



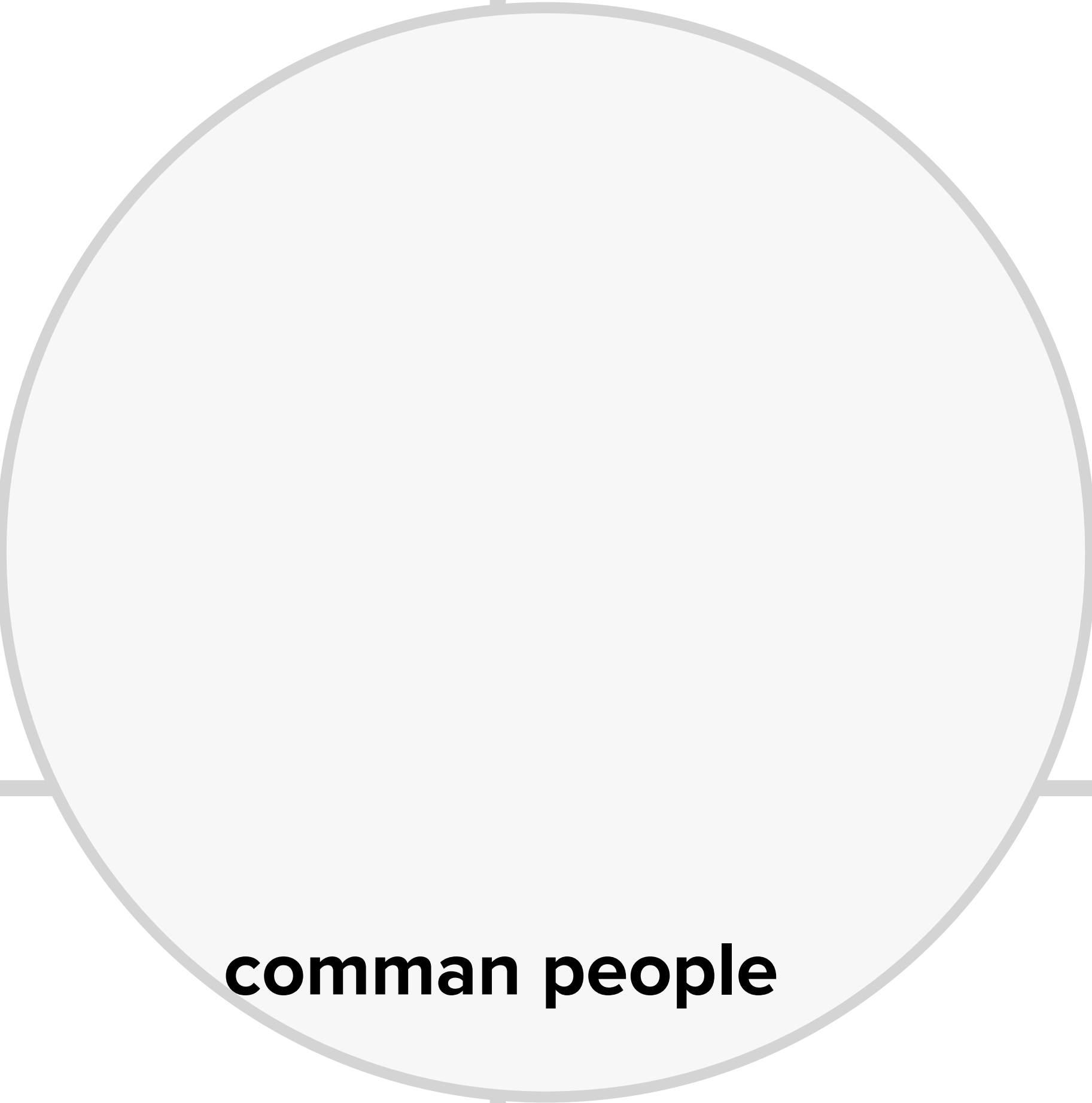
Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?



comman people



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?

This is the first flight for me

I will definitely be there on time

I have some fear

Whether i wil be on time or not

I will reach safely or may have any accidents

The cost of the ticket is worth for the flight or not

Gonna pack all the things for the meeting

Have to get ready with perfect look

Be prepared with the needs

It is a feeling i ever had while travelling through other transports

What a beautiful view It is through the window seat of this plane

I'm travelling with clouds