

Incident Report — Mintally Display / Token Valuation Issue

Date of Occurrence: November 7, 2025

Reporter: Ahmed M. S. Albreem

Reporter (student id) : 210041258

Incident Type: Token Valuation & Display Error (BTT on TRON Network)

Severity Level: High (Affects Asset Valuation Accuracy)

1. Summary

A withdrawal of 12,424,112.56115043 BTT (BitTorrent Token) was successfully processed from the Funding Account on November 7, 2025, at 21:25:08 UTC via the TRON (TRC20) network. Although the withdrawal was marked as completed, the receiving address shows the correct quantity but an incorrect fiat valuation (~\$5.99), indicating a Mintally rate conversion or display error.

Which the money entered via p2p (bank transferred correctly via bangladesh banks (dhaka <-> ab bank)) as figure 1.0 , now transferred the amount htx after btt as figure 2.0 ,



Other Bank Fund Transfer (NPSB) Receipt

Transaction Type	Other Bank(NPSB)
From Account	4018269779300
From Account Name	AHMED M.S ALBREEM
To Account	01320312600000359
To Account Name	SHRIKANTA MAZUMDER
To Account Type	ACCOUNT
Transaction Reference	822923598407
Transaction Time	07-11-2025 20:57:55
Transaction Amount	923.00
Grand Total	933.00
Charge Amount	8.70
VAT Amount	1.30
Transaction Status	INITIATED
Routing Number	235155920
Bank Name	THE PREMIER BANK LIMITED
Branch Name	PAHARTALI

Asset History			
All Transactions	Deposit	Withdraw	Transfer
All Assets	All	Date	
Withdrawal BTT			
2025-11-07 21:18:13		-15,424,112.56115043	
Type Withdraw		Available Balance 0.000000003213133527	
Convert BTT			
2025-11-07 21:21:13		+15,424,112.561150433	
Type Convert		Available Balance 15,424,112.561150433	
Convert HTX			
2025-11-07 21:21:12		-4,023,388.70944036	
Type Convert		Available Balance 0.0000000018323246	
Convert HTX			
2025-11-07 21:19:13		+4,023,388.7094403617	
Type Convert		Available Balance 4,023,388.7094403617	
Convert USDT			
2025-11-07 21:18:12		-7.2109	
Type Convert		Available Balance 0	
P2P Purchase USDT			
2025-11-07 21:09:15		+7.2109	
Type P2P		Available Balance 7.2109	

2. Transaction Details

Field	Value
Status	Withdrawal Completed
Time	2025-11-07 21:25:08 UTC
Coin	BTT (BitTorrent)
Quantity	12,424,112.56115043
Transaction Fee	3,000,000 BTT
Chain Type	TRON (TRC20)
Block	77289303
Destination Address	TPMnWwJjf9AQZAEjjMANf6AdmiMXziPb9
TxID	4deb23bb77db8b0e707b216704ce092f2bf2921e38a545e2606e7866088a2f

3. Observed Behavior

Transaction marked as 'Completed'. The receiving address on TronScan shows the correct BTT quantity but incorrect USD value (~\$5.99). Token transfer appears correct on TRC20, but the valuation logic does not match current market rates.

4. Expected Behavior

The wallet should display accurate USD valuation for the BTT (new) token, aligned with current market price instead of deprecated or mismatched contract values.

5. Possible Causes (Technical Hypothesis)

1. Token decimal or contract misalignment.
2. Pricing API still references BTTOLD.
3. UI/Display desynchronization between blockchain data and frontend.
4. Ghost/Mintally balance effect (displayed but not valued).

6. Suggested Actions

1. Verify token mapping with CoinMarketCap/Coingecko references.
2. Check mintally valuation scripts for mismatched token IDs.
3. Re-sync market data and decimal precision.
4. Provide manual balance revaluation if required.
5. Confirm if this relates to BTTOLD vs BTT (new) confusion on TRON.

7. Attached Evidence

- Screenshot 1: Withdrawal details from exchange interface but it's really withdrawn but it's also really trading on in/un creasing , and the trading amount also can't been withdrawn .
- Screenshot 2: TronScan address view showing 12,424,112.56115043 BTT $\approx \$5.99$ and the address linked with factuepay.io it's support the tron with it' own address and the amount when it's withdrawn it's must be transferred from btt to tron but it's dosn't .

8. Conclusion

This incident indicates a Mintally valuation and token display inconsistency between blockchain data and the platform's price conversion mechanism. Verification of token contract mapping, pricing API, and frontend index synchronization is strongly recommended.

NOTE THE STEPS :

9:38 M

tronscan.org/#/data

6

Account Holdings

TPMnWwJjf9AQZAEijMAnf6AdmiMXziPb9

Add a private name

BTT Holdings: 12,424,112.56115043 \$5.61

Transfers: 1 Transfer-in 1 / Transfer-out 0

First Transfer	To	Amount
2025-11-0 (UTC)	BTT (TAFjU...qnVp4)	\$5.61
	TRX	\$0.00
	WTRX (TNUC9...XjWFR)	\$0.00
	stUSDT (TThzx..WEdZ3)	\$0.00
	HTX (TUPM7...DddJ6)	\$0.00
	BTC (TN3W4...xb3m9)	\$0.00

BTT Asset Value: No Data

Activity

Large BTT Transactions

From	To	Action	BTT Amount	Value	Age	More
No Data						

Counterparties

BTT Transfer-in Accounts

2025-08-06 to 2025-11-06

No Data

BTT Transfer-out Accounts

2025-08-06 to 2025-11-06

No Data

storing the money
with different

9:39



Withdrawal Details

Quantity

12,424,112.56115043 BTT

Withdrawal Completed

Withdrawal Account

Funding Account

Fees

3,000,000

Chain Type

BNB (C20)

Time

2025-11-07 21:25:08

Withdrawal Address

TPMnWwJjf9AQZAEijMANf
6AdmiMXziPb9

Transaction ID

4d3...177db8b0e707...138
1704ce092tzp1z921e38a545
e2606e78666088a2f

factuepay lottery

6 times support

9:39



Asset History

[All Transactions](#) [Deposit](#) [Withdraw](#) [Transfer](#) [P2P](#)

All Assets ▾

All ▾

Date ▾

Withdrawal BTT

2025-11-07 21:21:08

-15,424,112.56115043

Type Withdrawal BTT Available Balance 0.000000003213133527

Convert BTT

2025-11-07 21:21:11

+15,424,112.561150433

Type Convert BTT Available Balance 15,424,112.561150433

Convert HTX

2025-11-07 21:21:12

-4,023,388.70944036

Type Convert HTX Available Balance 0.0000000018323246

Convert HTX

2025-11-07 21:19:58

+4,023,388.7094403617

Type Convert HTX Available Balance 4,023,388.7094403617

Convert USDT

2025-11-07 21:18:12

-7.2109

Type Convert USDT Available Balance 0

P2P Purchase USDT

2025-11-07 21:20:15

7.2109