at which this transaction was created id – The ID for this warehouse. See Appendix C for a list of warehouses and their IDs

Element Name	Description
<i>manifestID</i>	For receive transactions, the manifest ID against which the product was received
<i>manifestPO</i>	For receive transactions, the purchase order number that is associated with the manifest against which the product was received
<i>shipmentID</i>	For ship and return transactions, the shipment ID to which the inventory transaction relates
<i>orderID</i>	For ship and return transactions, the order ID assigned to the shipment to which the inventory transaction relates
<i>timestamp</i>	The date and time at which the inventory transaction was created
<i>sku</i>	The SKU of the product to which this inventory transaction applies
<i>quantity</i>	The number of units that was adjusted by this inventory transaction
<i>notes</i>	An element containing one or more notes that are attached to this transaction
<i>note</i>	<p>The text of a note associated with this inventory transaction</p> <p><i>timestamp</i> – The date and time at which this note was created and associated with this inventory transaction</p>

19 Appendix A – Ship Methods

19.1 Ship Method Codes

Carrier Name	Ship Method Name	Ship Method Code
Rate Shop	Newgistics 12 Business Days	NGS.12B
Rate Shop	Newgistics 2 Business Days	NGS.2B
Rate Shop	Newgistics 2 Days Delivery	NGS.2DG
Rate Shop	Newgistics 3 Days Delivery	NGS.3DG
Rate Shop	Newgistics 5 Business Days	NGS.5B
Rate Shop	Newgistics 5 Business Days - Order Date	NGS.5B.O
Rate Shop	Newgistics 7 Business Days	NGS.7B
Rate Shop	Newgistics International	NGS.INTL
Rate Shop	Newgistics International (DDP)	NGS.INTL.DDP
Rate Shop	Newgistics Next Day	NGS.NXTD
Rate Shop	Newgistics Weight Rate	NGS.WR
DHL	Global Mail SmartMail Parcels Expedited	DHLSMP
FedEx	FedEx 2 Day	FEXEB
FedEx	FedEx Express Saver	FEXP
FedEx	FedEx First Overnight	FEXFB
FedEx	FedEx Ground	FEXG
FedEx	FedEx Ground Collect	FEXGC
FedEx	FedEx Home Delivery	FEXHD
FedEx	FedEx International Economy	FEXIE
FedEx	FedEx International Priority	FEXIC
FedEx	FedEx Priority Overnight	FEXPO
FedEx	FedEx Standard Overnight	FEXSO
Landmark Global	LMG Standard	LMGSTD
Landmark Global	LMG Standard	LMGSTD
Landmark Global	MSI International Parcel	MSIIP
Landmark Global	MSI International Parcel Free	MSIIPF
Newgistics	Newgistics Parcel Select	NGSPS
Newgistics	Newgistics Parcel Select Lightweight	NGSPSLW
UPS	UPS 2 Day	UPS2D
UPS	UPS 2 Days with Saturday Delivery	UPS2SD
UPS	UPS 2nd Day Air AM	UPS2A
UPS	UPS 3 Day Select	UPS3D
UPS	UPS Canada Expedited	UPSCE
UPS	UPS Canada Standard	UPSCS
UPS	UPS Canada Standard Free Domicile	UPSCSF
UPS	UPS Ground Commercial	UPSG
UPS	UPS Ground Commercial Collect	UPSGC
UPS	UPS Ground Commercial Consignee Billing	UPSGCB
UPS	UPS Ground Residential	UPSGR
UPS	UPS Mexico Standard	UPSMS
UPS	UPS Mexico Standard Free Domicile	UPSMSF
UPS	UPS Next Day	UPS1D
UPS	UPS Next Day Air Saver	UPS1S
UPS	UPS Next Day Early AM	UPS1E
UPS	UPS Next Day Saturday Delivery	UPSSD

Carrier Name	Ship Method Name	Ship Method Code
UPS	UPS Worldwide Expedited	UPSWE
UPS	UPS Worldwide Expedited Free Domicile	UPSWWF
UPS	UPS Worldwide Express	UPSI
UPS	UPS Worldwide Express Plus	UPSWP
UPS	UPS Worldwide Express Saver	UPSWWS
UPS	UPS Worldwide Express Saver Free Domicile	UPSWWSF
UPS	UPS SurePost 1 lbs. and over	UPSSPP
USPS	USPS Express	POMEX
USPS	USPS Express Mail International	POMGE
USPS	USPS First Class	POM1C
USPS	USPS First Class International	POMIM
USPS	USPS Media Mail	POM4B
USPS	USPS Parcel Post	POM4C
USPS	USPS Priority Mail	POM1M
USPS	USPS Priority Mail International	POMGP
None	Consignee LTL Freight	CONSIGNEEFREIGHT
None	LTL Freight	FREIGHT
None	Vendor Specific	VENDOR
None	Will Call	WILLCALL

19.2 Ship Method Translations

If you transmit something other than one of the above codes, by default, our system will translate the most common descriptions to the appropriate ship method. You also have the ability to set up specific translations. If you do not use one of the above codes and do not specify translations, we will not be held responsible for incorrect translations in the ship method.

