

# Inconvenience of the Handong Enrolment System

Team No.1 / 1:

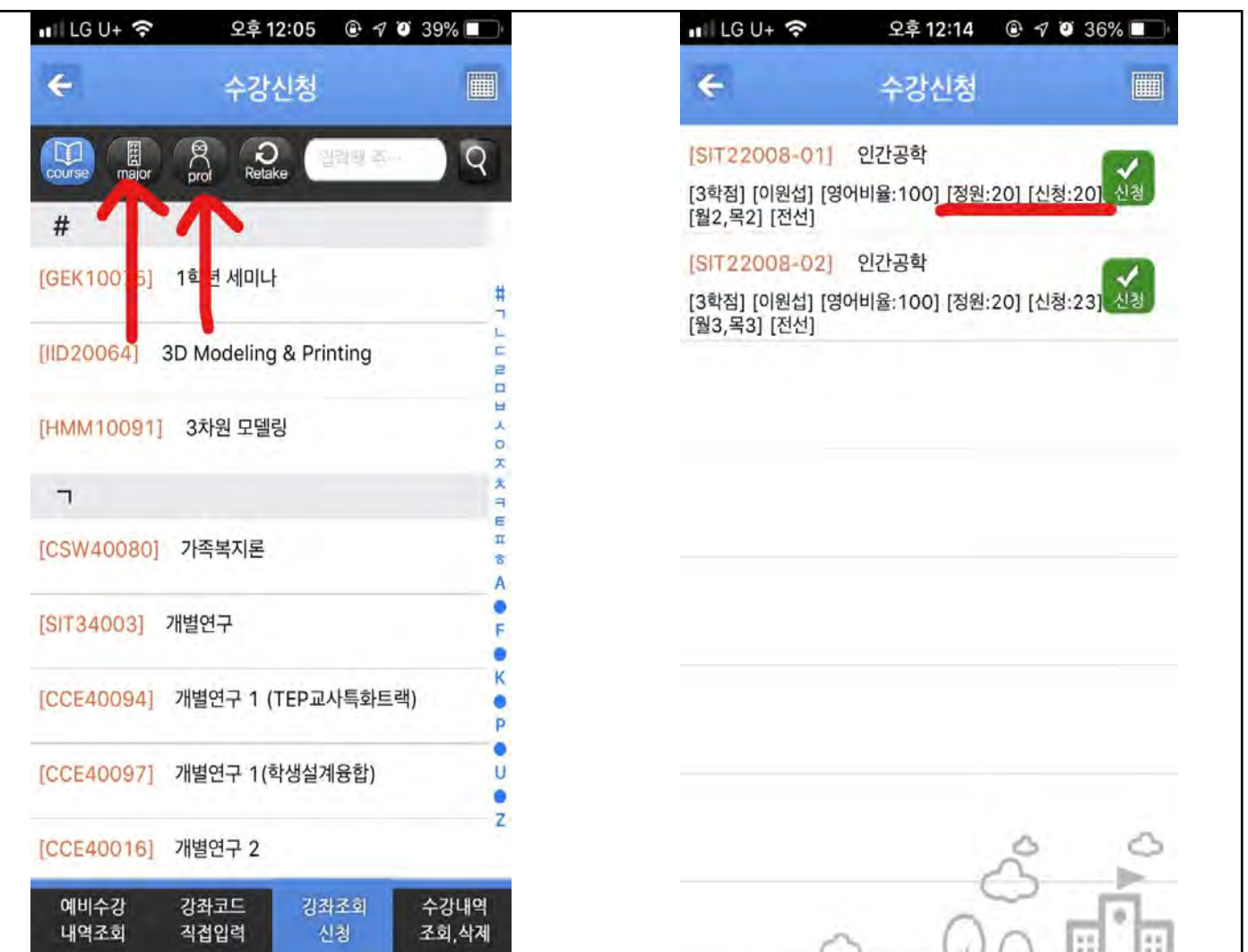
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## <Inconvenience & Problems of the Handong Enrolment System>

Problems with functions of application:

- 1 Searching with multiple categories at once
- 2 Comparing classes
- 3 Checking the information of classes
- 4 Functional or Technical issues

**“How can we make the enrollment system more convenient for students so that they can easily find the classes they want to take?”**