To set up translations, log into your account and go to Ship Method Rules. You can select between “Use Default Translation Rules” or “Restrict Ship Methods.” If you choose “Restrict Ship Methods,” the system will automatically place all shipments on hold if they do not have a valid ship method.

Under “Translations Table,” you can specify what your system will be sending over and map it to the appropriate ship method in our system.

20 Appendix B – Shipment Statuses

We offer full transparency in our process, and you can find out the status of any of your orders. From the menu, go to Fulfillment > Shipments > Search Shipments. By default, this page brings up all shipments that were received today. You can filter this list by searching on one of five fields or by selecting a particular date range.

20.1.1 Shipment Status Codes

Status	Description
BACKORDER	All contents of this shipment are backordered; individual shipments will ship as they become available

Status	Description
BADADDRESS	The recipient address for this shipment was deemed invalid; address needs to be corrected before it can ship
BADSKUHOLD	One or more SKUs transmitted to Newgistics Fulfillment for this shipment were not found, and the shipment was placed on hold
CANCELED	Shipment has been canceled, and will not be processed
CNFHOLD	One or more products in this shipment were unable to be located, despite available inventory, and the shipment was placed on hold
INVHOLD	One or more products in this shipment are out of stock, and the shipment was placed on hold; this shipment will not be processed until you manually release it.
ONHOLD	Shipment has been placed on hold; see the shipment log for details. In most cases, a consumer service ticket will have been generated and attached to the shipment indicating why the shipment was on hold. You will always receive notification if a shipment is placed on hold.
PRINTED	This shipment's packing slip has been printed, and is currently being picked Note: Once a shipment has been printed, no changes can be made to the shipment, nor can it be canceled without incurring an additional charge.
RECEIVED	Shipment has been received by the Newgistics Fulfillment shipment, and is awaiting processing
RETURNED	The shipment has been returned to Newgistics Fulfillment, either because it was undeliverable, refused, or returned by the consumer. Details of the return are available in the management console.
SHIPPED	Shipment has been fully processed, and has left the Newgistics Fulfillment facility. Please do not be alarmed if a shipment does not show a status of <i>SHIPPED</i> , even if it is late in the day. All shipments that have been marked <i>VERIFIED</i> will go out that day.
UPDATED	Shipment has been modified, and is awaiting processing
VERIFIED	Shipment has been picked and verified, and is awaiting shipment

21 Appendix C – Newgistics Fulfillment Warehouse Facilities

Warehouse ID	Location	Address
11	Denver East, CO	22100 E 26 th Ave, #100 Aurora, CO 80019
20	Ontario, CA	5300 Ontario Mills Pkwy, #400 Ontario, CA 91764
156	Commerce, CA	5959 Randolph St Commerce, CA 90040
157	Hebron, KY	1200 Worldwide Boulevard Hebron, Kentucky 41048

22 Appendix D – Shipment Fee Types

Shipment Fee Type	Shipment Fee Type
Additional Handling	Tax and Duties
Certified Mail Charge	Invalid Account Charge
COD Fee	Future Day Pickup Request Charge
Extended Area Charge	Export Declaration Fee Charge
Hazmat Charge	Reroute Request Charge
Insurance Charge	Early AM Charge
Residential Charge	Declared Value Charge

Shipment Fee Type
Return Receipt Charge
Saturday Delivery Charge
Harmonized Sales Tax
Provincial Sales Tax
Quebec Sales Tax
Fuel Surcharge
Delivery Confirmation
Signature Fee
Oversize Surcharge
NonMachineable Surcharge
Goods and Service Tax
Non-continental Fee
Special Handling
Carrier Correction
Carrier Premium

Shipment Fee Type
Carbon Neutral Charge
Saturday Pickup Charge
Return Request Fee
Chargeback Fee
Residential Pickup Surcharge
Returns Postage
Fulfillment Postage Base Fee
Freight Collect
Postage Deposit
Pick Error Postage Credit
Postage Credit

23 Appendix E – Manifest Statuses

Status	Description
CREATED	The manifest has been created, but not yet locked, shipped, or arrived.
UPDATED	The manifest is still pending shipment, but it has had updates applied to it
SHIPPED	The manifest has been marked as shipped, and is locked against further updates
ARRIVED	The shipment for this manifest has arrived at a Newgistics Fulfillment warehouse, and is currently in process
RECEIVED	All receiving has completed for this manifest, and it has been closed
CANCELED	The manifest has been marked as canceled and will receive no further updates or processing

24 Appendix F – Inventory Transaction Types

Status	Description
ADJUST	This is an adjustment made by a member of the Newgistics Fulfillment staff; notes should be available describing the reason for the adjustment
ASSEMBLY	This indicates product was used to create, or was the created result of, a kitting project
DAMAGED	This product was found to be damaged and was removed from available inventory
INVENTORY	This is an adjustment made as part of a scheduled inventory count
RECEIVE	This inventory was added to stock as part of a received manifest
REFURBISH	This indicates product was created from stock that was part of a refurbishment project
RETURN	This transaction indicates product was added to stock from a shipment that was returned to the warehouse
SHIP	This represents product that was removed from physical inventory as part of an outgoing shipment