## <Process>

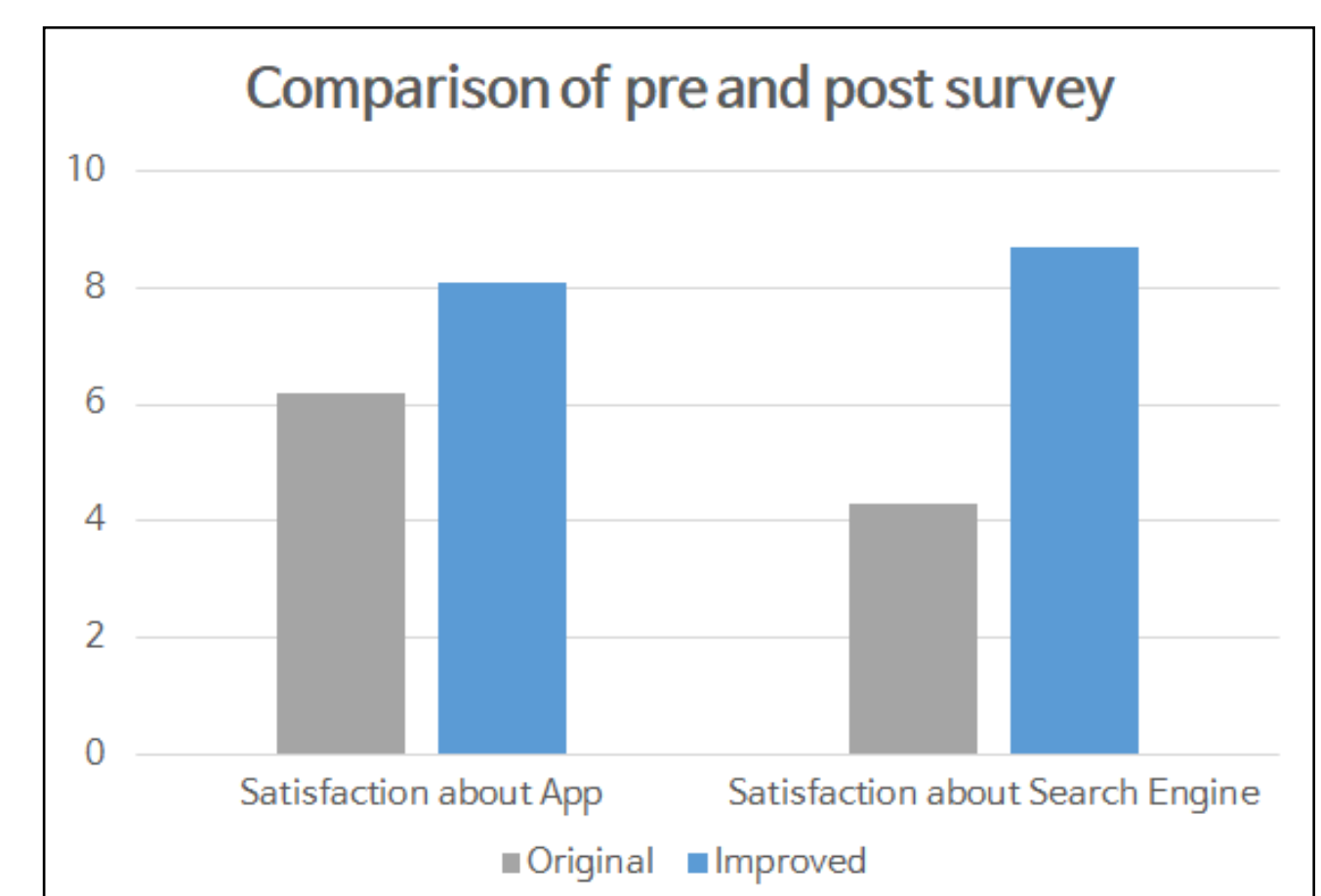
- Usability Test:

2019.11.04(Mon) - 11.06(Wed) 3days

20 Handong University Students

Process of Usability Test

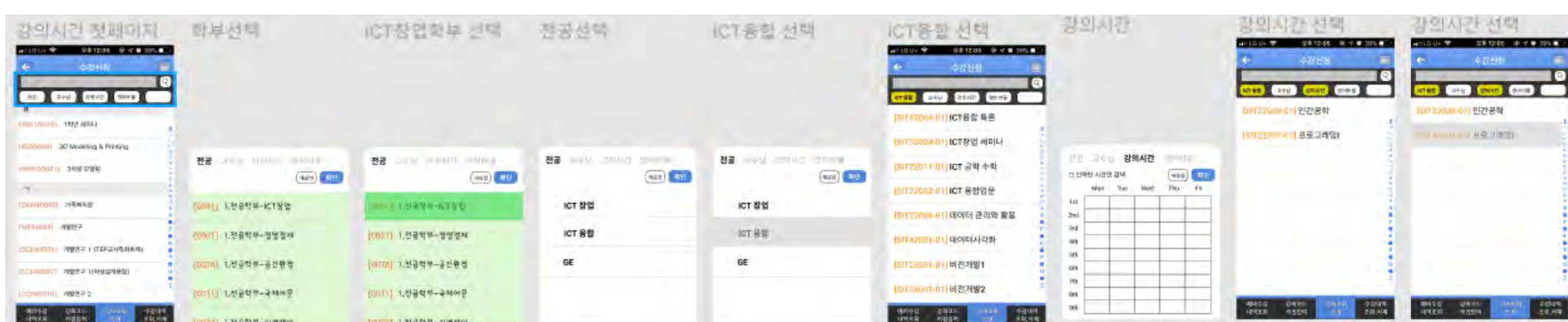
- 1) Using the original Enrolment App
- 2) Pre-survey about the original Enrolment App
- 3) Task performance with the improved Enrolment App
- 4) Post-survey about the improved Enrolment App



Task 1 “Search for Professor Won Seob Lee and Sang Hwa Lee English classes in ICT.”



Task 2 “Search for Monday and Thursday 2nd period in ICT.”



## <Conclusion>

❖ Insight learned from research

- We have realized that there are many things people don't think are a problem.
- People did not know the inconvenience of Handong enrolment system app before using the improved Handong enrolment system app.

❖ Threshold point of research

- There was a limit to the experiment because it was impossible to produce a sophisticated prototype.
- Difficult to implement specific designs, making it difficult to visually identify ergonomic aspects

❖ Research expected effect

- It will be easier for students to find the classes they want.
- Human error related with enrolment will decrease.

❖ Further Research

